

# User Guide

## WDDCS Tool

Software Version 4.3.2.0  
Document D018-000215-000  
Revision 11  
February 2025

# Table of Contents

Revision History.....	viii
Notices.....	xiv
<b>Chapter 1. Overview.....</b>	<b>1</b>
WDDCS Tool Overview.....	2
Supported Platforms.....	2
Tested Operating Systems.....	3
Required/Recommended Utilities.....	3
Intended Users.....	4
Error Codes.....	4
Third Party Licenses.....	4
<b>Chapter 2. Installation.....</b>	<b>6</b>
Unzipping the Installation File.....	7
Installing on Debian/Ubuntu.....	9
Installing on RHEL/CentOS/SLES.....	10
Installing the WDDCS Tool FIPS RPM on RHEL/CentOS.....	11
Installing via tar.gz.....	13
Installing FreeBSD tar.gz.....	14
Installing FreeBSD Packages.....	16
End User License Agreement.....	17
Installing on Windows Server (First Install).....	18
Installing on Windows Server (Reinstall).....	22
<b>Chapter 3. Commands.....</b>	<b>28</b>
help.....	29
help.....	29
help diag.....	30
help fw.....	31

help getlog.....	31
help http.....	33
help iom.....	34
help rcli.....	35
help show.....	36
help zone.....	36
diag.....	38
diag clear-crashevent.....	40
diag clear-eventlog.....	41
diag nickname.....	42
diag reset-enc.....	43
diag reset-iom-<a b>.....	45
diag power-cycle.....	46
diag timestamp.....	46
diag autosync-enable.....	48
diag autosync-disable.....	49
diag show-slot=<value>.....	50
diag clear-slot=<value> ident.....	53
diag clear-slot=<value> devoff.....	55
diag set-slot=<value> ident.....	58
diag set-slot=<value> devoff.....	60
diag show-enc.....	63
diag clear-enc <ident>.....	63
diag set-enc <ident>.....	64
diag broadcom-list.....	65
diag broadcom-tmt-target=<index>.....	66
diag broadcom-tmt-itnexus=<index>.....	67
diag broadcom-feature-hba=<index>.....	69

diag broadcom-perfit-sas=<index>.....	71
diag broadcom-reset-controller=<index>.....	73
fw.....	76
fw download.....	77
fw download_activate.....	78
fw download_reset.....	79
fw activate.....	80
fw reset.....	81
fw status.....	82
getlog.....	84
getlog common.....	85
getlog vendor.....	88
getlog system-heavy.....	102
getlog system-light.....	103
getlog system.....	105
getlog drives.....	106
getlog all.....	112
getlog E6-sn=<sn>.....	120
getlog E6-full-sn=<sn>.....	121
getlog E6-sn-file=<file>.....	121
getlog E6-full-sn-file=<file>.....	122
http.....	124
http=<ipv4> diag adapter-protocol-roce=<id>.....	126
http=<ipv4> diag adapter-protocol-tcp=<id>.....	129
http=<ipv4> diag clock-ntp-enable=<servers>.....	131
http=<ipv4> diag clock-ntp-disable.....	133
http=<ipv4> diag device-sharing-enable=<id>.....	134
http=<ipv4> diag device-sharing-disable=<id>.....	137

http=<ipv4> diag enc-ident-on.....	139
http=<ipv4> diag enc-ident-off.....	141
http=<ipv4> diag enc-power-on.....	142
http=<ipv4> diag enc-power-sleep.....	144
http=<ipv4> diag enc-factory-reset.....	146
http=<ipv4> diag media-ident-on=<range>.....	151
http=<ipv4> diag media-ident-off=<range>.....	153
http=<ipv4> diag media-power-on=<range>.....	154
http=<ipv4> diag media-power-off=<range>.....	157
http=<ipv4> diag port=<id> ip=<ipv4/cidr> gateway=<ipv4> [mtu=<bytes>].....	159
http=<ipv4> diag port=<id> ip=dhcp [mtu=<bytes>].....	162
http=<ipv4> diag port=<id> mtu=<bytes>.....	167
http=<ipv4> diag upload cert=<file> key=<file>.....	170
http=<ipv4> fw status.....	170
http=<ipv4> fw download=<file>.....	171
http=<ipv4> fw activate.....	172
http=<ipv4> fw download_activate=<file>.....	172
http=<ipv4> getlog.....	173
http=<ipv4> getdevicelogs.....	174
http=<ipv4> health.....	175
http=<ipv4> iom.....	178
http=<ipv4> show.....	182
http=<ipv4> getall.....	184
http=<ipv4> getall-noprompt.....	186
iom.....	190
iom.....	191
rcli (Legacy).....	194
rcli phyinfo.....	203

rcli "phyinfo buffer" .....	204
rcli "sec1 phyinfo" .....	205
rcli "sec1 phyinfo buffer" .....	206
rcli "sec2 phyinfo" .....	207
rcli "sec2 phyinfo buffer" .....	208
rcli "sec1 show phys" .....	208
rcli "sec2 show phys" .....	209
rcli "show ac" .....	210
rcli "show cable" .....	210
rcli "show drives" .....	211
rcli "show dual" .....	211
rcli "show hosts" .....	212
rcli "show enc" .....	212
rcli "show phys" .....	213
rcli "show sensor" .....	214
rcli "show ses" .....	214
rcli "show vpd" .....	215
rcli zonecfg .....	216
rcli (Ultrastar Data60 & Data102 3000) .....	216
rcli "drv1 phyinfo" .....	230
rcli "drv1 phyinfo buffer" .....	233
rcli "drv1 show ac" .....	236
rcli "drv1 show drives" .....	236
rcli "drv1 show dual" .....	238
rcli "drv1 show enc" .....	239
rcli "drv1 show phys" .....	240
rcli "drv1 show sensor" .....	241
rcli "drv1 show ses" .....	244

rcli "drv2 phyinfo".....	245
rcli "drv2 phyinfo buffer".....	248
rcli "drv2 show phys".....	251
rcli "hema show hosts".....	253
rcli "hema show phys".....	253
rcli "hemb show hosts".....	255
rcli "hemb show phys".....	256
rcli "hem phyinfo".....	257
rcli "hem phyinfo buffer".....	259
rcli "hem show hosts".....	262
rcli "hem show phys".....	263
show.....	265
show.....	265
show handles.....	266
version.....	270
zone.....	271
zone config (enable zoning).....	272
zone config (disable zoning).....	272
zone file.....	273
zone status.....	275
<b>Chapter 4. Firmware Upgrade Processes.....</b>	<b>277</b>
Choosing the Correct Firmware Upgrade Process.....	278
Two IOMs, Online, Manual.....	279
Two IOMs, Offline, Automatic.....	283
One IOM, Offline, Automatic.....	286
Two IOMs, Online, Automatic.....	289
Data60 3000 Series and Data102 3000 Series with Two IOMs, Online, Manual.....	292
Data60 3000 Series and Data102 3000 Series with Two IOMs, Offline, Automatic.....	295

Data60 3000 Series and Data102 3000 Series with One IOM, Offline, Automatic.....	298
Firmware Upgrade for Data24 Series Enclosures.....	301
In-Band Firmware Upgrade for Data24 Series Enclosures.....	303
<b>Chapter 5. Uninstallation.....</b>	<b>305</b>
Uninstalling from Debian/Ubuntu.....	306
Uninstalling from RHEL/CentOS/SLES.....	306
Uninstalling via tar.gz.....	307
Uninstalling from Windows Server.....	308
Uninstalling from FreeBSD tar.gz.....	311
Uninstalling from FreeBSD Packages.....	312
<b>Chapter 6. Appendices.....</b>	<b>313</b>
clear/set Zoned Command Examples.....	314
diag clear-slot=all ident (Zoned).....	314
diag clear-slot=<range> ident (Zoned).....	317
diag clear-slot=all devoff (Zoned).....	320
diag clear-slot=<range> devoff (Zoned).....	323
Glossary.....	326

## Revision History

Date	Document Revision	Software Version	Description
August 2019	1.0	1.0.4.0	<p>Initial release</p> <ul style="list-style-type: none"> <li>Added Release Notes</li> <li>Added <a href="#">Required/Recommended Utilities (page 3)</a></li> <li>Added support for Windows Server throughout</li> <li>Changed wording of <code>sg3_utils</code> and <code>smp_utils</code> references in <a href="#">getlog (page 84)</a></li> <li>Separated instructions for enabling/disabling zoning in <a href="#">zone (page 271)</a></li> <li>Added the following support for Data102, Data60, and Serv60+8: <ul style="list-style-type: none"> <li>Enclosure nickname feature for FW 2040+ (see <a href="#">diag nickname (page 42)</a>)</li> <li>Pre-defined zoning and custom binaries for FW 2030+ (see <a href="#">zone (page 271)</a>)</li> <li>E6 Event, Console, and Crash log collection (see <a href="#">getlog vendor (page 88)</a>) for FW 2040+</li> </ul> </li> <li>Added <code>zone status</code> command to report status and configuration of zoning</li> <li>Added <code>read err_cnts</code> and <code>clear err_cnts</code> to <a href="#">rcli (Legacy) (page 194)</a> and updated other sections of table</li> </ul>
March 2020	1.1	1.1.8.0	<ul style="list-style-type: none"> <li>Enclosure nickname feature for FW 2040+ (see <a href="#">diag nickname (page 42)</a>)</li> <li>Pre-defined zoning and custom binaries for FW 2030+ (see <a href="#">zone (page 271)</a>)</li> <li>E6 Event, Console, and Crash log collection (see <a href="#">getlog vendor (page 88)</a>) for FW 2040+</li> </ul>
December 2020	1.2	1.1.8.0	<p>Added note about setting IP addresses without specifying a device. See Release Notes and <a href="#">iom (page 191)</a>.</p> <ul style="list-style-type: none"> <li>Updated outputs for <code>help</code> command options</li> <li>Updated Release Notes</li> <li>Added instructions for the following commands: <a href="#">version (page 270)</a>, <a href="#">diag reset-iom-&lt;a b&gt; (page 45)</a>, <a href="#">diag reset-enc (page 43)</a>, <a href="#">diag clear-crashevent (page 40)</a>, <a href="#">diag clear-eventlog (page 41)</a>, <a href="#">getlog drives-noprompt</a>, and <a href="#">getlog all-noprompt</a></li> </ul>
January 2021	1.3	2.0.6.0	<ul style="list-style-type: none"> <li>Added <code>gpio</code>, <code>iom gpio</code>, and <code>show autosync</code> commands to <a href="#">rcli (Legacy) (page 194)</a>.</li> <li>Added <a href="#">Health Analysis (page 114)</a></li> <li>Updated <a href="#">show (page 265)</a> section with instructions for <a href="#">show handles (page 266)</a> command</li> </ul>

Date	Document Revision	Software Version	Description
July 2021	1.4	2.1.4.0	<ul style="list-style-type: none"><li>Removed older OSs from <a href="#">Tested Operating Systems (page 3)</a></li><li>Updated Release Notes</li><li>Updated outputs for <code>help</code> and <code>version</code> commands</li><li>Added <a href="#">diag timestamp (page 46)</a>, <a href="#">diag autosync-enable (page 48)</a>, and <a href="#">diag autosync-disable (page 49)</a></li><li>Updated table of enclosure support for <a href="#">diag (page 38)</a> commands</li><li>Added optional <code>-nostatdelay</code> flag to <a href="#">fw download (page 77)</a>, and updated outputs in <a href="#">fw download_activate (page 78)</a> and <a href="#">fw download_reset (page 79)</a></li><li>Updated table of information captured by <a href="#">getlog vendor (page 88)</a> command</li><li>Removed note about <code>iom</code> prefix in <a href="#">rcli (Legacy) (page 194)</a></li></ul>
August 2021	01	2.1.4.0	Updated document number from 1ET1813 to D018-000215-000
August 2021	02	2.1.4.0	Added note about zoning files to <a href="#">zone file (page 273)</a>

Date	Document Revision	Software Version	Description
May 2022	03	3.0.5.0	<ul style="list-style-type: none"> <li>Updated <a href="#">Notices (page xiv)</a></li> <li>Added Data24 to <a href="#">Supported Platforms (page 2)</a></li> <li>Updated <a href="#">Tested Operating Systems (page 3)</a></li> <li>Updated Known Issues, Fixed Issues, and New Features in Release Notes</li> <li>Updated images in <a href="#">Installing on Windows Server (First Install) (page 18)</a> and <a href="#">Installing on Windows Server (Reinstall) (page 22)</a></li> <li>Added <code>http</code> command to outputs of <a href="#">help (page 29)</a> and <a href="#">help (page 29)</a></li> <li>Added <a href="#">help http (page 33)</a> and <a href="#">http (page 124)</a> sections</li> <li>Added <code>-j</code> option to output of <a href="#">help show (page 36)</a>; added JSON output to <a href="#">show (page 265)</a> and <a href="#">show handles (page 266)</a></li> <li>Added <code>oobm -j</code> argument to output of <a href="#">help iom (page 34)</a>; added JSON output to <a href="#">iom (page 191)</a></li> <li>Added <code>status -j</code> and <code>-8k</code> options to output of <a href="#">help fw (page 31)</a>; updated firmware procedures with notes about <code>status -j</code> and <code>-8k</code> options</li> <li>Added <code>timestamp -j</code> option to output of <a href="#">help diag (page 30)</a>; added JSON output to <a href="#">diag timestamp (page 46)</a></li> <li>Updated vendor information table in <a href="#">getlog vendor (page 88)</a></li> <li>Added <a href="#">getlog drives-noprompt (page 108)</a>, <a href="#">getlog drives-with-E6 (page 109)</a>, <a href="#">getlog all-noprompt (page 115)</a>, <a href="#">getlog all-with-E6 (page 117)</a>, <a href="#">getlog E6-sn=&lt;sn&gt; (page 120)</a>, and <a href="#">getlog E6-sn-file=&lt;file&gt; (page 121)</a> sections</li> <li>Added Data24 to <a href="#">Choosing the Correct Firmware Upgrade Process (page 278)</a> and added <a href="#">Firmware Upgrade for Data24 Series Enclosures (page 301)</a></li> <li>Updated <a href="#">diag (page 38)</a>, <a href="#">fw (page 76)</a>, <a href="#">getlog (page 84)</a>, <a href="#">iom (page 191)</a>, <a href="#">show (page 265)</a>, and <a href="#">zone (page 271)</a> sections for usage, options, examples, and platform support.</li> <li>Added <a href="#">iom (page 190)</a></li> <li>Added <a href="#">rcli (Legacy) (page 194)</a> and reorganized section information</li> </ul>

Date	Document Revision	Software Version	Description
August 2023	05	3.1.4.0	<ul style="list-style-type: none"> <li>Updated <a href="#">Tested Operating Systems (page 3)</a></li> <li>Updated Known Issues, Fixed Issues, and New Features/Improvements in Release Notes</li> <li>Updated screenshots in <a href="#">Unzipping the Installation File (page 7)</a> and <a href="#">Uninstalling from Windows Server (page 308)</a></li> <li>Updated all outputs in <a href="#">help (page 29)</a></li> <li>Updated <a href="#">http (page 124)</a> to add getdevicelogs command information</li> <li>Updated <a href="#">getlog (page 84)</a> to add information for all full command options</li> <li>Updated platform support table in <a href="#">rcli (Legacy) (page 194)</a> to include status sas_link, sec1 status sas_link, and sec2 status sas_link</li> <li>Updated <a href="#">show handles (page 266)</a> to include drive model, drive firmware, and expander PHY ID to outputs</li> <li>Added <a href="#">File-Based Zoning (page 274)</a></li> <li>Updated output in <a href="#">version (page 270)</a></li> </ul>
November 2023	06	3.2.8.0	<ul style="list-style-type: none"> <li>Removed the Release Notes to create a standalone Release Notes document</li> <li>Updated to include support for Data24 3200</li> </ul>
April 2024	07	4.0.3.0	<p>Updated to include support for the following products:</p> <ul style="list-style-type: none"> <li>Data102 3000 Series</li> <li>Transporter</li> </ul>
July 2024	08	4.1.0.0	Updated to include support for Data60 3000 Series
October 2024	09	4.1.0.0	<ul style="list-style-type: none"> <li>Added FreeBSD 14.1 to <a href="#">Tested Operating Systems (page 3)</a></li> <li>Updated format of <a href="#">Required/Recommended Utilities (page 3)</a></li> <li>Added note to <a href="#">Installing FreeBSD Packages (page 16)</a> to use the pkg install instead of pkg add</li> </ul>

Date	Document Revision	Software Version	Description
November 2024	10	v4.2.2.0	<ul style="list-style-type: none"> <li>Added Data24 4000 to <a href="#">Supported Platforms (page 2)</a> and platform support tables throughout</li> <li>Consolidated all <code>diag show-slot</code> procedures into <a href="#">diag show-slot=&lt;value&gt; (page 50)</a></li> <li>Consolidated all <code>diag clear-slot</code> procedures into <a href="#">diag clear-slot=&lt;value&gt; ident (page 53)</a> and <a href="#">diag clear-slot=&lt;value&gt; devoff (page 55)</a></li> <li>Consolidated all <code>diag set-slot</code> procedures into <a href="#">diag set-slot=&lt;value&gt; ident (page 58)</a> and <a href="#">diag set-slot=&lt;value&gt; devoff (page 60)</a></li> <li>Added <a href="#">diag broadcom-feature-hba=&lt;index&gt; (page 69)</a>, <a href="#">diag broadcom-list (page 65)</a>, <a href="#">diag broadcom-perfit-sas=&lt;index&gt; (page 71)</a>, <a href="#">diag broadcom-tmt-itnexus=&lt;index&gt; (page 67)</a>, <a href="#">diag broadcom-tmt-target=&lt;index&gt; (page 66)</a></li> <li>Updated <a href="#">fw reset (page 81)</a> and <a href="#">fw download_reset (page 79)</a> to refer to "remote" and "local" IOMs instead of "first" and "second"</li> <li>Updated in-band limitations in <a href="#">http (page 124)</a> and added note about limited active sessions to <a href="#">http=&lt;ipv4&gt; getall (page 184)</a> and <a href="#">http=&lt;ipv4&gt; getall-noprompt (page 186)</a></li> <li>Consolidated all in-band and out-of-band <code>http getall</code> procedures into <a href="#">http=&lt;ipv4&gt; getall (page 184)</a> and <a href="#">http=&lt;ipv4&gt; getall-noprompt (page 186)</a></li> <li>Added the following RCLI topics: <a href="#">drv1 phyinfo (page 230)</a>, <a href="#">drv1 phyinfo buffer (page 233)</a>, <a href="#">drv1 show ac (page 236)</a>, <a href="#">drv1 show drives (page 236)</a>, <a href="#">drv1 show dual (page 238)</a>, <a href="#">drv1 show enc (page 239)</a>, <a href="#">drv1 show phys (page 240)</a>, <a href="#">drv1 show sensor (page 241)</a>, <a href="#">drv1 show ses (page 244)</a>, <a href="#">drv2 phyinfo (page 245)</a>, <a href="#">drv2 phyinfo buffer (page 248)</a>, <a href="#">drv2 show phys (page 251)</a>, <a href="#">hem phyinfo (page 257)</a>, <a href="#">hem phyinfo buffer (page 259)</a>, <a href="#">hem show hosts (page 262)</a>, <a href="#">hem show phys (page 263)</a>, <a href="#">hema show hosts (page 253)</a>, <a href="#">hema show phys (page 253)</a>, <a href="#">hemb show hosts (page 255)</a>, <a href="#">hemb show phys (page 256)</a></li> <li>Organized all legacy RCLI procedures under <a href="#">rcli (Legacy) (page 194)</a> and newer RCLI procedures under <a href="#">rcli (Ultrastar Data60 &amp; Data102 3000) (page 216)</a></li> </ul>

Date	Document Revision	Software Version	Description
February 2025	11	v4.3.2.0	<ul style="list-style-type: none"> <li>Updated <a href="#">help (page 29)</a> and <a href="#">http (page 124)</a> to include new <code>http diag</code> commands</li> <li>Updated colors of support status icons in command tables</li> <li>Updated outputs of <a href="#">http=&lt;ipv4&gt; show (page 182)</a> and <a href="#">version (page 270)</a></li> <li>Added <a href="#">Error Codes (page 4)</a>, <a href="#">http=&lt;ipv4&gt; diag adapter-protocol-roce=&lt;id&gt; (page 126)</a>, <a href="#">http=&lt;ipv4&gt; diag adapter-protocol-tcp=&lt;id&gt; (page 129)</a>, <a href="#">http=&lt;ipv4&gt; diag clock-ntp-enable=&lt;servers&gt; (page 131)</a>, <a href="#">http=&lt;ipv4&gt; diag clock-ntp-disable (page 133)</a>, <a href="#">http=&lt;ipv4&gt; diag device-sharing-enable=&lt;id&gt; (page 134)</a>, <a href="#">http=&lt;ipv4&gt; diag device-sharing-disable=&lt;id&gt; (page 137)</a>, <a href="#">http=&lt;ipv4&gt; diag enc-ident-on (page 139)</a>, <a href="#">http=&lt;ipv4&gt; diag enc-ident-off (page 141)</a>, <a href="#">http=&lt;ipv4&gt; diag enc-power-on (page 142)</a>, <a href="#">http=&lt;ipv4&gt; diag enc-power-sleep (page 144)</a>, <a href="#">http=&lt;ipv4&gt; diag enc-factory-reset (page 146)</a>, <a href="#">http=&lt;ipv4&gt; diag media-ident-on=&lt;range&gt; (page 151)</a>, <a href="#">http=&lt;ipv4&gt; diag media-ident-off=&lt;range&gt; (page 153)</a>, <a href="#">http=&lt;ipv4&gt; diag media-power-on=&lt;range&gt; (page 154)</a>, <a href="#">http=&lt;ipv4&gt; diag media-power-off=&lt;range&gt; (page 157)</a>, <a href="#">http=&lt;ipv4&gt; diag port=&lt;id&gt; ip=&lt;ipv4/cidr&gt; gateway=&lt;ipv4&gt; [mtu=&lt;bytes&gt;] (page 159)</a>, <a href="#">http=&lt;ipv4&gt; diag port=&lt;id&gt; ip=dhcp [mtu=&lt;bytes&gt;] (page 162)</a>, <a href="#">http=&lt;ipv4&gt; diag port=&lt;id&gt; mtu=&lt;bytes&gt; (page 167)</a>, and <a href="#">http=&lt;ipv4&gt; getlog status (page 174)</a></li> </ul>

## Notices

Western Digital Technologies, Inc. or its affiliates' (collectively "Western Digital") general policy does not recommend the use of its products in life support applications wherein a failure or malfunction of the product may directly threaten life or injury. Per Western Digital Terms and Conditions of Sale, the user of Western Digital products in life support applications assumes all risk of such use and indemnifies Western Digital against all damages.

This document is for information use only and is subject to change without prior notice. Western Digital assumes no responsibility for any errors that may appear in this document, nor for incidental or consequential damages resulting from the furnishing, performance or use of this material.

Absent a written agreement signed by Western Digital or its authorized representative to the contrary, Western Digital explicitly disclaims any express and implied warranties and indemnities of any kind that may, or could, be associated with this document and related material, and any user of this document or related material agrees to such disclaimer as a precondition to receipt and usage hereof.

Each user of this document or any product referred to herein expressly waives all guaranties and warranties of any kind associated with this document any related materials or such product, whether expressed or implied, including without limitation, any implied warranty of merchantability or fitness for a particular purpose or non-infringement. Each user of this document or any product referred to herein also expressly agrees Western Digital shall not be liable for any incidental, punitive, indirect, special, or consequential damages, including without limitation physical injury or death, property damage, lost data, loss of profits or costs of procurement of substitute goods, technology, or services, arising out of or related to this document, any related materials or any product referred to herein, regardless of whether such damages are based on tort, warranty, contract, or any other legal theory, even if advised of the possibility of such damages.

This document and its contents, including diagrams, schematics, methodology, work product, and intellectual property rights described in, associated with, or implied by this document, are the sole and exclusive property of Western Digital. No intellectual property license, express or implied, is granted by Western Digital associated with the document recipient's receipt, access and/or use of this document or the products referred to herein; Western Digital retains all rights hereto.

Western Digital, the Western Digital design, the Western Digital logo, Ultrastar, and OpenFlex are registered trademarks or trademarks of Western Digital Corporation or its affiliates in the US and/or other countries. Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries. Microsoft and Windows Server are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. The NVMe word mark is a trademark of NVM Express, Inc. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Red Hat, CentOS, Fedora, and Red Hat Enterprise Linux are trademarks or registered trademarks of Red Hat, Inc. or its subsidiaries in the United States and other countries. All other marks are the property of their respective owners.

Not all products are available in all regions of the world. Pictures shown may vary from actual products. Product specifications subject to change without notice.

Western Digital  
5601 Great Oaks Parkway  
San Jose, CA 95119

**© 2025 Western Digital Corporation or its affiliates. All Rights Reserved.**



# Overview

## In This Chapter:

- WDDCS Tool Overview.....	2
- Supported Platforms.....	2
- Tested Operating Systems.....	3
- Required/Recommended Utilities.....	3
- Intended Users.....	4
- Error Codes.....	4
- Third Party Licenses.....	4

## 1.1 WDDCS Tool Overview

The WDDCS Tool is a command line utility for capturing discrete host and enclosure data for analysis and troubleshooting, and performing common management functions such as upgrading firmware and configuring drive zones. It runs on the most common Linux® and Windows server operating systems and leverages other utilities already installed on the host, such as sg3\_utils and smp\_utils.

## 1.2 Supported Platforms

The WDDCS Tool supports the following platforms:

*Table 2: Supported Platforms*

Product Name	Regulatory Model	Product ID
Ultrastar® Data60	H4060-J	H4060-J
Ultrastar Data60 3000 Series	H4060-J	UData60
Ultrastar Serv60+8	H4060-S	H4060-S
Ultrastar Data102	H4102-J	H4102-J
Ultrastar Data102 3000 Series	H4102-J	UData102
Ultrastar Transporter	DCS0030	DCS0030
OpenFlex® Data24	DCS0010	DCS0010
OpenFlex Data24 3200	DCS0010	DCS0010
OpenFlex Data24 4000	DCS0010	DCS0010
4U60 G1 Storage Enclosure	G460-J-12	4U60_STOR_ENCL
4U60 G2 Storage Enclosure	G460-J-12	4U60G2_STOR_ENCL
2U24 Flash Storage Platform	G224-J-12	2U24_STOR_ENCL
Storage Enclosure Basic	EA7000	STOR ENCL JBOD

## 1.3 Tested Operating Systems

The WDDCS Tool has been tested on the following operating systems:



**Attention:** See the compatibility matrix for each product to determine the specific supported operating systems.

Operating System	Version
FreeBSD®	14.1
	<b>Note:</b> sg3_utils version 1.48 is required for these versions of FreeBSD.
CentOS	7.x, 8.x
Debian	11, 12
Oracle Enterprise Linux (OEL)	7.x, 8.x
Red Hat® Enterprise Linux® (RHEL)	7.x, 8.x, 9.x
SUSE Linux Enterprise Server (SLES)	15 SP5
Ubuntu	20.x, 22.x, 24.x
Windows Server	2019, 2022

## 1.4 Required/Recommended Utilities

The following utilities are either required or recommended for operating the WDDCS Tool:

Utility	Minimum Version	Status	OS	Download Location
sg3_utils <sup>1</sup>	1.42	Required	Windows & Linux	<a href="http://sg.danny.cz/sg/sg3_utils.html">http://sg.danny.cz/sg/sg3_utils.html</a>
smp_utils <sup>2</sup>	0.98	Recommended	Linux	<a href="http://sg.danny.cz/sg/smp_utils.html">http://sg.danny.cz/sg/smp_utils.html</a>
ipmitool	N/A	Recommended	Linux	
sysstat	N/A	Recommended	Linux	
nvme cli	N/A	Recommended	Linux	
lsscsi	N/A	Recommended	Linux	
dmidecode	N/A	Recommended	Linux	
smartmontools	N/A	Recommended	Linux	Visit the applicable Linux OS repository

1. sg3\_utils should be added to the `PATH` environment variable.
2. smp\_utils is for Linux only.

Utility	Minimum Version	Status	OS	Download Location
device-mapper-multipath	N/A	Recommended	Linux	
pciutils	N/A	Recommended	Linux	
lshw	N/A	Recommended	Linux	
numactl	N/A	Recommended	Linux	

## 1.5 Intended Users

The intended users of the WDDCS Tool are:

- Customers of Western Digital products
- Western Digital Customer Support
- Western Digital Engineering

## 1.6 Error Codes

In the event that a command fails to complete, the WDDCS Tool will produce an error message for internal debugging purposes. The error message will use the following format: `ERROR: <process> failed with code <#>-<#>`, where:

- The first number is the cURL error code.
- The second number is the HTTP error code.

For valid error codes (greater than 0), see the following sites for additional information:

- <https://curl.se/libcurl/c/libcurl-errors.html>
- [https://en.wikipedia.org/wiki/List\\_of\\_HTTP\\_status\\_codes](https://en.wikipedia.org/wiki/List_of_HTTP_status_codes)

The following is an example of a failed operation and the resulting error code:

```
wddcs http=<ipv4> getlog

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

Logging process started
|-- Log collection completed in 102 seconds.
Log download started
|-- Downloading in progress: 65608 KB Cannot access: http://<ipv4>/Storage/Devices/
ofdata24-4213-usc0s02823sb0009/LogsFetch
ERROR: Log download failed with code 18-200
```

## 1.7 Third Party Licenses

This product may include or use open source software subject to open source licenses. If required by the applicable open source license, Western Digital may provide the open source code to you on request either electronically or on a physical storage medium for a charge covering the cost of performing such distribution, which may include the cost of media, shipping, and handling.

For open source licensing information, please download the **Third-Party Notices** from the Western Digital Business Support Center at <https://www.westerndigital.com/company/innovation/open-source/product-compliance>.



# Installation

The WDDCS Tool may be installed on a variety of Linux operating systems as well as Windows Server. The following sections provide installation instructions for each package.

## In This Chapter:

- Unzipping the Installation File.....	7
- Installing on Debian/Ubuntu.....	9
- Installing on RHEL/CentOS/SLES.....	10
- Installing the WDDCS Tool FIPS RPM on RHEL/CentOS.....	11
- Installing via tar.gz.....	13
- Installing FreeBSD tar.gz.....	14
- Installing FreeBSD Packages.....	16
- End User License Agreement.....	17
- Installing on Windows Server (First Install).....	18
- Installing on Windows Server (Reinstall).....	22

## 2.1 Unzipping the Installation File

**Step 1:** Transfer the `wddcs_<version>.zip` file to the desired directory on the server in question.

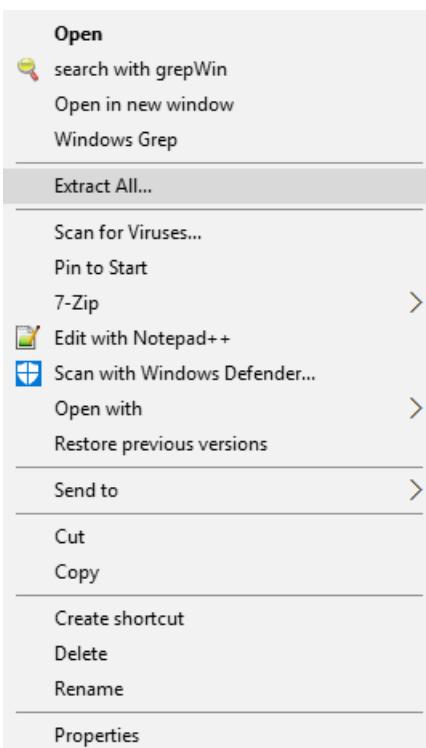
**Step 2:** Unzip/extract the `wddcs_<version>.zip` file:

- For Linux operating systems, use the `unzip` command:

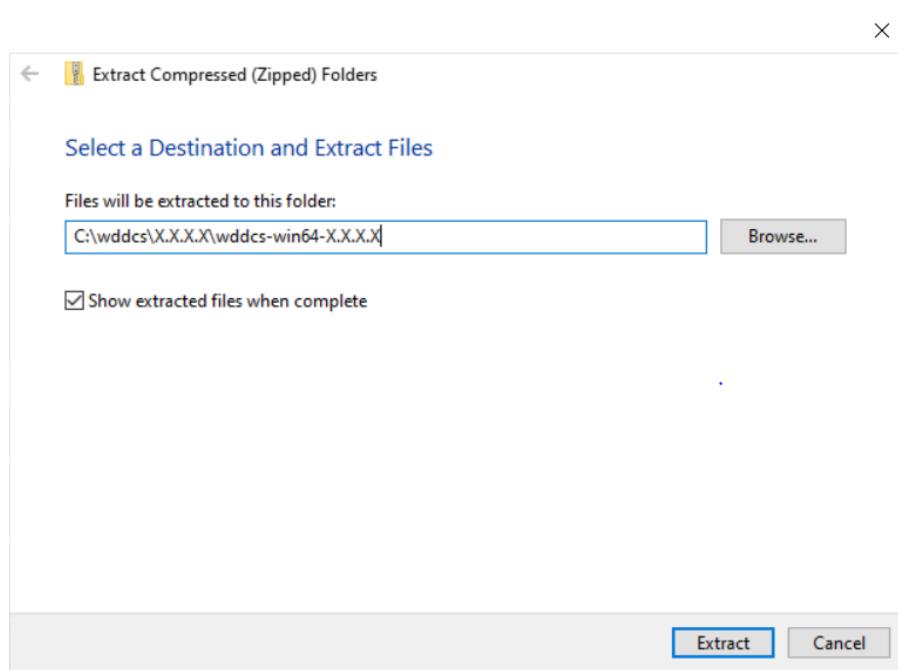
```
# unzip wddcs_<version>.zip
Archive:  wddcs_<version>.zip
  inflating: customer/wddcs-<version>-amd64.deb
  inflating: customer/wddcs-<version>-x86_64.rpm
  inflating: customer/wddcs-<version>-x86_64.tar.gz
```

- For Windows Server operating systems:

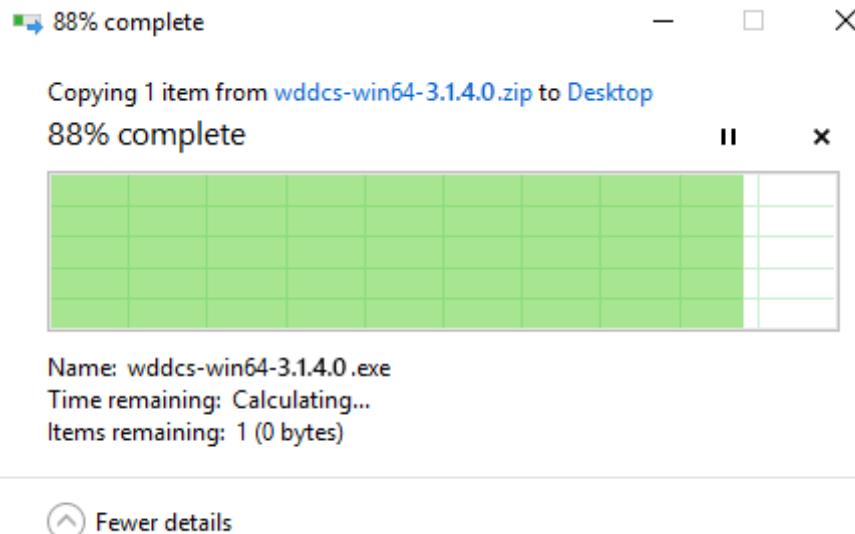
- Right-click the zip file and select **Extract All**:



- Accept or choose a directory for the extracted files. Click the checkbox for **Show extracted files when complete**. Then click the **Extract** button:



- c. A window may appear briefly, showing the extraction progress:

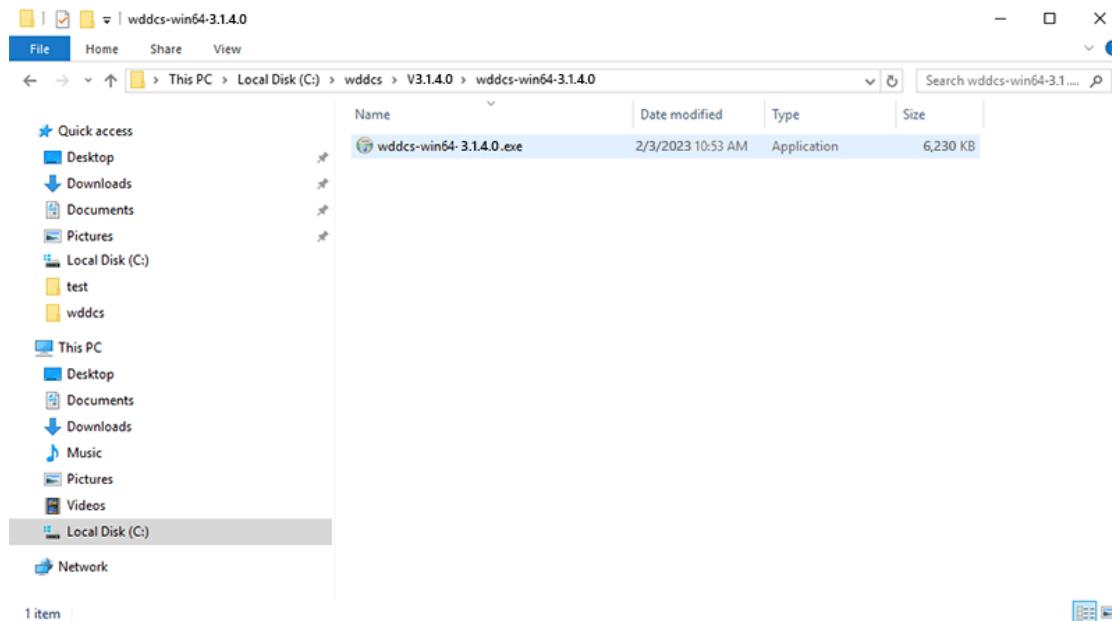


**Step 3:** If needed, view the contents of the directory to verify the presence of the unzipped files:

- a. For Linux operating systems, use the `ls` command:

```
# ls
wddcs-<version>-amd64.deb  wddcs-<version>-x86_64.rpm  wddcs-<version>-
x86_64.tar.gz
```

- b.** For Windows operating systems, the `wddcs-win64-<version>.exe` file is located within nested directories for the version and operating system.



The `.deb`, `.rpm`, `.tar.gz`, and `.exe` files provide four options for installing the WDDCS Tool package. Instructions for each option are provided in the following sections.

## 2.2 Installing on Debian/Ubuntu

Follow these steps to install the WDDCS Tool on Debian/Ubuntu operating systems.

- Step 1:** From the customer directory where the `.deb` file is located, use the `dpkg -i` command to install the `wddcs-<version>-amd64.deb` package. For example:

```
# dpkg -i wddcs-<version>-amd64.deb
Selecting previously unselected package wddcs.
(Reading database ... 527023 files and directories currently installed.)
Preparing to unpack wddcs-<version>-amd64.deb ...
Unpacking wddcs <version> ...
Setting up wddcs <version> ...
```

The `wddcs` executable file will be installed to the `/opt/wdc/wddcs/` directory.

- Step 2:** Verify that the `dpkg -l` command returns the tool name, version, and a description of the tool:

```
# dpkg -l | grep -i wddcs
ii wddcs      <version>    amd64      Western Digital tool to support Data Center
System
```

- Step 3:** Run the `wddcs` command with no arguments.

- a.** If the EULA has already been accepted, the `wddcs` command syntax help text will appear:

```
wddcs v4.3.2.0
wddcs usage:
```

```
wddcs [target [...]] operation [operation argument [...]]
[target] - device path (ie: /dev/sg1)
        up to 128 targets may be specified
        if no targets are specified, all detected devices are
targeted
operation - operation to execute
[operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw        firmware related operations
getlog    capture various types of log data
http      operations for OpenFlex Data24 enclosures
iom       display and set IOM configuration
rcli      display detailed data about the enclosure and components
show      scan SEP devices and display the product or device data
zone      display and configure zones
```

- b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See [End User License Agreement \(page 17\)](#) for more details.

## 2.3 Installing on RHEL/CentOS/SLES

Follow these steps to install the WDDCS Tool on Red Hat Enterprise Linux (RHEL), CentOS, or SUSE Linux Enterprise Server (SLES) operating systems with the RPM Package Manager (RPM).

- Step 1:** From the customer directory where the .rpm file is located, use the `rpm -i` command to install the `wddcs-<version>-x86_64.rpm` package. For example:

```
# rpm -i wddcs-<version>-x86_64.rpm
```

- Step 2:** Run the `wddcs` command with no arguments.

- a. If the EULA has already been accepted, the `wddcs` command syntax help text will appear:

```
wddcs v4.3.2.0
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
[target] - device path (ie: /dev/sg1)
        up to 128 targets may be specified
        if no targets are specified, all detected devices are
targeted
operation - operation to execute
[operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw        firmware related operations
getlog    capture various types of log data
http      operations for OpenFlex Data24 enclosures
iom       display and set IOM configuration
rcli      display detailed data about the enclosure and components
show      scan SEP devices and display the product or device data
zone      display and configure zones
```

- b. If this is the first time the `wddcs` command has been used, the EULA prompt will appear. See [End User License Agreement \(page 17\)](#) for more details.

## 2.4 Installing the WDDCS Tool FIPS RPM on RHEL/CentOS

Follow these steps to install the WDDCS Tool on Red Hat Enterprise Linux (RHEL) or CentOS FIPS operating systems with the Red Hat Package Manager (RPM).

**Step 1:** Verify that FIPS is enabled using one of the following options.

- ```
# fips-mode-setup --check
```

  
FIPS mode is enabled.
- ```
# cat /proc/sys/crypto/fips_enabled
```

  
1



**Note:** This must be completed before the installation of the package.

**Step 2:** Run the following SHA256sum command and verify the SHA256sum GPG Key appears:



**Note:** Please contact the Global Support Team to request secure delivery of the Western Digital RPM GPG Key.

```
# sha256sum RPM-GPG-KEY-WesternDigital  
c587cf3a24d1f27432a407db11a3494998ecbf024dc9440034ae3e0b377408f0  RPM-GPG-KEY-WesternDigital
```

**Step 3:** Initiate the Key Import of the Western Digital Public Key using the following command:

```
# rpm --import RPM-GPG-KEY-WesternDigital
```

**Step 4:** List and show the GPG Public Key.

- a. Run the following command to list GPG Public Key:

```
# rpm -qa gpg-pubkey* | grep cbbd2600  
gpg-pubkey-cbbd2600-624e16e1
```

- b. Run the following command to show GPG Public Key:

```
# rpm -qi gpg-pubkey-cbbd2600-624e16e1  
Name : gpg-pubkey  
Version : cbcd2600  
Release : 624e16e1  
Architecture: (none)
```

## 2.4 Installing the WDDCS Tool FIPS RPM on RHEL/CentOS

```
Install Date: Tue 01 Aug 2023 04:41:52 AM MDT
Group      : Public Keys
Size       : 0
License    : pubkey
Signature  : (none)
Source RPM : (none)
Build Date : Wed 06 Apr 2022 04:40:33 PM MDT
Build Host : localhost
Relocations: (not relocatable)
Packager   : Western Digital pdl-platforms-security@wdc.com
Summary    : gpg(Western Digital pdl-platforms-security@wdc.com)
Description:
-----BEGIN PGP PUBLIC KEY BLOCK-----
Version: rpm-4.14.3 (NSS-3)

.
Truncated here
.
-----END PGP PUBLIC KEY BLOCK-----
```

**Step 5: (Optional)** The GPG Public Key may also be listed by using the following commands.

- Run the following command to list GPG Public Key:

```
# gpg --list-keys
gpg: out of core handler ignored in FIPS mode
```

- Run the following command to show GPG Public Key:

```
# gpg --show-keys RPM-GPG-KEY-WesternDigital
gpg: out of core handler ignored in FIPS mode
pub    rsa2048 2022-04-06 [SC] [expires: 2027-04-05]
      9AD0AE5F4C82481DF9078D13B380A452CBB2600
uid          Western Digital pdl-platforms-security@wdc.com
sub    rsa2048 2022-04-06 [E] [expires: 2027-04-05]
```

**Step 6:** Verify the Key Signature on the RPM file.

```
# rpm --checksig -v wddcs-x86_64-4.3.2.0.rpm
Header V4 RSA/SHA256 Signature, key ID cbbd2600: OK
Header SHA256 digest: OK
Header SHA1 digest: OK
Payload SHA256 digest: OK
V4 RSA/SHA256 Signature, key ID cbbd2600: OK
```

**Step 7:** From the customer directory where the .rpm file is located, use the `rpm -ivh` command to install the `wddcs-<version>-x86_64.rpm` package. For example:

```
# rpm -ivh wddcs-<version>-x86_64.rpm
Verifying...                                     #####[100%]
Preparing...                                     #####[100%]
Updating / installing...
```

```
1:wddcs-4.3.2.0-1 ##### [100%]
```

**Step 8:** Run the wddcs command with no arguments.

- a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.3.2.0
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
  [target] - device path (ie: /dev/sg1)
    up to 128 targets may be specified
    if no targets are specified, all detected devices are
    targeted
  operation - operation to execute
  [operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw        firmware related operations
getlog    capture various types of log data
http      operations for OpenFlex Data24 enclosures
iom       display and set IOM configuration
rcli      display detailed data about the enclosure and components
show     scan SEP devices and display the product or device data
zone      display and configure zones
```

- b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See [End User License Agreement \(page 17\)](#) for more details.

## 2.5 Installing via tar.gz

Follow these instructions to install the WDDCS Tool via tar.gz.

**Step 1:** From the directory where the .tar.gz file is located, use the tar xvfz command to gunzip/untar the wddcs-<version>-x86\_64.tar.gz file. For example:

```
# tar xvfz wddcs-<version>-x86_64.tar.gz
wddcs-x86_64-<version>/opt/
wddcs-x86_64-<version>/opt/wdc/
wddcs-x86_64-<version>/opt/wdc/wddcs/
wddcs-x86_64-<version>/opt/wdc/wddcs/.wdc_lic
wddcs-x86_64-<version>/opt/wdc/wddcs/health_analysis
wddcs-x86_64-<version>/opt/wdc/wddcs/WDC_EULA.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wddcs
wddcs-x86_64-<version>/opt/wdc/wddcs/Third-Party_Notices.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/eula.sh
wddcs-x86_64-<version>/opt/wdc/wddcs/EULA_Exhibit_A-Third_Party_Licenses.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibit.so.07.1700.0200.0000
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so.07.1602.0100.0000
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libmegaraid_wrapper.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/WDCKIT_EULA.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibit.so.07
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib-3.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib-3.so.16
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/Third-Party_Notices.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so.07
```

```
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/EULA_Exhibit_A-
Third_Party_Licenses.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/Readme.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/wdckit
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibir-3.so.16.13-0
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libadaptec_wrapper.so
```

The wddcs executable will be installed to the wddcs-<version>-x86\_64/opt/wdc/wddcs/ directory within the working directory where the installation files were unzipped.

- Step 2:** Change directory into the <unzip location>/wddcs-<version>-x86\_64/opt/wdc/wddcs/ directory. For example:

```
# cd <unzip location>/wddcs/wddcs-<version>-x86_64/opt/wdc/wddcs/
```

- Step 3:** Verify that the following files are available:

```
# ls -al
total 1064
drwxrwxr-x. 2 501 501 4096 Feb 28 05:50 .
drwxrwxr-x. 3 501 501 4096 Feb 28 05:50 ..
-rw-r--r--. 1 501 501 1 Jul 10 22:00 .wdc_lic
-rw-r--r--. 1 501 501 1199 Feb 28 05:50 EULA_Exhibit_A-
Third_Party_Licenses.txt
-rw-r--r--. 1 501 501 20349 Feb 28 05:50 Third-Party_Notices.txt
-rw-r--r--. 1 501 501 18117 Feb 28 05:50 WDC_EULA.txt
-rw-r--r--. 1 501 501 340 Feb 28 05:50 eula.sh
-rwxr-xr-x. 1 501 501 1024744 Feb 28 05:50 wddcs
```

- Step 4:** Run the wddcs command with no arguments.

- a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.3.2.0
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
    [target] - device path (ie: /dev/sg1)
        up to 128 targets may be specified
        if no targets are specified, all detected devices are
        targeted
    operation - operation to execute
    [operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw       firmware related operations
getlog   capture various types of log data
http     operations for OpenFlex Data24 enclosures
iom      display and set IOM configuration
rcli     display detailed data about the enclosure and components
show    scan SEP devices and display the product or device data
zone    display and configure zones
```

- b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See [End User License Agreement \(page 17\)](#) for more details.

## 2.6 Installing FreeBSD tar.gz

Follow these instructions to install the WDDCS Tool via tar.gz using the wddcs-freebsd\*.zip.

- Step 1:** From the directory where the .tar.gz file is located, use the `tar xvfz` command to gunzip/untar the `wddcs-freebsd-<wddcs version>.tar.gz` file. For example:

```
# tar xvfz wddcs-freebsd-<wddcs version>.tar.gz
wddcs-freebsd64-4.3.2.0/opt/
wddcs-freebsd64-4.3.2.0/opt/wdc/
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/WDC_EULA.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/eula.sh
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/.wdc_lic
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/EULA_Exhibit_A-Third_Party_Licenses.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/Third-Party_Notices.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/health_analysis
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs/wdckit/
wddcs-freebsd64-4.3.2.0/opt/wdc/wdckit/WDCKIT_EULA.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wdckit/EULA_Exhibit_A-
Third_Party_Licenses.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wdckit/Readme.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wdckit/Third-Party_Notices.txt
wddcs-freebsd64-4.3.2.0/opt/wdc/wdckit/wdckit
wddcs-freebsd64-4.3.2.0/opt/wdc/wddcs
```

The `wddcs` executable will be installed to the `wddcs-freebsd-<wddcs version>/opt/wdc/wddcs/` directory within the working directory where the installation files were unzipped.

- Step 2:** Change directory into the `<unzip location>/wddcs-freebsd-<wddcs version>/opt/wdc/wddcs/` directory. For example:

```
# cd <unzip location>/wddcs-freebsd-<wddcs version>/opt/wdc/wddcs/
```

- Step 3:** Verify that the following files are available:

```
# ls -altotal 1136
drwxr-xr-x. 3 1001 1001    4096 Oct 31 14:41 .
drwxr-xr-x. 3 1001 1001    4096 Oct 31 14:41 ..
-rw-r--r--. 1 1001 1001   1334 Oct 31 14:41 EULA_Exhibit_A-
Third_Party_Licenses.txt
-rwxr-xr-x. 1 1001 1001    340 Oct 31 14:41 eula.sh
-rw-r--r--. 1 1001 1001   5624 Oct 31 14:41 health_analysis
-rw-r--r--. 1 1001 1001  10586 Oct 31 14:41 Third-Party_Notices.txt
-rw-r--r--. 1 1001 1001  18117 Oct 31 14:41 WDC_EULA.txt
drwxr-xr-x. 2 1001 1001    4096 Oct 31 14:41 wdckit
-rw-r--r--. 1 1001 1001      1 Oct 31 14:41 .wdc_lic
-rwxr-xr-x. 1 1001 1001 1095963 Oct 31 14:41 wddcs
```

- Step 4:** Run the `wddcs` command with no arguments.

- If the EULA has already been accepted, the `wddcs` command syntax help text will appear:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
```

```
[target] - device path (ie: /dev/sg1)
        up to 128 targets may be specified
        if no targets are specified, all detected devices are
targeted
operation - operation to execute
[operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw        firmware related operations
getlog    capture various types of log data
http      operations for OpenFlex Data24 enclosures
iom       display and set IOM configuration
rcli      display detailed data about the enclosure and components
show     scan SEP devices and display the product or device data
zone      display and configure zones
```

- b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See [End User License Agreement \(page 17\)](#) for more details.

## 2.7 Installing FreeBSD Packages

Follow these instructions to install the WDDCS Tool via pkg using the wddcs-4.3.2.0.pkg.

**Step 1:** Use the `pkg install` command to install the FreeBSD packages.

```
pkg install wddcs-4.3.2.0.pkg

Updating FreeBSD repository catalogue...
FreeBSD repository is up to date.
All repositories are up to date.
Checking integrity... done (0 conflicting)
The following 1 package(s) will be affected (of 0 checked):

New packages to be INSTALLED:
    wddcs: 4.3.2.0
Number of packages to be installed: 1

Proceed with this action? [y/N]:
```



**Note:** Install the packages using the `pkg install` command instead of the `pkg add` command. The `pkg add` command may produce an error regarding operating system compatibility.

**Step 2:** Enter `y` or `Y` to proceed:

```
Y

[1/1] Installing wddcs-4.3.2.0...
Extracting wddcs-4.3.2.0: 100%
```

The WDDCS Tool notifies the user that the FreeBSD package has been installed.

**Step 3:** Run the `wddcs` command with no arguments.

- a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
    [target] - device path (ie: /dev/sg1)
        up to 128 targets may be specified
        if no targets are specified, all detected devices are
        targeted
    operation - operation to execute
    [operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw        firmware related operations
getlog    capture various types of log data
http      operations for OpenFlex Data24 enclosures
iom       display and set IOM configuration
rcli      display detailed data about the enclosure and components
show      scan SEP devices and display the product or device data
zone      display and configure zones
```

- b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See [End User License Agreement \(page 17\)](#) for more details.

## 2.8 End User License Agreement

Regardless of which Linux installation package is used, the WDDCS Tool will prompt the user to read the EULA before use:

```
Read the end user license agreement. [enter]:
```

**Step 1:** Press `enter` to read the EULA.

**Step 2:** If needed, press `space` to page through the EULA content, or press `q` to quit.

```
--More--[Press space to continue, 'q' to quit.]
```

After completing or quitting the EULA, the user is prompted to accept:

```
Do you accept the EULA? [y/n]:
```

**Step 3:** Press `y` to accept the EULA.

If the EULA is not accepted, the following error message will appear:

```
ERROR: you have not accepted the license agreement (EULA)
```



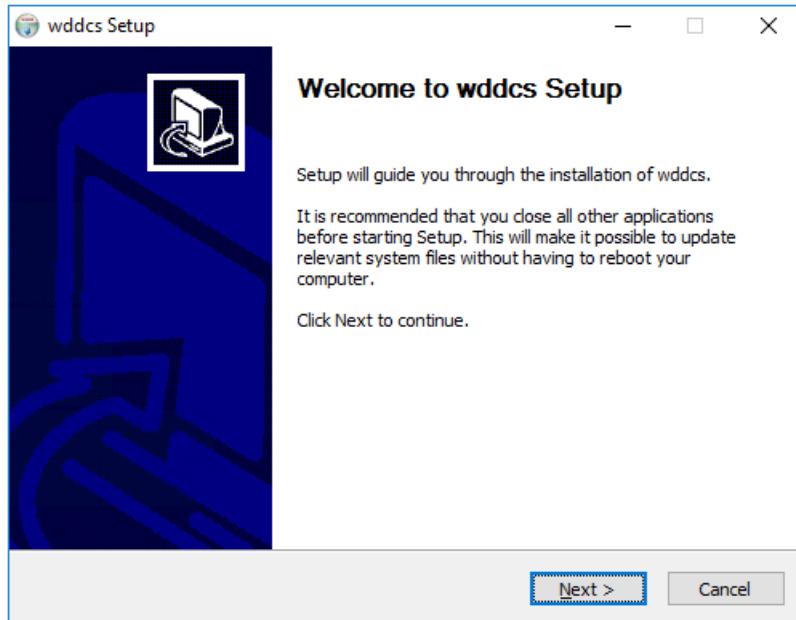
**Note:** Until the EULA is accepted, the user will be prompted to read it each time the WDDCS Tool is executed.

## 2.9 Installing on Windows Server (First Install)

Follow these instructions to install the WDDCS Tool for the first time on Windows Server operating systems.

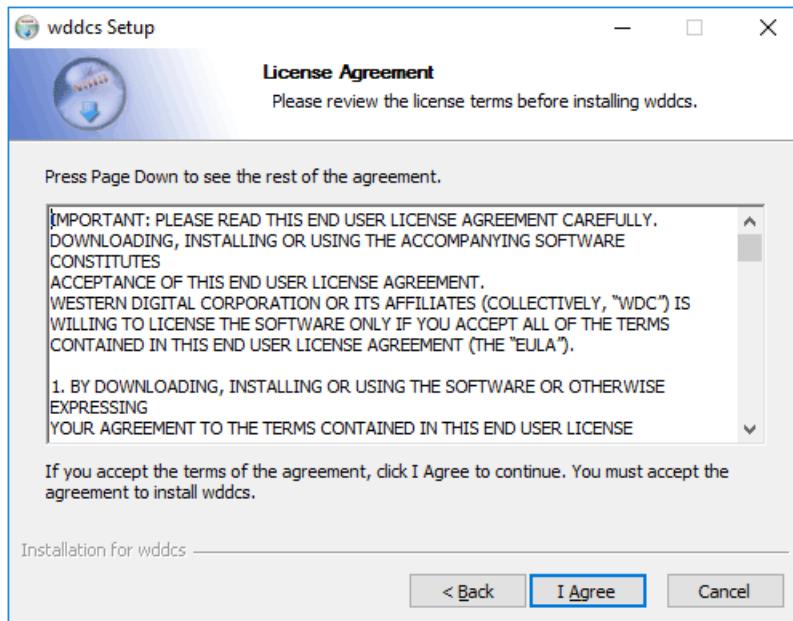
**Step 1:** In the directory containing the unzipped .exe file, double-click the wddcs-win64-<version>.exe file.

A **wddcs Setup** dialog box appears, welcoming the user:



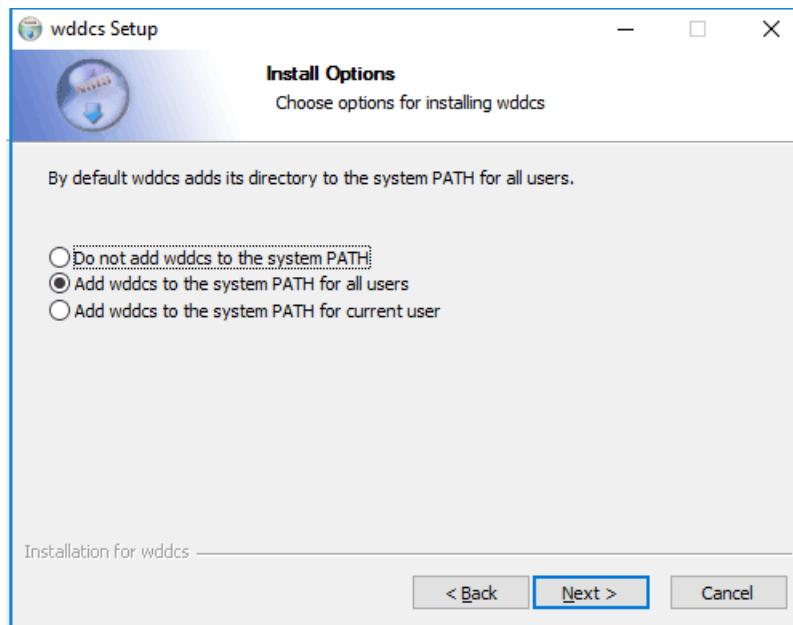
**Step 2:** Click the **Next** button.

The **wddcs Setup** window updates to show the license agreement:



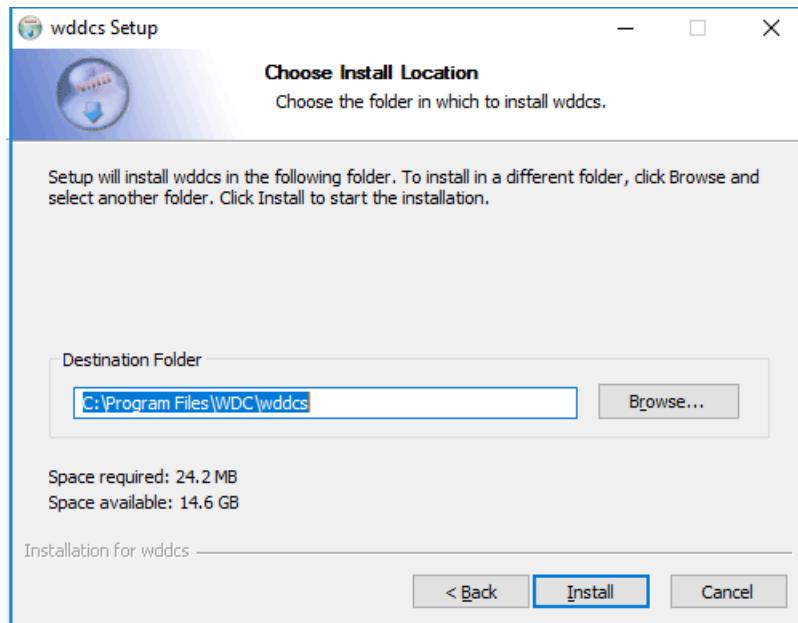
**Step 3:** Read through the license agreement, and then click the **I Agree** button.

The **wddcs Setup** window updates, prompting the user to choose a system PATH option. The *Add wddcs to the system PATH for all users* option is selected by default:



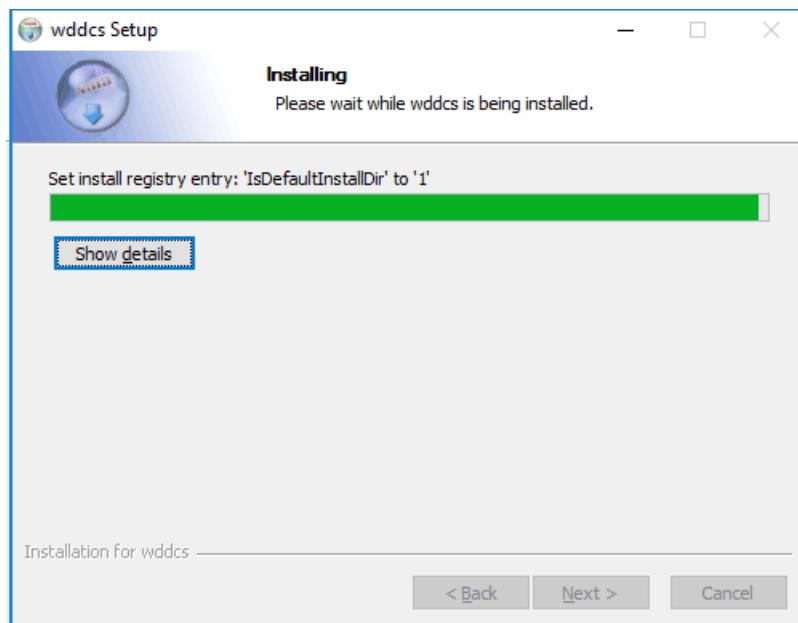
**Step 4:** Click the **Next** button.

The **wddcs Setup** window updates, prompting the user to accept the default installation directory or choose another:

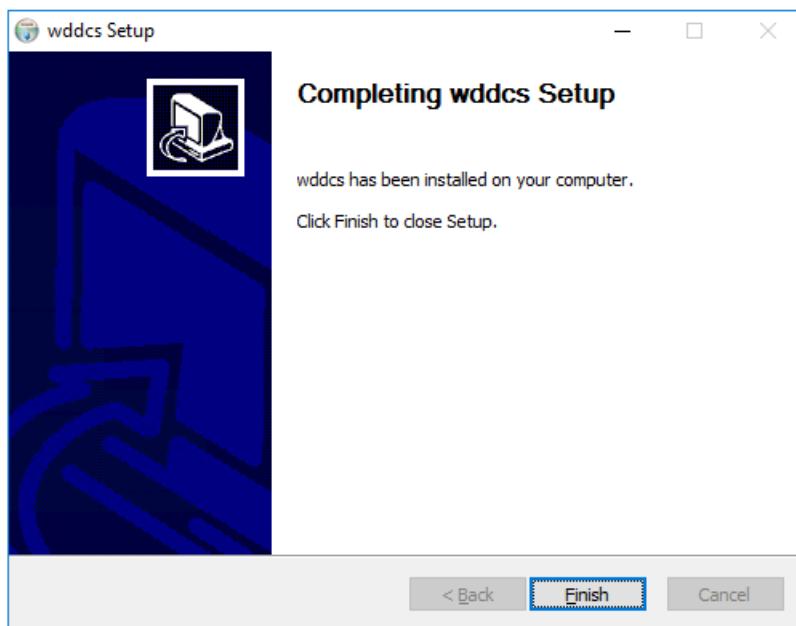


**Step 5:** Click the **Install** button.

The **wddcs Setup** window updates, showing the installation progress:



After a few seconds, the **wddcs Setup** window updates again, showing that the installation is complete:



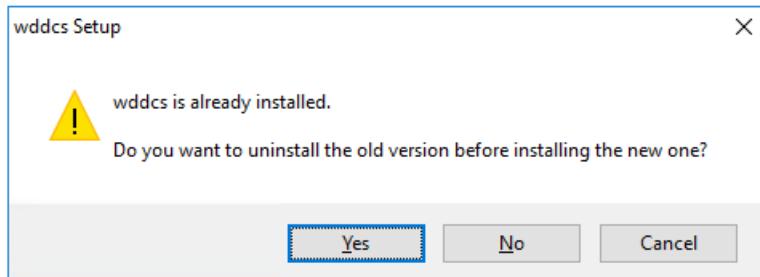
**Step 6:** Click the **Finish** button.

## 2.10 Installing on Windows Server (Reinstall)

Follow these instructions to install a new version of the WDDCS Tool on Windows Server operating systems where an existing version has already been installed.

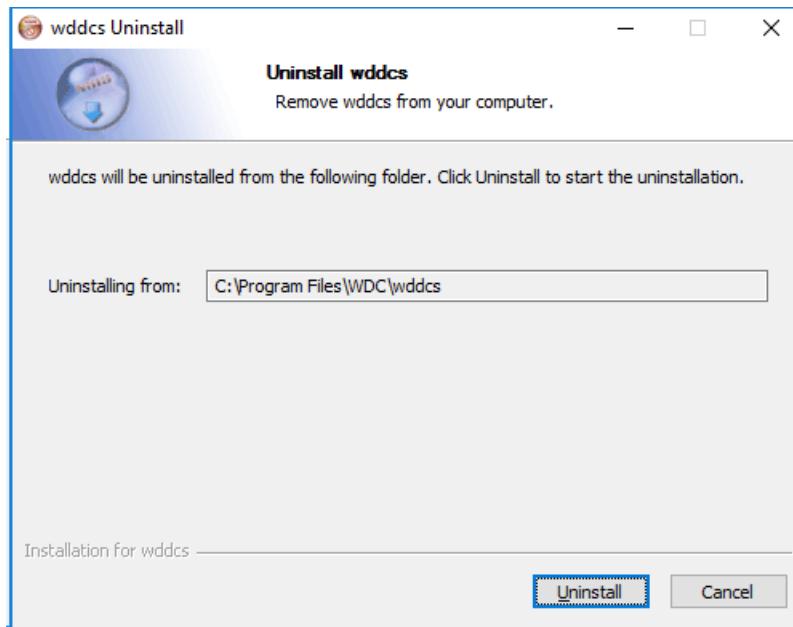
**Step 1:** In the directory containing the unzipped .exe file, double-click the wddcs-win64-<version>.exe file.

A **wddcs Setup** dialog appears, asking if the user wants to uninstall the previous version of the WDDCS Tool:



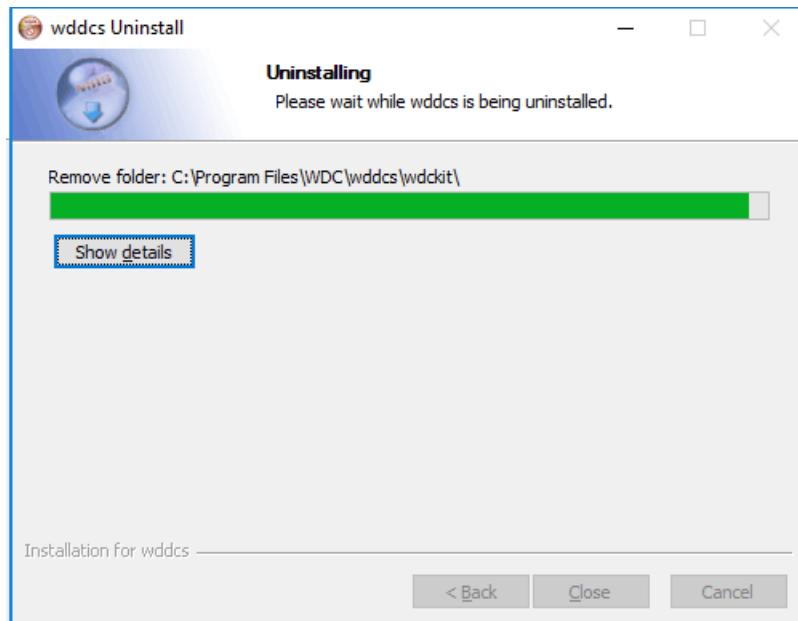
**Step 2:** Click the **Yes** button:

A **wddcs Uninstall** dialog box appears, notifying the user of the directory from which the WDDCS Tool will be uninstalled:

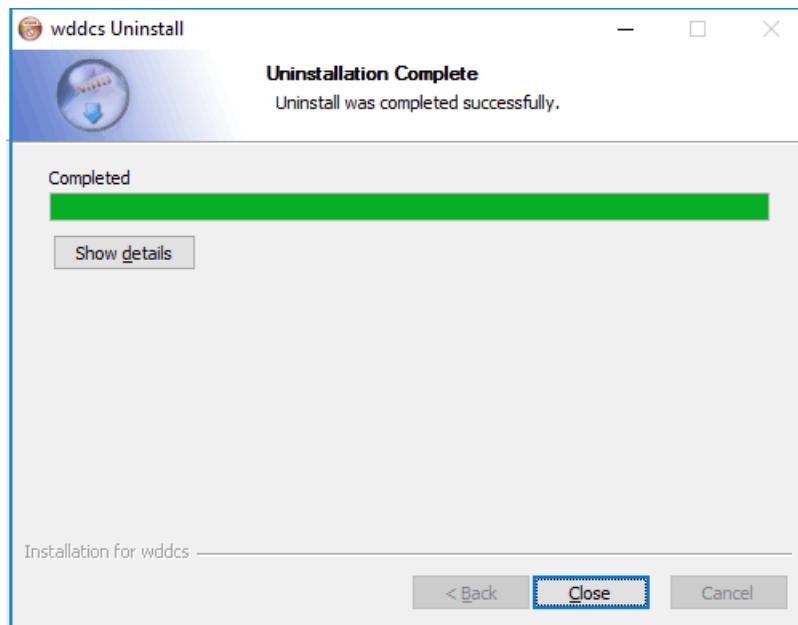


**Step 3:** Click the **Uninstall** button.

The **wddcs Uninstall** window updates, showing that the WDDCS Tool is being uninstalled:

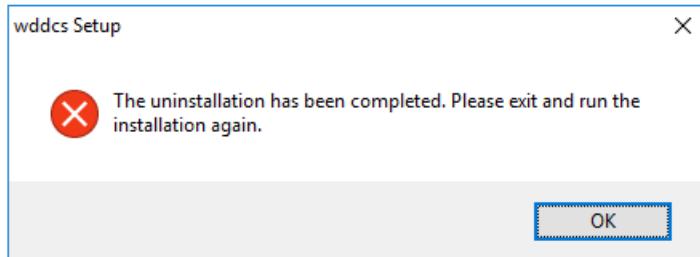


After a few seconds, the **wddcs Uninstall** window updates again, showing that the uninstallation is complete:



**Step 4:** Click the **Close** button.

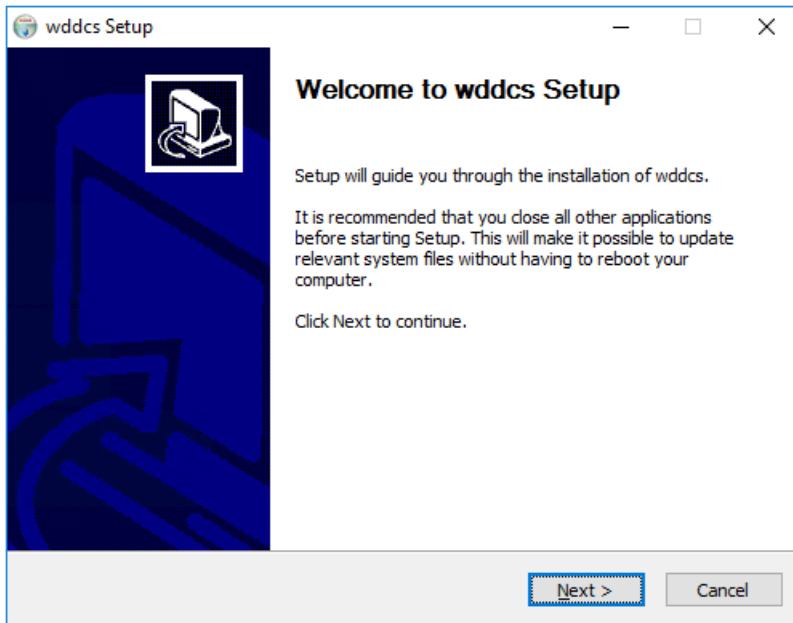
The **wddcs Setup** window reappears, asking the user to exit and run the installation again:



**Step 5:** Click the **OK** button.

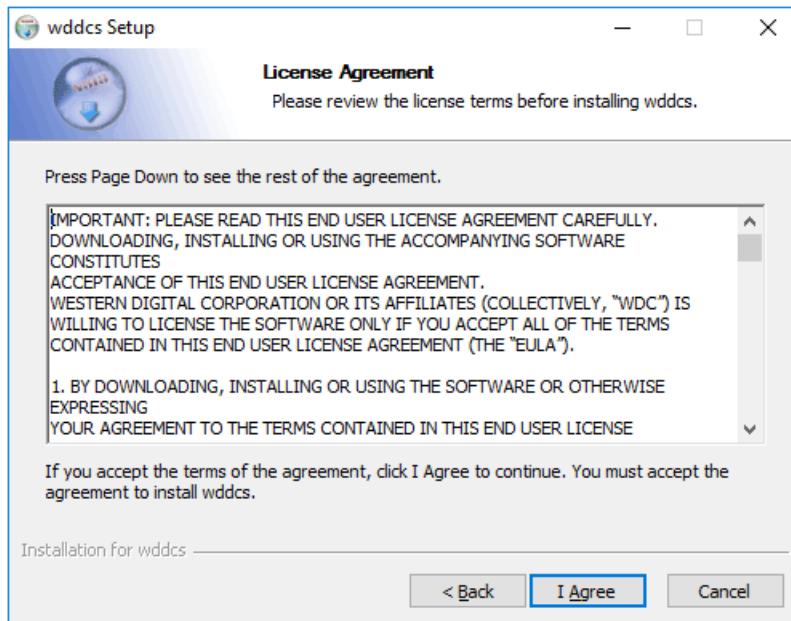
**Step 6:** In the wddcs-win64-<version> directory, double-click the wddcs-win64-<version>.exe file again to start the new installation.

A **wddcs Setup** dialog box appears, welcoming the user:



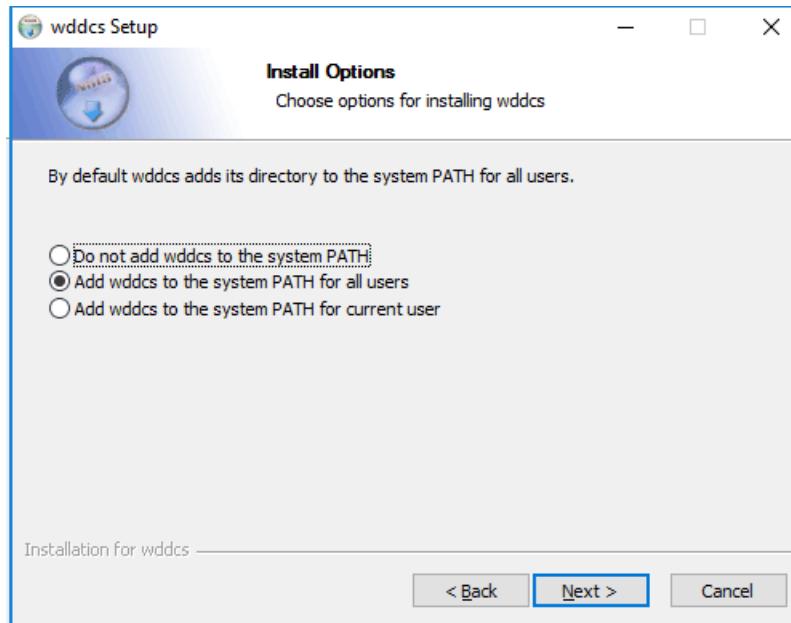
**Step 7:** Click the **Next** button.

The **wddcs Setup** window updates to show the license agreement:



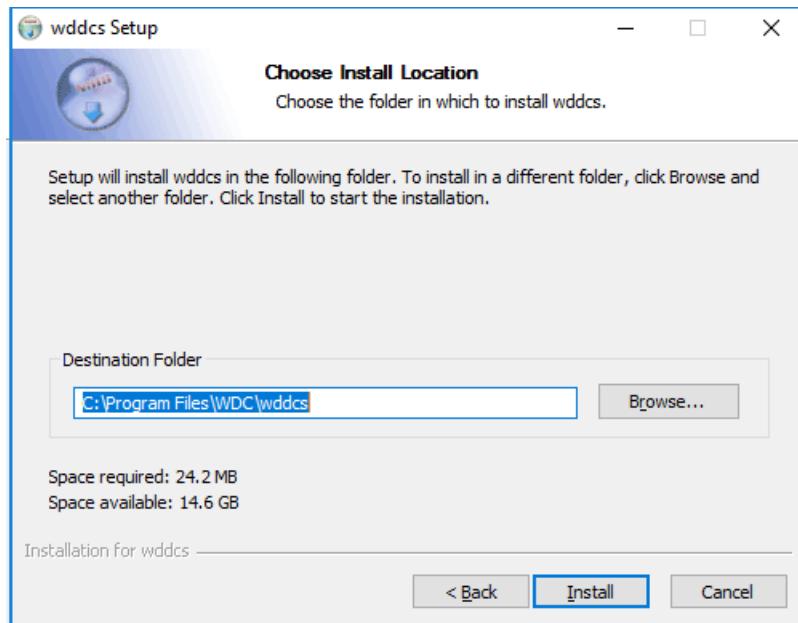
**Step 8:** Read through the license agreement, and then click the **I Agree** button.

The **wddcs Setup** window updates, prompting the user to choose a system PATH option. The *Add wddcs to the system PATH for all users* option is selected by default:



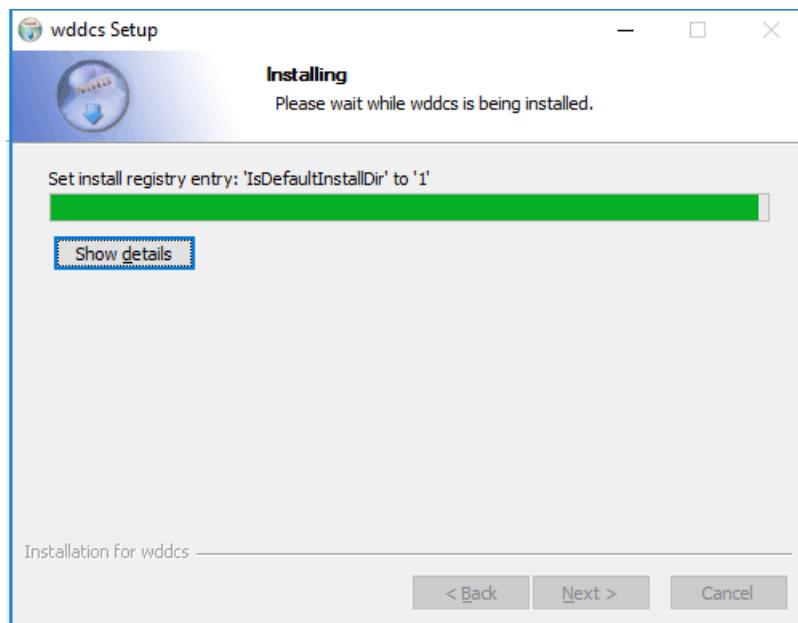
**Step 9:** Click the **Next** button.

The **wddcs Setup** window updates, prompting the user to accept the default installation directory or choose another:

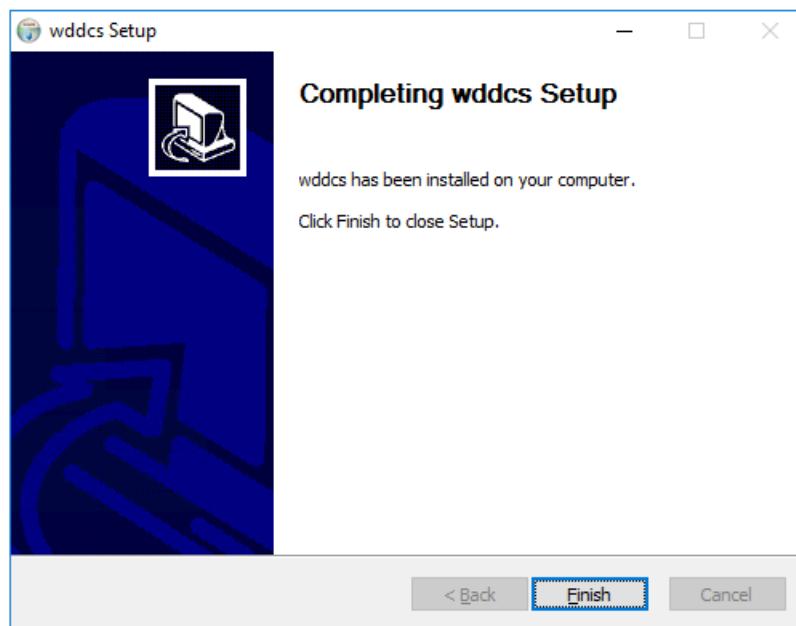


**Step 10:** Click the **Install** button.

The **wddcs Setup** window updates, showing the installation progress:



After a few seconds, the **wddcs Setup** window updates again, showing that the installation is complete:



**Step 11:** Click the **Finish** button.



# Commands

This section provides instructions for issuing commands from the WDDCS Tool.

## In This Chapter:

- help.....	29
- diag.....	38
- fw.....	76
- getlog.....	84
- http.....	124
- iom.....	190
- rcli (Legacy).....	194
- rcli (Ultrastar Data60 & Data102 3000).....	216
- show.....	265
- version.....	270
- zone.....	271



**Important:** Because the WDDCS Tool supports both Linux and Windows operating systems, OS-specific command prompts (# or c:\>), device references (/dev/sg0 or scsi1:4,64,0), and paths (/wddcs/v4.3.2.0 or wddcs\v4.3.2.0 ) have been included where command shell outputs are OS-specific; they have been omitted or replaced with generic references (<device>, <path>, etc.) where outputs apply to both OSs.

## 3.1 help

The `wddcs help` command is used to print the usage text (command syntax, operations, arguments, and explanations) for the following WDDCS Tool commands:

- `diag`
- `fw`
- `getlog`
- `http`
- `iom`
- `rcli`
- `show`
- `zone`

The topics in this section detail the usage text for each of these commands.

### 3.1.1 help

The `wddcs help` command is used to print the usage text for the `help` command.

**Step 1:** Use the `wddcs help` command to print the usage text for the `help` command:

```
wddcs help

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
    [target] - device path (ie: /dev/sg1)
        up to 128 targets may be specified
        if no targets are specified, all detected devices are targeted
    operation - operation to execute
    [operation argument] - argument specific to given operation

The following operations are supported:
diag      display, set, and clear diagnostic page data
fw       firmware related operations
getlog   capture various types of log data
http     operations for OpenFlex Data24 enclosures
iom      display and set IOM configuration
rcli     display detailed data about the enclosure and components
show    scan SEP devices and display the product or device data
zone    display and configure zones
```



**Note:** Using the `wddcs help version` command produces the same output.

## 3.1.2 help diag

The wddcs help diag command is used to print the usage text for the wddcs diag command.

**Step 1:** Use the wddcs help diag command to print the usage text for the wddcs show command:

```
wddcs help diag

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Usage:
    diag <identifier>

Options for <identifier>:
    clear-crashevent      clear crash event logs
    clear-eventlog         clear event logs
    nickname               display current nickname diagnostic page
    nickname=<string>     set new nickname (use quotes if name has spaces)
    nickname=              clear any previously set nickname
    reset-enc              reset the enclosure
    reset-iom-a            reset IOM A of the enclosure
    reset-iom-b            reset IOM B of the enclosure
    power-cycle            shut down the enclosure and then power it back on
    timestamp              display the enclosure's internal date and time
    timestamp -j            display the above data in JSON format
    timestamp=<value>      set the enclosure's temporary internal date and time
                           <value> must be a 32-bit epoch time value
    autosync-enable        enable auto synchronization feature
    autosync-disable       disable auto synchronization feature

    show-slot=<value>       display current states for the given
                           slot(s)
    clear-slot=<value> <ident|devoff>  clear the action for the given device
                           slot(s)
    set-slot=<value> <ident|devoff>   set the action for the given device
                           slot(s)
                           <value> can be <index> or <index>
                           <index> must be a non-negative slot
                           value

    show-enc                display current ident state for the
                           enclosure
    clear-enc <ident>        clear the ident action for the
                           enclosure
    set-enc <ident>          set the ident action for the enclosure

    broadcom-list           list Broadcom channel adapters found
    broadcom-tmt-target=<index>
                           set Task Management Reset to Target

Reset
    broadcom-tmt-itnexus=<index>
                           set Task Management Reset to IT_Nexus
    broadcom-feature-hba=<index>
                           ID to FeatureHBA
    broadcom-perfit-sass=<index>
                           ID to PerFIT SAS/SATA
                           set 9600-16e/9600W-16e adapter Profile
                           set 9600-16e/9600W-16e adapter Profile
```

```
broadcom-reset-controller=<index>    reset HBA

Examples:
diag nickname=DC2
diag nickname="DC2 Cage2"
diag show-slot=all
diag set-slot=0-10 ident
diag clear-slot=1 devoff
```



**Note:** The Broadcom commands are designed to take action only on Broadcom channel adapters. With the exception of `broadcom-list`, all of the listed Broadcom commands require a reset of the adapter to make the change take effect. **These commands should only be used during a maintenance window with the host out of production.**

### 3.1.3 help fw

The `wddcs help fw` command is used to print the usage text for the `wddcs fw` command.

**Step 1:** Use the `wddcs help fw` command to print the usage text for the `wddcs fw` command:

```
wddcs help fw

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

fw activate | reset | status
    fw download* <file> [-nostatdelay]

Options for [argument]:
    download <file>           download microcode with the given binary file
    download_activate <file>   download followed by the activate command
    download_reset <file>     download followed by the IOM reset command
    activate                   activate the previously downloaded firmware
    reset                      reset IOMs
    status                     display the download microcode diagnostic page
    0Eh
    status -j                 display the above data in JSON format
    show_keystore              display the content of SES page 12h
    -nostatdelay               optional flag to skip the default delay after
                               a download command

The "fw" command requires the user to specify one target device.
Example: ./wddcs /dev/sg0 fw download <file>
Example: ./wddcs /dev/sg0 fw download_activate <file> -nostatdelay
```

Or

```
...
Example: wddcs SCSII:4,64,0 fw download <file>
Example: wddcs SCSII:4,64,0 fw download_activate <file> -nostatdelay
```

### 3.1.4 help getlog

The wddcs help getlog command is used to print the usage text for the wddcs getlog command.

**Step 1:** Use the wddcs help getlog command to print the usage text for the wddcs getlog command:

```
wddcs help getlog

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Usage:
    getlog [<identifier> [<identifier>] ...]

Options for <identifier>:
    common                      get publicly known SAS/SATA JBOD/F enclosure logs
    vendor                      get vendor specific SAS/SATA JBOD/F enclosure logs
    system-heavy                 get system host logs that cause heavy loads on the
drives
    system-light                get system host logs that cause light load on drives
    system                      combination of system-heavy and system-light
    drives                      get simple logs from the attached physical drives
    (nvme, sas, sata)
        drives-noprompt          same as above but without prompting for user
confirmation
        drives-with-E6            same as above but includes the vendor E6 logs
    (default modes)
        drives-with-E6-full      same as above but includes the vendor E6 logs (all
modes)
        all                        includes common, vendor, system, and drives
        all-noprompt               same as above but without prompting for user
confirmation
        all-with-E6                same as above but includes the vendor E6 logs
    (default modes)
        all-with-E6-full          same as above but includes vendor E6 logs (all
modes)
        pack=<path>              move all requested logs into a single packaged file
                                    "<path>" is optional (saved to the default log dir
if not specified)
        timeout=<sec>              seconds to wait when spawning a process to get logs
        E6-sn=<sn>                get default E6 log from the first drive matching
the given serial number
        E6-full-sn=<sn>           get E6 log (all modes) from the first drive
matching the given serial number
        E6-sn-file=<file>          get default E6 logs from drives matching the
serial numbers inside the given file
        E6-full-sn-file=<file>     get E6 logs (all modes) from drives matching the
serial numbers inside the given file

Notes:
The options starting with "all*" will by default move all logs into a
single packaged file
```

## 3.1.5 help http

The wddcs help http command is used to print the usage text for the wddcs http command.

**Step 1:** Use the wddcs help http command to print the usage text for the wddcs help http command:

```
wddcs help http

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Description:
    General out-of-band or in-band operations for OpenFlex Data24 enclosures

Usage:
    http=<ipv4> [ [user=<id> pass=<password> slot=<#> time=<#> ssl]
    <identifier>]

Options for <identifier>:
    diag adapter-protocol-roce=<id>           set adapter transport protocol to
    RoCE
    diag adapter-protocol-tcp=<id>           set adapter transport protocol to
    TCP
    unique id
    diag clock-ntp-enable=<servers>           <id> can be the adapter or the port
    service with the given servers
    (<name1> or <name1,name2[,name3,name4]>)
    diag clock-ntp-disable
    service
    diag device-sharing-enable=<id>
    controller id
    diag device-sharing-disable=<id>
    given controller id
    diag enc-ident-on
    diag enc-ident-off
    diag enc-power-on
    diag enc-power-sleep
    SLEEP
    diag enc-factory-reset
    settings
    diag media-ident-on=<range>
    device(s)
    diag media-ident-off=<range>
    device(s)
    diag media-power-on=<range>
    diag media-power-off=<range>
    <all>
    "show=media"
    diag port=<id> ip=<ipv4/cidr> gateway=<ipv4> [mtu=<bytes>]
    address
    diag port=<id> ip=dhcp [mtu=<bytes>]
    diag port=<id> mtu=<bytes>
    <id> must be a valid media from
    set port to the given static IP
    set port to use DHCP
    set port to the given MTU in bytes
```

```

diag upload cert=<file> key=<file>      upload the TLS cert and key pair of
files

fw status                                display the firmware update status
fw download=<file>                      send the given firmware file
fw activate                               activate/reset to complete the firmware
update
fw download_activate=<file>      send the firmware file and complete the
update

getlog                                    retrieve vendor logs from the enclosure
getlog dir=<path>                         retrieve vendor logs and save to the given
path
getlog status                            display if log retrieval is in progress

getdevicelogs                            retrieve device related vendor logs from the
enclosure
getdevicelogs dir=<path>      retrieve device related vendor logs and save
to the given path

health                                    display health state for all enclosure components
health=bad                               display only when health state is not ok

iom                                       display current IO module settings
iom reboot                             reboot the IO module

show                                     list available <device> names for the command below
show=<resource> [id=<id>]    display data for the given device resource
optional id to display only the matching id

getall                                    package all http commands plus "getlog system" and
"getlog drives"
getall dir=<path>                      save the above package to the given path
getall-noprompt                         package all http commands plus "getlog
system" and "getlog drives-noprompt"
getall-noprompt dir=<path>      save the above package to the given path

Optional flags:
user=<id>                                credential identification (default is admin)
pass=<password>                           credential password (default is admin)
slot=<#>                                  refers to the Data24 IOM (1 is IOM A, 2 is IOM B) on
in-band only
time=<#>                                  timeout in seconds (default varies per command type)
ssl                                         use HTTPS protocol instead of HTTP

Notes:
"<ipv4>" is a 4 field IP address with an optional port number (#.#.#:#)
Specify the "ssl" flag to use HTTPS protocol instead of HTTP
When <ipv4> is an in-band address:
- "slot=<#>" is required for fw|getlog|getdevicelogs
- "slot=<#>" value is ignored when not necessary
- If "slot=<#>" is not specified, it defaults to both slots for
appropriate options

Examples:
http=10.11.12.13 show
http=10.11.12.13:80 user=admin pass=admin getlog
http=10.11.12.13 user=admin pass=admin slot=1 ssl fw status

```

### 3.1.6 help iom

The wddcs help iom command is used to print the usage text for the wddcs iom command.

**Step 1:** Use the wddcs help iom command to print the usage text for the wddcs iom command:

```
wddcs help iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Usage:
    iom [oobm|oobm=<iom>,<ip>,<netmask>,<gateway>]

Arguments:
    oobm      display current OOBM values
    oobm -j   display the above data in JSON format
    oobm=<args> set new OOBM values
        <iom>     = [A|B]
        <ip>       = [x.x.x.x]
        <netmask> = [x.x.x.x]
        <gateway> = [x.x.x.x]
                        x must be 0-255

    Default is to display current IOM single or dual setting

Example to change IOM A to static addresses:
    iom oobm=A,192.168.0.10,255.255.255.0,192.168.0.1

Example to change IOM B to DHCP:
    iom oobm=B,0.0.0.0,0.0.0.0,0.0.0.0

Example to display current OOBM:
    iom oobm

Example to display if enclosure is set to single or dual IOM:
    iom
```

### 3.1.7 help rcli

The wddcs help rcli command is used to print the usage text for the wddcs rcli command.

**Step 1:** Use the wddcs help rcli command to print the usage text for the wddcs rcli command:

```
wddcs help rcli

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Usage:
    rcli <command string>

Arguments:
    <command string>
        Any of the commands allowed by the enclosure firmware.
```

```
Specify in quotes if the command has spaces.  
Maximum command length is 256 characters.
```

```
Example:  
rcli "show drives"
```

## 3.1.8 help show

The wddcs help show command is used to print the usage text for the wddcs show command.

**Step 1:** Use the wddcs help show command to print the usage text for the wddcs show command:

```
wddcs help show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Usage:
      show           scan for all enclosures and display the following:
                     product description
                     serial number
                     firmware revision
                     product name
      show handles   display connected drives with slot #, serial number,
      capacity,     port address, expander, and OS device handle name
      -j            option to display in JSON format
```

## 3.1.9 help zone

The wddcs help zone command is used to print the usage text for the wddcs zone command.

**Step 1:** Use the wddcs help zone command to print the usage text for the wddcs zone command:

```
wddcs help zone

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Usage:
      zone config=<value>
      zone file=<file>
      zone status

Details:
      config=<value>  configure zones to the given pre-defined value
      config=0        disable zoning
      config=<1-3>    pre-defined configuration per product type
                      H4102-J:
                      1: 17 drives visible to each host port
                      2: 34 drives visible to each pair of consecutive host
                         ports (i.e. A1, A2)
                      3: 51 drives visible to each 3x consecutive host ports
                         (i.e. A1, A2, A3)
```

```
H4060-J:  
    1: 10 drives visible to each host port  
    2: 20 drives visible to each pair of consecutive host  
ports (i.e. A1, A2)  
    3: 30 drives visible to each 3x consecutive host ports  
(i.e. A1, A2, A3)  
file=<file>      send binary config file to the IOM  
status           display current zone configuration setting
```

The "zone" command requires the user to specify one target device  
Example: ./wddcs /dev/sg0 zone config=1

## 3.2 diag

The `wddcs diag` command is used to display, set, or clear diagnostic page information for the feature or component specified in the command option.

### Usage

The following example demonstrates the correct syntax for the `wddcs diag` command:

- `diag <identifier>`



**Note:** For additional usage details, see [help diag \(page 30\)](#).



**Note:** For instructions on using the `diag clear/set` commands for zoned enclosures, see [clear/set Zoned Command Examples \(page 314\)](#).

### Platform Support

The `wddcs diag` command and options are not supported on JBOF platforms; they are only supported on the following JBOD platforms:

Table 5: Current Products

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series
<code>diag</code>	✓	✓	✓	✓
<code>diag clear-crashevent</code>	✓	✓	✓	✓
<code>diag clear-eventlog</code>	✓	✓	✓	✓
<code>diag nickname</code>	✓	✓	✓	✓
<code>diag reset-enc</code>	✓	✓	✓	✓
<code>diag reset-iom-&lt;a b&gt;</code>	✓	✓	✓	✓
<code>diag power-cycle</code>	✗	✓	✗	✓
<code>diag timestamp</code>	✓	✓	✓	✓
<code>diag autosync-enable</code>	✓	✗	✓	✗
<code>diag autosync-disable</code>	✓	✗	✓	✗
<code>diag show-slot=&lt;value&gt;</code>	✓	✓	✓	✓

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series
diag clear-slot=<value> <ident devoff>	✓	✓	✓	✓
diag set-slot=<value> <ident devoff>	✓	✓	✓	✓
diag show-enc	✓	✓	✓	✓
diag clear-enc <ident>	✓	✓	✓	✓
diag set-enc <ident>	✓	✓	✓	✓

Table 6: EOL Products

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
diag	✗	✗	✗	✓
diag clear-crashevent	✓	✗	✓	✓
diag clear-eventlog	✗	✗	✗	✓
diag nickname	✗	✗	✗	✓
diag reset-enc	✓	✗	✓	✓
diag reset-iom-<a b>	✗	✗	✓	✗
diag power-cycle	✗	✗	✗	✗
diag timestamp	✓	✗	✓	✓
diag autosync-enable	✗	✗	✗	✗
diag autosync-disable	✗	✗	✗	✗
diag show-slot=<value>	✗	✗	✗	✗
diag clear-slot=<value> <ident devoff>	✗	✗	✗	✗
diag set-slot=<value> <ident devoff>	✗	✗	✗	✗
diag show-enc	✗	✗	✗	✗

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
diag clear-enc <ident>	✖	✖	✖	✖
diag set-enc <ident>	✖	✖	✖	✖

### 3.2.1 diag clear-crashevent

The wddcs <device> diag clear-crashevent command is used to clear crash event records from all primary and secondary expanders for a given device.

**Step 1:** Use the wddcs show command to determine the device handle for the desired enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product_abbreviation>
  serial   : <serial_number>
  firmware: <fw_version>
  name     : <product_name>

...
```

**Step 2:** Use the device handle along with the wddcs <device> rcli "debug dump" command to verify the presence of crash event logs for that enclosure:

```
wddcs <device> rcli "debug dump"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Total records created: 1

FW Crash(2000-004) Time Stamp: 216744:13:22, Reason: General exception

General purpose registers
pc      0xc012a2c0    r7      0x00000001    r14      0x00000000    r21
0x00000000
r1      0x9c0979b8    r8      0xc2100000    r15      0x000000c2    r22
0x00000000
r2      0x9c05acb0    r9      0x00000000    r16      0x9c05ac68    r23
0x00000000
r3      0x00000000    r10     0x00000010    r17      0xc2100000    r24
0x00000001
r4      0x9c05acb0    r11     0x00000001    r18      0x00000004    r25
0x00000001
r5      0xc2100000    r12     0xc0129454    r19      0x00000000    r26
0x00000000
```

```
r6      0x00000004    r13     0x00100000    r20     0x00000000    r27
0x00000000
gp      0x9c009000    sp      0x9c07f888    fp      0x00000000    ra
0xc00b3c80
Special registers
Cause   0x80800408    EPC    0xc012a2c0    BadVAddr 0xc2100000    EBase
0x9f041000

CAUSE: TLB Exception.
```

**Step 3:** Use the `wddcs <device> diag clear-crashevent` command to clear the crash event logs:

```
wddcs <device> diag clear-crashevent
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Commands have been sent to clear the crash logs
```

**Step 4:** Repeat the `wddcs <device> rcli "debug dump"` command to verify that the crash event logs were cleared:

```
wddcs <device> rcli "debug dump"
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
No crash records available
```

## 3.2.2 diag clear-eventlog

The `wddcs <device> diag clear-eventlog` command is used to clear event logs from all primary and secondary expanders for a given SEP device. Clearing event logs prior to troubleshooting is useful for limiting subsequent logs to only those problematic events that were purposefully reproduced.

### Before you begin:

- The `wddcs <device> diag clear-eventlog` command requires FW version 3000 or later for Data102, Data60, and Serv60+8 platforms.

**Step 1:** Use the `wddcs show` command to determine the device handle for the desired enclosure:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
product : <product_abbreviation>
serial  : <serial_number>
firmware: <fw_version>
name     : <product_name>
```

```
...
```

**Step 2:** Use the device handle along with the `wddcs getlog vendor` or `wddcs getlog all` command to capture log data (including event logs) for the device.

**Step 3:** Navigate to the output directory where the log files are stored. This will either be the temporary directory or the directory specified in the `pack=<path>` command option, if used.

**Step 4:** Review the list of event log files and note their file sizes (bolded in the following example):

```
-rw-r--r--. 1 root root 129856 <date> <time> eventlog_exp_0_<device>.bin  
-rw-r--r--. 1 root root 160 <date> <time> eventlog_exp_1_<device>.bin  
-rw-r--r--. 1 root root 576 <date> <time> eventlog_exp_2_<device>.bin  
...
```

**Step 5:** Use the `wddcs <device> diag clear-eventlog` command to clear the event logs:

```
wddcs <device> diag clear-eventlog  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Commands have been sent to clear the event logs
```

**Step 6:** Repeat the `wddcs getlog vendor` or `wddcs getlog all` command to capture the new event logs.

**Step 7:** Review the list of event log files and note their reduced file sizes (bolded in the following example):

```
-rw-r--r--. 1 root root 64 <date> <time> eventlog_exp_0_<device>.bin  
-rw-r--r--. 1 root root 64 <date> <time> eventlog_exp_1_<device>.bin  
-rw-r--r--. 1 root root 64 <date> <time> eventlog_exp_2_<device>.bin  
...
```

### 3.2.3 diag nickname

The `wddcs <device> diag nickname` command is used to display, set, and clear values of the nickname diagnostic page.

**Step 1:** Use the `wddcs <device> diag nickname` command to view the nickname diagnostic page for a single device within a WD enclosure:

```
wddcs <device> diag nickname  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Page id : 0Fh  
Page length : 2Ch  
Generation code : 0h  
Nickname status : 00h - No errors  
Additional status : 00h  
Language code : 0000h
```

Nickname :

- a. To set the nickname, include the `nickname=<string>` argument. For example:

```
wddcs <device> diag nickname="Cloud DataCenter Rack1"
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

```
Enclosure nickname has been set to: Cloud DataCenter Rack1
```

Executing the `wddcs <device> diag nickname` command again will show that the nickname has been set to the specified value:

```
wddcs <device> diag nickname
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

```
Page id : 0Fh
```

```
Page length : 2Ch
```

```
Generation code : 0h
```

```
Nickname status : 00h - No errors
```

```
Additional status : 00h
```

```
Language code : 0000h
```

```
Nickname : Cloud DataCenter Rack1
```

- b. To clear the nickname, include the `nickname=` argument without specifying a value. For example:

```
wddcs <device> diag nickname=
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

```
Enclosure nickname has been cleared
```

Executing the `wddcs <device> diag nickname` command again will show that the nickname has been cleared:

```
wddcs <device> diag nickname
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

```
Page id : 0Fh
```

```
Page length : 2Ch
```

```
Generation code : 0h
```

```
Nickname status : 00h - No errors
```

```
Additional status : 00h
```

```
Language code : 0000h
```

```
Nickname :
```

### 3.2.4 diag reset-enc

The wddcs <device> diag reset-enc command is used to reset both IOMs in a staggered fashion.

#### Before you begin:

- The order of the IOM resets will depend on which IOM device handle is specified in the reset command. The specified IOM will be the last device to reset.



**Attention: Single IOM Configurations:** The only operating IOM in the enclosure will be reset during this procedure.

- Step 1:** Use the wddcs <device> iom command to determine the device handle and IOM identifier for both IOMs:

```
wddcs <device> iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM B

Device: <device>
Dual IOM operation
IOM A
```

- Step 2:** Use the wddcs <device> diag reset-enc command to reset both IOMs in a staggered fashion. The IOM device specified in the command will be the last device to be reset:

```
wddcs <device> diag reset-enc

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Commands have been sent to reset the enclosure
```

- Step 3:** If needed, use the wddcs <device> iom command again to verify which IOM is being reset. In the following example, the enclosure reports Dual IOM operation, but the IOM being reset doesn't appear in the output:

```
wddcs <device> iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM A
```

When both IOMs have finished resetting, the wddcs <device> iom command will display both devices again:

```
wddcs <device> iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM B

Device: <device>
Dual IOM operation
IOM A
```

### 3.2.5 diag reset-iom-<a|b>

The wddcs <device> diag reset-iom-<a|b> command is used to reset an IOM.

- Step 1:** Use the wddcs <device> iom command to determine the device handle and IOM identifier for the desired IOM:

```
wddcs <device> iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM B

Device: <device>
Dual IOM operation
IOM A
```

- Step 2:** Use the appropriate reset command (either wddcs <device> diag reset-iom-a or wddcs <device> diag reset-iom-b) with the device handle to reset the IOM:

```
wddcs <device> diag reset-iom-<a|b>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Commands have been sent to reset the IOM
```

- Step 3:** If needed, use the wddcs <device> iom command again to verify that the IOM is being reset. In the following example, the enclosure reports Dual IOM operation, but the IOM being reset doesn't appear in the output:

```
wddcs <device> iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
```

```
Dual IOM operation  
IOM A
```

When the IOM has finished resetting, the `wddcs <device> iom` command will display both devices again:

```
wddcs <device> iom
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>  
Dual IOM operation  
IOM B
```

```
Device: <device>  
Dual IOM operation  
IOM A
```

### 3.2.6 diag power-cycle

The `wddcs <device> diag power-cycle` command is used to power cycle the enclosure.



**Attention:** This procedure is required for resetting the Ultrastar Data60 3000 and Data102 3000 Series enclosure only.

**Step 1:** Use the `wddcs <device> diag power-cycle` command to power-cycle the enclosure:

```
wddcs <device> diag power-cycle
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

```
A REQUEST HAS BEEN ISSUED TO POWER CYCLE THE ENCLOSURE.  
THIS WILL CAUSE A TEMPORARY LOSS OF ACCESS TO THE DRIVES WHILE THE POWER  
CYCLE OCCURS.  
ARE YOU SURE YOU WANT TO CONTINUE AT THIS TIME?
```

```
To continue with the power cycle, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the enclosure will go offline.

**Step 2:** Enter Y or y to proceed:

```
Y
```

```
Command to power cycle was successful
```

### 3.2.7 diag timestamp

The wddcs <device> diag timestamp command is used to display or set an IOM's internal date and time.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

...
```

**Step 2:** Use the wddcs <device> diag timestamp command, along with the device handle for an IOM, to view that IOM's internal date and time:

```
wddcs <device> diag timestamp

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: <device>
  Microseconds (RTC)      = 000609F4F49EC143h
  Seconds (Epoch)         = 1699797540 (6550DA24h)
  Local date (yyyy/mm/dd) = 2023/11/12
  Local time (24hh:mm:ss)  = 06:59:00
```

a. To view the response in JSON format, use the -j option:

```
wddcs <device> diag timestamp -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "microsecondsRTC": "0x00047E7E1204C0E5h",
        "secondsEpoch": "1264979840",
        "localDate": "2022/04/13",
        "localTime": "15:48:44"
      }
    ]
  }
}
```

- b. To set the timestamp, include the `=<value>` argument. The value must be a 32-bit epoch time value. For example:

```
wddcs <device> diag timestamp=1618591800

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
The time stamp has been set to 0x6553A66C
```

Executing the `wddcs <device> diag timestamp` command again will show that the timestamp has been set to the specified value:

```
wddcs <device> diag timestamp

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: <device>
    Microseconds (RTC)      = 00060A1FA65AA162h
    Seconds (Epoch)        = 1699980911 (6553A66Fh)
    Local date (yyyy/mm/dd) = 2023/11/14
    Local time (24hh:mm:ss)  = 09:55:11
```

**Step 3:** If needed, repeat these steps to display or modify the other IOM's internal date and time.

### 3.2.8 diag autosync-enable

The `wddcs <device> diag autosync-enable` command is used to enable the firmware autosync feature of an enclosure.



**Attention: For Ultrastar Data60 and Data102 only:** Manually power-cycle the enclosure or issue the `diag reset-enc` command to reset the enclosure.

**Step 1:** Use the `wddcs show` command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial  : <serialnumber>
    firmware: <version>
    name    : <productname>

    ...
```

**Step 2:** Use the `wddcs <device> rcli "show vpd"` command, along with one of the IOM device handles, to view the vital product data for the enclosure and confirm that the autosync feature is currently **disabled**. The enclosure configuration bits will provide this information:

```
wddcs <device> rcli "show vpd"
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
...
Encl:Config      = x5A00000000000000
...
```



**Note:** If the highlighted bits from this example are set to 08 on the enclosure, the autosync feature is already **enabled**.

- Step 3:** Use the wddcs <device> diag autosync-enable command, along with one of the IOM device handles, to enable the autosync feature:

```
wddcs <device> diag autosync-enable
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Auto synchronization has been enabled
```

- Step 4:** Repeat the wddcs <device> rcli "show vpd" command to view the enclosure configuration bits and verify that the autosync feature was enabled:

```
wddcs <device> rcli "show vpd"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
...
Encl:Config      = x5A00000000000800
...
```

- Step 5:** Manually power-cycle the enclosure or use the reset-enc command for the autosync feature to take place.

**Result:** The autosync feature is now enabled.

### 3.2.9 diag autosync-disable

The wddcs <device> diag autosync-disable command is used to disable the firmware autosync feature of an enclosure.



**Attention: For Ultrastar Data60 and Data102 only:** Manually power-cycle the enclosure or issue the diag reset-enc command to reset the enclosure.

- Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

...
```

- Step 2:** Use the `wddcs <device> rcli "show vpd"` command, along with one of the IOM device handles, to view the vital product data for the enclosure and confirm that the autosync feature is currently **enabled**. The enclosure configuration bits will provide this information:

```
wddcs <device> rcli "show vpd"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
...
Encl:Config      = x5A00000000000800
...
```



**Note:** If the highlighted bits from this example are set to `00` on the enclosure, the autosync feature is already **disabled**.

- Step 3:** Use the `wddcs <device> diag autosync-disable` command, along with one of the IOM device handles, to disable the autosync feature:

```
wddcs <device> diag autosync-disable

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Auto synchronization has been disabled
```

- Step 4:** Repeat the `wddcs <device> rcli "show vpd"` command to view the enclosure configuration bits and verify that the autosync feature was disabled:

```
wddcs <device> rcli "show vpd"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
...
Encl:Config      = x5A00000000000000
...
```

- Step 5:** Manually power-cycle the enclosure or use the `reset-enc` command for the autosync feature to take place.

**Result:** The autosync feature is now disabled.

### 3.2.10 diag show-slot=<value>

The wddcs <device> diag show-slot =<value> command is used to display the status code, ident bit value, and devoff bit value for the slot(s) specified by the <value>.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial   : <serialnumber>
    firmware: <version>
    name     : <productname>

...
```

**Step 2:** Use the wddcs <device> diag show-slot command along with the device handle to display the status code, ident bit value, and devoff bit value for the slot(s) specified by the <value>.

#### Single Slot Number:

```
wddcs <device> diag show-slot=0

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 0
    devoff: 0
```

#### Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 0
    devoff: 0
Status for index 1
    code : 1 (ok)
    ident : 0
    devoff: 0
Status for index 2
    code : 1 (ok)
    ident : 0
    devoff: 0
Status for index 3
```

```
code  : 1 (ok)
ident : 0
devoff: 0
Status for index 4
code  : 1 (ok)
ident : 0
devoff: 0
Status for index 5
code  : 1 (ok)
ident : 0
devoff: 0
```

**All Slots:**

```
wddcs <device> diag show-slot=all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Status for index 0
code  : 1 (ok)
ident : 0
devoff: 0
Status for index 1
code  : 1 (ok)
ident : 0
devoff: 0
Status for index 2
code  : 1 (ok)
ident : 0
devoff: 0
.
.
.
Status for index 99
code  : 1 (ok)
ident : 0
devoff: 0
Status for index 100
code  : 1 (ok)
ident : 0
devoff: 0
Status for index 101
code  : 1 (ok)
ident : 0
devoff: 0
```



**Note:** Using a value that is negative or outside the accepted range will produce the following error message:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its
affiliates

Device: <device>
```



**ERROR: This product supports slots from 0 to 101**

**Result:** The status code, ident bit value, and devoff bit value for the specific slot(s) are now displayed.

### 3.2.11 diag clear-slot=<value> ident

The wddcs <device> diag clear-slot=<value> ident command is used to clear the ident bit (set it to 0) for the array device slot(s) specified by the <value>, which will disable the corresponding LED(s).

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial   : <serialnumber>
    firmware: <version>
    name     : <productname>

...
```

**Step 2:** Use the wddcs <device> diag clear-slot ident command along with one of the device handles to clear the ident bit (set it to 0) for the array device slot(s) specified by the <value>.

#### Single Slot Number:

```
wddcs <device> diag clear-slot=0 ident

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to slot 0 was successful
```

#### Range of Slot Numbers:

```
wddcs <device> diag clear-slot=0-5 ident

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to slots 0-5 was successful
```

#### All Slots:

```
wddcs <device> diag clear-slot=all ident

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
```

```
Command to change the value to all slots was successful
```

**Step 3:** Use the wddcs <device> diag show-slot=<value> command to display the current state of the slot(s) changed in step 2 ([page 53](#)).

#### Single Slot Number:

```
wddcs <device> diag show-slot=0

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 0
  devoff: 0
```

#### Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)outputclass="text-color:#5da7fb"
  ident : 0
  devoff: 0
Status for index 1
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 2
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 3
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 4
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 5
  code : 1 (ok)
  ident : 0
  devoff: 0
```

#### All Slots:

```
wddcs <device> diag show-slot=all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 1
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 2
  code : 1 (ok)
  ident : 0
  devoff: 0
.
.
.
Status for index 99
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 100
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 101
  code : 1 (ok)
  ident : 0
  devoff: 0
```

**Result:** The the ident bit of the array device slot(s) specified by the <value> have now been cleared.

### 3.2.12 diag clear-slot=<value> devoff

The wddcs <device> diag clear-slot=<value> devoff command is used to clear the devoff bit (set it to 0) for the array device slot(s) specified by the <value>, which will power-on the drive(s) in those slots.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

...
```

**Step 2:** Use the wddcs <device> diag clear-slot devoff command along with one of the device handles to clear the devoff bit (set it to 0) for the array device slot(s) specified by the <value>.

**Single Slot Number:**

```
wddcs <device> diag  
      clear-slot=0 devoff  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Command to change the value to slot 0 was successful
```

**Range of Slot Numbers:**

```
wddcs <device> diag  
      clear-slot=0-5 devoff  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Command to change the value to slots 0-5 was successful
```

**All Slots:**

```
wddcs <device> diag  
      clear-slot=all devoff  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Command to change the value to all slots was successful
```

- Step 3:** Use the `wddcs <device> diag show-slot=<value>` command to display the current state of the slot(s) changed in step 2 ([page 55](#)).

**Single Slot Number:**

```
wddcs <device> diag show-slot=0  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
  
Status for index 0  
  code : 1 (ok)  
  ident : 0  
  devoff: 0
```

**Range of Slot Numbers:**

```
wddcs <device> diag show-slot=0-5  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>
```

```
Status for index 0
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 1
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 2
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 3
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 4
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 5
  code : 1 (ok)
  ident : 0
  devoff: 0
```

**All Slots:**

```
wddcs <device> diag show-slot=all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 1
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 2
  code : 1 (ok)
  ident : 0
  devoff: 0
.
.
.
Status for index 99
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 100
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 101
```

```
code  : 1 (ok)
ident : 0
devoff: 0
```

**Result:** The the devoff bit for the array device slot(s) specified by the <value> have now been cleared.

### 3.2.13 diag set-slot=<value> ident

The wddcs <device> diag set-slot =<value> ident command is used to set the ident bit for the array device slot(s) specified by the <value>, which will enable the corresponding LED(s).

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial   : <serialnumber>
    firmware: <version>
    name     : <productname>

    ...


```

**Step 2:** Use the wddcs <device> diag set-slot ident command along with one of the device handles to set the ident bit for the array device slot(s) specified by the <value>.

#### Single Slot Number:

```
wddcs <device> diag set-slot=0 ident

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to slot 0 was successful
```

#### Range of Slot Numbers:

```
wddcs <device> diag set-slot=0-5 ident

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to slots 0-5 was successful
```

#### All Slots:

```
wddcs <device> diag set-slot=all ident

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
Command to change the value to all slots was successful
```

- Step 3:** Use the wddcs <device> diag show-slot=<value> command to display the current state of the slot(s) changed in step 2 (page 58).

#### Single Slot Number:

```
wddcs <device> diag show-slot=0

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 1
  devoff: 0
```

#### Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 1
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 2
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 3
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 4
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 5
  code : 1 (ok)
  ident : 1
  devoff: 0
```

#### All Slots:

```
wddcs <device> diag show-slot=all
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 1
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 2
  code : 1 (ok)
  ident : 1
  devoff: 0
.
.
.
Status for index 99
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 100
  code : 1 (ok)
  ident : 1
  devoff: 0
Status for index 101
  code : 1 (ok)
  ident : 1
  devoff: 0
```

**Result:** The the ident bit of the array device slot(s) specified by the <value> have now been set.

### 3.2.14 diag set-slot=<value> devoff

The wddcs <device> diag set-slot=<value> devoff command is used to set the devoff bit for the array device slot(s) specified by the <value>, which will power-off the drives in those slots.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

...
```

**Step 2:** Use the wddcs <device> diag set-slot devoff command along with one of the device handles to set the devoff bit for the array device slot(s) specified by the <value>

**Single Slot Number:**

```
wddcs <device> diag set-slot=0 devoff

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to slot 0 was successful
```

**Range of Slot Numbers:**

```
wddcs <device> diag set-slot=0-5 devoff

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to slots 0-5 was successful
```

**All Slots:**

```
wddcs <device> diag set-slot=all devoff

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the value to all slots was successful
```

**Step 3:** Use the `wddcs <device> diag show-slot=<value>` command to display the current state of the slot(s) changed in step [2 \(page 60\)](#).

**Single Slot Number:**

```
wddcs <device> diag show-slot=0

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
  ident : 0
  devoff: 1
```

**Range of Slot Numbers:**

```
wddcs <device> diag show-slot=0-5

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 1 (ok)
```

```
ident : 0
devoff: 1
Status for index 1
code : 1 (ok)
ident : 0
devoff: 1
Status for index 2
code : 1 (ok)
ident : 0
devoff: 1
Status for index 3
code : 1 (ok)
ident : 0
devoff: 1
Status for index 4
code : 1 (ok)
ident : 0
devoff: 1
Status for index 5
code : 1 (ok)
ident : 0
devoff: 1
```

**All Slots:**

```
wddcs <device> diag show-slot=all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
code : 1 (ok)
ident : 0
devoff: 1
Status for index 1
code : 1 (ok)
ident : 0
devoff: 1
Status for index 2
code : 1 (ok)
ident : 0
devoff: 1
.
.
.
Status for index 99
code : 1 (ok)
ident : 0
devoff: 1
Status for index 100
code : 1 (ok)
ident : 0
devoff: 1
Status for index 101
code : 1 (ok)
ident : 0
```

```
devoff: 1
```

**Result:** The the devoff bit of the array device slot(s) specified by the <value> have now been set.

### 3.2.15 diag show-enc

The wddcs diag show-enc command is used to display the enclosure status code and ident bit value for the enclosure. The diag show-enc option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

**Step 1:** Use the wddcs diag show-enc command to display the enclosure:

```
wddcs diag show-enc
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    Enclosure status
    code : 1 (ok)
    ident : 0
```

**Result:** The enclosure status code and ident bit value is now identified.

### 3.2.16 diag clear-enc <ident>

The wddcs <device> diag clear-enc <ident> command sets the specified ident bit value to 0 for the enclosure. Setting the ident bit value to 0 by using the diag clear-enc ident operation will disable the identification LED for the specified enclosure. The diag clear-slot ident option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

**Step 1:** Use the wddcs show command to determine the device handles for the enclosure:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name     : <productname>

    ...
```

**Step 2:** Use the wddcs <device> diag show-enc ident command to display ident bit that is set to 1. The enclosure configuration bits will provide this information:

```
wddcs <device> diag show-enc
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
Enclosure status
  code : 1 (ok)
  ident : 1
```

- Step 3:** Use the `wddcs <device> diag clear-enc ident` command to set the ident bit to 0. The enclosure configuration bits will provide this information:

```
wddcs <device> diag clear-enc <ident>
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
Command to change the enclosure setting was successful
```

- Step 4:** Use the `wddcs <device> diag show-enc` command to display that the bit of the enclosure has been set back to 0. The enclosure configuration bits will provide this information:

```
wddcs <device> diag show-enc
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
Enclosure status
  code : 1 (ok)
  ident : 0
```

**Result:** The enclosure ident bit value is now set to 0.

### 3.2.17 diag set-enc <ident>

The `wddcs diag set-enc <ident>` command sets the specified bit value to 1 for the enclosure. Setting the ident bit value to 1 by using the `diag set-enc ident` operation will enable the identification LED for the enclosure specified. The `diag set-enc ident` option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

- Step 1:** Use the `wddcs show` command to determine the handle the enclosure:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>
```

```
...
```

**Step 2:** Use the wddcs diag show-enc command to display the ident bit value.

```
wddcs diag show-enc

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Enclosure status
  code : 1 (ok)
  ident : 0
```

**Step 3:** Use the wddcs diag set-enc <ident> command to set the ident bit value to 1.

```
wddcs diag set-enc <ident>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Command to change the enclosure setting was successful
```

**Step 4:** Use the wddcs diag show-enc command to display the ident bit value.

```
wddcs diag show-enc

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Enclosure status
  code : 1 (ok)
  ident : 1
```

**Result:** The set-enc ident bit value is now set to 1.

### 3.2.18 diag broadcom-list

The wddcs diag broadcom-list command is used to display all Broadcom HBAs installed on the host.

**Before you begin:** This command is supported by all Broadcom Channel 93xx/94xx/95xx/96xx IT HBAs.

**Step 1:** Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id     : 0x1000
Device id      : 0xE6
Board name    : HBA 9500-16e
Serial number  : SPB2807158
Profile id     : N/A
```

```
Reset type      : IT Nexus Reset
HBA index       : 2
Vendor id       : 0x1000
Device id       : 0xA5
Board name      : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number   : SPC4504930
Profile id      : 0x2 (FeatureHBA)
Reset type      : Target Reset
```

**Result:** All Broadcom HBAs installed on the host are now displayed.

### 3.2.19 diag broadcom-tmt-target=<index>

The wddcs diag broadcom-tmt-target =<index> command is used to change the Task Management Reset Type of Broadcom host bus adapters (HBAs) from IT Nexus Reset to Target Reset.

#### Before you begin:



**Note:** For more information about the purpose and differences between Target Reset and IT Nexus Reset, see [https://support-en.westerndigital.com/app/answers/detail/a\\_id/32058/](https://support-en.westerndigital.com/app/answers/detail/a_id/32058/).

**Step 1:** Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index       : 1
Vendor id       : 0x1000
Device id       : 0xE6
Board name      : HBA 9500-16e
Serial number   : SPB2807158
Profile id      : N/A
Reset type      : IT Nexus Reset

HBA index       : 2
Vendor id       : 0x1000
Device id       : 0xA5
Board name      : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number   : SPC4504930
Profile id      : 0x2 (FeatureHBA)
Reset type      : IT Nexus Reset
```



**Note:** In this example, the HBA at index 2 is currently set to IT Nexus Reset.

**Step 2:** Use the wddcs diag broadcom-tmt-target =<index> command to change the Task Management Reset Type of the HBA at index 2 to Target Reset:

```
# wddcs diag broadcom-tmt-target=2

wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
HBA index      : 2
Vendor id     : 0x1000
Device id     : 0xA5
Board name    : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id    : 0x3 (PerFit SAS Only)
Reset type    : IT Nexus Reset
```

```
THE HBA CONTROLLER WILL BE RESET FOR THE TASK MANAGEMENT RESET CHANGE TO TAKE EFFECT.
```

```
THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS OF ACCESS TO DATA.
```

```
To continue with the setting change and HBA reset, press 'Y' or 'y':
```

The user is notified that the HBA must be reset for this change to take effect.

**Step 3:** Enter y or Y to reset the HBA:

```
Y
```

```
Changing task management reset type to: Target Reset
Please wait...
The command was sent successfully
```

The user is notified that the reset command was successful.

**Step 4:** Repeat the wddcs diag broadcom-list command to verify the Task Management Reset Type change:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
HBA index      : 1
Vendor id     : 0x1000
Device id     : 0xE6
Board name    : HBA 9500-16e
Serial number: SPB2807158
Profile id    : N/A
Reset type    : IT Nexus Reset

HBA index      : 2
Vendor id     : 0x1000
Device id     : 0xA5
Board name    : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id    : 0x3 (PerFit SAS Only)
Reset type    : Target Reset
```

**Result:** The Task Management Reset Type of the Broadcom HBA has now been changed to Target Reset.

### 3.2.20 diag Broadcom-TMT-ITNexus=<index>

The wddcs diag Broadcom-TMT-ITNexus =<index> command is used to change the Task Management Reset Type of Broadcom host bus adapters (HBAs) from Target Reset to IT Nexus Reset.

#### Before you begin:



**Note:** For more information about the purpose and differences between Target Reset and IT Nexus Reset, see [https://support-en.westerndigital.com/app/answers/detail/a\\_id/32058/](https://support-en.westerndigital.com/app/answers/detail/a_id/32058/).

- Step 1:** Use the wddcs diag Broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag Broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id      : 0x1000
Device id      : 0xE6
Board name     : HBA 9500-16e
Serial number  : SPB2807158
Profile id     : N/A
Reset type     : IT Nexus Reset

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : Target Reset
```



**Note:** In this example, the HBA at index 2 is currently set to Target Reset.

- Step 2:** Use the wddcs diag Broadcom-TMT-ITNexus=<index> command to change the Task Management Reset Type of the HBA at index 2 to IT Nexus Reset:

```
# wddcs diag Broadcom-TMT-ITNexus=2

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : Target Reset

THE HBA CONTROLLER WILL BE RESET FOR THE TASK MANAGEMENT RESET CHANGE TO TAKE
EFFECT.
```

THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS OF ACCESS TO DATA.

To continue with the setting change and HBA reset, press 'Y' or 'y':

The user is notified that the HBA must be reset for this change to take effect.

**Step 3:** Enter y or Y to reset the HBA:

```
Y
```

```
Changing task management type to: IT_Nexus Reset  
Please wait...  
The command was sent successfully
```

The user is notified that the reset command was successful.

**Step 4:** Repeat the wddcs diag broadcom-list command to verify the Task Management Reset Type change:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id      : 0x1000
Device id      : 0xE6
Board name     : HBA 9500-16e
Serial number   : SPB2807158
Profile id     : N/A
Reset type     : IT Nexus Reset

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number   : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : IT Nexus Reset
```

**Result:** The Task Management Reset Type of the Broadcom HBA has now been changed to IT Nexus Reset.

### 3.2.21 diag broadcom-feature-hba=<index>

The wddcs diag broadcom-feature-hba =<index> command is used to change the Profile ID of Broadcom 9600-16e and 9600W-16e host bus adapters (HBAs) from PerfIT SAS Only to FeatureIT/FeatureHBA.

**Before you begin:**



**Note:** The 9600-16e HBA must be on firmware 8.7 or later to support changing the Profile ID.



**Caution:** Changing the Profile ID will also return the Task Management Reset Type to Target Reset (the Broadcom default setting). To set the Task Management Reset Type back to IT Nexus, see [diag broadcom-tmt-itnexus=<index> \(page 67\)](#).



**Note:** For more information about the purpose and differences between FeatureIT/FeatureHBA and PerfIT SAS Only modes, see [https://support-en.westerndigital.com/app/answers/detail/a\\_id/52035](https://support-en.westerndigital.com/app/answers/detail/a_id/52035).

- Step 1:** Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id      : 0x1000
Device id      : 0xE6
Board name     : HBA 9500-16e
Serial number: SPB2807158
Profile id     : N/A
Reset type     : IT Nexus Reset

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id     : 0x3 (PerfIT SAS Only)
Reset type     : Target Reset
```



**Note:** In this example, the only compatible HBA is the 9600-16e at index 2, and it is currently set to **PerfIT SAS Only**.

- Step 2:** Use the wddcs diag broadcom-feature-hba=<index> command to change the Profile ID of the HBA at index 2 to FeatureIT/FeatureHBA mode:

```
# wddcs diag broadcom-feature-hba=2

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id     : 0x3 (PerfIT SAS Only)
Reset type     : Target Reset

HBA has been set to personality profile 2
```

THE HBA CONTROLLER MUST BE RESET FOR THE PROFILE CHANGE TO TAKE EFFECT.  
THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS  
OF ACCESS TO DATA.

To continue with the reset now, press 'Y' or 'y':

The user is notified that the HBA must be reset for this change to take effect.

**Step 3:** Enter **y** or **Y** to reset the HBA:

Y

Reset in progress. Please wait...  
The reset command was sent successfully

The user is notified that the reset command was successful.

**Step 4:** Repeat the `wddcs diag broadcom-list` command to verify the profile ID change:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id     : 0x1000
Device id     : 0xE6
Board name    : HBA 9500-16e
Serial number: SPB2807158
Profile id    : N/A
Reset type    : IT Nexus Reset

HBA index      : 2
Vendor id     : 0x1000
Device id     : 0xA5
Board name    : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id    : 0x2 (FeatureHBA)
Reset type    : Target Reset
```

**Result:** The Profile ID of the Broadcom HBA has now been changed to FeatureIT/FeatureHBA.

### 3.2.22 diag broadcom-perfit-sas=<index>

The `wddcs diag broadcom-perfit-sas =<index>` command is used to change the Profile ID of Broadcom 9600-16e and 9600W-16e host bus adapters (HBAs) from FeatureIT/FeatureHBA (default) to Perfit SAS Only.

**Before you begin:**



**Note:** The 9600-16e HBA must be on firmware 8.7 or later to support changing the Profile ID.



**Caution:** Changing the Profile ID will also return the Task Management Reset Type to `Target Reset` (the Broadcom default setting). To set the Task Management Reset Type back to `IT Nexus`, see [diag broadcom-tmt-itnexus=<index> \(page 67\)](#).



**Note:** For more information about the purpose and differences between FeatureIT/FeatureHBA and PerfIT SAS Only modes, see [https://support-en.westerndigital.com/app/answers/detail/a\\_id/52035](https://support-en.westerndigital.com/app/answers/detail/a_id/52035).

- Step 1:** Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id      : 0x1000
Device id      : 0xE6
Board name     : HBA 9500-16e
Serial number  : SPB2807158
Profile id     : N/A
Reset type     : IT Nexus Reset

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : Target Reset
```



**Note:** In this example, the only compatible HBA is the 9600-16e at index 2, and it is currently set to FeatureHBA, which is the default mode.

- Step 2:** Use the wddcs diag broadcom-perfit-sas=<index> command to change the Profile ID of the HBA at index 2 to PerfIT mode:

```
# wddcs diag broadcom-perfit-sas=2

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : Target Reset

HBA has been set to personality profile 3

THE HBA CONTROLLER MUST BE RESET FOR THE PROFILE CHANGE TO TAKE EFFECT.
THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS
OF ACCESS TO DATA.

To continue with the reset now, press 'Y' or 'y':
```

The user is notified that the HBA must be reset for this change to take effect.

**Step 3:** Enter **y** or **Y** to reset the HBA:

```
Y
```

```
Reset in progress. Please wait...
The reset command was sent successfully
```

The user is notified that the reset command was successful.

**Step 4:** Repeat the `wddcs diag broadcom-list` command to verify the profile ID change:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id      : 0x1000
Device id      : 0xE6
Board name     : HBA 9500-16e
Serial number  : SPB2807158
Profile id     : N/A
Reset type     : IT Nexus Reset

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x3 (PerfIT SAS Only)
Reset type     : Target Reset
```

**Result:** The Profile ID of the Broadcom HBA has now been changed to PerfIT SAS Only.

### 3.2.23 diag broadcom-reset-controller=<index>

The `wddcs diag broadcom-reset-controller =<index>` command is used to reset Broadcom host bus adapters (HBAs).

**Before you begin:**



**Caution:** This command will reset the HBA firmware and is disruptive.



**Note:** This command is the equivalent of performing one of the following commands:

**ScrutinyCLI:**

```
# scrrnycli.x86_64 -i <index> reset -c
```

**StorCLI2:**

```
# /opt/MegaRAID/storcli2/storcli2 /cx reset
```

**Step 1:** Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 1
Vendor id      : 0x1000
Device id      : 0xE6
Board name     : HBA 9500-16e
Serial number  : SPB2807158
Profile id     : N/A
Reset type     : IT Nexus Reset

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : IT Nexus Reset
```



**Note:** In this example, note the index of each HBA.

**Step 2:** Use the wddcs diag broadcom-reset-controller =<index> command along with the index number to reset the HBA in question.

```
# wddcs diag broadcom-reset-controller=2

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

HBA index      : 2
Vendor id      : 0x1000
Device id      : 0xA5
Board name     : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number  : SPC4504930
Profile id     : 0x2 (FeatureHBA)
Reset type     : IT Nexus Reset

THE HBA CONTROLLER WILL BE RESET.
THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS
OF ACCESS TO DATA.

To continue with the setting change and HBA reset, press 'Y' or 'y':
```

The user is prompted to confirm the reset.

**Step 3:** Enter Y or y to reset the HBA:

```
Y
```

```
Reset in progress. Please wait...
```

The reset command was sent successfully

The user is notified that the reset command was successful.

**Result:** The Broadcom HBA has now been reset.

## 3.3 fw

The `wddcs fw` command—along with its options—is used to perform firmware-related operations for WD enclosures.

### Usage

The following example demonstrates the correct syntax for the `wddcs fw` command:

- `fw activate | reset | status`
- `fw download* <file> [-nostatdelay]`



**Note:** All of the `wddcs fw` command options require the user to specify a single target device. For example:

```
wddcs <device> fw activate
```



**Important:** The `wddcs fw` command options are intended to be used in different sequences or combinations depending on various factors, such as enclosure type and maintenance availability. To choose the appropriate process, see [Choosing the Correct Firmware Upgrade Process \(page 278\)](#).



**Note:** For additional usage details, see [help fw \(page 31\)](#).

### Platform Support

The `wddcs fw` command and options are supported on the following platforms:

Table 7: Current Products

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
<code>fw download</code>	✓	✓	✓	✓	✗	✗	✗
<code>fw download_activate</code>	✓	✓	✓	✓	✗	✗	✗
<code>fw download_reset</code>	✓	✓	✓	✓	✗	✗	✗
<code>fw activate</code>	✓	✓	✓	✓	✗	✗	✗
<code>fw reset</code>	✓	✓	✓	✓	✗	✗	✗
<code>fw status</code>	✓	✓	✓	✓	✗	✗	✗
<code>-nostatdelay</code>	✓	✓	✓	✓	✗	✗	✗

Table 8: EOL Products

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
fw download	✓	✓	✓	✓	✓
fw download_activate	✓	✓	✓	✓	✓
fw download_reset	✗	✗	✗	✗	✓
fw activate	✓	✓	✓	✓	✓
fw reset	✗	✗	✗	✗	✓
fw status	✓	✓	✓	✓	✓
-nostatdelay	✗	✗	✗	✗	✓

### 3.3.1 fw download

The `wddcs <device> fw download <file>` command is used to execute a firmware download of a SEP FW binary file—or a SEP /OOBM FW bundle—to a single device within a WD enclosure.

#### Before you begin:

- The `wddcs <device> fw download <file>` command requires availability of an SEP FW file—or if applicable, an SEP/OOBM FW bundle—on the host in question.
- The `wddcs <device> fw download <file>` command requires—and will only accept—a single device handle.
- If the download command fails as a result of a download failure, the `wddcs <device> fw download <file>` command should come back to the prompt immediately.

**Step 1:** Use the `wddcs <device> fw download <file>` command to perform a firmware download to a single device within a WD enclosure. For example:

```
wddcs <device> fw download <file>
```



**Note: This only applies to Data60, and Data102.** There is a default fifteen (15) minute delay before the WDDCS Tool begins checking SES page 0xe for the download completion status at fifteen (15) second intervals. To skip the initial fifteen (15) minute delay, use the `-nostatdelay` flag. However, be aware that skipping the default delay may result in intermittent status errors.

```
wddcs <device> fw download <file> -nostatdelay
```

The user is prompted to either issue the `fw activate` or `fw reset` command when ready. The recommended commands will vary, depending on the product type:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
When ready, please issue the "fw activate" or "fw reset" command for the new
firmware to take effect
```

### 3.3.2 fw download\_activate

The `wddcs <device> fw download_activate <file>` command is used to execute a firmware download of a SEP FW binary file—or a SEP/OOBM FW bundle—to a single device within a WD enclosure and subsequently activate the downloaded firmware.

#### Before you begin:

- This command requires availability of an SEP FW file—or if applicable, an SEP/OOBM FW bundle—on the host in question.
- The `wddcs <device> fw download_activate <file>` command requires—and will only accept—a single device handle.
- If the download command fails as a result of a download failure, the `wddcs <device> fw download_activate <file>` command should come back to the prompt immediately.

**Step 1:** Use the `wddcs <device> fw download_activate <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.

If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.
```

If you still prefer to continue with this method, press 'Y' or 'y':

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

**Step 2:** Enter y or Y to proceed:

Y

Firmware activation command was sent successfully

### 3.3.3 fw download\_reset

The `wddcs <device> fw download_reset <file>` command is used to execute a firmware download of a SEP FW binary file—or a SEP/OOBM FW bundle—to a single device within a WD enclosure and subsequently reset the IOMs for that device.

#### Before you begin:

- This command requires availability of an SEP FW file—or if applicable, an SEP/OOBM FW bundle—on the host in question.
- The `wddcs <device> fw download_reset <file>` command requires—and will only accept—a single device handle.
- If the download command fails as a result of a download failure, the `wddcs <device> fw download_reset <file>` command should come back to the prompt immediately.

**Step 1:** Use the `wddcs <device> fw download_reset <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently reset the IOMs for that device. For example:

```
wddcs <device> fw download_reset <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the reset process...

Please ensure both paths to each drive are available before proceeding
with the reset of the remote IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```



**Note:** The output for the Data60 3000 Series and Data102 3000 Series platform will **not** include the following text:

Download has finished to the SEP, please wait.



The completion status will be checked after 15 minutes.

The WDDCS Tool notifies the user that the remote IOM will go offline.

**Step 2:** Enter **y** or **Y** to proceed:

**y**

The remote IOM has been reset

Please ensure both paths to each drive are available before proceeding with the reset of the local IOM to ensure that at least one path to each drive will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:

The WDDCS Tool notifies the user that the remote IOM was reset and that the local IOM will go offline.

**Step 3:** Enter **y** or **Y** to proceed:

**y**

The local IOM has been reset

IOM was reset successfully

The WDDCS Tool notifies the user that the local IOM was reset.

### 3.3.4 fw activate

The `wddcs <device> fw activate` command is used to activate previously-downloaded firmware on a single device within a WD enclosure.

#### Before you begin:

- This task requires that an SEP FW binary file or SEP/OOBM FW bundle file has already been successfully downloaded to the IOM/Enclosure in question.
- The `wddcs <device> fw activate` command requires—and will only accept—a single device handle.
- For the 2U24 Flash Storage Platform and the 4U60 G1 Storage Enclosure:
  - The `wddcs <device> fw activate` command must be run **for each IOM within a chassis**. This also assumes that the method used to download the firmware involves using mode 0xE (download microcode with offsets, save, and defer activate) instead of mode 0x7 (download microcode with offsets, save, and activate).

**Step 1:** Use the `wddcs <device> fw activate` command to activate previously-downloaded firmware on a single device within a WD enclosure. For example:

`wddcs <device> fw activate`

`wddcs v4.3.2.0`

Copyright (c) 2019–2025 Western Digital Corporation or its affiliates

```
Device: <device>
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O

If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'y':
```

The user is notified that the IOM or enclosure will go offline.

**Step 2:** Enter y or Y to continue:

```
y
```

```
Firmware activation command was sent successfully
```

### 3.3.5 fw reset

The wddcs <device> fw reset command is used to sequentially reset each IOM on a WD enclosure after a successful firmware download.

**Step 1:** Use the wddcs <device> fw reset command to sequentially reset each IOM on a WD enclosure after a successful firmware download. For example:

```
wddcs <device> fw reset
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

```
Please ensure both paths to each drive are available before proceeding
with the reset of the remote IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```

The user is prompted to ensure that both paths to each drive are available before resetting the remote IOM.

**Step 2:** Enter y or Y to continue:

```
y
```

```
The remote IOM has been reset
```

```
Please ensure both paths to each drive are available before proceeding
with the reset of the local IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```

The user is notified that the remote IOM was reset—thereby activating the firmware—and is then prompted to ensure that both paths to each drive are available before resetting the local IOM.

**Step 3:** Enter **y** or **Y** to continue:

```
y  
The local IOM has been reset  
IOM was reset successfully
```

The user is notified that the local IOM was reset and that the IOM reset process was successful.

### 3.3.6 fw status

The `wddcs <device> fw status` command is used to check the firmware download status for a SEP binary file or a SEP/OOBM bundle, either during the download process or afterward, or it will notify the user that no download is in progress.

#### Before you begin:

- The `wddcs <device> fw status` command must be run in a second shell, separate from the one running the `wddcs <device> fw download <file>` command.
- To format the response as JSON, use the `-j` option:

```
wddcs <device> fw status -j
```

**Step 1:** Use the `wddcs <device> fw status` command, while the firmware download is in progress, to check the status of the download.



**Important:** The first status command may return incorrect information. Run the command **at least twice** to get an accurate status.

```
wddcs <device> fw status  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Page id : 0Eh  
Page length : 14h  
Generation code : 0h  
Download status : 03h -Updating nonvolatile storage with deferred microcode  
Additional status : 0h  
Download max size : 19FFEAh (1703914)  
Buffer id : 0h  
Buffer offset : 0h
```

**Step 2:** Use the `wddcs <device> fw status` command, after the firmware has been downloaded, to verify the status of the download. For example:

```
wddcs <device> fw status
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Page id          : 0Eh
Page length      : 14h
Generation code   : 0h
Download status   : 11h -Download completed. Requires hard reset or power on
Additional status : 0h
Download max size : 19FFEAh (1703914)
Buffer id         : 0h
Buffer offset     : 0h
```

- Step 3:** Using the wddcs <device> fw status command, when no download is in progress, returns the following:

```
wddcs <device> fw status

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Page id          : 0Eh
Page length      : 14h
Generation code   : 0h
Download status   : 00h -No download operation is in progress
Additional status : 0h
Download max size : 19FFEAh (1703914)
Buffer id         : 0h
Buffer offset     : 0h
```

## 3.4 getlog

The `wddcs getlog` command—along with its options—is used to capture various types of log data for WD enclosures.

### Usage

The following example demonstrates the correct syntax for the `wddcs getlog` command:

- `getlog [<identifier> [<identifier>] ...]`

### Options

The procedures in this section provide instructions for each of the following `<identifier>` options:

- `common` retrieves publicly-known logs
- `vendor` retrieves vendor-specific logs
- `system-heavy` retrieves system host logs that cause heavy loads on the drives
- `system-light` retrieves system host logs that cause light loads on the drives
- `system` a combination of `system-heavy` and `system-light`
- `drives` retrieve logs from the attached physical drives (NVMe, SAS, SATA).
- `drives-noprompt` same as above but without prompting for user confirmation
- `drives-with-E6` same as above but includes the vendor E6 logs (default modes)
- `drives-with-E6-full` same as above but includes the vendor E6 logs (all modes)
- `all` includes all of the above identifiers
- `all-noprompt` same as above but without prompting for user confirmation
- `all-with-E6` same as above but includes the vendor E6 logs (default modes)
- `all-with-E6-full` same as above but includes vendor E6 logs (all modes)
- `pack=<path>` in addition to individual output files, combines all requested logs into a single, packaged file in the specified path. Intended to be used with the other options listed here.
  - If `pack=<path>` is not specified, the file will be saved to the temporary directory on the host in question: `/tmp` (for Linux) or `c:\Users\<username>\AppData\Local\Temp\` (for Windows).
  - For Windows, the `pack=<path>` option requires PowerShell 5+. For later versions, the system will print `Packing not done: requires PowerShell version 5 or above`. On Windows Server, upgrading to Windows Management Framework 5.x will provide PowerShell 5.x.
- `timeout=<sec>` specifies the maximum time, in seconds, before the WDDCS Tool moves on to the next command for retrieving data. The default is sixty (60) seconds.
- `E6-sn=<sn>` get default E6 log from the first drive matching the given serial number
- `E6-full-sn=<sn>` get E6 log (all modes) from the first drive matching the given serial number
- `E6-sn-file=<file>` get default E6 logs from drives matching the serial numbers inside the given file
- `E6-full-sn-file=<file>` get E6 logs (all modes) from drives matching the serial numbers inside the given file

### Notes



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.



**Note:** The options starting with `all*` will by default move all logs into a single packaged file.



**Note:** Before collecting log data, installation of `sg3_utils` (version 1.42+) is **required**, and `smp_utils` (version 0.98+) is **recommended**. These utilities may be downloaded from the following locations:

- [http://sg.danny.cz/sg/sg3\\_utils.html](http://sg.danny.cz/sg/sg3_utils.html)
- [http://sg.danny.cz/sg/smp\\_utils.html](http://sg.danny.cz/sg/smp_utils.html)

### 3.4.1 getlog common

The `wddcs getlog common` command is used to capture `sg_ses` and `sg_inq` info for each IOM within WD enclosures.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into a subdirectory named `ses`.
- The name of the output files will include the device sg handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

The `wddcs getlog common` command will capture the following information (listed by enclosure type):

Table 9: Enclosure Information Captured by the `getlog common` Command (Current Products)

	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
SES Pages							
0x0	✓	✓	✓	✓	✗	✗	✗
0x1	✓	✓	✓	✓	✗	✗	✗
0x2	✓	✓	✓	✓	✗	✗	✗
0x3	✓	✓	✓	✓	✗	✗	✗
0x5	✓	✓	✓	✓	✗	✗	✗
0x7	✓	✓	✓	✓	✗	✗	✗

	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
0xA	✓	✓	✓	✓	✗	✗	✗
Join	✓	✓	✓	✓	✗	✗	✗
<b>SG_INQ</b>							
SG INQ	✓	✓	✓	✓	✗	✗	✗
SG INQ Hex	✓	✓	✓	✓	✗	✗	✗
SG INQ 0x83	✓	✓	✓	✓	✗	✗	✗

Table 10: Enclosure Information Captured by the `getlog common` Command (EOL Products)

	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
<b>SES Pages</b>					
0x0	✓	✓	✓	✓	✓
0x1	✓	✓	✓	✓	✓
0x2	✓	✓	✓	✓	✓
0x3	✓	✓	✓	✓	✓
0x5	✓	✓	✓	✓	✓
0x7	✓	✓	✓	✓	✓
0xA	✓	✓	✓	✓	✓
Join	✓	✓	✓	✓	✓
<b>SG_INQ</b>					
SG INQ	✓	✓	✓	✓	✓
SG INQ Hex	✓	✓	✓	✓	✓
SG INQ 0x83	✓	✓	✓	✓	✓

**Step 1:** Use the `wddcs getlog common` command to retrieve the SES pages and SG\_INQ info for each IOM within WD enclosures:

Example of Linux output:

```
# wddcs getlog common

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: /dev/sg1
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_00h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_01h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_03h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_05h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_07h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_0Ah_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
ses_join_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/sg_inq_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
sg_inq_hex_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
sg_inq_page_83h_sg1.txt
...
...
```

Example of Windows output:

```
C:\> wddcs getlog common

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: SCSI4:0,35,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_00h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_01h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_02h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_03h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_05h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_07h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_0Ah_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\ses_join_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\sg_inq_scsi4_0-35-0.txt
```

```
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\sg_inq_hex_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses
\sg_inq_page_83h_scsi4_0-35-0.txt
...
```

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog common
```

- b. To combine the logs into a single, packaged file, include the `pack` option and specify the target location for the file by including `=<path>`. For example:

```
wddcs <device> getlog common pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the `getlog` command, include the `timeout` option and specify the number of seconds to wait by including `=<sec>`. For example:

```
wddcs <device> getlog common pack=<path> timeout=<sec>
```

## 3.4.2 getlog vendor

The `wddcs getlog vendor` command is used to capture vendor-specific log information for each IOM within specific Western Digital enclosures.

### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named `ses` and `jbodlogs`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

The `wddcs getlog vendor` command will capture the following vendor-related information (listed by enclosure type):

*Table 11: Vendor Information Captured by the `getlog vendor` Command (Current Products)*

	Data60	Data102	Data24	Data24 3200	Data24 4000
<b>SES Pages</b>					
0xEA	✓	✓	✗	✗	✗
0xEB	✗	✗	✗	✗	✗

	Data60	Data102	Data24	Data24 3200	Data24 4000
0xED	✓	✓	✗	✗	✗
0x17	✓	✓	✗	✗	✗
0x85	✗	✗	✗	✗	✗
0x87	✗	✗	✗	✗	✗
0x95	✗	✗	✗	✗	✗
0x97	✗	✗	✗	✗	✗
<b>RCLI Commands</b>					
debug dump	✓	✓	✗	✗	✗
err_cnts 0-35 read	✗	✗	✗	✗	✗
err_cnts 0-47 read	✓	✓	✗	✗	✗
err_cnts 36-67 read	✗	✗	✗	✗	✗
gpio	✓	✓	✗	✗	✗
hash_tbl_map_get	✓	✓	✗	✗	✗
i2c read fpga port 1	✓	✓	✗	✗	✗
i2c read fpga port 2	✓	✓	✗	✗	✗
i2c read fpga port 3	✓	✓	✗	✗	✗
i2c read fpga port 4	✓	✓	✗	✗	✗
i2c scan	✓	✓	✗	✗	✗
iom ...	✗	✗	✗	✗	✗
logrt_info_list	✓	✓	✗	✗	✗
logrt_info display	✓	✓	✗	✗	✗
phyinfo	✓	✓	✗	✗	✗
phyinfo buffer	✓	✓	✗	✗	✗

	Data60	Data102	Data24	Data24 3200	Data24 4000
qinfo	✓	✓	✗	✗	✗
rmt debug dump	✗	✗	✗	✗	✗
rmt err_cnts 0-35 read	✗	✗	✗	✗	✗
rmt err_cnts 36-67 read	✗	✗	✗	✗	✗
rmt phyinfo	✗	✗	✗	✗	✗
rmt phyinfo buffer	✗	✗	✗	✗	✗
rmt qinfo	✗	✗	✗	✗	✗
rmt show phys	✗	✗	✗	✗	✗
rmt show threads	✗	✗	✗	✗	✗
rmt status sas_phy	✗	✗	✗	✗	✗
sec1 debug dump	✓	✓	✗	✗	✗
sec1 err_cnts 0-35 read	✗	✗	✗	✗	✗
sec1 err_cnts 0-60 read	✓	✓	✗	✗	✗
sec1 err_cnts 36-67 read	✗	✗	✗	✗	✗
sec1 phyinfo	✓	✓	✗	✗	✗
sec1 phyinfo buffer	✓	✓	✗	✗	✗
sec1 qinfo	✓	✓	✗	✗	✗
sec1 show phys	✓	✓	✗	✗	✗
sec1 show threads	✓	✓	✗	✗	✗
sec1 status sas_phy	✓	✓	✗	✗	✗
sec2 debug dump	✓	✓	✗	✗	✗
sec2 err_cnts 0-35 read	✗	✗	✗	✗	✗

	Data60	Data102	Data24	Data24 3200	Data24 4000
sec1 err_cnts 0-60 read	✓	✓	✗	✗	✗
sec2 err_cnts 36-67 read	✗	✗	✗	✗	✗
sec2 phyinfo	✓	✓	✗	✗	✗
sec2 phyinfo buffer	✓	✓	✗	✗	✗
sec2 qinfo	✓	✓	✗	✗	✗
sec2 show phys	✓	✓	✗	✗	✗
sec2 show threads	✓	✓	✗	✗	✗
sec2 status sas_phy	✓	✓	✗	✗	✗
show ac	✓	✓	✗	✗	✗
show autosync	✓	✓	✗	✗	✗
show cable	✓	✓	✗	✗	✗
show drives	✓	✓	✗	✗	✗
show drives high	✓	✓	✗	✗	✗
show drives low	✓	✓	✗	✗	✗
show dual	✓	✓	✗	✗	✗
show enc	✓	✓	✗	✗	✗
show gpio	✓	✓	✗	✗	✗
show hosts	✓	✓	✗	✗	✗
show le	✓	✓	✗	✗	✗
show monitor	✓	✓	✗	✗	✗
show phys	✓	✓	✗	✗	✗
show sensor	✓	✓	✗	✗	✗

	Data60	Data102	Data24	Data24 3200	Data24 4000
show ses	✓	✓	✗	✗	✗
show thermon	✓	✓	✗	✗	✗
show threads	✓	✓	✗	✗	✗
show vpd	✓	✓	✗	✗	✗
status sas_phy	✓	✓	✗	✗	✗
wddcs_iom.txt	✓	✓	✗	✗	✗
wddcs_show.txt	✓	✓	✗	✗	✗
zonecfg	✓	✓	✗	✗	✗
<b>E6 Logs</b>					
E6 Console Log Capture	✓	✓	✗	✗	✗
E6 Crash Log Expander 1 Capture	✓	✓	✗	✗	✗
E6 Crash Log Expander 2 Capture	✓	✓	✗	✗	✗
E6 Crash Log Expander 3 Capture	✓	✓	✗	✗	✗
E6 Event Log Expander 1 Capture	✓	✓	✗	✗	✗
E6 Event Log Expander 2 Capture	✓	✓	✗	✗	✗
E6 Event Log Expander 3 Capture	✓	✓	✗	✗	✗
bundle_log.tgz	✓	✓	✗	✗	✗

Table 12: Vendor Information Captured by the `getlog vendor` Command for Data60 3000 Series and Data102 3000 Series

	Data60 3000 Series	Data102 3000 Series
<b>SES Pages</b>		
SES Page EAh	✓	✓
SES Page EDh	✓	✓
SES Page 17h	✓	✓

	Data60 3000 Series	Data102 3000 Series
SES Page 12h	✓	✓
<b>RCLI Commands</b>		
hem i2c scan	✓	✓
drv1 i2c scan	✓	✓
drv1 show gpio	✓	✓
hem show enc	✓	✓
drv1 show enc	✓	✓
drv2 show enc	✗	✓
hem show dual	✓	✓
drv1 show dual	✓	✓
hem show hosts	✓	✓
hem show host resets	✓	✓
hem show phys	✓	✓
drv1 show phys	✓	✓
drv2 show phys	✗	✓
drv1 show ac	✓	✓
drv1 show le	✓	✓
drv1 show sensor	✓	✓
drv1 show drives	✓	✓
drv1 show slots	✓	✓
drv1 show ses	✓	✓
hem phyinfo	✓	✓
hem phyinfo buffer	✓	✓

	Data60 3000 Series	Data102 3000 Series
drv1 phyinfo	✓	✓
drv1 phyinfo buffer	✓	✓
drv2 phyinfo	✗	✓
drv2 phyinfo buffer	✗	✓
hem debug dump	✓	✓
drv1 debug dump	✓	✓
drv2 debug dump	✗	✓
hem err_cnts 0-55 read	✓	✓
drv1 err_cnts 0-75 read	✓	✓
drv2 err_cnts 0-75 read	✗	✓
hem show threads	✓	✓
drv1 show threads	✓	✓
drv2 show threads	✗	✓
hem qinfo	✓	✓
drv1 qinfo	✓	✓
drv2 qinfo	✗	✓
xo show vpd	✓	✓
hem zonecfg	✓	✓
drv1 zonecfg	✓	✓
drv2 zonecfg	✗	✓
bundle_log.tgz	✓	✓
wddcs_iom.txt	✓	✓

	Data60 3000 Series	Data102 3000 Series
wddcs_show.txt	✓	✓
drv1 show thermon	✓	✓
drv1 show monitor	✓	✓
hem logrt_info_list	✓	✓
hem logrt_info display	✓	✓
hem hash_tbl_map_get	✓	✓
E6 Console Log Capture	✓	✓
E6 Crash Log Expander 1 Capture	✓	✓
E6 Crash Log Expander 2 Capture	✓	✓
E6 Crash Log Expander 3 Capture	✓	✓
E6 Event Log Expander 1 Capture	✓	✓
E6 Event Log Expander 2 Capture	✓	✓
E6 Event Log Expander 3 Capture	✓	✓
hem status sas_phy	✓	✓
drv1 status sas_phy	✓	✓
drv2 status sas_phy	✗	✓
hem status sas_link	✓	✓
drv1 status sas_link	✓	✓
drv2 status sas_link	✗	✓
hem gpio	✓	✓
drv1 gpio	✓	✓
drv2 gpio	✗	✓

	Data60 3000 Series	Data102 3000 Series
progfpga show	✓	✓
hem debug last_gasp log	✓	✓
hem debug last_gasp regs	✓	✓
hem debug last_gasp stack	✓	✓
hem debug last_gasp thread	✓	✓
drv1 debug last_gasp log	✓	✓
drv1 debug last_gasp regs	✓	✓
drv1 debug last_gasp stack	✓	✓
drv1 debug last_gasp thread	✓	✓
drv2 debug last_gasp log	✓	✓
drv2 debug last_gasp regs	✓	✓
drv2 debug last_gasp stack	✓	✓
drv2 debug last_gasp thread	✗	✓
hem tx_para_get 0-55	✓	✓
drv1 tx_para_get 0-75	✓	✓
drv2 tx_para_get 0-75	✗	✓
hem show iomupdate	✓	✓
drv1 show iomupdate	✓	✓
drv2 show iomupdate	✗	✓
hem show fw	✓	✓
drv1 show fw	✓	✓
drv2 show fw	✗	✓

	Data60 3000 Series	Data102 3000 Series
hem show devices	✓	✓
drv1 show devices	✓	✓
drv2 show devices	✗	✓

Table 13: Vendor Information Captured by the `getlog vendor` Command (EOL Products)

	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
SES Pages					
0xEA	✓	✗	✗	✓	✓
0xEB	✓	✗	✗	✗	✗
0xED	✓	✗	✗	✓	✓
0x17	✓	✗	✗	✗	✓
0x85	✓	✗	✗	✗	✗
0x87	✓	✗	✗	✗	✗
0x95	✓	✗	✗	✗	✗
0x97	✓	✗	✗	✗	✗
RCLI Commands					
bundle_log.tgz	✗	✗	✗	✗	✓
debug dump	✓	✗	✗	✓	✗
err_cnts 0-35 read	✓	✗	✗	✓	✓
err_cnts 0-47 read	✗	✗	✗	✗	✗
err_cnts 36-67 read	✓	✗	✗	✗	✓
gpio	✓	✗	✗	✓	✓
hash_tbl_map_get	✓	✗	✗	✓	✓
i2c read fpga port 1	✗	✗	✗	✗	✓

	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
i2c read fpga port 2	✗	✗	✗	✗	✓
i2c read fpga port 3	✗	✗	✗	✗	✓
i2c read fpga port 4	✗	✗	✗	✗	✓
i2c scan	✓	✗	✗	✓	✗
iom ...	✗	✗	✗	✗	✓
logrt_info_list	✓	✗	✗	✓	✓
logrt_info_display	✗	✗	✗	✓	✓
phyinfo	✓	✗	✗	✓	✓
phyinfo buffer	✓	✗	✗	✓	✓
qinfo	✓	✗	✗	✓	✗
rmt debug dump	✓	✗	✗	✗	✗
rmt err_cnts 0-35 read	✓	✗	✗	✗	✗
rmt err_cnts 36-67 read	✓	✗	✗	✗	✗
rmt phyinfo	✓	✗	✗	✗	✗
rmt phyinfo buffer	✓	✗	✗	✗	✗
rmt qinfo	✓	✗	✗	✗	✗
rmt show phys	✓	✗	✗	✗	✗
rmt show threads	✓	✗	✗	✗	✗
rmt status sas_phy	✓	✗	✗	✗	✓
sec1 debug dump	✗	✗	✗	✗	✗
sec1 err_cnts 0-35 read	✗	✗	✗	✗	✓

	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
sec1 err_cnts 0-60 read	✗	✗	✗	✗	✗
sec1 err_cnts 36-67 read	✗	✗	✗	✗	✓
sec1 phyinfo	✗	✗	✗	✗	✓
sec1 phyinfo buffer	✗	✗	✗	✗	✓
sec1 qinfo	✗	✗	✗	✗	✓
sec1 show phys	✗	✗	✗	✗	✓
sec1 show threads	✗	✗	✗	✗	✓
sec1 status sas_phy	✗	✗	✗	✗	✓
sec2 debug dump	✗	✗	✗	✗	✗
sec2 err_cnts 0-35 read	✗	✗	✗	✗	✓
sec1 err_cnts 0-60 read	✗	✗	✗	✗	✗
sec2 err_cnts 36-67 read	✗	✗	✗	✗	✓
sec2 phyinfo	✗	✗	✗	✗	✓
sec2 phyinfo buffer	✗	✗	✗	✗	✓
sec2 qinfo	✗	✗	✗	✗	✓
sec2 show phys	✗	✗	✗	✗	✓
sec2 show threads	✗	✗	✗	✗	✓
sec2 status sas_phy	✗	✗	✗	✗	✓
show ac	✓	✗	✗	✓	✗
show autosync	✗	✗	✗	✗	✓
show cable	✗	✗	✗	✗	✓

	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
show drives	✓	✗	✗	✓	✓
show drives high	✓	✗	✗	✓	✓
show drives low	✓	✗	✗	✓	✓
show dual	✗	✗	✗	✓	✓
show enc	✗	✗	✗	✓	✓
show gpio	✓	✗	✗	✓	✓
show hosts	✓	✗	✗	✓	✓
show le	✓	✗	✗	✓	✓
show monitor	✗	✗	✗	✗	✓
show phys	✓	✗	✗	✓	✓
show sensor	✓	✗	✗	✓	✓
show ses	✓	✗	✗	✓	✓
show thermon	✓	✗	✗	✓	✓
show threads	✓	✗	✗	✓	✓
show vpd	✗	✗	✗	✓	✓
status sas_phy	✓	✗	✗	✓	✓
wddcs_iom.txt	✓	✗	✗	✓	✓
wddcs_show.txt	✓	✗	✗	✓	✓
zonecfg	✗	✗	✗	✓	✓
E6 Logs					
E6 Console Log Capture	✗	✗	✗	✗	✓
E6 Crash Log Expander 1 Capture	✗	✗	✗	✗	✓

	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
E6 Crash Log Expander 2 Capture	✗	✗	✗	✗	✓
E6 Crash Log Expander 3 Capture	✗	✗	✗	✗	✓
E6 Event Log Expander 1 Capture	✗	✗	✗	✗	✓
E6 Event Log Expander 2 Capture	✗	✗	✗	✗	✓
E6 Event Log Expander 3 Capture	✗	✗	✗	✗	✓

**Step 1:** Use the `wddcs getlog vendor` command to capture vendor-specific log information for each IOM within specific Western Digital enclosures. For example:



**Note:** Actual captured files may vary, based on the enclosures attached to the host in question.

Example of Linux output:

```
# wddcs getlog vendor

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: /dev/sg3
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_EAh_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_EDh_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_17h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/jbodlogs/
i2c_scan_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/jbodlogs/
show_gpio_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/jbodlogs/
show_enc_sg3.txt
...
```

Example of Windows output:

```
C:\> wddcs getlog vendor

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: SCSI4:0,35,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_EAh_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_EDh_scsi4_0-35-0.txt
```

```
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_17h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\jbodlogs
\consolelog_exp_0_scsi4_0-35-0.bin
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\jbodlogs
\consolelog_exp_1_scsi4_0-35-0.bin
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\jbodlogs
\consolelog_exp_2_scsi4_0-35-0.bin
...
...
```

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog vendor
```

- b. To combine the logs into a single, packaged file, include the `pack` option. In addition, specify the target location for the file by including `=<path>`. For example:

```
wddcs <device> getlog vendor pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the `getlog` command, include the `timeout` option and specify the number of seconds to wait by including `=<sec>`. For example:

```
wddcs <device> getlog vendor pack=<path> timeout=<sec>
```

### 3.4.3 getlog system-heavy

The `wddcs getlog system-heavy` command is used to capture a smaller subset of host data than the `wddcs getlog system` command; it includes only the operations that cause heavy system load and excludes all others.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the following subdirectories:
  - For Linux - `disks`
  - For Windows - `hostlogs`
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the `wddcs getlog system-heavy` command to capture the host data:

Example of Linux output:

```
# wddcs getlog system-heavy

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

[<datestamp> <timestamp>] Creating system-heavy files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
```

Example of Windows output:

```
C:\> wddcs getlog system-heavy

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\hostlogs
```

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog system-heavy
```

- b. To combine the logs into a single, packaged file, include the `pack` option. In addition, specify the target location for the file by including `=<path>`. For example:

```
wddcs <device> getlog system-heavy pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the `getlog` command, include the `timeout` option and specify the number of seconds to wait by including `=<sec>`. For example:

```
wddcs <device> getlog system-heavy pack=<path> timeout=<sec>
```

### 3.4.4 getlog system-light

The `wddcs getlog system-light` command is used to capture a smaller subset of host data than the `wddcs getlog system` command; it includes operations that cause a light system load and excludes all others.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the following subdirectories:
  - For Linux - `disks`, `logs`, `jbdologs`, `proc`, `ses`, `smp`, and `system`
  - For Windows - `disks`, `hostlogs`, and `ses`
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the wddcs getlog command—with any option—is used, a text file named wddcs\_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the wddcs getlog system-light command to capture the host data:



**Important:** This function may take up a large amount of space in the temporary directory, which could affect the root file system. Please ensure the file system has enough space to support this operation. Several megabytes of data may be captured, depending on the number of drives and enclosures attached to the host in question.

Example of Linux output:

```
# wddcs getlog system-light

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/smp
```

Example of Windows output:

```
C:\> wddcs getlog system-light

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\disks
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\hostlogs
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses
```

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog system-light
```

- b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

```
wddcs <device> getlog system-light pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog system-light pack=<path> timeout=<sec>
```

### 3.4.5 getlog system

The `wddcs getlog system` command is used to capture the host data related to disks, host message logs, and system-related information. It combines the operations of both the `wddcs getlog system-light` and `wddcs getlog system-heavy` commands.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the following subdirectories:
  - For Linux - `disks`, `logs`, `jbdologs`, `proc`, `ses`, `smp`, and `system`
  - For Windows - `disks`, `hostlogs`, and `ses`
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the `wddcs getlog system` command to capture the host data:



**Important:** This function may cause a heavy load on the system. To capture a smaller subset of the host data and reduce the system load, see [getlog system-light \(page 103\)](#).



**Important:** This function may take up a large amount of space in the temporary directory, which could affect the root file system. Please ensure the file system has enough space to support this operation. Several megabytes of data may be captured, depending on the number of drives and enclosures attached to the host in question.

Example of Linux output:

```
# wddcs getlog system

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/smp
```

Example of Windows output:

```
C:\> wddcs getlog system

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\disks
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\hostlogs
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses
```

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog system
```

- b. To combine the logs into a single, packaged file, include the `pack` option. In addition, specify the target location for the file by including `=<path>`. For example:

```
wddcs <device> getlog system pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the `getlog` command, include the `timeout` option and specify the number of seconds to wait by including `=<sec>`. For example:

```
wddcs <device> getlog system pack=<path> timeout=<sec>
```

## 3.4.6 getlog drives

The `wddcs getlog drives` command is used to capture logs from the attached physical drives (NVMe, SAS, SATA). This feature is not meant to take the place of tools like HUGO to capture E6 Logs from HDDs.

### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into a subdirectory named `ses`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

- Step 1:** Use the `wddcs getlog drives` command to retrieve the drive info:

```
wddcs getlog drives
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

The data capture on drives can be intensive when they are under a heavy I/O load.  
Please consider capturing the drive logs while the drives are under a lighter I/O load.  
If you want proceed with the capture of the drive logs, press 'Y' or 'y':

The user is notified of the potential system load resulting from capturing drive data.

**Step 2:** Enter y or Y to proceed:

Example of Linux output:

```
# y

Scanning for drives to collect data from. Please wait...

Creating files for individual drives...
Device: /dev/sda
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/
smartctl_-x_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/
sg_logs_-p0x18_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/
sg_inq_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/sg_inq-
p0x80_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/sg_inq-
p0x83_sda.txt
...
```

Example of Windows output:

```
C:\> y

Scanning for drives to collect data from. Please wait...

Creating files for individual drives...
device: /dev/sda
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\<hostname>_<datestamp>_<timestamp>\disks\smartctl_health_sda.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\<hostname>_<datestamp>_<timestamp>\disks\smartctl_extended_sda.txt
...
```

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog drives
```

- b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

```
wddcs <device> getlog drives pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog drives pack=<path> timeout=<sec>
```

- d. To skip user prompts during the operation, use the `-noprompt` command. For example:

```
wddcs <device> getlog drives-noprompt
```

### 3.4.6.1 getlog drives-noprompt

The `wddcs getlog drives-noprompt` command is the same as the `wddcs getlog drives` command but doesn't prompt the user about the potential system load resulting from capturing drive data.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into a subdirectory named `ses`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

- Step 1:** Use the `wddcs getlog drives-noprompt` command to retrieve the drive info:

```
wddcs getlog drives-noprompt
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/smartctl_x_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_logs_p0x18_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sdparm_i_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_p0x80_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_p0x83_sda.txt
Device: <device>
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/smartctl_x_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_logs_p0x18_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sdparm_i_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_p0x80_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_p0x83_sdaa.txt
```

...

### 3.4.6.2 getlog drives-with-E6

The `wddcs getlog drives-with-E6` command is the same as the `wddcs getlog drives` command but includes the large vendor E6 logs.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The output files will be placed into a subdirectory named `disks`.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the `wddcs getlog drives-with-E6` command to retrieve the drive info:

#### Linux Example:

```
wddcs getlog drives-with-E6

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives ...

Creating files for individual drives
Device: /dev/sda
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\smartctl_-
x_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83_sda.txt
Device: /dev/sdaa
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\smartctl_-
x_sdaa.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_sdaa.txt
```

```
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_sdAA.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x80_sdAA.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x83_sdAA.txt
Skipping device /dev/sdAB with SN=2MGLWHDB, already processed by /dev/sdAA
Device: /dev/sdac
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\smartctl_-
x_sdac.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_sdac.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_sdAC.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x80_sdAC.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x83_sdAC.txt
...
Device: /dev/sdaA
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\2MGLWHDB_14112023_101811_E6_2.16.0.0.bin
Device: /dev/sdac
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\2MGD9JLB_14112023_101833_E6_2.16.0.0.bin
Device: /dev/sdad
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\2MGLHPVB_14112023_101854_E6_2.16.0.0.bin
Device: /dev/sdaf
```

**Windows Example:**

```
wddcs getlog drives-with-E6

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives to collect data from. Please wait...

Preparing for E6 log collection...

[2023-11-14 10:22:21] Creating files for individual drives
Device: PD0
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_PD0.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_PD0.txt
```

```
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x80_PD0.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x83_PD0.txt
Device: PD1
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs-
p0x18_PD1.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_PD1.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x80_PD1.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x83_PD1.txt
Device: PD2
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs-
p0x18_PD2.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_PD2.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x80_PD2.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq-
p0x83_PD2.txt

...
Device: disk60
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\3WG50JKK_14112023_102449_E6_2.16.0.0.bin
Device: disk87
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\8DG4AR4D_14112023_102632_E6_2.16.0.0.bin
Device: disk33
```

### 3.4.6.3 getlog drives-with-E6-full

The wddcs getlog drives-with-E6-full command is the same as the wddcs getlog drives command but includes all modes of the vendor E6 logs.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The output files will be placed into a subdirectory named `disks`.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the wddcs getlog command—with any option—is used, a text file named wddcs\_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the wddcs getlog drives-with-E6-full command to retrieve the drive info:

```
wddcs getlog drives-with-E6-full

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives to collect data from. Please wait...

Preparing for E6 log collection...

Creating files for individual drives
Device: /dev/sda
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_logs_-p0x18_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x80_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x83_sda.txt
Device: /dev/sdaa
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_sdAA.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_logs_-p0x18_sdAA.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_sdAA.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x80_sdAA.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x83_sdAA.txt
Device: /dev/sdab
.
.
Device: /dev/bus/0 -d megaraid,0
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_megaraid,0.txt
Device: /dev/sda
*File not saved: E6 log is not supported
Device: /dev/sdaa
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VMEZ_23012023_115634_E6_2.15.1.0.bin
Device: /dev/sdab
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5S0GZ_23012023_115659_E6_2.15.1.0.bin
Device: /dev/sdac
```

### 3.4.7 getlog all

The wddcs getlog all command is used to capture all log data for all devices within WD enclosures. It combines the common, vendor, system, and drives command options.

#### Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named `disks`, `jbodlogs`, `hostlogs`, and `ses`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the wddcs getlog command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the wddcs getlog all command to retrieve the device info:

Example of Linux output:

```
# wddcs getlog all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_00h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_01h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_03h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_05h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_07h_sg3.txt
...
...
```

Example of Windows output:

```
C:\> wddcs getlog all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: SCSI4:0,32,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_00h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_01h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_02h_scsi4_0-32-0.txt
```

```
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp  
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_03h_scsi4_0-32-0.txt  
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp  
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_05h_scsi4_0-32-0.txt  
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp  
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_07h_scsi4_0-32-0.txt  
...
```



**Note:** Actual captured files may vary, based on the enclosures attached to the host in question.

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog all
```

- b. To combine the logs into a single, packaged file, include the `pack` option. In addition, specify the target location for the file by including `=<path>`. For example:

```
wddcs <device> getlog all pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the `getlog` command, include the `timeout` option and specify the number of seconds to wait by including `=<sec>`. For example:

```
wddcs <device> getlog all pack=<path> timeout=<sec>
```

- d. To skip user prompts during the operation, use the `all-noprompt` command. For example:

```
wddcs <device> getlog all-noprompt
```

### 3.4.7.1 Health Analysis

In addition to capturing log data in text files, the `wddcs getlog all` command produces an `html` file that can be opened in a browser. This provides a user-friendly method of reviewing log data.

Open the `health_analysis.html` file in a browser to view the log data in a GUI format. The following image shows the **Platform Information** page. Use the navigation bar on the left side to access additional pages.

Figure 22: Health Analysis - Platform Information

Platform Information	
Type	Value
Device handle	/dev/sg107
Product	H4102-J
Serial	USCSJ03717EB0001
Firmware	3010-007
Name	Ultrastar Data102
wddcs	2.1.4.0

### 3.4.7.2 getlog all-noprompt

The `wddcs getlog all-noprompt` command is the same as the `wddcs getlog all` command but without prompting for user confirmation.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named `disks`, `jbodlogs`, `hostlogs`, and `ses`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the `wddcs getlog all-noprompt` command to retrieve the device info:

Example of Linux output:

```
# wddcs getlog all-noprompt

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_00h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_01h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_03h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_05h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_07h_sg3.txt
...
```

Example of Windows output:

```
C:\> wddcs getlog all-noprompt

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: SCSI4:0,32,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_00h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_01h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_02h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_03h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_05h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_07h_scsi4_0-32-0.txt
...
```



**Note:** Actual captured files may vary, based on the enclosures attached to the host in question.

- a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog all
```

- b. To combine the logs into a single, packaged file, include the `pack` option. In addition, specify the target location for the file by including `=<path>`. For example:

```
wddcs <device> getlog all pack=<path>
```

- c. To specify a maximum wait time for each subsequent log retrieval issued by the getlog command, include the `timeout` option and specify the number of seconds to wait by including `=<sec>`. For example:

```
wddcs <device> getlog all pack=<path> timeout=<sec>
```

- d. To skip user prompts during the operation, use the `-noprompt` command. For example:

```
wddcs <device> getlog all -noprompt
```

### 3.4.7.3 getlog all-with-E6

The `wddcs getlog all-with-E6` command is the same as the `wddcs getlog all` command but includes the large vendor E6 logs.

#### Before you begin:

- Unless the `pack=<path>` option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named `disks`, `jbdologs`, `hostlogs`, and `ses`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

#### Step 1: Use the `wddcs getlog all-with-E6` command to capture the log data:

```
# wddcs getlog all-with-E6

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Creating system-light files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/ses
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/smp

Creating system-heavy files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/system

Creating enclosure files for: /dev/sg15
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_00h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_01h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_02h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_03h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_05h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_07h_sg15.txt
```

```
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_0Ah_sg15.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/ses_join_sg15.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_inq_sg15.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_inq_hex_sg15.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/  
sg_inq_page_83h_sg15.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/  
health_analysis_sg15.html  
  
...  
  
Creating files for individual drives...  
The data capture on drives can be intensive when they are under a heavy I/O  
load.  
Please consider capturing the drive logs while the drives are under a  
lighter I/O load.  
If you want to proceed with the capture of the drive logs, press 'Y' or 'y':
```



**Note:** Actual captured files may vary, based on the enclosures attached to the host in question.

The user is notified of the potential system load resulting from capturing drive data.

**Step 2:** Enter y or Y to proceed:

```
Y  
  
Device: <device>  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/smartctl_-  
x_sda.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_logs_-  
p0x18_sda.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sdparm_-i_sda.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_sda.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_-  
p0x80_sda.txt  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_-  
p0x83_sda.txt  
  
...
```

a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog all-with-E6
```

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

```
wddcs <device> getlog all-with-E6 pack=<path>
```

c. To specify a maximum wait time for each subsequent log retrieval issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog all-with-E6 pack=<path> timeout=<sec>
```

d. To skip user prompts during the operation, use the -noprompt command. For example:

```
wddcs <device> getlog all-with-E6 -noprompt
```

### 3.4.7.4 getlog all-with-E6-full

The wddcs getlog all-with-E6-full command is the same as the wddcs getlog all-with-E6 command but includes all modes of the vendor E6 logs.

#### Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named `disks`, `jbodlogs`, `hostlogs`, and `ses`.
- The name of the output files will include the device handle, to denote which device was queried.



**Note:** Each time the wddcs getlog command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

#### Step 1: Use the wddcs getlog all-with-E6-full command to capture the log data:

```
# wddcs getlog all-with-E6-full

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives to collect data from. Please wait...

Creating system-light ses files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/ses

Creating enclosure files for: /dev/sg1
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_00h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_01h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_02h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_03h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_05h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_07h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_0Ah_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/ses_join_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_inq_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_inq_hex_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/
sg_inq_page_83h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_EAh_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_EDh_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_17h_sg1.bin
.
.
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5M2BZ_19012023_163941_E6_2.15.1.0.bin
Device: /dev/sdck
```

```
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5RK7Z_19012023_164005_E6_2.15.1.0.bin
Device: /dev/sdcl
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VGJZ_19012023_164027_E6_2.15.1.0.bin
Device: /dev/sdcm
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5RSNZ_19012023_164050_E6_2.15.1.0.bin
Device: /dev/sdcn
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5T38Z_19012023_164113_E6_2.15.1.0.bin
Device: /dev/sdco
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VVDZ_19012023_164137_E6_2.15.1.0.bin
Device: megaraid:0.0.0
*File not saved: E6 log is not supported
Device: megaraid:5.0.0
*File not saved: could not retrieve the E6 log

Creating general tool data files
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/wddcs_show.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/wddcs_iom.txt

Created package file: /tmp/<hostname>_<datestamp>_<timestamp>.tgz
```



**Note:** Actual captured files may vary, based on the enclosures attached to the host in question.

## 3.4.8 getlog E6-sn=<sn>

The wddcs getlog E6-sn=<sn> command is used to get the default E6 log from the first drive matching the given serial number.

### Before you begin:



**Note:** Each time the wddcs getlog command—with any option—is used, a text file named wddcs\_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

**Step 1:** Use the wddcs getlog E6-sn=<sn> command to get the default E6 log from the first drive matching the given serial number:

Example of Linux output:

```
# wddcs getlog E6-sn=<sn>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives ...

Creating E6 file for <serialnumber>
Device: <device>
```

```
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/
<serialnumber>_<datestamp>_<timestamp>_E6_2.9.2.0.bin
```

- a. To combine the logs into a single packaged file, include the `pack` option:

```
wddcs getlog E6-sn=<sn> pack
```

- b. To save the packaged file to a directory other than the default log directory, add the `=<path>` option:

```
wddcs getlog E6-sn=<sn> pack=<path>
```

### 3.4.9 getlog E6-full-sn=<sn>

The `wddcs getlog E6-full-sn=<sn>` command is used to get all modes of the E6 log from the first drive matching the given serial number.

#### Before you begin:



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

- Step 1:** Use the `wddcs getlog E6-full-sn=<sn>` command to get all modes of the E6 log from the first drive matching the given serial number:

Example of Linux output:

```
# wddcs getlog E6-full-sn=<sn>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Preparing for E6 log collection...

Creating E6 file for <serialnumber>
Device: /dev/sdbd
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
<serialnumber>_<datestamp>_<timestamp>/disks/drive_data/_E6_2.15.1.0.bin
```

- a. To combine the logs into a single packaged file, include the `pack` option:

```
wddcs getlog E6-full-sn=<sn> pack
```

- b. To save the packaged file to a directory other than the default log directory, add the `=<path>` option:

```
wddcs getlog E6-full-sn=<sn> pack=<path>
```

### 3.4.10 getlog E6-sn-file=<file>

The `wddcs getlog E6-sn-file=<file>` command is used to get the default E6 logs from drives matching the serial numbers inside the given file.

#### Before you begin:



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

- Step 1:** Save a text file (`.txt`) on the host, containing a list of drive serial numbers, with each number on a separate line.

Example text file contents:

```
8DG3VH7D  
8DGN6GNH  
8DGN0JSH  
...
```

- Step 2:** Use the `wddcs getlog E6-sn-file=<file>` command to get the default E6 logs from drives matching the serial numbers inside the given file, where `<file>` is the filepath/filename of the text file.

Example of Linux output:

```
# wddcs getlog E6-sn-file=<file>  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Scanning for drives ...  
  
Creating E6 file for 8DG3VH7D  
Device: <device>  
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/  
disks/8DG3VH7D_<datestamp>_<timestamp>/disks/drive_data/_E6_2.9.2.0.bin  
  
Creating E6 file for 8DGN6GNH  
Device: <device>  
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/  
disks/8DGN6GNH_<datestamp>_<timestamp>/disks/drive_data/_E6_2.9.2.0.bin  
  
Creating E6 file for 8DGN0JSH  
Device: <device>  
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/  
disks/8DGN0JSH_<datestamp>_<timestamp>/disks/drive_data/_E6_2.9.2.0.bin  
  
...
```

### 3.4.11 getlog E6-full-sn-file=<file>

The `wddcs getlog E6-full-sn-file=<file>` command is used to get all modes of E6 logs from drives matching the serial numbers inside the given file.

#### Before you begin:



**Note:** Each time the `wddcs getlog` command—with any option—is used, a text file named `wddcs_trace.txt` will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

- Step 1:** Save a text file (`.txt`) on the host, containing a list of drive serial numbers, with each number on a separate line.

Example text file contents:

```
2MGLHMZB  
2MGJ47NB  
3JH6KHVG  
...
```

- Step 2:** Use the `wddcs getlog E6-full-sn-file=<file>` command to get all modes of E6 logs from drives matching the serial numbers inside the given file, where `<file>` is the filepath/filename of the text file.

Example of Linux output:

```
# wddcs getlog E6-full-sn-file=<file>  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Scanning for drives ...  
  
Creating E6 file for 2MGLHMZB  
Device: /dev/sdca  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/  
disks/2MGLHMZB_<datestamp>_<timestamp>/disks/drive_data/_E6_2.13.0.0.bin  
  
Creating E6 file for 2MGJ47NB  
Device: /dev/sdce  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/  
disks/2MGJ47NB_<datestamp>_<timestamp>/disks/drive_data/_E6_2.13.0.0.bin  
  
Creating E6 file for 3JH6KHVG  
Device: /dev/sdcg  
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/  
disks/3JH6KHVG_<datestamp>_<timestamp>/disks/drive_data/_E6_2.13.0.0.bin  
  
...
```

## 3.5 http

The `wddcs http` command is used to perform general management operations for JBOF platforms at the specified IP address. HTTP and HTTPS protocols are supported starting with version 3.2.8.0.

### In-Band Requirements and Limitations

- Only one OpenFlex API client should be active at a time. When the WDDCS Tool is making calls to the OpenFlex API running on the proxy server, there should not be any GUIs active on the same enclosure. Having more than one active session at a time may cause commands to fail or timeout due to resource limitations.

### Usage

The following example demonstrates the correct syntax for the `wddcs http` command:

- `http=<ipv4> [[user=<id> pass=<password> slot=<#> time=<#> ssl] <identifier>]`



**Note:** The `<ipv4>` part of this command can be either the out-of-band (OOB) IP address for one of the enclosure's IOMs or the in-band IP address of the OpenFlex API running on the Proxy Host.



**Note:** When `user` or `pass` is not specified, each will default to `admin`.



**Note:** For more information related to the usage, see [help http \(page 33\)](#) and the following table of command options.

### Examples

```
http=10.11.12.13 show  
http=10.11.12.13:80 user=admin pass=admin getlog  
http=10.11.12.13 user=admin pass=admin slot=1 ssl fw status
```

### Platform Support



**Note:** The `wddcs http` command and options are supported only on the Data24, Data24 3200, and Data24 4000 platforms.

Table 14: Current Products

Command	Data24	Data24 3200	Data24 4000
<code>http diag adapter-protocol-roce=&lt;id&gt;</code>	✗	✓	✓
<code>http diag adapter-protocol-tcp=&lt;id&gt;</code>	✗	✓	✓
<code>http diag clock-ntp-enable=&lt;servers&gt;</code>	✓	✓	✓

Command	Data24	Data24 3200	Data24 4000
http diag clock-ntp-disable	✓	✓	✓
http diag device-sharing-enable=<id>	✗	✗	✓
http diag device-sharing-disable=<id>	✗	✗	✓
http diag enc-ident-on	✓	✓	✓
http diag enc-ident-off	✓	✓	✓
http diag enc-power-on	✓	✓	✓
http diag enc-power-sleep	✓	✓	✓
http diag enc-factory-reset	✓	✓	✓
http diag media-ident-on=<range>	✗	✗	✓
http diag media-ident-off=<range>	✗	✗	✓
http diag media-power-on=<range>	✓	✓	✓
http diag media-power-off=<range>	✓	✓	✓
http diag port=<id> ip=<ipv4/cidr> gateway=<ipv4> [mtu=<bytes>]	✓	✓	✓
http diag port=<id> ip=dhcp [mtu=<bytes>]	✓	✓	✓
http diag port=<id> mtu=<bytes>	✓	✓	✗
http diag upload cert=<file> key=<file>	✓	✓	✓
http fw status	✓	✓	✓
http fw download=<file>	✓	✓	✓
http fw activate	✓	✓	✓
http fw download_activate=<file>	✓	✓	✓
http getlog	✓	✓	✓
http getlog dir=<path>	✓	✓	✓

Command	Data24	Data24 3200	Data24 4000
http getlog status	✓	✓	✓
http getdevicelogs	✓	✓	✓
http getdevicelogs dir=<path>	✓	✓	✓
http health	✓	✓	✓
http health=bad	✓	✓	✓
http iom	✓	✓	✓
http iom reboot	✓	✓	✓
http show	✓	✓	✓
http show=<resource>	✓	✓	✓
http getall	✓	✓	✓
getall dir=<path>	✓	✓	✓
getall-noprompt	✓	✓	✓
getall-noprompt dir=<path>	✓	✓	✓

### 3.5.1 http=<ipv4> diag adapter-protocol-roce=<id>

The wddcs `http=<ipv4> diag adapter-protocol-roce=<id>` command is used to set the transport protocol of adapter ports on a Data24 series enclosure to RoCE.



**Note:** The `<id>` portion of this command can be either the Adapter ID or a Port ID.



**Caution:** Changing the transport protocol will interrupt I/O to the adapter port. Consider performing this operation during a maintenance window.

**Step 1:** Use the `wddcs http=<ipv4> show` command to display the adapter information. Take note of the Adapter ID or Port ID for use in step 2 (page 127), as well as the current transport protocol.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=adapter
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
```

```
Slot #: 1

Data for Adapters

ID      : 1
Name    : IOM-A-AIC-B
Hostname : openflex-data24-3200-usalp03522qa0001-iom-a-aic-b
State   : In service
Health  : OK
Details : None
Controller ID: 1
Port ID  : 00_0c_ca_12_23_9a_inet
Sensors  : TEMP_AIC-A-B_6_1
Transport : TCP

ID      : 2
Name    : IOM-A-AIC-C
Hostname : openflex-data24-3200-usalp03522qa0001-iom-a-aic-c
State   : In service
Health  : OK
Details : None
Controller ID: 1
Port ID  : 00_0c_ca_12_22_89_inet
Sensors  : TEMP_AIC-A-C_6_2
Transport : RoCE

ID      : 3
Name    : IOM-B-AIC-B
Hostname : openflex-data24-3200-usalp03522qa0001-iom-b-aic-b
State   : In service
Health  : OK
Details : None
Controller ID: 2
Port ID  : 00_0c_ca_12_23_df_inet
Sensors  : TEMP_AIC-B-B_6_3
Transport : RoCE

ID      : 4
Name    : IOM-B-AIC-C
Hostname : openflex-data24-3200-usalp03522qa0001-iom-b-aic-c
State   : In service
Health  : OK
Details : None
Controller ID: 2
Port ID  : 00_0c_ca_12_22_62_inet
Sensors  : TEMP_AIC-B-C_6_4
Transport : RoCE
```

**Step 2:** Use the wddcs http=<ipv4> diag adapter-protocol-roce=<id> command with the Port ID from step 1 ([page 126](#)) to set the transport protocol to RoCE.

```
wddcs http=10.20.30.40 user=admin pass=admin diag adapter-protocol-
roce=00_0c_ca_12_23_9a_inet
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
```

Command sent to change the adapter's transport protocol.

- a. Alternatively, use the `wddcs http=<ipv4> diag adapter-protocol-roce=<id>` command with the Adapter ID from step 1 (page 126) to set the transport protocol to RoCE.

```
wddcs http=10.20.30.40 user=admin pass=admin diag adapter-protocol-roce=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
```

Command sent to change the adapter's transport protocol.

**Step 3:** Repeat the `wddcs http=<ipv4> show` command to display the adapter information and verify that the transport protocol was changed.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=adapter
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1
```

Data for Adapters

```
ID      : 1
Name    : IOM-A-AIC-B
Hostname : openflex-data24-3200-usalp03522qa0001-iom-a-aic-b
State   : In service
Health   : OK
Details  : None
Controller ID: 1
Port ID  : 00_0c_ca_12_23_9a_inet
Sensors   : TEMP_AIC-A-B_6_1
Transport : RoCE
```

```
ID      : 2
Name    : IOM-A-AIC-C
Hostname : openflex-data24-3200-usalp03522qa0001-iom-a-aic-c
State   : In service
Health   : OK
Details  : None
Controller ID: 1
Port ID  : 00_0c_ca_12_22_89_inet
Sensors   : TEMP_AIC-A-C_6_2
Transport : RoCE
```

```
ID      : 3
Name    : IOM-B-AIC-B
Hostname : openflex-data24-3200-usalp03522qa0001-iom-b-aic-b
State   : In service
Health   : OK
Details  : None
Controller ID: 2
Port ID  : 00_0c_ca_12_23_df_inet
```

```
Sensors      : TEMP_AIC-B-B_6_3
Transport    : RoCE

ID          : 4
Name        : IOM-B-AIC-C
Hostname    : openflex-data24-3200-usalp03522qa0001-iom-b-aic-c
State       : In service
Health      : OK
Details     : None
Controller ID: 2
Port ID     : 00_0c_ca_12_22_62_inet
Sensors      : TEMP_AIC-B-C_6_4
Transport    : RoCE
```

### 3.5.2 http=<ipv4> diag adapter-protocol-tcp=<id>

The wddcs http=<ipv4> diag adapter-protocol-tcp=<id> command is used to set the transport protocol of adapter ports on a Data24 series enclosure to TCP.



**Note:** The <id> portion of this command can be either the Adapter ID or a Port ID.



**Caution:** Changing the transport protocol will interrupt I/O to the adapter port. Consider performing this operation during a maintenance window.

**Step 1:** Use the wddcs http=<ipv4> show command to display the adapter information. Take note of the Adapter ID or Port ID for use in step 2 (page 130), as well as the current transport protocol.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=adapter
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for Adapters

ID          : 1
Name        : IOM-A-AIC-B
Hostname    : openflex-data24-3200-usalp03522qa0001-iom-a-aic-b
State       : In service
Health      : OK
Details     : None
Controller ID: 1
Port ID     : 00_0c_ca_12_23_9a_inet
Sensors      : TEMP_AIC-A-B_6_1
Transport    : RoCE

ID          : 2
Name        : IOM-A-AIC-C
Hostname    : openflex-data24-3200-usalp03522qa0001-iom-a-aic-c
State       : In service
Health      : OK
Details     : None
```

```
Controller ID: 1
Port ID      : 00_0c_ca_12_22_89_inet
Sensors       : TEMP_AIC-A-C_6_2
Transport     : RoCE

ID          : 3
Name        : IOM-B-AIC-B
Hostname    : openflex-data24-3200-usalp03522qa0001-iom-b-aic-b
State       : In service
Health      : OK
Details     : None
Controller ID: 2
Port ID      : 00_0c_ca_12_23_df_inet
Sensors       : TEMP_AIC-B-B_6_3
Transport     : RoCE

ID          : 4
Name        : IOM-B-AIC-C
Hostname    : openflex-data24-3200-usalp03522qa0001-iom-b-aic-c
State       : In service
Health      : OK
Details     : None
Controller ID: 2
Port ID      : 00_0c_ca_12_22_62_inet
Sensors       : TEMP_AIC-B-C_6_4
Transport     : RoCE
```

- Step 2:** Use the `wddcs http=<ipv4> diag adapter-protocol-tcp=<id>` command with the Port ID from step 1 ([page 129](#)) to set the transport protocol to TCP.

```
wddcs http=10.20.30.40 user=admin pass=admin diag adapter-protocol-
tcp=00_0c_ca_12_23_9a_inet
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to change the adapter's transport protocol.
```

- a. Alternatively, use the `wddcs http=<ipv4> diag adapter-protocol-tcp=<id>` command with the Adapter ID from step 1 ([page 129](#)) to set the transport protocol to TCP.

```
wddcs http=10.20.30.40 user=admin pass=admin diag adapter-protocol-tcp=1

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to change the adapter's transport protocol.
```

- Step 3:** Repeat the `wddcs http=<ipv4> show` command to display the adapter information and verify that the transport protocol was changed.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=adapter
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for Adapters

ID      : 1
Name    : IOM-A-AIC-B
Hostname: openflex-data24-3200-usalp03522qa0001-iom-a-aic-b
State   : In service
Health  : OK
Details : None
Controller ID: 1
Port ID  : 00_0c_ca_12_23_9a_inet
Sensors  : TEMP_AIC-A-B_6_1
Transport: TCP

ID      : 2
Name    : IOM-A-AIC-C
Hostname: openflex-data24-3200-usalp03522qa0001-iom-a-aic-c
State   : In service
Health  : OK
Details : None
Controller ID: 1
Port ID  : 00_0c_ca_12_22_89_inet
Sensors  : TEMP_AIC-A-C_6_2
Transport: RoCE

ID      : 3
Name    : IOM-B-AIC-B
Hostname: openflex-data24-3200-usalp03522qa0001-iom-b-aic-b
State   : In service
Health  : OK
Details : None
Controller ID: 2
Port ID  : 00_0c_ca_12_23_df_inet
Sensors  : TEMP_AIC-B-B_6_3
Transport: RoCE

ID      : 4
Name    : IOM-B-AIC-C
Hostname: openflex-data24-3200-usalp03522qa0001-iom-b-aic-c
State   : In service
Health  : OK
Details : None
Controller ID: 2
Port ID  : 00_0c_ca_12_22_62_inet
Sensors  : TEMP_AIC-B-C_6_4
Transport: RoCE
```

### 3.5.3 http=<ipv4> diag clock-ntp-enable=<servers>

The wddcs http=<ipv4> diag clock-ntp-enable=<servers> command is used to enable an external network time protocol (NTP) service for a Data24 series enclosure.



**Note:** The <servers> portion of this command can specify 1-4 server names (i.e. <name1> or <name1,name2[,name3,name4]>).

- Step 1:** Use the `wddcs http=<ipv4> show` command to display the clock information, and take note of the current NTP status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=clock
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for SystemClock

NTP Enabled : False
Runtime      : 667 days and 23:59:20
Uptime       : 16 days and 00:13:52
```

- Step 2:** Use the `wddcs http=<ipv4> diag clock-ntp-enable=<servers>` command with a server name to enable NTP.

```
wddcs http=10.20.30.40 user=admin pass=admin diag clock-ntp-
enable=ntp.wdc.com
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to configure the external NTP service.
```

- a. Alternatively, use the `wddcs http=<ipv4> diag clock-ntp-enable=<servers>` command with multiple server names to enable NTP.

```
wddcs http=10.20.30.40 user=admin pass=admin diag clock-ntp-
enable=ntp.wdc.com,0.pool.ntp.org,1.pool.ntp.org,2.pool.ntp.org
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: openflex-data24-3200-usalp03522qa0001

Command sent to configure the external NTP service.
```

- Step 3:** Repeat the `wddcs http=<ipv4> show` command to display the clock information, and verify that the NTP service was enabled.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=clock
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
```

```
Slot #: 1

Data for SystemClock

Date      : 19-Dec-2024
Time      : 20:32:17
Time zone : (UTC0.00) UTC
NTP Enabled : True
Servers   : ntp.wdc.com
Runtime    : 668 days and 00:02:30
Uptime     : 16 days and 00:17:02
```

### 3.5.4 http=<ipv4> diag clock-ntp-disable

The wddcs http=<ipv4> diag clock-ntp-disable command is used to disable an external network time protocol (NTP) service for a Data24 series enclosure.

- Step 1:** Use the wddcs http=<ipv4> show command to display the clock information, and take note of the current NTP status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=clock

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for SystemClock

Date      : 19-Dec-2024
Time      : 20:27:42
Time zone : (UTC0.00) UTC
NTP Enabled : True
Servers   : ntp.wdc.com
Runtime    : 667 days and 23:57:58
Uptime     : 16 days and 00:12:30
```

- Step 2:** Use the wddcs http=<ipv4> diag clock-ntp-disable command to disable NTP.

```
wddcs http=10.20.30.40 user=admin pass=admin diag clock-ntp-disable

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to configure the external NTP service.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command to display the clock information, and verify that the NTP service was disabled.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=clock

wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1
```

```
Data for SystemClock
```

```
NTP Enabled : False
Runtime      : 667 days and 23:59:20
Uptime       : 16 days and 00:13:52
```

### 3.5.5 http=<ipv4> diag device-sharing-enable=<id>

The wddcs http=<ipv4> diag device-sharing-enable=<id> command is used to enable device sharing for the controllers (IOMs) of a Data24 4000 series enclosure.

#### Before you begin:



**Caution:** Enabling the device sharing feature will cause the IOM(s) to reboot.



**Note:** The <id> portion of this command is the controller (IOM) designator.

**Step 1:** Use the wddcs http=<ipv4> show command to display the controller information. Take note of the controller IDs and current device sharing status for use in subsequent steps.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=controller
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: ofdata24-4240-uscos04424sa0001
Slot #: 1
```

```
Data for Controllers
```

```
ID          : 1
Name        : IOMA
Host name   : ofdata24-4240-usalp02724sa0003-ioma-mgmt
Part number : A214-000057-000
Serial      : USCOS04124SD0004
State       : In service
Health      : OK
Details     : None
Adapter ID  : 1
              : 2
              : 3
Port ID     : 00_0c_ca_0a_04_e6_inet
Sensors     : TEMP_IOMA_PSXINT_5_1
              : CURR_IOM_A_12OUT_5_1
DNS Server  : 10.11.12.13
              : 10.12.14.16
DNS Search   : example.dns
Device sharing: Disabled
```

```
ID : 2
Name : IOMB
Host name : ofdata24-4240-usalp02724sa0003-iomb-mgmt
Part number : A214-000057-000
Serial : USCOS04124SD0003
State : In service
Health : OK
Details : None
Adapter ID : 4
      : 5
      : 6
Port ID : 00_0c_ca_0a_04_dc_inet
Sensors : TEMP_IOMB_PSXINT_5_2
          CURR_IOM_B_12OUT_5_2
DNS Server : 10.11.12.13
              10.12.14.16
DNS Search : example.dns
Device sharing : Disabled
```

- Step 2:** Use the `wddcs http=<ipv4> diag device-sharing-enable=<id>` command with one of the controller IDs to enable device sharing for that controller.

```
wddcs http=10.20.30.40 user=admin pass=admin diag device-sharing-enable=1

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Please confirm that you would like to enable Device Sharing for IOM A.
This will cause an automatic reboot of the IOM. Reboot is immediate and
cannot be cancelled.
This will render the IOM unavailable until the reboot is complete.
```

To proceed, press 'Y' or 'y':

The user is prompted to confirm the change.

- Step 3:** Enter **Y** or **y** to proceed.

```
To proceed, press 'Y' or 'y': y
```

```
Command sent to enable Device Sharing for IOM A.
```

- Step 4:** Use the `wddcs http=<ipv4> diag device-sharing-enable=<id>` command with the other controller ID to enable device sharing for that controller.

```
wddcs http=10.20.30.40 user=admin pass=admin diag device-sharing-enable=2

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Please confirm that you would like to enable Device Sharing for IOM B.
This will cause an automatic reboot of the IOM. Reboot is immediate and
cannot be cancelled.
```

```
This will render the IOM unavailable until the reboot is complete.
```

```
To proceed, press 'Y' or 'y':
```

The user is prompted to confirm the change.

- Step 5:** Enter **Y** or **y** to proceed.

```
To proceed, press 'Y' or 'y': y
```

```
Command sent to enable Device Sharing for IOM B.
```

- Step 6:** Repeat the `wddcs http=<ipv4> show` command to display the controller information, and verify that device sharing was enabled for both controllers.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=controller
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: ofdata24-4240-uscos04424sa0001
```

```
Slot #: 1
```

```
Data for Controllers
```

```
ID : 1
Name : IOMA
Host name : ofdata24-4240-usalp02724sa0003-ioma-mgmt
Part number : A214-000057-000
Serial : USCOS04124SD0004
State : In service
Health : OK
Details : None
Adapter ID : 1
          : 2
          : 3
Port ID : 00_0c_ca_0a_04_e6_inet
Sensors : TEMP_IOMA_PSXINT_5_1
          CURR_IOM_A_12OUT_5_1
DNS Server : 10.11.12.13
              10.12.14.16
DNS Search : example.dns
Device sharing : Enabled
```

```
ID : 2
Name : IOMB
Host name : ofdata24-4240-usalp02724sa0003-iomb-mgmt
Part number : A214-000057-000
Serial : USCOS04124SD0003
State : In service
Health : OK
Details : None
Adapter ID : 4
          : 5
          : 6
Port ID : 00_0c_ca_0a_04_dc_inet
Sensors : TEMP_IOMB_PSXINT_5_2
          CURR_IOM_B_12OUT_5_2
DNS Server : 10.11.12.13
```

```
10.12.14.16
DNS Search      : example.dns
Device sharing   : Enabled
```

### 3.5.6 http=<ipv4> diag device-sharing-disable=<id>

The wddcs http=<ipv4> diag device-sharing-disable=<id> command is used to disable device sharing for the controllers (IOMs) of a Data24 4000 series enclosure.

**Before you begin:**



**Caution:** Disabling the device sharing feature will cause the IOM(s) to reboot.



**Note:** The <id> portion of this command is the controller (IOM) designator.

**Step 1:** Use the wddcs http=<ip> show command to display the controller information. Take note of the controller IDs and current device sharing status for use in subsequent steps.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=controller
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001
Slot #: 1

Data for Controllers

ID          : 1
Name        : IOMA
Host name   : ofdata24-4240-usalp02724sa0003-ioma-mgmt
Part number : A214-000057-000
Serial      : USCOS04124SD0004
State       : In service
Health      : OK
Details     : None
Adapter ID  : 1
              : 2
              : 3
Port ID     : 00_0c_ca_0a_04_e6_inet
Sensors     : TEMP_IOMA_P SXINT_5_1
              : CURR_IOM_A_120UT_5_1
DNS Server  : 10.11.12.13
              : 10.12.14.16
DNS Search   : example.dns
Device sharing : Enabled

ID          : 2
Name        : IOMB
Host name   : ofdata24-4240-usalp02724sa0003-iomb-mgmt
Part number : A214-000057-000
Serial      : USCOS04124SD0003
State       : In service
```

```
Health      : OK
Details     : None
Adapter ID : 4
             : 5
             : 6
Port ID    : 00_0c_ca_0a_04_dc_inet
Sensors    : TEMP_IOMB_PSXINT_5_2
             : CURR_IOM_B_120OUT_5_2
DNS Server : 10.11.12.13
             : 10.12.14.16
DNS Search  : example.dns
Device sharing : Enabled
```

- Step 2:** Use the `wddcs http=<ipv4> diag device-sharing-disable=<id>` command with one of the controller IDs to disable device sharing for that controller.

```
wddcs http=10.20.30.40 user=admin pass=admin diag device-sharing-disable=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: ofdata24-4240-uscos04424sa0001
```

```
Please confirm that you would like to disable Device Sharing for IOM A.
This will cause an automatic reboot of the IOM. Reboot is immediate and
cannot be cancelled.
This will render the IOM unavailable until the reboot is complete.
```

```
To proceed, press 'Y' or 'y':
```

The user is prompted to confirm the change.

- Step 3:** Enter `Y` or `y` to proceed.

```
To proceed, press 'Y' or 'y': y
```

```
Command sent to disable Device Sharing for IOM A.
```

- Step 4:** Use the `wddcs http=<ipv4> diag device-sharing-disable=<id>` command with the other controller ID to disable device sharing for that controller.

```
wddcs http=10.20.30.40 user=admin pass=admin diag device-sharing-disable=2
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: ofdata24-4240-uscos04424sa0001
```

```
Please confirm that you would like to disable Device Sharing for IOM B.
This will cause an automatic reboot of the IOM. Reboot is immediate and
cannot be cancelled.
This will render the IOM unavailable until the reboot is complete.
```

```
To proceed, press 'Y' or 'y':
```

The user is prompted to confirm the change.

- Step 5:** Enter `Y` or `y` to proceed.

```
To proceed, press 'Y' or 'y': y
```

```
Command sent to disable Device Sharing for IOM B.
```

- Step 6:** Repeat the `wddcs http=<ipv4> show` command to display the controller information, and verify that device sharing was disabled for both controllers.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=controller
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: ofdata24-4240-uscos04424sa0001
```

```
Slot #: 1
```

```
Data for Controllers
```

```
ID : 1
Name : IOMA
Host name : ofdata24-4240-usalp02724sa0003-ioama-mgmt
Part number : A214-000057-000
Serial : USCOS04124SD0004
State : In service
Health : OK
Details : None
Adapter ID : 1
          : 2
          : 3
Port ID : 00_0c_ca_0a_04_e6_inet
Sensors : TEMP_IOMA_PSXINT_5_1
          CURR_IOM_A_12OUT_5_1
DNS Server : 10.11.12.13
             10.12.14.16
DNS Search : example.dns
Device sharing : Disabled

ID : 2
Name : IOMB
Host name : ofdata24-4240-usalp02724sa0003-ioomb-mgmt
Part number : A214-000057-000
Serial : USCOS04124SD0003
State : In service
Health : OK
Details : None
Adapter ID : 4
          : 5
          : 6
Port ID : 00_0c_ca_0a_04_dc_inet
Sensors : TEMP_IOMB_PSXINT_5_2
          CURR_IOM_B_12OUT_5_2
DNS Server : 10.11.12.13
             10.12.14.16
DNS Search : example.dns
Device sharing : Disabled
```

### 3.5.7 http=<ipv4> diag enc-ident-on

The wddcs http=<ipv4> diag enc-ident-on command is used to illuminate the chassis identification LED of a Data24 series enclosure.

- Step 1:** Use the wddcs http=<ipv4> show command to display the enclosure information, and take note of the current LED status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state: On
LED        : OFF
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 76.81 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```

- Step 2:** Use the wddcs http=<ipv4> diag enc-ident-on command to enable the chassis identification LED.

```
wddcs http=10.20.30.40 user=admin pass=admin diag enc-ident-on

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to turn on the indicator LED.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command to display the enclosure information, and verify that the chassis LED is illuminated.

```
wddcs http=<10.20.30.40> user=admin pass=admin show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state: On
LED        : Lit
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 76.81 TB
```

More data is available for the following resource types:

```
adapter
controller
cooling
media
port
power
sensor
clock
```

Enter "show=<resource>" to get more data

Example: wddcs http=1.2.3.4 show=media

### 3.5.8 http=<ipv4> diag enc-ident-off

The wddcs http=<ipv4> diag enc-ident-off command is used to turn off the chassis identification LED of a Data24 series enclosure.

**Step 1:** Use the wddcs http=<ipv4> show command to display the enclosure information, and take note of the current LED status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state: On
LED        : Lit
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 76.81 TB
```

More data is available for the following resource types:

```
adapter
controller
cooling
media
port
power
```

```
sensor  
clock
```

Enter "show=<resource>" to get more data  
Example: wddcs http=1.2.3.4 show=media

- Step 2:** Use the wddcs http=<ipv4> diag enc-ident-off command to turn off the chassis identification LED.

```
wddcs http=10.20.30.40 user=admin pass=admin diag enc-ident-off
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: openflex-data24-3200-usalp03522qa0001  
  
Command sent to turn off the indicator LED.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command to display the enclosure information, and verify that the chassis LED is off.

```
wddcs http=<10.20.30.40> user=admin pass=admin show
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Model      : OpenFlex Data24 3200  
Serial     : USALP03522QA0001  
Name       : openflex-data24-3200-usalp03522qa0001  
Firmware   : 1.0.0  
Power state: On  
LED        : Off  
Slot       : 2  
State      : In service  
Health     : OK  
Details    : None  
Capacity   : 76.81 TB
```

More data is available for the following resource types:  
adapter  
controller  
cooling  
media  
port  
power  
sensor  
clock

Enter "show=<resource>" to get more data  
Example: wddcs http=1.2.3.4 show=media

### 3.5.9 http=<ipv4> diag enc-power-on

The wddcs http=<ipv4> diag enc-power-on command is used to power-on a Data24 series enclosure from sleep mode.

**Before you begin:**

**Note:** The <ipv4> portion of this command must be the out-of-band management port.

- Step 1:** Use the wddcs http=<ipv4> show command with an out-of-band IP address to display the enclosure information, and take note of the current power status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state : Sleep
LED        : Off
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 0.00 TB
```

```
More data is available for the following resource types:
```

```
adapter
controller
cooling
media
port
power
sensor
clock
```

```
Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```



**Note:** If the enclosure is in sleep mode, and the wddcs http=<ipv4> show command is issued to the in-band IP address, the command will fail. This is due to the adapter ports being powered-off, which disables in-band access to the enclosure.

- Step 2:** Use the wddcs http=<ipv4> diag enc-power-on command to power-on the enclosure.

```
wddcs http=10.20.30.40 user=admin pass=admin diag enc-power-on
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Power state change started.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command to display the enclosure information, and verify that the enclosure is powered-on.

```
wddcs http=<10.20.30.40> user=admin pass=admin show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state : On
LED        : Off
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 76.81 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```

### 3.5.10 http=<ipv4> diag enc-power-sleep

The `wddcs http=<ipv4> diag enc-power-sleep` command is used to put a Data24 series enclosure in sleep mode.

#### Before you begin:



**Caution:** This command will render the enclosure's components offline until powered-on. The Fabric Adapter Cards will be powered-off and will lose any network fabric connectivity, including data I/O and management command capability from the Host Initiator network path.

- Step 1:** Use the `wddcs http=<ipv4> show` command to display the enclosure information, and take note of the current power status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state : On
```

```
LED      : Off
Slot    : 2
State   : In service
Health  : OK
Details : None
Capacity : 76.81 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```

- Step 2:** Use the wddcs http=<ipv4> diag enc-power-sleep command to put the enclosure in sleep mode.

```
wddcs http=10.20.30.40 user=admin pass=admin diag enc-power-sleep

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

This operation will render the DEVICE COMPONENTS OFFLINE until powered on.

The Fabric Adapter Cards will be powered off and will lose any network fabric
connectivity
including DATA IO and MANAGEMENT COMMAND capability from the Host Initiator
network path.

Use the Enclosure Management network connection to power on.

Are you sure you want to put this device into Low Power Mode (Sleep)?

To proceed, press 'Y' or 'y':
```



**Caution:** Once in sleep mode, the enclosure can only be powered-up from the out-of-band management connection.

The user is prompted to confirm the change.

- Step 3:** Enter **Y** or **y** to proceed.

```
To proceed, press 'Y' or 'y': y

Power state change started.
```

- Step 4:** Repeat the wddcs http=<ipv4> show command to display the enclosure information, and verify that the enclosure is in sleep mode.

```
wddcs http=<10.20.30.40> user=admin pass=admin show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state : Sleep
LED        : Off
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 0.00 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```

### 3.5.11 http=<ipv4> diag enc-factory-reset

The `wddcs http=<ipv4> diag enc-factory-reset` command is used to factory reset a Data24 series enclosure to restore its system configuration.

#### Before you begin:



**Note:** The `<ipv4>` portion of this command must be the out-of-band management port.

- Step 1:** Use the `wddcs http=<ipv4> show` command to display the enclosure information, and take note of anything that may be affected by the factory reset.

```
wddcs http=<10.20.30.40> user=admin pass=admin show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state : On
LED        : Off
Slot       : 1
```

```
State      : In service
Health     : OK
Details    : None
Capacity   : 76.81 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Model      : OpenFlex Data24 3200
Serial     : USALP03522QA0001
Name       : openflex-data24-3200-usalp03522qa0001
Firmware   : 1.0.0
Power state: On
LED        : Off
Slot       : 2
State      : In service
Health     : OK
Details    : None
Capacity   : 76.81 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```

**Step 2:** Use the `wddcs http=<ipv4> show` command to display the port information, and take note of any port information that may be affected by the factory reset.



**Note:** In the following example, the IP addresses are static and will be set to DHCP after the reset.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=port

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Data for Ports

ID          : 00_0c_ca_12_23_df_inet
State       : In service
```

```
Health      : OK
Adapter     : 3
IPv4Address : 192.168.1.61/24
IPv4Gateway : 192.168.1.1
MACAddress   : 00:0c:ca:12:23:df
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present: true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_23_9a_inet
State       : In service
Health      : OK
Adapter     : 1
IPv4Address : 192.168.0.61/24
IPv4Gateway : 192.168.0.1
MACAddress   : 00:0c:ca:12:23:9a
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present: true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_22_89_inet
State       : In service
Health      : OK
Adapter     : 2
IPv4Address : 192.168.0.62/24
IPv4Gateway : 192.168.0.1
MACAddress   : 00:0c:ca:12:22:89
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present: true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_22_62_inet
State       : In service
Health      : OK
Adapter     : 4
IPv4Address : 192.168.1.62/24
IPv4Gateway : 192.168.1.1
MACAddress   : 00:0c:ca:12:22:62
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
```

```
Cable present : true
Link status   : true
Link speed    : 100 Gbps
Enable LLDP  : true
Flow control  : PFC
FEC          : RSFEC

ID           : 00_0c_ca_11_02_81_inet
State        : In service
Health       : OK
Controller   : 1
IPv4Address  : 10.11.12.12/22
IPv4Gateway  : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:81
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes    : 1500
Cable present: true
Link status   : true
Link speed   : 1 Gbps

ID           : 00_0c_ca_11_02_80_inet
State        : In service
Health       : OK
Controller   : 2
IPv4Address  : 10.11.12.13/22
IPv4Gateway  : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:80
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes    : 1500
Cable present: true
Link status   : true
Link speed   : 1 Gbps
```

**Step 3:** Use the wddcs http=<ipv4> diag enc-factory-reset command to factory reset the enclosure.

```
wddcs http=10.20.30.40 user=admin pass=admin diag enc-factory-reset

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

This will return the device to factory fresh settings (resets system
configuration).
This session will be logged out and a reconnect is required due to account
credentials
and network port settings returning to default values. This cannot be undone
and will
render the device unavailable until complete.

If you want to proceed, press 'Y' or 'y':
```

The user is prompted to confirm the change.

**Step 4:** Enter Y or y to proceed.

```
To proceed, press 'Y' or 'y': y  
Factory reset started.
```

- Step 5:** After the reset has completed, repeat the `wddcs http=<ipv4> show` command to display the port information and verify the changes.

```
wddcs http=<10.11.12.12> user=admin pass=admin show=port
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001  
Slot #: 1
```

#### Data for Ports

```
ID : 00_0c_ca_12_23_df_inet  
State : In service  
Health : OK  
Adapter : 3  
IPv4Address : 169.254.224.35/16  
IPv4Gateway :  
MACAddress : 00:0c:ca:12:23:df  
Network : IPv4 Network  
Type : DHCPv4  
MTU Bytes : 5000  
Cable present : true  
Link status : true  
Link speed : 100 Gbps  
Enable LLDP : true  
Flow control : PFC  
FEC : RSFEC
```

```
ID : 00_0c_ca_12_23_9a_inet  
State : In service  
Health : OK  
Adapter : 1  
IPv4Address : 169.254.155.35/16  
IPv4Gateway :  
MACAddress : 00:0c:ca:12:23:9a  
Network : IPv4 Network  
Type : DHCPv4  
MTU Bytes : 5000  
Cable present : true  
Link status : true  
Link speed : 100 Gbps  
Enable LLDP : true  
Flow control : PFC  
FEC : RSFEC
```

```
ID : 00_0c_ca_12_22_89_inet  
State : In service  
Health : OK  
Adapter : 2  
IPv4Address : 169.254.138.34/16  
IPv4Gateway :  
MACAddress : 00:0c:ca:12:22:89
```

```
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID           : 00_0c_ca_12_22_62_inet
State        : In service
Health       : OK
Adapter      : 4
IPv4Address  : 169.254.99.34/16
IPv4Gateway :
MACAddress   : 00:0c:ca:12:22:62
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID           : 00_0c_ca_11_02_81_inet
State        : In service
Health       : OK
Controller   : 1
IPv4Address  : 10.11.12.12/22
IPv4Gateway  : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:81
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes   : 1500
Cable present : true
Link status  : true
Link speed   : 1 Gbps

ID           : 00_0c_ca_11_02_80_inet
State        : In service
Health       : OK
Controller   : 2
IPv4Address  : 10.11.12.13/22
IPv4Gateway  : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:80
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes   : 1500
Cable present : true
Link status  : true
Link speed   : 1 Gbps
```

### 3.5.12 http=<ipv4> diag media-ident-on=<range>

The wddcs http=<ipv4> diag media-ident-on=<range> command is used to illuminate the identification LED(s) of a Data24 4000 series enclosure's media slot(s).

#### Before you begin:



**Note:** This command can only be issued to one IOM at a time.



**Note:** The <range> portion of this command specifies a single slot ID, a range of slot IDs, or all slots.

- Step 1:** Use the wddcs http=<ipv4> show command with the id option to display the media information for a particular slot, and take note of the current LED status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media id=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Data with ID=1 under Media

ID          : 1
Name        : DEVICE 1
Power state : On
LED         : Off
State       : In service
Health      : OK
Details     : None
Sensors     : TEMP_DRIVE_01_2_1
Model       : WUS5EA176ESP7E3
Serial      : 231336900111
Manufacturer: WesternDigital
Version     : RC610004
Protocol    : NVMe
Capacity    : 7.68 TB
Durable name: nqn.1992-05.com.wdc.ofdata24-4240-usalp02724sa0003:nvme.1
```

- Step 2:** Use the wddcs http=<ipv4> diag media-ident-on=<range> command, and specify a slot ID or range of slot IDs, to illuminate the LED(s).

```
wddcs http=10.20.30.40 user=admin pass=admin diag media-ident-on=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Command sent to turn on identification for media id 1.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command with the id option to verify that the identification LED was illuminated.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media id=1

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Data with ID=1 under Media

ID      : 1
Name    : DEVICE 1
Power state : On
LED     : Lit
State   : In service
Health  : OK
Details : None
Sensors : TEMP_DRIVE_01_2_1
Model   : WUS5EA176ESP7E3
Serial  : 231336900111
Manufacturer : WesternDigital
Version  : RC610004
Protocol : NVMe
Capacity  : 7.68 TB
Durable name : nqn.1992-05.com.wdc.ofdata24-4240-usalp02724sa0003:nvme.1
```

### 3.5.13 http=<ipv4> diag media-ident-off=<range>

The `wddcs http=<ipv4> diag media-ident-off=<range>` command is used to turn off the identification LED(s) of a Data24 4000 series enclosure's media slot(s).

#### Before you begin:



**Note:** This command can only be issued to one IOM at a time.



**Note:** The `<range>` portion of this command specifies a single slot ID, a range of slot IDs, or all slots.

**Step 1:** Use the `wddcs http=<ipv4> show` command with the `id` option to display the media information for a particular slot, and take note of the current LED status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media id=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Data with ID=1 under Media

ID      : 1
Name    : DEVICE 1
Power state : On
LED     : Lit
```

```
State      : In service
Health     : OK
Details    : None
Sensors    : TEMP_DRIVE_01_2_1
Model      : WUS5EA176ESP7E3
Serial     : 231336900111
Manufacturer : WesternDigital
Version    : RC610004
Protocol   : NVMe
Capacity   : 7.68 TB
Durable name : nqn.1992-05.com.wdc.ofdata24-4240-usalp02724sa0003:nvme.1
```

- Step 2:** Use the wddcs http=<ipv4> diag media-ident-off=<range> command, and specify a slot ID or range of slot IDs, to turn off the LED(s).

```
wddcs http=10.20.30.40 user=admin pass=admin diag media-ident-off=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Command sent to turn off identification for media id 1.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command with the id option to verify that the identification LED was turned.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media id=1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: ofdata24-4240-uscos04424sa0001

Data with ID=1 under Media

ID      : 1
Name    : DEVICE 1
Power state : On
LED     : Off
State   : In service
Health  : OK
Details : None
Sensors : TEMP_DRIVE_01_2_1
Model   : WUS5EA176ESP7E3
Serial  : 231336900111
Manufacturer : WesternDigital
Version : RC610004
Protocol : NVMe
Capacity : 7.68 TB
Durable name : nqn.1992-05.com.wdc.ofdata24-4240-usalp02724sa0003:nvme.1
```

### 3.5.14 http=<ipv4> diag media-power-on=<range>

The wddcs http=<ipv4> diag media-power-on=<range> command is used to power on a Data24 series enclosure's media slot(s).

#### Before you begin:



**Note:** This command can only be issued to one IOM at a time.



**Note:** The <range> portion of this command specifies a single slot ID, a range of slot IDs, or all slots.

- Step 1:** Use the wddcs http=<ipv4> show command to display the media information, and take note of the current power status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
```

```
Data for Media
```

```
ID      : 1
Name    : DEVICE 1
Power state : Off
State   : In service
Health  : Unknown
Details : None
Sensors : TEMP_DRIVE_01_2_1
Model   :
Serial  :
Manufacturer :
Version  :
Capacity : 0.00 TB
Durable name : nqn.1992-05.com.wdc.openflex-data24-3200-
usalp03522qa0001:nvme.1
```

```
...
```

```
ID      : 24
Name    : DEVICE 24
Power state : Off
State   : In service
Health  : Unknown
Details : None
Sensors : TEMP_DRIVE_24_2_24
Model   :
Serial  :
Manufacturer :
Version  :
Capacity : 0.00 TB
```

```
Durable name : nqn.1992-05.com.wdc.openflex-data24-3200-
usalp03522qa0001:nvme.24
```

**Step 2:** Use the wddcs http=<ipv4> diag media-power-on=<range> command to turn on power to the device(s).

```
wddcs http=10.20.30.40 user=admin pass=admin diag media-power-on=all
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
```

```
Command sent to turn power on for media id 1.
Command sent to turn power on for media id 2.
Command sent to turn power on for media id 3.
Command sent to turn power on for media id 4.
Command sent to turn power on for media id 5.
Command sent to turn power on for media id 6.
Command sent to turn power on for media id 7.
Command sent to turn power on for media id 8.
Command sent to turn power on for media id 9.
Command sent to turn power on for media id 10.
Command sent to turn power on for media id 11.
Command sent to turn power on for media id 12.
Command sent to turn power on for media id 13.
Command sent to turn power on for media id 14.
Command sent to turn power on for media id 15.
Command sent to turn power on for media id 16.
Command sent to turn power on for media id 17.
Command sent to turn power on for media id 18.
Command sent to turn power on for media id 19.
Command sent to turn power on for media id 20.
Command sent to turn power on for media id 21.
Command sent to turn power on for media id 22.
Command sent to turn power on for media id 23.
Command sent to turn power on for media id 24.
```

**Step 3:** Repeat the wddcs http=<ipv4> show command to view the media information and verify the device(s) is(are) powered on.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
```

```
Data for Media
```

ID	:	1
Name	:	DEVICE 1
Power state	:	On
State	:	In service
Health	:	OK
Details	:	None
Sensors	:	TEMP_DRIVE_01_2_1
Model	:	WUS4C6432DSP3X1

```
Serial      : A069D99F
Manufacturer : WesternDigital
Version     : R2210010
Protocol    : NVMe
Capacity    : 3.20 TB
Durable name : nqn.1992-05.com.wdc.openflex-data24-3200-
usalp03522qa0001:nvme.1

...
ID          : 24
Name        : DEVICE 24
Power state : On
State       : In service
Health      : OK
Details     : None
Sensors     : TEMP_DRIVE_24_2_24
Model       : WUS4C6432DSP3X1
Serial      : A069D896
Manufacturer : WesternDigital
Version     : R2210010
Protocol    : NVMe
Capacity    : 3.20 TB
Durable name : nqn.1992-05.com.wdc.openflex-data24-3200-
usalp03522qa0001:nvme.24
```

### 3.5.15 http=<ipv4> diag media-power-off=<range>

The wddcs http=<ipv4> diag media-power-off=<range> command is used to power off a Data24 series enclosure's media slot(s).

#### Before you begin:



**Note:** This command can only be issued to one IOM at a time.



**Note:** The <range> portion of this command specifies a single slot ID, a range of slot IDs, or all slots.

**Step 1:** Use the wddcs http=<ipv4> show command to display the media information, and take note of the current power status.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Data for Media

ID      : 1
Name    : DEVICE 1
Power state : On
State   : In service
```

```
Health      : OK
Details     : None
Sensors     : TEMP_DRIVE_01_2_1
Model       : WUS4C6432DSP3X1
Serial      : A069D99F
Manufacturer: WesternDigital
Version     : R2210010
Protocol    : NVMe
Capacity    : 3.20 TB
Durable name: nqn.1992-05.com.wdc.openflex-data24-3200-
usalp03522qa0001:nvme.1

...
ID          : 24
Name        : DEVICE 24
Power state : On
State       : In service
Health      : OK
Details     : None
Sensors     : TEMP_DRIVE_24_2_24
Model       : WUS4C6432DSP3X1
Serial      : A069D896
Manufacturer: WesternDigital
Version     : R2210010
Protocol    : NVMe
Capacity    : 3.20 TB
Durable name: nqn.1992-05.com.wdc.openflex-data24-3200-
usalp03522qa0001:nvme.24
```

**Step 2:** Use the `wddcs http=<ipv4> diag media-power-off=<range>` command to turn off power to the device(s).

```
wddcs http=10.20.30.40 user=admin pass=admin diag media-power-off=all

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to turn power off for media id 1.
Command sent to turn power off for media id 2.
Command sent to turn power off for media id 3.
Command sent to turn power off for media id 4.
Command sent to turn power off for media id 5.
Command sent to turn power off for media id 6.
Command sent to turn power off for media id 7.
Command sent to turn power off for media id 8.
Command sent to turn power off for media id 9.
Command sent to turn power off for media id 10.
Command sent to turn power off for media id 11.
Command sent to turn power off for media id 12.
Command sent to turn power off for media id 13.
Command sent to turn power off for media id 14.
Command sent to turn power off for media id 15.
Command sent to turn power off for media id 16.
Command sent to turn power off for media id 17.
Command sent to turn power off for media id 18.
Command sent to turn power off for media id 19.
```

```
Command sent to turn power off for media id 20.  
Command sent to turn power off for media id 21.  
Command sent to turn power off for media id 22.  
Command sent to turn power off for media id 23.  
Command sent to turn power off for media id 24.
```

- Step 3:** Repeat the wddcs http=<ipv4> show command to view the media information and verify the device(s) is(are) powered on.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=media
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: openflex-data24-3200-usalp03522qa0001  
  
Data for Media  
  
ID : 1  
Name : DEVICE 1  
Power state : Off  
State : In service  
Health : Unknown  
Details : None  
Sensors : TEMP_DRIVE_01_2_1  
Model :  
Serial :  
Manufacturer :  
Version :  
Capacity : 0.00 TB  
Durable name : nqn.1992-05.com.wdc.openflex-data24-3200-  
usalp03522qa0001:nvme.1  
  
...  
  
ID : 24  
Name : DEVICE 24  
Power state : Off  
State : In service  
Health : Unknown  
Details : None  
Sensors : TEMP_DRIVE_24_2_24  
Model :  
Serial :  
Manufacturer :  
Version :  
Capacity : 0.00 TB  
Durable name : nqn.1992-05.com.wdc.openflex-data24-3200-  
usalp03522qa0001:nvme.24
```

### 3.5.16 http=<ipv4> diag port=<id> ip=<ipv4/cidr> gateway=<ipv4> [mtu=<bytes>]

The wddcs http=<ipv4> diag port=<id> ip=<ipv4/cidr> gateway=<ipv4> [mtu=<bytes>] command is used to set a Data24 series enclosure's port to a static IP address and gateway.

**Before you begin:**

**Note:** This command can be used to modify management port and adapter port settings.



**Note:** The `mtu=<bytes>` portion of this command is optional.



**Note:** The adapter port MTU settings on Data24 and Data24 3200 enclosures can be modified. However, the management port MTU settings on all Data24 series enclosures — as well as the adapter ports on Data24 4000 — are fixed. Attempting to modify them will result in an error.

- Step 1:** Use the `wddcs http=<ipv4> show` command to display the port information, and take note of which information you want to modify.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=port

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for Ports

ID          : 00_0c_ca_12_23_df_inet
State       : In service
Health      : OK
Adapter     : 3
IPv4Address : 192.168.1.61/24
IPv4Gateway : 192.168.1.1
MACAddress   : 00:0c:ca:12:23:df
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC         : RSFEC

ID          : 00_0c_ca_12_23_9a_inet
State       : In service
Health      : OK
Adapter     : 1
IPv4Address : 192.168.0.61/24
IPv4Gateway : 192.168.0.1
MACAddress   : 00:0c:ca:12:23:9a
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
```

```
Flow control : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_22_89_inet
State       : In service
Health      : OK
Adapter     : 2
IPv4Address : 192.168.0.62/24
IPv4Gateway : 192.168.0.1
MACAddress   : 00:0c:ca:12:22:89
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_22_62_inet
State       : In service
Health      : OK
Adapter     : 4
IPv4Address : 192.168.1.62/24
IPv4Gateway : 192.168.1.1
MACAddress   : 00:0c:ca:12:22:62
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC          : RSFEC

ID          : 00_0c_ca_11_02_81_inet
State       : In service
Health      : OK
Controller  : 1
IPv4Address : 10.11.12.12/22
IPv4Gateway : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:81
Network     : IPv4 Network
Type        : DHCPv4
MTU Bytes   : 1500
Cable present : true
Link status  : true
Link speed   : 1 Gbps

ID          : 00_0c_ca_11_02_80_inet
State       : In service
Health      : OK
Controller  : 2
IPv4Address : 10.11.12.13/22
IPv4Gateway : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:80
Network     : IPv4 Network
```

```
Type      : DHCPv4
MTU Bytes : 1500
Cable present : true
Link status   : true
Link speed    : 1 Gbps
```

- Step 2:** Use the `wddcs http=<ipv4> diag port=<id> ip=<ipv4/cidr> gateway=<ipv4> [mtu=<bytes>]` command with the port ID from step 1 ([page 160](#)) to set the port to a static IP address and gateway.

```
wddcs http=10.20.30.40 user=admin pass=admin diag port=00_0c_ca_11_02_81_inet
ip=10.11.12.12/22 gateway=10.11.12.1
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to set the port to static IP address.
```

- Step 3:** Repeat the `wddcs http=<ipv4> show` command to view the port information and verify that it was updated to a static IP address and gateway.

```
wddcs http=<10.20.30.40> user=admin pass=admin show=port
id=00_0c_ca_11_02_81_inet
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data with ID=00_0c_ca_11_02_81_inet under Ports

ID      : 00_0c_ca_11_02_81_inet
State   : In service
Health   : OK
Controller : 1
IPv4Address : 10.11.12.12/22
IPv4Gateway : 10.11.12.1
MACAddress : 00:0c:ca:11:02:81
Network  : IPv4 Network
Type     : STATIC
MTU Bytes : 1500
Cable present : true
Link status   : true
Link speed    : 1 Gbps
```

### 3.5.17 http=<ipv4> diag port=<id> ip=dhcp [mtu=<bytes>]

The `wddcs http=<ipv4> diag port=<id> ip=dhcp [mtu=<bytes>]` command is used to change a Data24 series enclosure's IP address and gateway from static to DHCP.

**Before you begin:**



**Note:** This command can be used to modify management port and adapter ports settings.



**Note:** The `mtu=<bytes>` portion of this command is optional.



**Note:** The adapter port MTU settings on Data24 and Data24 3200 enclosures can be modified. However, the management port MTU settings on all Data24 series enclosures — as well as the adapter ports on Data24 4000 — are fixed. Attempting to modify them will result in an error.

- Step 1:** Use the `wddcs http=<ipv4> show` command to display the port information, and take note of which information you want to modify.

```
wddcs http=10.20.30.40 user=admin pass=admin show=port
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for Ports

ID          : 00_0c_ca_12_23_df_inet
State       : In service
Health      : OK
Adapter     : 3
IPv4Address : 192.168.1.61/24
IPv4Gateway : 192.168.1.1
MACAddress   : 00:0c:ca:12:23:df
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP  : true
Flow control  : PFC
FEC         : RSFEC

ID          : 00_0c_ca_12_23_9a_inet
State       : In service
Health      : OK
Adapter     : 1
IPv4Address : 192.168.0.61/24
IPv4Gateway : 192.168.0.1
MACAddress   : 00:0c:ca:12:23:9a
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP  : true
Flow control  : PFC
```

```
FEC : RSFEC

ID : 00_0c_ca_12_22_89_inet
State : In service
Health : OK
Adapter : 2
IPv4Address : 192.168.0.62/24
IPv4Gateway : 192.168.0.1
MACAddress : 00:0c:ca:12:22:89
Network : IPv4 Network
Type : STATIC
MTU Bytes : 5000
Cable present : true
Link status : true
Link speed : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC : RSFEC

ID : 00_0c_ca_12_22_62_inet
State : In service
Health : OK
Adapter : 4
IPv4Address : 192.168.1.62/24
IPv4Gateway : 192.168.1.1
MACAddress : 00:0c:ca:12:22:62
Network : IPv4 Network
Type : STATIC
MTU Bytes : 5000
Cable present : true
Link status : true
Link speed : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC : RSFEC

ID : 00_0c_ca_11_02_81_inet
State : In service
Health : OK
Controller : 1
IPv4Address : 10.11.12.12/22
IPv4Gateway : 10.11.12.1
MACAddress : 00:0c:ca:11:02:81
Network : IPv4 Network
Type : STATIC
MTU Bytes : 1500
Cable present : true
Link status : true
Link speed : 1 Gbps

ID : 00_0c_ca_11_02_80_inet
State : In service
Health : OK
Controller : 2
IPv4Address : 10.11.12.13/22
IPv4Gateway : 10.11.12.1
MACAddress : 00:0c:ca:11:02:80
Network : IPv4 Network
Type : STATIC
```

```
MTU Bytes      : 1500
Cable present  : true
Link status    : true
Link speed     : 1 Gbps
```

- Step 2:** Use the `wddcs http=<ipv4> diag port=<id> ip=dhcp [mtu=<bytes>]` command to change the port's IP address and gateway to DHCP.

```
wddcs http=10.11.12.12 user=admin pass=admin diag port=00_0c_ca_11_02_81_inet
ip=dhcp
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to set the port to DHCP.
```

- Step 3:** Repeat the `wddcs http=<ipv4> show` command to view the port information and verify that it was updated to a static IP address and gateway.

```
wddcs http=10.11.12.12 user=admin pass=admin show=port
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data for Ports
```

```
ID          : 00_0c_ca_12_23_df_inet
State       : In service
Health      : OK
Adapter    : 3
IPv4Address : 192.168.1.61/24
IPv4Gateway : 192.168.1.1
MACAddress   : 00:0c:ca:12:23:df
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
Cable present : true
Link status  : true
Link speed   : 100 Gbps
Enable LLDP : true
Flow control : PFC
FEC         : RSFEC
```

```
ID          : 00_0c_ca_12_23_9a_inet
State       : In service
Health      : OK
Adapter    : 1
IPv4Address : 192.168.0.61/24
IPv4Gateway : 192.168.0.1
MACAddress   : 00:0c:ca:12:23:9a
Network     : IPv4 Network
Type        : STATIC
MTU Bytes   : 5000
```

```
Cable present : true
Link status   : true
Link speed    : 100 Gbps
Enable LLDP   : true
Flow control   : PFC
FEC           : RSFEC

ID           : 00_0c_ca_12_22_89_inet
State        : In service
Health       : OK
Adapter      : 2
IPv4Address  : 192.168.0.62/24
IPv4Gateway  : 192.168.0.1
MACAddress   : 00:0c:ca:12:22:89
Network      : IPv4 Network
Type         : STATIC
MTU Bytes    : 5000
Cable present : true
Link status   : true
Link speed    : 100 Gbps
Enable LLDP   : true
Flow control   : PFC
FEC           : RSFEC

ID           : 00_0c_ca_12_22_62_inet
State        : In service
Health       : OK
Adapter      : 4
IPv4Address  : 192.168.1.62/24
IPv4Gateway  : 192.168.1.1
MACAddress   : 00:0c:ca:12:22:62
Network      : IPv4 Network
Type         : STATIC
MTU Bytes    : 5000
Cable present : true
Link status   : true
Link speed    : 100 Gbps
Enable LLDP   : true
Flow control   : PFC
FEC           : RSFEC

ID           : 00_0c_ca_11_02_81_inet
State        : In service
Health       : OK
Controller   : 1
IPv4Address  : 10.11.12.12/22
IPv4Gateway  : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:81
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes    : 1500
Cable present : true
Link status   : true
Link speed    : 1 Gbps

ID           : 00_0c_ca_11_02_80_inet
State        : In service
Health       : OK
Controller   : 2
```

```
IPv4Address      : 10.11.12.13/22
IPv4Gateway     : 10.11.12.1
MACAddress       : 00:0c:ca:11:02:80
Network          : IPv4 Network
Type             : STATIC
MTU Bytes        : 1500
Cable present   : true
Link status      : true
Link speed       : 1 Gbps
```

### 3.5.18 http=<ipv4> diag port=<id> mtu=<bytes>

The wddcs http=<ipv4> diag port=<id> mtu=<bytes> command is used to change the adapter port MTU settings on Data24 and Data24 3200 enclosures.

#### Before you begin:



**Note:** The adapter port MTU settings on Data24 and Data24 3200 enclosures can be modified. However, the management port MTU settings on all Data24 series enclosures — as well as the adapter ports on Data24 4000 enclosures — are fixed. Attempting to modify them will result in an error.

- Step 1:** Use the wddcs http=<ipv4> show command to display the port information, and take note of which port you want to modify.

```
wddcs http=10.20.30.40 user=admin pass=admin show=port
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1
```

#### Data for Ports

```
ID              : 00_0c_ca_12_23_df_inet
State           : In service
Health          : OK
Adapter         : 3
IPv4Address     : 192.168.1.61/24
IPv4Gateway    : 192.168.1.1
MACAddress      : 00:0c:ca:12:23:df
Network         : IPv4 Network
Type            : STATIC
MTU Bytes       : 5000
Cable present  : true
Link status     : true
Link speed      : 100 Gbps
Enable LLDP    : true
Flow control    : PFC
FEC             : RSFEC

ID              : 00_0c_ca_12_23_9a_inet
State           : In service
Health          : OK
```

```
Adapter      : 1
IPv4Address  : 192.168.0.61/24
IPv4Gateway  : 192.168.0.1
MACAddress   : 00:0c:ca:12:23:9a
Network      : IPv4 Network
Type         : STATIC
MTU Bytes    : 5000
Cable present: true
Link status   : true
Link speed   : 100 Gbps
Enable LLDP  : true
Flow control  : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_22_89_inet
State       : In service
Health      : OK
Adapter     : 2
IPv4Address  : 192.168.0.62/24
IPv4Gateway  : 192.168.0.1
MACAddress   : 00:0c:ca:12:22:89
Network      : IPv4 Network
Type         : STATIC
MTU Bytes    : 5000
Cable present: true
Link status   : true
Link speed   : 100 Gbps
Enable LLDP  : true
Flow control  : PFC
FEC          : RSFEC

ID          : 00_0c_ca_12_22_62_inet
State       : In service
Health      : OK
Adapter     : 4
IPv4Address  : 192.168.1.62/24
IPv4Gateway  : 192.168.1.1
MACAddress   : 00:0c:ca:12:22:62
Network      : IPv4 Network
Type         : STATIC
MTU Bytes    : 5000
Cable present: true
Link status   : true
Link speed   : 100 Gbps
Enable LLDP  : true
Flow control  : PFC
FEC          : RSFEC

ID          : 00_0c_ca_11_02_81_inet
State       : In service
Health      : OK
Controller   : 1
IPv4Address  : 10.11.12.12/22
IPv4Gateway  : 10.11.12.1
MACAddress   : 00:0c:ca:11:02:81
Network      : IPv4 Network
Type         : DHCPv4
MTU Bytes    : 1500
Cable present: true
```

```
Link status      : true
Link speed      : 1 Gbps

ID              : 00_0c_ca_11_02_80_inet
State           : In service
Health           : OK
Controller       : 2
IPv4Address     : 10.11.12.13/22
IPv4Gateway     : 10.11.12.1
MACAddress       : 00:0c:ca:11:02:80
Network          : IPv4 Network
Type             : DHCPv4
MTU Bytes       : 1500
Cable present   : true
Link status      : true
Link speed      : 1 Gbps
```

**Step 2:** Use the wddcs http=<ipv4> diag port=<id> mtu=<bytes> command to change the port's MTU setting.



**Note:** The following command specifies 4500 MTU, which is an arbitrary setting chosen for example purposes only.

```
wddcs http=10.20.30.40 user=admin pass=admin diag port=00_0c_ca_12_22_62_inet
mtu=4500
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001

Command sent to change the port MTU size.
```

**Step 3:** Repeat the wddcs http=<ipv4> show command to view the port information and verify that the MTU setting was updated.

```
wddcs http=10.20.30.40 user=admin pass=admin show=port
id=00_0c_ca_12_22_62_inet
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Data with ID=00_0c_ca_12_22_62_inet under Ports

ID              : 00_0c_ca_12_22_62_inet
State           : In service
Health           : OK
Adapter          : 4
IPv4Address     : 192.168.1.62/24
IPv4Gateway     : 192.168.1.1
MACAddress       : 00:0c:ca:12:22:62
Network          : IPv4 Network
Type             : STATIC
MTU Bytes       : 4500
```

```
Cable present : true
Link status   : false
Link speed    : 0 Gbps
Enable LLDP   : true
Flow control   : PFC
FEC           : RSFEC
```

### 3.5.19 http=<ipv4> diag upload cert=<file> key=<file>

The wddcs http=<ipv4> diag upload cert=<file> key=<file> command is used to upload a pair of TLS certificate and key files.

#### Before you begin:



**Note:** The <ipv4> portion of this command must be the IP address of an out-of-band (OOB) management port. Using an in-band address will result in the following error:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

This operation is not supported when the "http=<ipv4>" value is an in-band
address
```



**Note:** This operation must include both files. Omitting either file will result in one of the following errors:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

ERROR: The specified cert file was not found

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

ERROR: The specified key file was not found
```

**Step 1:** Use the wddcs http=<ipv4> diag upload cert=<file> key=<file> command to upload a pair of TLS certificate and key files.

```
wddcs http=10.20.30.40 user=admin pass=admin diag upload cert=cert.pem
key=key.pem

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

The cert and key files have been uploaded.
```

### 3.5.20 http=<ipv4> fw status

The wddcs http=<ipv4> fw status command is used to display the status of a firmware update.

- Step 1:** Use the wddcs http=<ipv4> fw status command to display the status of a firmware update.

```
wddcs http=<ipv4> fw status

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device : <device>
Slot # : <slot_number>
Version : <fw_version>

Last activation (current or previous)
Completion : <percent>
State : <status>
Result : <result>

Last download (current or previous)
Completion : <percent>
State : <status>
Result : <result>
```



**Note:** The output of this command will depend on the available job data and may appear different from this example.

### 3.5.21 http=<ipv4> fw download=<file>

The wddcs http=<ipv4> fw download=<file> command is used to download the specified firmware file to the enclosure.



**Attention:** This procedure must be completed on each IOM.

- Step 1:** Use the wddcs http=<ipv4> fw download=<file> command to download the specified firmware file to the enclosure.

```
wddcs http=<ipv4> fw download=<file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 145 seconds
```

When ready, please issue the "fw activate" command for the new firmware to take effect

### 3.5.22 http=<ipv4> fw activate

The wddcs http=<ipv4> fw activate command is used to activate/reset to complete the firmware update.



**Attention:** This procedure must be completed on each IOM.

**Step 1:** Use the wddcs http=<ipv4> fw activate command to activate/reset to complete the firmware update.

```
wddcs http=<ipv4> fw activate

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.

To continue with the activation now, press 'Y' or 'y':
```

The user is prompted to indicate whether or not to continue with the activation.

**Step 2:** Enter y or Y.

```
Y

Firmware activation started
|-- Operation completed in 15 seconds

Firmware activation command was sent successfully.
```

### 3.5.23 http=<ipv4> fw download\_activate=<file>

The wddcs http=<ipv4> fw download\_activate=<file> command is used to send the firmware file and complete the update.



**Attention:** This procedure must be completed on each IOM.

**Step 1:** Use the wddcs http=<ipv4> fw download\_activate=<file> command to send the firmware file and complete the update.

```
wddcs http=<ipv4> fw
```

```
download_activate=<file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 146 seconds

Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.

To continue with the activation now, press 'Y' or 'y':
```

The user is prompted to indicate whether or not to continue with the activation.

**Step 2:** Enter Y or y.

```
Y

Firmware activation started
|-- Operation completed in 15 seconds
Firmware was uploaded and activation command was sent successfully.
```

### 3.5.24 http=<ipv4> getlog

The wddcs http=<ipv4> getlog command is used to retrieve vendor logs from the enclosure at the specified IP address.

**Step 1:** Use the wddcs http=<ipv4> getlog command to retrieve vendor logs from the enclosure.

```
wddcs http=<ipv4> getlog

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

Logging process started
|-- Log collection completed in 85 seconds.
Log download started
|-- Download completed: 204546 KB
File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestampl>/<platform>-
<device>_<slot>_log.bundle
```

### 3.5.24.1 http=<ipv4> getlog dir=<path>

The wddcs http=<ipv4> getlog dir=<path> command is used to retrieve vendor logs from the enclosure and save them to the specified path.

- Step 1:** Use the wddcs http=<ipv4> getlog dir=<path> command to retrieve vendor logs from the enclosure and save them to the specified path.

```
wddcs http=<ipv4> getlog dir=<path>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

Logging process started
|-- Log collection completed in 85 seconds.
Log download started
|-- Download completed: 204546 KB
File saved: <path>/<platform>-<device>_<slot>_log.bundle
```

### 3.5.24.2 http=<ipv4> getlog status

The wddcs http=<ipv4> getlog status command is used to display the log collection status.

- Step 1:** Use the wddcs http=<ipv4> getlog status command to display the log collection status.

```
wddcs http=<ipv4> getlog status

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

Log status: collection is in progress.
```

### 3.5.25 http=<ipv4> getdevicelogs

The wddcs http=<ipv4> getdevicelogs command is used to retrieve a series of log files of vendor-specific data from IOMA or IOMB at the specified IP address.

The following log files are retrieved with this command:

- Audit Log
- Customer Log
- Build Info
- Telemetry

- Step 1:** Use the wddcs http=<ipv4> getdevicelogs command to retrieve a series of log files of vendor-specific data from IOMA or IOMB.

```
wddcs http=<ipv4> getdevicelogs

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 1

File saved: /tmp/<hostname>_<datestamp>_<timestampl>/openflex-data24-
usalp02921qa20de_slot1_auditlog.txt
File saved: /tmp/<hostname>_<datestamp>_<timestampl>/openflex-data24-
usalp02921qa20de_slot1_customerlog.txt
File saved: /tmp/<hostname>_<datestamp>_<timestampl>/openflex-data24-
usalp02921qa20de_slot1_buildinfo.txt
File saved: /tmp/<hostname>_<datestamp>_<timestampl>/openflex-data24-
usalp02921qa20de_slot1_telemetry.tgz
```

### 3.5.25.1 http=<ip> getdevicelogs dir=<path>

The `wddcs http=<ip> getdevicelogs dir=<path>` command is used to retrieve a series of log files of vendor-specific data from IOMA or IOMB at the specified IP address and save them to a specific location.

The following log files are retrieved with this command:

- Audit Log
- Customer Log
- Build Info
- Telemetry

**Step 1:** Use the `wddcs http=<ip> getdevicelogs` command to retrieve a series of log files of vendor-specific data from IOMA or IOMB.

```
wddcs http=<ip> getdevicelogs dir=/data/home/wddcs_test_log_data/<version>/
Data24/

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 1

File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestampl>_auditlog.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestampl>_customerlog.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestampl>_buildinfo.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestampl>_telemetry.tgz
```

### 3.5.26 http=<ipv4> health

The wddcs http=<ipv4> health command is used to display the health status of all enclosure components.

- Step 1:** Use the wddcs http=<ipv4> health command to display the health status of all enclosure components.

```
wddcs http=<ipv4> health

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

State      : In service
Health     : OK
Details    : None

Adapters:

ID         : 1
Name       : IOM-A-AIC-A
State      : In service
Health     : OK
Details    : None

...
Controllers:

ID         : 1
Name       : IO MODULE A
State      : In service
Health     : OK
Details    : None

...
CoolingDevices:

ID         : 1
Name       : COOLING FRU A
State      : In service
Health     : OK
Details    : None

...
Media:

ID         : 1
Name       : DEVICE 1
State      : In service
Health     : OK
Details    : None
```

```
...  
  
ID : 24  
Name : BLANK 24  
State : In service  
Health : Unknown  
Details : None  
  
Ports:  
  
ID : 70_b3_d5_76_87_93_192_168_1_51_24  
State : In service  
Health : OK  
Details : None  
  
...  
  
PowerSupplies:  
  
ID : 1  
Name : POWER SUPPLY A  
State : In service  
Health : OK  
Details : None  
  
...  
  
Sensors:  
  
ID : TEMP_DRIVE_01_2_1  
Name : TEMP DRIVE 01  
State : In service  
Health : OK  
Details : None  
  
...
```

### 3.5.26.1 http=<ip> health=bad

The wddcs http=<ip> health=bad command is used to display the health status of all enclosure components whose status is not OK .

- Step 1:** Use the wddcs http=<ip> health=bad command to display the health status of all enclosure components whose status is not OK .

```
wddcs http=<ip> health=bad
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>  
Slot #: <slot>
```

```
Media:  
ID : 24  
Name : BLANK 24
```

```
State      : In service
Health     : Unknown
Details    : None

Sensors:
ID         : TEMP_DRIVE_24_2_24
Name       : TEMP DRIVE 24
State      : In service
Health     : Unknown
Details    : None
```

### 3.5.27 http=<ipv4> iom

The wddcs http=<ip> iom command is used to display the current IO module settings.

**Step 1:** Use the wddcs http=<ip> iom command to display the current IO module settings.

```
wddcs http=<ip> iom

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>

ID      : <id>
State   : In service
IPv4Address : <address>
IPv4Gateway : <gateway>
MACAddress : <mac_address>
Type    : DHCPv4
```

#### 3.5.27.1 http=<ip> iom reboot

The wddcs http=<In-Band IP> iom reboot slot=<n> command is used to reboot an IOM with the WD OpenFlex Data24.



**Caution:** Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

**Step 1:** Use the iom reboot command to reboot the IOMs.

- The command reboots the OpenFlex Data24 IOM specified. If the OOB IP is for IOM A, reboot IOM A. If the OOB IP is for IOM B, reboot IOM B.
- Run the 'wddcs http=<OOB IP> iom reboot' command where IP is either the OOB management IP address of IOM A (Slot 1) or IOM B (Slot 2).

```
wddcs http=<In-Band IP> iom reboot slot=<n>
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
```

```
Slot #: 1

IOM A on slot 1 will be rebooted.
If you want to proceed, press 'Y' or 'y':
```

- a. Use the `iom reboot` command to reboot IOM A.

```
wddcs http=<In-Band IP> iom reboot slot=1

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 1

IOM A on slot 1 will be rebooted.
If you want to proceed, press 'Y' or 'y': y
```

- b. To proceed with the reboot process on IOM A, type `y`:

```
IOM reboot started
```

- c. Use the `iom reboot` command to reboot IOM B.

```
wddcs http=<In-Band IP> iom reboot slot=2

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 2

IOM B on slot 2 will be rebooted.
If you want to proceed, press 'Y' or 'y': y
```

- d. To proceed with the reboot process on IOM B, type `y`:

```
IOM reboot started
```

### 3.5.27.1.1 http=<OOB IP> iom reboot

The `wddcs http=<OOB IP IOM> iom reboot` command will reboot the enclosure IOM.



**Caution:** Please use the `http iom reboot` command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.



**Note:** If the OOB IP is for IOM A, reboot IOM A. If the OOB IP is for IOM B, reboot IOM B.

- Step 1:** Use the `wddcs http=<OOB IP IOMA> iom reboot` command to reboot IOM A.

```
wddcs http=<OOB IP IOMA> user=admin pass=<pass> iom reboot
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 1

IOM A on slot 1 will be rebooted.
If you want to proceed, press 'Y' or 'y':
```

- a. To continue the reboot process on IOM A, type y:

```
If you want to proceed, press 'Y' or 'y': y

IOM reboot started
```

**Step 2:** Use the wddcs http=<OOB IP IOMB> iom reboot command to reboot IOM B.

```
wddcs http=<OOB IP IOMB> user=admin pass=<pass> iom reboot

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 2

IOM B on slot 2 will be rebooted.
If you want to proceed, press 'Y' or 'y':
```

- a. To continue the reboot process on IOM B, type y:

```
If you want to proceed, press 'Y' or 'y': y

IOM reboot started
```

### 3.5.27.1.2 http=<In-Band IP> iom reboot

The wddcs http=<In-Band IP> iom reboot command will reboot the enclosure IOMs.



**Caution:** Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

**Step 1:** Use the wddcs http=<In-Band IP> iom reboot command to reboot both enclosure IOMs.

```
wddcs http=<In-Band IP> iom reboot

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-usalp02921qa20de
Slot #: 1
If you want to proceed, press 'Y' or 'y':
```

- a. To continue the reboot process on IOM A, type y:

```
If you want to proceed, press 'Y' or 'y': y  
IOM reboot started
```

```
Device: openflex-data24-usalp02921qa20de  
Slot #: 2  
  
IOM B on slot 2 will be rebooted.  
If you want to proceed, press 'Y' or 'y':
```

- b. To continue the reboot process on IOM B, type y:

```
If you want to proceed, press 'Y' or 'y': y  
IOM reboot started
```

### 3.5.27.1.3 http=<In-Band IP> iom reboot (One IOM at a time)

The wddcs http=<In-Band IP> iom reboot slot=<n> command will reboot the enclosure IOMs one at a time.



**Caution:** Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

**Step 1:** Use the wddcs http=<In-Band IP> iom reboot slot=<n> command to reboot IOM A.

```
wddcs http=<In-Band IP> iom reboot slot=1  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: openflex-data24-usalp02921qa20de  
Slot #: 1  
  
IOM A on slot 1 will be rebooted.  
If you want to proceed, press 'Y' or 'y':
```

- a. To continue the reboot process on IOM A, type y:

```
If you want to proceed, press 'Y' or 'y': y  
IOM reboot started
```

**Step 2:** Use the wddcs http=<In-Band IP> iom reboot slot=<n> command to reboot IOM B.

```
wddcs http=<In-Band IP> iom reboot slot=2  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: openflex-data24-usalp02921qa20de
```

```
Slot #: 2  
  
IOM B on slot 2 will be rebooted.  
If you want to proceed, press 'Y' or 'y':
```

- a. To continue the reboot process on IOM B, type y:

```
If you want to proceed, press 'Y' or 'y': y  
  
IOM reboot started
```

### 3.5.27.1.4 http=<In-Band IP> ssl iom reboot

The wddcs http=<In-Band IP> ssl iom reboot command will reboot the enclosure IOMs.



**Caution:** Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

- Step 1:** Use the wddcs http=<In-Band IP> ssl iom reboot command to reboot both enclosure IOMs.

```
wddcs http=<In-Band IP> ssl iom reboot  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: openflex-data24-usalp02921qa20de  
Slot #: 1  
If you want to proceed, press 'Y' or 'y':
```

- a. To continue the reboot process on IOM A, type y:

```
If you want to proceed, press 'Y' or 'y': y  
  
IOM reboot started  
  
Device: openflex-data24-usalp02921qa20de  
Slot #: 2  
  
IOM B on slot 2 will be rebooted.  
If you want to proceed, press 'Y' or 'y':
```

- b. To continue the reboot process on IOM B, type y:

```
If you want to proceed, press 'Y' or 'y': y  
  
IOM reboot started
```

### 3.5.28 http=<ipv4> show

The wddcs http=<ipv4> show command is used to list the available device/resource names for the show=<resource> command.

- Step 1:** Use the wddcs http=<ipv4> show command to list the available device/resource names for the show=<resource> command.

```
wddcs http=<ipv4> show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Model      : OpenFlex Data24
Serial     : USALP02921QA20DE
ID         : openflex-data24-usalp02921qa20de
Name       : openflex-data24-usalp02921qa20de
Firmware   : 5.2.0
Power state : On
LED        : Lit
Slot       : 1
State      : In service
Health     : OK
Details    : None
Capacity   : 75.21 TB

More data is available for the following resource types:
  adapter
  controller
  cooling
  media
  port
  power
  sensor
  clock

Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```

#### 3.5.28.1 http=<ip> show=<resource>

The wddcs http=<ip> show=<resource> command is used to display data for the given device resource.

- Step 1:** Use the wddcs http=<ip> show=<resource> command to display data for the given device resource. The following output is an example of using the command to show adapter resources.

```
http=<ip> show=adapter

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: <slot>
```

```
Data for Adapters

ID      : 1
Name    : IOM-A-AIC-A
Hostname : <device>-iom-a-aic-a
State   : In service
Health  : OK
Details : None
Controller ID: 1
Port ID  : 70_b3_d5_76_87_93_192_168_1_51_24
Sensors  : TEMP_AIC-A-A_6_1

ID      : 2
Name    : IOM-A-AIC-B
Hostname : <device>-iom-a-aic-b
State   : In service
Health  : OK
Details : None
Controller ID: 1
Port ID  : 70_b3_d5_76_87_84_192_168_1_52_24
Sensors  : TEMP_AIC-A-B_6_2

...
```

### 3.5.29 http=<ipv4> getall

The wddcs http=<ipv4> getall command will create a log bundle file that can be used for analysis.



**Note:** The <ipv4> part of this command can be either the out-of-band (OOB) IP address for one of the enclosure's IOMs or the in-band IP address of the OpenFlex API running on the Proxy Host.



**Caution:** When using this command for in-band management, only one OpenFlex API client should be active at a time. When the WDDCS Tool is making calls to the OpenFlex API running on the proxy server, there should not be any GUIs active on the same enclosure. Having more than one active session at a time may cause commands to fail or timeout due to resource limitations.

**Step 1:** Use the wddcs http=<ipv4> getall command to create a log bundle file that can be used for analysis. To specify a directory location for the log bundle file, use the dir=<path> option.

#### Without Path Option:

```
wddcs http=<ipv4> getall
```

#### With Path Option:

```
wddcs http=<ipv4> getall dir=<path>
```

The user will be prompted to confirm the request:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

The data capture on drives can be intensive when they are under a heavy I/O load.  
Please consider capturing the drive logs while the drives are under a lighter I/O load.  
If you want to proceed with the capture of the drive logs, press 'Y' or 'y':

**Step 2:** To proceed with capturing the logs, enter y or y:

```
Y

Scanning for drives to collect data from. Please wait...

Creating http in-band files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/http

Creating system-light ses files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses

Creating system-light files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data/rdma_commands
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
ethernet
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data/Broadcom
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data/Mellanox

Creating system-heavy files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks

Creating files for individual drives
Device: /dev/sda
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_logs_-p0x18_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x80_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x83_sda.txt
Device: /dev/nvme10
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_smart_log_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_smart_log_-H_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id_ctrl_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id_ctrl_-H_nvme10.txt
```

```
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_show-regss_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_show-regss_-H_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_error-log_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_wdc-drive-log_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_wdc-get-crash-dump_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_nvme10n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_-H_nvme10n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_nvme10nfffffff.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_-H_nvme10nfffffff.txt
.
.
Device: /dev/nvme9
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_smart-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_smart-log_-H_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ctrl_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ctrl_-H_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_show-regss_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_show-regss_-H_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_error-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_wdc-drive-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_wdc-get-crash-dump_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_-H_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_nvme9nfffffff.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/nvme_id-ns_-H_nvme9nfffffff.txt
```

**Result:** The log bundle file has now been captured.

### 3.5.30 http=<ipv4> getall-noprompt

The wddcs http=<ipv4> getall-noprompt command is the same as the wddcs http=<ipv4> getall command but won't prompt the user about the potential system load resulting from capturing drive data. This command will create a log bundle file that can be used for analysis.



**Note:** The <ipv4> part of this command can be either the out-of-band (OOB) IP address for one of the enclosure's IOMs or the in-band IP address of the OpenFlex API running on the Proxy Host.



**Caution:** When using this command for in-band management, only one OpenFlex API client should be active at a time. When the WDDCS Tool is making calls to the OpenFlex API running on the proxy server, there should not be any GUIs active on the same enclosure. Having more than one active session at a time may cause commands to fail or timeout due to resource limitations.

**Step 1:** Use the `wddcs http=<ipv4> getall-noprompt` command to create a log bundle file that can be used for analysis. To specify a directory location for the log bundle file, use the `dir=<path>` option.

**Without Path Option:**

```
wddcs http=<ipv4> getall-noprompt
```

**With Path Option:**

```
wddcs http=<ipv4> getall-noprompt dir=<path>
```

The tool will begin collecting log files without prompting the user:

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives to collect data from. Please wait...

Creating http out-of-band files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/http

Creating system-light ses files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses

Creating system-light files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data/rdma_commands
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
ethernet
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data/Broadcom
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/
RNIC_Data/Mellanox

Creating system-heavy files
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks

Creating files for individual drives
```

```
Device: /dev/sda
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_logs_-p0x18_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x80_sda.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x83_sda.txt
Device: /dev/nvme10
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_smart-log_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_smart-log_-H_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ctrl_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ctrl_-H_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_show-reg_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_show-reg_-H_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_error-log_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_wdc-drive-log_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_wdc-get-crash-dump_nvme10.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme10n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_-H_nvme10n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme10nfffffff.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_-H_nvme10nfffffff.txt
.
.
Device: /dev/nvme9
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_smart-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_smart-log_-H_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ctrl_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ctrl_-H_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_show-reg_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_show-reg_-H_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_error-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_wdc-drive-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_wdc-get-crash-dump_nvme9.txt
```

```
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_-H_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme9nffffffff.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_-H_nvme9nffffffff.txt

Created package file: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>.tgz
```

**Result:** The log bundle file has now been captured.

## 3.6 iom

The `wddcs iom` command—without arguments—is used to determine the IOM configuration for devices within WD enclosures. With arguments, the `wddcs iom <args>` command is used to either determine current OOBM values or set new OOBM values.

### Usage

The following example demonstrates the correct syntax for the `wddcs iom` command:

- `iom [oobm|oobm=<iom>,<ip>,<netmask>,<gateway>]`

### Options

The procedure in this section provides instructions for using these command options:

- `oobm` displays the current OOBM value
- `oobm -j` displays the above data in JSON format
- `oobm=<args>` sets new OOBM values:
  - `<iom>` = [A|B]
  - `<ip>` = [x.x.x.x]
  - `<netmask>` = [x.x.x.x]
  - `<gateway>` = [x.x.x.x], where x is 0-255



**Note:** The default output is to display the current IOM single or dual setting.

### Examples

- Change IOM A to static addresses: `iom oobm=A,192.168.0.10,255.255.255.0,192.168.0.1`
- Change IOM B to DHCP: `iom oobm=B,0.0.0.0,0.0.0.0,0.0.0.0`
- Display current OOBM: `iom oobm`
- Display if enclosure is set to single or dual IOM: `iom`

### Platform Support

The `wddcs iom` command and options are supported on the following platforms:

Table 15: Current Products

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
iom	✓	✓	✓	✓	✗	✗	✗
iom oobm	✓	✓	✗	✓	✗	✗	✗
iom oobm -j	✓	✓	✓	✓	✗	✗	✗
iom oobm (set static)	✓	✓	✓	✓	✗	✗	✗

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
iom oobm (set DHCP)	✓	✓	✓	✓	✗	✗	✗

Table 16: EOL Products

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
iom	✓	✗	✗	✓	✓
iom oobm	✗	✗	✗	✗	✓
iom oobm -j	✗	✗	✗	✗	✓
iom oobm (set static)	✗	✗	✗	✗	✓
iom oobm (set DHCP)	✗	✗	✗	✗	✓

## 3.6.1 iom

The `wddcs <device> iom` command is used to determine the IOM configuration for devices within WD enclosures, to determine current OOBM values, or to set new OOBM values.

### Before you begin:

Possible IOM configurations by enclosure:

- Data102 – dual or single, depending on configuration
- Data60 – dual or single, depending on configuration
- Serv60+8 – single only
- 4U60 G2 Storage Enclosure – dual or single, depending on configuration
- Storage Enclosure Basic – single only

**Step 1:** Use the `wddcs <device> iom` command to print the IOM configuration.

- The output will print `Dual IOM` operation for devices with a dual IOM configuration.
- The output will print `Single IOM` operation for devices with a single IOM configuration.

```
wddcs <device> iom
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM B

Device: <device>
```

```
Dual IOM operation
IOM A
```

- a. To limit the results to a single device, add the device handle:

```
wddcs <device> iom
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
```

- b. To determine the current OOBM values, include the `oobm` argument:

```
wddcs <device> iom oobm
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  IOM B    : DHCP (1)
  IP       : <ip_address>
  Netmask : <netmask>
  Gateway : <gateway>
  OOBM FW : <version>
  MAC     : <mac_address>
```

- c. To set the OOBM values, include the `oobm=<iom>,<ip>,<netmask>,<gateway>` option, where:

- `<iom>` = A OR B
- `<ip>` = #.#.#.# (the IP address as four, decimal-separated, numerical values from 0-255)
- `<netmask>` = #.#.#.# (the netmask as four, decimal-separated, numerical values from 0-255)
- `<gateway>` = #.#.#.# (the gateway as four, decimal-separated, numerical values from 0-255)

For example, to set IOM A to static:

```
wddcs <device> iom oobm=A,192.168.0.10,255.255.255.0,192.168.0.1
```

To change IOM B to DHCP:

```
wddcs <device> iom oobm=B,0.0.0.0,0.0.0.0,0.0.0.0
```

- d. To view the OOBM values in JSON format, use the `-j` option:

```
wddcs <device> iom oobm -j
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
```

```
        "name": "wddcs",
        "version": "4.3.2.0"
    },
    "results": [
        {
            "device": "<device>",
            "iomA": "DHCP (1)",
            "ip": "<ip_address>",
            "netmask": "<netmask>",
            "gateway": "<gateway>",
            "oobmFw": "<version>",
            "mac": "<mac_address>"
        },
        {
            "device": "<device>",
            "iomB": "DHCP (1)",
            "ip": "<ip_address>",
            "netmask": "<netmask>",
            "gateway": "<gateway>",
            "oobmFw": "<version>",
            "mac": "<mac_address>"
        }
    ]
}
```

## 3.7 rcli (Legacy)

The `wddcs <device> rcli <command string>` command is used to capture detailed data about WD enclosures and their components. The commands in this section are intended for management of legacy JBOD platforms.



**Note:** The following section **does not** contain all of the available RCLI commands. Please see `help rcli` for a given JBOD platform for all supported commands.

### Usage

The following example demonstrates the correct syntax for the `wddcs <device> rcli <command string>` command:

- `rcli <command string>`

### Options

The procedures in this section provide examples of using various command strings:

- `<command string>` can be any of the commands allowed by the enclosure firmware.



**Note:** If the command contains spaces, enclose it in quotes. The maximum command length is 256 characters.



**Note:** Commands that are not supported on a certain enclosures will report as `not supported`. For example:

```
wddcs <device> rcli <command string>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
rcli cmd: <command string>
This command is not supported on this platform
```

### Examples

- Using the `show drives` command: `rcli "show drives"`

### Platform Support

Platform support for the `wddcs <device> rcli <command string>` command and options are listed in the following table. Click the linked command strings—where applicable—to view an example of that string used in conjunction with the `wddcs rcli` command.



**Note:** Numbers in the table cells indicate supported ranges.



**Note:** The commands in this section are intended for management of legacy JBOD platforms and do not apply to the Ultrastar Data60 3000 and Ultrastar Data102 3000 Series platforms or JBOF platforms.

Table 17: Current Products

RCLI Command String	Data60	Data102
clear err_cnts	✓	✓
debug dump	✓	✓
err_cnts 0-35 clear	✓	✓
err_cnts 0-47 clear	✓	✓
err_cnts 0-60 clear	✗	✗
err_cnts 36-67 clear	✗	✗
err_cnts <PHY_ID> clear	0-47	0-47
err_cnts 0-35 read	✓	✓
err_cnts 0-47 read	✓	✓
err_cnts 0-60 read	✗	✗
err_cnts 36-67 read	✗	✗
err_cnts <PHY_ID> read	0-47	0-47
gpio	✓	✓
help	✓	✓
i2c scan	✓	✓
iom gpio	✓	✓
phyinfo <a href="#">(page 203)</a>	✓	✓
phyinfo buffer <a href="#">(page 204)</a>	✓	✓
qinfo	✓	✓
read err_cnts	✓	✓

RCLI Command String	Data60	Data102
rmt debug dump	✗	✗
rmt err_cnts 0-35 clear	✗	✗
rmt err_cnts 36-67 clear	✗	✗
rmt err_cnts <PHY_ID> clear	✗	✗
rmt err_cnts 0-35 read	✗	✗
rmt err_cnts 36-67 read	✗	✗
rmt err_cnts <PHY_ID> read	✗	✗
rmt phyinfo	✗	✗
rmt phyinfo buffer	✗	✗
rmt qinfo	✗	✗
rmt show phys	✗	✗
rmt show threads	✗	✗
rmt status sas_phy	✗	✗
sec1 debug dump	✓	✓
sec1 err_cnts 0-35 clear	✓	✓
sec1 err_cnts 0-60 clear	✓	✓
sec1 err_cnts 36-67 clear	✓	✓
sec1 err_cnts <PHY_ID> clear	0-67	0-67
sec1 err_cnts 0-35 read	✓	✓
sec1 err_cnts 0-60 read	✓	✓
sec1 err_cnts 36-67 read	✓	✓
sec1 err_cnts <PHY_ID> read	0-67	0-67
sec1 phyinfo <i>(page 205)</i>	✓	✓

RCLI Command String	Data60	Data102
sec1 phyinfo buffer <a href="#">(page 206)</a>	✓	✓
sec1 qinfo	✓	✓
sec1 show phys <a href="#">(page 208)</a>	✓	✓
sec1 show threads	✓	✓
sec1 status sas_link	✓	✓
sec1 status sas_phy	✓	✓
sec1 tx_para_get<0-67>	✓	✓
sec2 debug dump	✓	✓
sec2 err_cnts 0-35 clear	✓	✓
sec2 err_cnts 0-60 clear	✓	✓
sec2 err_cnts 36-67 clear	✓	✓
sec2 err_cnts <PHY_ID> clear	0-67	0-67
sec2 err_cnts 0-35 read	✓	✓
sec2 err_cnts 0-60 read	✓	✓
sec2 err_cnts 36-67 read	✓	✓
sec2 err_cnts <PHY_ID> read	0-67	0-67
sec2 phyinfo <a href="#">(page 207)</a>	✓	✓
sec2 phyinfo buffer <a href="#">(page 208)</a>	✓	✓
sec2 qinfo	✓	✓
sec2 show phys <a href="#">(page 209)</a>	✓	✓
sec2 show threads	✓	✓
sec2 status sas_link	✓	✓
sec2 status sas_phy	✓	✓

RCLI Command String	Data60	Data102
sec2 tx_para_get<0-67>	✓	✓
show ac <i>(page 210)</i>		
show actuator	✓	✓
show actuators		
show autosync	✓	✓
show cable	✓	✓
show devices	✓	✓
show drives <i>(page 211)</i>		
show drives high	✓	✓
show drives low	✓	✓
show dual <i>(page 211)</i>		
show enc <i>(page 212)</i>		
show fw	✓	✓
show gpio	✓	✓
show io	✓	✓
show host resets	✓	✓
show hosts <i>(page 212)</i>		
show le		
show led	✓	✓
show leds		
show monitor	✓	✓
show phys <i>(page 213)</i>		
show sensor <i>(page 214)</i>		
show sn	✓	✓
show sensors		
show ses <i>(page 214)</i>		
show thermon	✓	✓

RCLI Command String	Data60	Data102
show threads	✓	✓
show vpd <i>(page 215)</i>	✓	✓
status sas_link	✓	✓
status sas_phy	✓	✓
tx_para_get	✓	✓
vpd set <i>(page 215)</i>	✓	✓
zonecfg <i>(page 216)</i>	✓	✓
zonecfg disable	✓	✓

Table 18: EOL Products

RCLI Command String	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
clear err_cnts	✓	✗	✓	✓
debug dump	✓	✗	✓	✓
err_cnts 0-35 clear	✓	✗	✓	✓
err_cnts 0-47 clear	✓	✗	✗	✓
err_cnts 0-60 clear	✗	✗	✗	✗
err_cnts 36-67 clear	✓	✗	✗	✗
err_cnts <PHY_ID> clear	0-67	✗	0-35	0-47
err_cnts 0-35 read	✓	✗	✓	✓
err_cnts 0-47 read	✓	✗	✗	✓
err_cnts 0-60 read	✗	✗	✗	✗
err_cnts 36-67 read	✓	✗	✗	✗
err_cnts <PHY_ID> read	0-67	✗	0-35	0-47

RCLI Command String	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
gpio	✓	✗	✓	✓
help	✓	✗	✓	✓
i2c scan	✓	✗	✓	✓
iom gpio	✗	✗	✗	✗
phyinfo <i>(page 203)</i>	✓	✗	✓	✓
phyinfo buffer <i>(page 204)</i>	✓	✗	✓	✓
qinfo	✓	✗	✓	✓
read err_cnts	✓	✗	✓	✓
rmt debug dump	✓	✗	✗	✗
rmt err_cnts 0-35 clear	✓	✗	✗	✗
rmt err_cnts 36-67 clear	✓	✗	✗	✗
rmt err_cnts <PHY_ID> clear	0-67	✗	✗	✗
rmt err_cnts 0-35 read	✓	✗	✗	✗
rmt err_cnts 36-67 read	✓	✗	✗	✗
rmt err_cnts <PHY_ID> read	0-67	✗	✗	✗
rmt phyinfo	✓	✗	✗	✗
rmt phyinfo buffer	✓	✗	✗	✗
rmt qinfo	✓	✗	✗	✗
rmt show phys	✓	✗	✗	✗
rmt show threads	✓	✗	✗	✗
rmt status sas_phy	✓	✗	✗	✗
sec1 debug dump	✗	✗	✓	✓

RCLI Command String	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
sec1 err_cnts 0-35 clear	✗	✗	✓	✓
sec1 err_cnts 0-60 clear	✗	✗	✗	✓
sec1 err_cnts 36-67 clear	✗	✗	✗	✓
sec1 err_cnts <PHY_ID> clear	✗	✗	0-35 0-67	0-67
sec1 err_cnts 0-35 read	✗	✗	✓	✓
sec1 err_cnts 0-60 read	✗	✗	✗	✓
sec1 err_cnts 36-67 read	✗	✗	✗	✓
sec1 err_cnts <PHY_ID> read	✗	✗	0-35 0-67	0-67
sec1 phyinfo <i>(page 205)</i>	✗	✗	✓	✓
sec1 phyinfo buffer <i>(page 206)</i>	✗	✗	✓	✓
sec1 qinfo	✗	✗	✓	✓
sec1 show phys <i>(page 208)</i>	✗	✗	✓	✓
sec1 show threads	✗	✗	✓	✓
sec1 status sas_link	✗	✗	✗	✓
sec1 status sas_phy	✗	✗	✓	✓
sec1 tx_para_get<0-67>	✗	✗	✗	✓
sec2 debug dump	✗	✗	✓	✓
sec2 err_cnts 0-35 clear	✗	✗	✓	✓
sec2 err_cnts 0-60 clear	✗	✗	✗	✓
sec2 err_cnts 36-67 clear	✗	✗	✗	✓
sec2 err_cnts <PHY_ID> clear	✗	✗	0-35 0-67	0-67
sec2 err_cnts 0-35 read	✗	✗	✓	✓

RCLI Command String	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
sec2 err_cnts 0-60 read	✗	✗	✗	✓
sec2 err_cnts 36-67 read	✗	✗	✗	✓
sec2 err_cnts <PHY_ID> read	✗	✗	0-35	0-67
sec2 phyinfo <a href="#">(page 207)</a>	✗	✗	✓	✓
sec2 phyinfo buffer <a href="#">(page 208)</a>	✗	✗	✓	✓
sec2 qinfo	✗	✗	✓	✓
sec2 show phys <a href="#">(page 209)</a>	✗	✗	✓	✓
sec2 show threads	✗	✗	✓	✓
sec2 status sas_link	✗	✗	✗	✓
sec2 status sas_phy	✗	✗	✗	✓
sec2 tx_para_get<0-67>	✗	✗	✗	✓
show ac <a href="#">(page 210)</a>	✓	✗	✓	✓
show actuator	✓	✗	✓	✓
show actuators				
show autosync	✗	✗	✗	✗
show cable	✗	✗	✗	✓
show devices	✓	✗	✓	✓
show drives <a href="#">(page 211)</a>	✓	✗	✓	✓
show drives high	✓	✗	✓	✓
show drives low	✓	✗	✓	✓
show dual <a href="#">(page 211)</a>	✗	✗	✓	✓
show enc <a href="#">(page 212)</a>	✗	✗	✓	✓
show fw	✓	✗	✓	✓

RCLI Command String	Storage Enclosure Basic	4U60 G1 Storage Enclosure	4U60 G2 Storage Enclosure	Serv60+8
show gpio	✓	✗	✓	✓
show io	✓	✗	✓	✓
show host resets	✗	✗	✗	✓
show hosts <a href="#">(page 212)</a>	✓	✗	✓	✓
show le show led show leds	✓	✗	✓	✓
show monitor	✗	✗	✗	✓
show phys <a href="#">(page 213)</a>	✓	✗	✓	✓
show sensor <a href="#">(page 214)</a> show sn show sensors	✓	✗	✓	✓
show ses <a href="#">(page 214)</a>	✓	✗	✓	✓
show thermon	✓	✗	✓	✓
show threads	✓	✗	✓	✓
show vpd <a href="#">(page 215)</a>	✗	✗	✓	✓
status sas_link	✗	✗	✗	✓
status sas_phy	✓	✗	✓	✓
tx_para_get	✓	✗	✓	✓
vpd set <a href="#">(page 215)</a>	✓	✗	✓	✓
zonecfg <a href="#">(page 216)</a>	✗	✗	✓	✓
zonecfg disable	✗	✗	✓	✗

### 3.7.1 rcli phyinfo

The wddcs <device> rcli phyinfo command is used to display the primary SAS Expander PHY information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the `wddcs <device> rcli phyinfo` command to display the primary SAS Expander PHY information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli phyinfo

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Phy Type Link Route SAS Change Zone Zone Conn Conn
Conn
ID Rate Attr Address Count Group Info Type Elem
Phy
Link Index
-----
0 --- --- T --- 0x00 0x08 0x04 0x05 0x66
0x03
1 --- --- T --- 0x00 0x08 0x04 0x05 0x66
0x03
2 --- --- T --- 0x00 0x08 0x04 0x05 0x66
0x03
3 --- --- T --- 0x00 0x08 0x04 0x05 0x66
0x03
4 End 12G T 0x500605b00e7b00d0 0x02 0x09 0x04 0x05 0x6e
0x03
5 End 12G T 0x500605b00e7b00d0 0x02 0x09 0x04 0x05 0x6e
0x03
6 End 12G T 0x500605b00e7b00d0 0x02 0x09 0x04 0x05 0x6e
0x03
7 End 12G T 0x500605b00e7b00d0 0x02 0x09 0x04 0x05 0x6e
0x03
8 --- --- T --- 0x00 0x0a 0x04 0x05 0x6f
0x03
9 --- --- T --- 0x00 0x0a 0x04 0x05 0x6f
0x03
10 --- --- T --- 0x00 0x0a 0x04 0x05 0x6f
0x03
...

```

### 3.7.2 rcli "phyinfo buffer"

The `wddcs <device> rcli "phyinfo buffer"` command is used to display the primary SAS expander PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the `wddcs <device> rcli "phyinfo buffer"` command to display the primary SAS expander PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "phyinfo buffer"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

Device: <device>		PHY	Link	Drv	Buffer	SAS	SAS	SATA	SATA	Conn	Conn	OAF
		Snoop	ID	Rate	Link	Enable	Buffer	Buffer	Buffer	Mgmt	Mgmt	Early
		TMF			Rate		3G	6G	3G	6G	3/6G	12G
0	---	---	-	-	-	*	*	*	*	*	*	-
-												
1	---	---	-	-	-	*	*	*	*	*	*	-
-												
2	---	---	-	-	-	*	*	*	*	*	*	-
-												
3	---	---	-	-	-	*	*	*	*	*	*	-
-												
4	12G	12G	-	-	-	*	*	*	*	*	*	-
-												
5	12G	12G	-	-	-	*	*	*	*	*	*	-
-												
6	12G	12G	-	-	-	*	*	*	*	*	*	-
-												
7	12G	12G	-	-	-	*	*	*	*	*	*	-
-												
8	---	---	-	-	-	*	*	*	*	*	*	-
-												
9	---	---	-	-	-	*	*	*	*	*	*	-
-												
10	---	---	-	-	-	*	*	*	*	*	*	-
-												
...												

### 3.7.3 rcli "sec1 phyinfo"

The wddcs <device> rcli "sec1 phyinfo" command is used to display the secondary SAS expander 1 PHY information for a single SEP device within an enclosure that supports RCLI commands.

**Step 1:** Use the wddcs <device> rcli "sec1 phyinfo" command to display the secondary SAS expander 1 PHY information for a single SEP device within an enclosure that supports RCLI commands. For example:

wddcs <device> rcli "sec1 phyinfo"
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: <device>
Phy Type Link Route SAS Change Zone Zone Conn Conn
Conn
ID Rate Attr Address Count Group Info Type Elel
Phy
Link Index
-----
0 --- --- T --- 0x00 0x38 0x04 0x20 0x2a
0x00

1	---	---	T	---		0x00	0x3a	0x04	0x20	0x2c
2	---	---	T	---		0x00	0x43	0x04	0x20	0x35
3	---	---	T	---		0x00	0x44	0x04	0x20	0x36
4	---	---	T	---		0x00	0x45	0x04	0x20	0x37
5	---	---	T	---		0x00	0x46	0x04	0x20	0x38
6	---	---	T	---		0x00	0x47	0x04	0x20	0x39
7	---	---	T	---		0x00	0x48	0x04	0x20	0x3a
8	---	---	T	---		0x00	0x49	0x04	0x20	0x3b
9	---	---	T	---		0x00	0x4a	0x04	0x20	0x3c
10	---	---	T	---		0x00	0x4b	0x04	0x20	0x3d
...										

### 3.7.4 rcli "sec1 phyinfo buffer"

The `wddcs <device> rcli "sec1 phyinfo buffer"` command is used to display the secondary SAS expander 1 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands.

**Step 1:** Use the `wddcs <device> rcli "sec1 phyinfo buffer"` command to display the secondary SAS expander 1 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands. For example:

wddcs <device> rcli "sec1 phyinfo buffer"										
wddcs v4.3.2.0 Copyright (c) 2019-2025 Western Digital Corporation or its affiliates										
Device: <device>										
PHY Link Drv Buffer SAS SAS SATA SATA Conn Conn OAF										
Snoop ID Rate Link Enable Buffer Buffer Buffer Buffer Mgmt Mgmt Early										
TMF Rate										
-----										
0	---	---	-	-	*	*	*	*	*	-
-										
1	---	---	-	-	*	*	*	*	*	-
-										
2	---	---	-	-	*	*	*	*	*	-
-										
3	---	---	-	-	*	*	*	*	*	-
-										
4	---	---	-	-	*	*	*	*	*	-
-										

5	---	---	-	-	*	*	*	*	*	*	-
6	---	---	-	-	*	*	*	*	*	*	-
7	---	---	-	-	*	*	*	*	*	*	-
8	---	---	-	-	*	*	*	*	*	*	-
9	---	---	-	-	*	*	*	*	*	*	-
10	---	---	-	-	*	*	*	*	*	*	-
...											

### 3.7.5 rcli "sec2 phyinfo"

The `wddcs <device> rcli "sec2 phyinfo"` command is used to display the secondary SAS expander 2 PHY information for a single SEP device within an enclosure that supports RCLI commands.

**Step 1:** Use the `wddcs <device> rcli "sec2 phyinfo"` command to display the secondary SAS expander 2 PHY information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec2 phyinfo"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Phy Type Link Route SAS
Conn          Change Zone Zone Conn Conn
ID      Rate Attr Address           Count Group Info Type Elem
Phy                                         Index
Link
-----
0   End 12G    T  0x5000cca25306eadd 0x02 0x0e 0x04 0x20 0x00
0x00
1   End 12G    T  0x5000cca25306859d 0x02 0x0f 0x04 0x20 0x01
0x00
2   End 12G    T  0x5000cca253068459 0x02 0x10 0x04 0x20 0x02
0x00
3   End 12G    T  0x5000cca253068569 0x02 0x11 0x04 0x20 0x03
0x00
4   End 12G    T  0x5000cca253068581 0x02 0x12 0x04 0x20 0x04
0x00
5   End 12G    T  0x5000cca2532b9751 0x02 0x13 0x04 0x20 0x05
0x00
6   End 12G    T  0x5000cca25306873d 0x02 0x14 0x04 0x20 0x06
0x00
7   End 12G    T  0x5000cca25307011d 0x02 0x15 0x04 0x20 0x07
0x00
8   End 12G    T  0x5000cca253068411 0x02 0x16 0x04 0x20 0x08
0x00
9   End 12G    T  0x5000cca2530684b1 0x02 0x17 0x04 0x20 0x09
0x00
```

```
10 End 12G T 0x5000cca2530702f9 0x02 0x18 0x04 0x20 0x0a
 0x00
...
...
```

### 3.7.6 rcli "sec2 phyinfo buffer"

The wddcs <device> rcli "sec2 phyinfo buffer" command is used to display the secondary SAS expander 2 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands.

**Step 1:** Use the wddcs <device> rcli "sec2 phyinfo buffer" command to display the secondary SAS expander 2 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec2 phyinfo buffer"
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

	Device: <device>	PHY	Link	Drv	Buffer	SAS	SAS	SATA	SATA	Conn	Conn	OAF
	Snoop	ID	Rate	Link	Enable	Buffer	Buffer	Buffer	Buffer	Mgmt	Mgmt	Early
	TMF			Rate		3G	6G	3G	6G	3/6G	12G	Accept
0	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
1	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
2	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
3	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
4	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
5	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
6	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
7	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
8	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
9	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
10	12G	12G	-	-	*	*	*	*	*	*	*	-
-												
...												

### 3.7.7 rcli "sec1 show phys"

The wddcs <device> rcli "sec1 show phys" command is used to display the PHY information of the secondary SAS expander 1 for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "sec1 show phys" command to display the PHY information of the secondary SAS expander 1 for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec1 show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

A Sec 1 Expander PHYS
Id Type SAS          Rate Local      Remote   1.5G 3G 6G 12G
-----
0 : DRV Disabled     C0FF0000    * * * *
1 : DRV Disabled     C0FF0000    * * * *
2 : DRV Disabled     C0FF0000    * * * *
3 : DRV Disabled     C0FF0000    * * * *
...
39 : DRV 5000CCA25306EC05 12G C0FF0000 80FF0001 * * * *
40 : DRV 5000CCA2530684AD 12G C0FF0000 80FF0001 * * * *
41 : DRV 5000CCA25306EA45 6G C0FC0000 80FF0001 * * * *
42 : DRV 5000CCA25306F0A1 6G C0FC0000 80FF0001 * * * *
43 : DRV 5000CCA253068705 12G C0FF0000 80FF0001 * * * *
...
```

## 3.7.8 rcli "sec2 show phys"

The wddcs <device> rcli "sec2 show phys" command is used to display the PHY information of the secondary SAS expander 2 for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "sec2 show phys" command to display the PHY information of the secondary SAS expander 2 for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec2 show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

A Sec 2 Expander PHYS
Id Type SAS          Rate Local      Remote   1.5G 3G 6G 12G
-----
0 : DRV 5000CCA25306EADD 12G C0FF0000 80FF0001 * * * *
1 : DRV 5000CCA25306859D 12G C0FF0000 80FF0001 * * * *
2 : DRV 5000CCA253068459 12G C0FF0000 80FF0001 * * * *
3 : DRV 5000CCA253068569 12G C0FF0000 80FF0001 * * * *
4 : DRV 5000CCA253068581 12G C0FF0000 80FF0001 * * * *
5 : DRV 5000CCA2532B9751 12G C0FF0000 80FF0001 * * * *
6 : DRV 5000CCA25306873D 12G C0FF0000 80FF0001 * * * *
7 : DRV 5000CCA25307011D 12G C0FF0000 80FF0001 * * * *
```

```

8 : DRV 5000CCA253068411 12G C0FF0000 80FF0001 * * * *
9 : DRV 5000CCA2530684B1 12G C0FF0000 80FF0001 * * * *
10 : DRV 5000CCA2530702F9 12G C0FF0000 80FF0001 * * * *
...
  
```

### 3.7.9 rcli "show ac"

The `wddcs <device> rcli "show ac"` command is used to display the PWM information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the `wddcs <device> rcli "show ac"` command to display the PWM information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show ac"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
ac:pwmEnc      = 54 % (Enclosure Fan PWM)
ac:pwmIom      = 42 % (IOM Fan PWM)
ac:pwmPsuA     = 0 % (PSU A Fan PWM)
ac:pwmPsuB     = 0 % (PSU B Fan PWM)
```



**Note:** For Data60, Serv60+8, and Data102 enclosures, if the IOM fan's PWM is less than (<) 50%, the PSU PWMs will display 0%. If the the IOM fan's PWM is greater than (>) 50%, the PSU PWMs will match the IOM fan's PWM up to a maximum of 85%.

### 3.7.10 rcli "show cable"

The `wddcs <device> rcli "show cable"` command is used to display the host cable information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the `wddcs <device> rcli "show cable"` command to display the host cable information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show cable"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Cable status: 00
Host 0(-): Not installed
Host 1(-): OK , ZG:09 LEN: 3m, FCI Electronics, 10117949-3030LF
Host 2(-): Not installed
Host 3(-): Not installed
Host 4(-): Not installed
Host 5(-): Not installed
Host 6(-): Not installed
Host 7(-): OK , ZG:09 LEN: 3m, FCI Electronics, 10117949-3030LF
```

```
Host 8(-): Not installed
Host 9(-): Not installed
Host 10(-): Not installed
Host 11(-): Not installed
```

### 3.7.11 rcli "show drives"

The wddcs <device> rcli "show drives" command is used to display the drive information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "show drives" command to display the drive information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show drives"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Slot  SAS Addr          State   Vendor  Product      FW    Serial
-----
0   : 5000CCA25306EADD On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3TXZD
1   : 5000CCA25306859D On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L5YD
2   : 5000CCA253068459 On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L3AD
3   : 5000CCA253068569 On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L5JD
4   : 5000CCA253068581 On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L5RD
5   : 5000CCA2532B9751 On -Rdy  HGST  HUH721212AL5200 A3D0 8DG3Z5LH
6   : 5000CCA25306873D On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L99D
7   : 5000CCA25307011D On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3VDXD
8   : 5000CCA253068411 On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L2SD
9   : 5000CCA2530684B1 On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3L41D
10  : 5000CCA2530702F9 On -Rdy  HGST  HUH721212AL4204 C3D0 8DG3VJSD
...
...
```

### 3.7.12 rcli "show dual"

The wddcs <device> rcli "show dual" command is used to display the dual IOM status information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "show dual" command to display the dual IOM status information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show dual"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
dualCompatStatus: DUAL_IOM_COMPATIBLE
DualEnabled      : True
IomInit         : True
linkAlive       : True
```

```
otherpresent      : True
isSynced         : True
Slot              : A
XO Status        : XO_STS_IS_XO
isThisActive     : True
isOtherActive    : True
```

### 3.7.13 rcli "show hosts"

The wddcs <device> rcli "show hosts" command is used to display the host information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "show hosts" command to display the host information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show hosts"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Host 00(x-----): Not Connected
Host 01(x-----): Not Connected
Host 02(x-----): Not Connected
Host 03(x-----): Not Connected
Host 04(x500605B00E7B00D1,12G): Ready
Host 05(x500605B00E7B00D1,12G): Ready
Host 06(x500605B00E7B00D1,12G): Ready
Host 07(x500605B00E7B00D1,12G): Ready
Host 08(x-----): Not Connected
Host 09(x-----): Not Connected
Host 10(x-----): Not Connected
Host 11(x-----): Not Connected
Host 12(x-----): Not Connected
Host 13(x-----): Not Connected
Host 14(x-----): Not Connected
Host 15(x-----): Not Connected
Host 16(x-----): Not Connected
Host 17(x-----): Not Connected
Host 18(x-----): Not Connected
Host 19(x-----): Not Connected
Host 20(x-----): Not Connected
Host 21(x-----): Not Connected
Host 22(x-----): Not Connected
Host 23(x-----): Not Connected
```

### 3.7.14 rcli "show enc"

The wddcs <device> rcli "show enc" command is used to display the enclosure information for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "show enc" command to display the enclosure information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show enc"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Enclosure Information (IOM A)
-----
ENCL CONFIG : 4U102
PARTNUM      : Encl:1ES0294-1A
SERIAL       : USCSJ04017EA0001
IOM A
    PARTNUM   : 1EB0246
    SERIAL     : THCLS03517EL0052
    FW(PRI)    : <version>
    FW(SEC1)   : <version>
    FW(SEC2)   : <version>
    FW(OOBM)   : <version>
    MAC        : 00:0C:CA:05:00:16
    IP ADDR    : 10.20.30.40
IOM B
    PARTNUM   : 1EB0246-B2
    SERIAL     : THCLS03517EL0091
    FW(PRI)    : <version>
    FW(SEC1)   : <version>
    FW(SEC2)   : <version>
    FW(OOBM)   : <version>
    MAC        : 00:0C:CA:04:00:5B
    IP ADDR    : 10.20.30.41
```

### 3.7.15 rcli "show phys"

The wddcs <device> rcli "show phys" command is used to display the PHY information of the primary SAS expander for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli "show phys" command to display the PHY information of the primary SAS expander for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

A Pri   Expander PHYS
Id  Type  SAS          Rate  Local    Remote   1.5G  3G  6G 12G
-----
0  : HST                               C0FF0000      *  *  *  *
1  : HST                               C0FF0000      *  *  *  *
2  : HST                               C0FF0000      *  *  *  *
3  : HST                               C0FF0000      *  *  *  *
4  : HST 500605B00E7B00D1  12G  C0FF0000  803F0001  *  *  *  *
```

```

 5 : HST 500605B00E7B00D1   12G    C0FF0000  803F0001 * * * *
 6 : HST 500605B00E7B00D1   12G    C0FF0000  803F0001 * * * *
 7 : HST 500605B00E7B00D1   12G    C0FF0000  803F0001 * * * *
 8 : HST                           C0FF0000
 9 : HST                           C0FF0000
10 : HST                           C0FF0000
...
  
```

### 3.7.16 rcli "show sensor"

The wddcs <device> rcli "show sensor" command is used to display the sensor information from a single SEP device within an enclosure that supports RCLI commands.

**Step 1:** Use the wddcs <device> rcli "show sensor" command to display the sensor information from a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show sensor"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
sn:tmpSlot000      =    28 Deg C  (TEMP SLOT 000)
sn:tmpSlot001      =    27 Deg C  (TEMP SLOT 001)
sn:tmpSlot002      =    28 Deg C  (TEMP SLOT 002)
sn:tmpSlot003      =    28 Deg C  (TEMP SLOT 003)
sn:tmpSlot004      =    28 Deg C  (TEMP SLOT 004)
sn:tmpSlot005      =    28 Deg C  (TEMP SLOT 005)
sn:tmpSlot006      =    27 Deg C  (TEMP SLOT 006)
sn:tmpSlot007      =    27 Deg C  (TEMP SLOT 007)
sn:tmpSlot008      =    28 Deg C  (TEMP SLOT 008)
sn:tmpSlot009      =    27 Deg C  (TEMP SLOT 009)
...
  
```

### 3.7.17 rcli "show ses"

The wddcs <device> rcli "show ses" command is used to display the SES information for a single SEP device within an enclosure that supports RCLI commands.

**Step 1:** Use the wddcs <device> rcli "show ses" command to display the SES information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show ses"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

|Status|
Online
Zoning: Disabled

|Identification|
```

```
Vendor: HGST
Product: H4102-J
SerialNum: USCSJ04017EA0006
FwRev: <version>

| SES Status |
CONN HOST 01: Not Installed()
CONN HOST 02: Not Installed()
CONN HOST 03: Not Installed()
CONN HOST 04: Not Installed()
CONN HOST 05: Not Installed()
CONN HOST 07: Not Installed()
CONN HOST 08: Not Installed()
CONN HOST 09: Not Installed()
CONN HOST 10: Not Installed()
CONN HOST 11: Not Installed()
```

### 3.7.18 rcli "show vpd"

The `wddcs <device> rcli "show vpd"` command is used to display vital product data for a single SEP device within an enclosure that supports RCLI commands.



**Note:** The `wddcs <device> rcli "vpd set"` command accomplishes the same purpose.

**Step 1:** Use the `wddcs <device> rcli "show vpd"` command to display vital product data for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show vpd"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Encl:Type      = x01
Encl:PartNum   = '1ES0255-06'
Encl:SerialNum = 'USCSJ03717EB0001'
Encl:ProductName = 'H4102-J'
Encl:Vendor    = 'HGST'
Encl:BdCustomer = ''
Encl:SASAddr   = x5000CCAB04000600
Encl:Config    = x5A00000000000000
Encl:Nickname  = ''
Encl:BdPartNum = '1EB0227-A1'
Encl:BdSerialNum = 'THCLS03217EK001A'
Encl:DrvStateBits = x76
IomA:BdName    = ''
IomA:BdSerialNum = 'THCLS03517EL00AB'
IomA:BdPartNum = '1EB0246'
IomA:BdCustomer = ''
IomA:MACAddr   = 8:'0000000CCA05001B'
IomB:BdName    = ''
IomB:BdSerialNum = 'THCLS03517EL000A'
IomB:BdPartNum = '1EB0246'
IomB:BdCustomer = ''
IomB:MACAddr   = 8:'0000000CCA05001A'
```

```
MainBB:BdName      = 'BB60'
MainBB:BdSerialNum = 'THCLS05117EJ0002'
MainBB:BdPartNum   = '1EB1032-30'
AuxBB:BdName       = 'BB42'
AuxBB:BdSerialNum = 'THCLS05117EH0004'
AuxBB:BdPartNum   = '1EB1034-30'
```

### 3.7.19 rcli zonecfg

The wddcs <device> rcli zonecfg command is used to determine the zoning configuration for a single SEP device within an enclosure that supports RCLI commands.

- Step 1:** Use the wddcs <device> rcli zonecfg command to determine the zoning configuration for a single SEP device within an enclosure that supports RCLI commands.

If zoning is **disabled**, the output will be as follows:

```
wddcs <device> rcli zonecfg

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Zoning (Disabled)
```

If zoning is **enabled**, the output will be as follows:

```
wddcs <device> rcli zonecfg

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Zoning (Enabled)
Host    : Slots
-----
Host <host#> : <slot#>-<slot#>
```

## 3.8 rcli (Ultrastar Data60 & Data102 3000)

The wddcs <device> rcli <command string> command is used to capture detailed data about WD enclosures and their components. The commands in this section—with the exception of `help`—were introduced with the Ultrastar Data60 3000 and Ultrastar Data102 3000 Series and only apply to these platforms.

### Usage

The following example demonstrates the correct syntax for the wddcs <device> rcli <command string> command:

- rcli <command string>

## Options

The procedures in this section provide examples of using various command strings:

- <command string> can be any of the commands allowed by the enclosure firmware.



**Note:** Commands that are not supported on these enclosures will report as **not supported**. For example:

```
wddcs <device> rcli <command string>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
rcli cmd: <command string>
This command is not supported on this platform
```

## Platform Support

Platform support for the wddcs <device> rcli <command string> command and options are listed in the following table. Click the linked command strings—where applicable—to view an example of that string used in conjunction with the wddcs rcli command.



**Note:** The commands in this section apply only to the Ultrastar Data60 3000 and Ultrastar Data102 3000 Series platforms.



**Attention:** The following rcli command prefixes are **not** supported for single IOM configurations of Data102 3000 Series: drv1a, drv1b, drv2a, drv2b, hema, hemb, remote.

Table 19: Data102 3000 Series

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv1 debug dump	✓	✓
drv1 err_cnts 0-75 read	✓	✓
drv1 gpio	✓	✓
drv1 i2c scan	✓	✓
drv1 phyinfo <a href="#">(page 230)</a>	✓	✓
drv1 phyinfo buffer <a href="#">(page 233)</a>	✓	✓
drv1 show ac <a href="#">(page 236)</a>	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv1 show actuator	✓	✓
drv1 show actuators	✓	✓
drv1 show devices	✓	✓
drv1 show drive	✓	✓
drv1 show drives <a href="#">(page 236)</a>	✓	✓
drv1 show dual <a href="#">(page 238)</a>	✓	✓
drv1 show enc <a href="#">(page 239)</a>	✓	✓
drv1 show fw	✓	✓
drv1 show gpio	✓	✓
drv1 show iomupdate	✓	✓
drv1 show le	✓	✓
drv1 show led	✓	✓
drv1 show leds	✓	✓
drv1 show monitor	✓	✓
drv1 show phys <a href="#">(page 240)</a>	✓	✓
drv1 show sensor <a href="#">(page 241)</a>	✓	✓
drv1 show ses <a href="#">(page 244)</a>	✓	✓
drv1 show slots	✓	✓
drv1 show sn	✓	✓
drv1 show thermon	✓	✓
drv1 status sas_link	✓	✓
drv1 tx_para_get 0-75	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv1a debug dump	✓	✓
drv1a err_cnts 0-75 clear	✓	✓
drv1a err_cnts 0-75 read	✓	✓
drv1a gpio	✓	✓
drv1a i2c scan	✓	✓
drv1a phyinfo	✓	✓
drv1a phyinfo buffer	✓	✓
drv1a qinfo	✓	✓
drv1a show ac	✓	✓
drv1a show actuator	✓	✓
drv1a show actuators	✓	✓
drv1a show devices	✓	✓
drv1a show drive	✓	✓
drv1a show drives	✓	✓
drv1a show dual	✓	✓
drv1a show enc	✓	✓
drv1a show fw	✓	✓
drv1a show gpio	✓	✓
drv1a show iomupdate	✓	✓
drv1a show le	✓	✓
drv1a show led	✓	✓
drv1a show leds	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv1a show monitor	✓	✓
drv1a show phys	✓	✓
drv1a show sensor	✓	✓
drv1a show ses	✓	✓
drv1a show slots	✓	✓
drv1a show sn	✓	✓
drv1a show thermon	✓	✓
drv1a show threads	✓	✓
drv1a status sas_link	✓	✓
drv1a status sas_phy	✓	✓
drv1a tx_para_get 0-75	✓	✓
drv1a zonecfg	✓	✓
drv1b debug dump	✓	✓
drv1b err_cnts 0-75 clear	✓	✓
drv1b err_cnts 0-75 read	✓	✓
drv1b gpio	✓	✓
drv1b i2c scan	✓	✓
drv1b phyinfo	✓	✓
drv1b phyinfo buffer	✓	✓
drv1b qinfo	✓	✓
drv1b show ac	✓	✓
drv1b show actuator	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv1b show actuators	✓	✓
drv1b show devices	✓	✓
drv1b show drive	✓	✓
drv1b show drives	✓	✓
drv1b show dual	✓	✓
drv1b show enc	✓	✓
drv1b show fw	✓	✓
drv1b show gpio	✓	✓
drv1b show iomupdate	✓	✓
drv1b show le	✓	✓
drv1b show led	✓	✓
drv1b show leds	✓	✓
drv1b show monitor	✓	✓
drv1b show phys	✓	✓
drv1b show sensor	✓	✓
drv1b show ses	✓	✓
drv1b show slots	✓	✓
drv1b show sn	✓	✓
drv1b show thermon	✓	✓
drv1b show threads	✓	✓
drv1b status sas_link	✓	✓
drv1b status sas_phy	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv1b tx_para_get 0-75	✓	✓
drv2 debug dump	✗	✓
drv2 err_cnts 0-75 read	✗	✓
drv2 gpio	✗	✓
drv2 phyinfo <a href="#">(page 245)</a>	✗	✓
drv2 phyinfo buffer <a href="#">(page 248)</a>	✗	✓
drv2 show devices	✗	✓
drv2 show enc	✗	✓
drv2 show fw	✗	✓
drv2 show iomupdate	✗	✓
drv2 show phys <a href="#">(page 251)</a>	✗	✓
drv2 status sas_link	✗	✓
drv2 status sas_phy	✗	✓
drv2 tx_para_get 0-75	✗	✓
drv2a debug dump	✗	✓
drv2a err_cnts 0-75 clear	✗	✓
drv2a err_cnts 0-75 read	✗	✓
drv2a gpio	✗	✓
drv2a phyinfo	✗	✓
drv2a phyinfo buffer	✗	✓
drv2a qinfo	✗	✓
drv2a show devices	✗	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv2a show enc	✗	✓
drv2a show fw	✗	✓
drv2a show iomupdate	✗	✓
drv2a show phys	✗	✓
drv2a show threads	✗	✓
drv2a status sas_link	✗	✓
drv2a status sas_phy	✗	✓
drv2a tx_para_get 0-75	✗	✓
drv2a zonecfg	✗	✓
drv2b debug dump	✗	✓
drv2b err_cnts 0-75 clear	✗	✓
drv2b err_cnts 0-75 read	✗	✓
drv2b gpio	✗	✓
drv2b phyinfo	✗	✓
drv2b phyinfo buffer	✗	✓
drv2b qinfo	✗	✓
drv2b show devices	✗	✓
drv2b show enc	✗	✓
drv2b show fw	✗	✓
drv2b show iomupdate	✗	✓
drv2b show phys	✗	✓
drv2b show threads	✗	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
drv2b status sas_link	✗	✓
drv2b status sas_phy	✗	✓
drv2b tx_para_get 0-75	✗	✓
drv2b zonecfg	✗	✓
help	✓	✓
hem debug dump	✓	✓
hem err_cnts 0-55 clear	✓	✓
hem err_cnts 0-55 read	✓	✓
hem gpio	✓	✓
hem i2c scan	✓	✓
hem phyinfo <a href="#">(page 257)</a>	✓	✓
hem phyinfo buffer <a href="#">(page 259)</a>	✓	✓
hem show devices	✓	✓
hem show dual	✓	✓
hem show enc	✓	✓
hem show fw	✓	✓
hem show host resets	✓	✓
hem show hosts <a href="#">(page 262)</a>	✓	✓
hem show iomupdate	✓	✓
hem show phys <a href="#">(page 263)</a>	✓	✓
hem status sas_link	✓	✓
hem tx_para_get 0-55	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
hema debug dump	✓	✓
hema err_cnts 0-55 clear	✓	✓
hema err_cnts 0-55 read	✓	✓
hema gpio	✓	✓
hema i2c scan	✓	✓
hema phyinfo	✓	✓
hema phyinfo buffer	✓	✓
hema qinfo	✓	✓
hema show devices	✓	✓
hema show dual	✓	✓
hema show enc	✓	✓
hema show fw	✓	✓
hema show host resets	✓	✓
hema show hosts <i>(page 253)</i>	✓	✓
hema show iomupdate	✓	✓
hema show phys <i>(page 253)</i>	✓	✓
hema show threads	✓	✓
hema status sas_link	✓	✓
hema status sas_phy	✓	✓
hema tx_para_get 0-55	✓	✓
hema zonecfg	✓	✓
hemb debug dump	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
hemb err_cnts 0-55 clear	✓	✓
hemb err_cnts 0-55 read	✓	✓
hemb gpio	✓	✓
hemb i2c scan	✓	✓
hemb phyinfo	✓	✓
hemb phyinfo buffer	✓	✓
hemb qinfo	✓	✓
hemb show devices	✓	✓
hemb show dual	✓	✓
hemb show enc	✓	✓
hemb show fw	✓	✓
hemb show host resets	✓	✓
hemb show hosts <i>(page 255)</i>	✓	✓
hemb show iomupdate	✓	✓
hemb show phys <i>(page 256)</i>	✓	✓
hemb show threads	✓	✓
hemb status sas_link	✓	✓
hemb status sas_phy	✓	✓
hemb tx_para_get 0-55	✓	✓
hemb zonecfg	✓	✓
progfpga show	✓	✓
remote clear err_cnts	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
remotedrv1 debug dump	✓	✓
remotedrv1 err_cnts 0-75 clear	✓	✓
remotedrv1 err_cnts 0-75 read	✓	✓
remotedrv1 gpio	✓	✓
remotedrv1 i2c scan	✓	✓
remotedrv1 phyinfo	✓	✓
remotedrv1 phyinfo buffer	✓	✓
remotedrv1 qinfo	✓	✓
remotedrv1 show ac	✓	✓
remotedrv1 show actuator	✓	✓
remotedrv1 show actuators	✓	✓
remotedrv1 show devices	✓	✓
remotedrv1 show drive	✓	✓
remotedrv1 show drives	✓	✓
remotedrv1 show dual	✓	✓
remotedrv1 show enc	✓	✓
remotedrv1 show fw	✓	✓
remotedrv1 show gpio	✓	✓
remotedrv1 show iomupdate	✓	✓
remotedrv1 show le	✓	✓
remotedrv1 show led	✓	✓
remotedrv1 show leds	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
remote drv1 show monitor	✓	✓
remote drv1 show phys	✓	✓
remote drv1 show sensor	✓	✓
remote drv1 show ses	✓	✓
remote drv1 show slots	✓	✓
remote drv1 show sn	✓	✓
remote drv1 show thermon	✓	✓
remote drv1 show threads	✓	✓
remote drv1 status sas_link	✓	✓
remote drv1 status sas_phy	✓	✓
remote drv1 tx_para_get 0-75	✓	✓
remotedrv1 zonecfg	✓	✓
remote drv2 debug dump	✗	✓
remotedrv2 err_cnts 0-75 clear	✗	✓
remotedrv2 err_cnts 0-75 read	✗	✓
remotedrv2 gpio	✗	✓
remotedrv2 phyinfo	✗	✓
remotedrv2 phyinfo buffer	✗	✓
remotedrv2 qinfo	✗	✓
remotedrv2 show devices	✗	✓
remotedrv2 show enc	✗	✓
remotedrv2 show fw	✗	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
remote drv2 show iomupdate	✗	✓
remote drv2 show phys	✗	✓
remote drv2 show threads	✗	✓
remote drv2 status sas_link	✗	✓
remote drv2 status sas_phy	✗	✓
remote drv2 tx_para_get 0-75	✗	✓
remote drv2 zonecfg	✗	✓
remote hem debug dump	✓	✓
remote hem err_cnts 0-55 clear	✓	✓
remote hem err_cnts 0-55 read	✓	✓
remote hem gpio	✓	✓
remote hem i2c scan	✓	✓
remote hem phyinfo	✓	✓
remote hem phyinfo buffer	✓	✓
remote hem qinfo	✓	✓
remote hem show devices	✓	✓
remote hem show dual	✓	✓
remote hem show enc	✓	✓
remote hem show fw	✓	✓
remote hem show host resets	✓	✓
remote hem show hosts	✓	✓
remote hem show iomupdate	✓	✓

RCLI Command String	Data60 3000 Series	Data102 3000 Series
remote hem show phys	✓	✓
remote hem show threads	✓	✓
remote hem status sas_link	✓	✓
remote hem status sas_phy	✓	✓
remote hem tx_para_get 0-55	✓	✓
remote hem zonecfg	✓	✓
remote read err-cnts	✓	✓

### 3.8.1 rcli "drv1 phyinfo"

The wddcs <device> rcli "drv1 phyinfo" command is used to display the DRV1 SAS expander PHY information for compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 phyinfo" command to display the DRV1 SAS expander PHY information. For example:

```
wddcs <device> rcli "drv1 phyinfo"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Phy Type Link Route Sas Chg Zone Zone Conn Conn Conn Phy
  Sas  Sata Spin Dcm Ch  Dcm  Dws  Hot  Com  Com  Com  Dcm
  Id   Rate Attr Address Cnt  Grp  Info Type Elel  Phy  Rdy
  Rdy  Rdy  Up   Rdy Mask Act Lost Plug Wake Init Sas Neg
                                         Indx Link
                                         Hold          Tout          Fail
-----
0  End* 12G    T  0x5000cca2c24b5481  0x04 0x0c 0x05 0x20 0x33 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
1  End* 12G    T  0x5000cca2c24feeadd 0x04 0x0c 0x05 0x20 0x34 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
2  End* 12G    T  0x5000cca2c24d34e5  0x04 0x0c 0x05 0x20 0x35 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
3  End* 12G    T  0x5000cca2c24d3711 0x04 0x0c 0x05 0x20 0x36 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
4  End* 12G    T  0x5000cca2c24ce4f9  0x04 0x0c 0x05 0x20 0x37 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
5  End* 12G    T  0x5000cca2c24d3001 0x04 0x0c 0x05 0x20 0x38 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
6  End* 12G    T  0x5000cca2c24d27dd 0x04 0x0c 0x05 0x20 0x39 0x00 0x01
  0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
```

## 3.8 rcli (Ultrastar Data60 &amp; Data102 3000)

```

7 End* 12G T 0x5000cca2c248f499 0x04 0x0c 0x05 0x20 0x3a 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
8 End* 12G T 0x5000cca2c24d3099 0x04 0x0c 0x05 0x20 0x3b 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
9 End* 12G T 0x5000cca2c24e8e05 0x04 0x0c 0x05 0x20 0x3c 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
10 End* 12G T 0x5000cca2c249dbf5 0x04 0x0c 0x05 0x20 0x3d 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
11 End* 12G T 0x5000cca2c24d3335 0x04 0x0c 0x05 0x20 0x3e 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
12 End* 12G T 0x5000cca2c24d323d 0x04 0x0c 0x05 0x20 0x3f 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
13 End* 12G T 0x5000cca2c24d3131 0x04 0x0c 0x05 0x20 0x40 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
14 End* 12G T 0x5000cca2c24b1a95 0x04 0x0c 0x05 0x20 0x41 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
15 End* 12G T 0x5000cca2c24d36ad 0x04 0x0c 0x05 0x20 0x42 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
16 End* 12G T 0x5000cca2c24ce4d9 0x04 0x0c 0x05 0x20 0x43 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
17 End* 12G T 0x5000cca2c24c2689 0x01 0x0d 0x05 0x20 0x44 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
18 End* 12G T 0x5000cca2c24ce521 0x01 0x0d 0x05 0x20 0x45 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
19 End* 12G T 0x5000cca2c24d3459 0x01 0x0d 0x05 0x20 0x46 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
20 End* 12G T 0x5000cca2c246886d 0x01 0x0d 0x05 0x20 0x47 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
21 End* 12G T 0x5000cca2c251166d 0x01 0x0d 0x05 0x20 0x48 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
22 End* 12G T 0x5000cca2c24d70c9 0x01 0x0d 0x05 0x20 0x49 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
23 End* 12G T 0x5000cca2c24d7061 0x01 0x0d 0x05 0x20 0x4a 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
24 End* 12G T 0x5000cca2c24d2859 0x01 0x0d 0x05 0x20 0x4b 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
25 End* 12G T 0x5000cca2c24cf521 0x01 0x0d 0x05 0x20 0x4c 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
26 End* 12G T 0x5000cca2c24d32a1 0x01 0x0d 0x05 0x20 0x4d 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
27 End* 12G T 0x5000cca2a6025889 0x01 0x0d 0x05 0x20 0x4e 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
28 End* 12G T 0x5000cca2c24bf37d 0x01 0x0d 0x05 0x20 0x4f 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
29 End* 12G T 0x5000cca2c24ce381 0x01 0x0d 0x05 0x20 0x50 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
30 End* 12G T 0x5000cca2c24d3111 0x01 0x0d 0x05 0x20 0x51 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
31 End* 12G T 0x5000cca2c24d31d1 0x01 0x0d 0x05 0x20 0x52 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
32 End* 12G T 0x5000cca2c24955f1 0x01 0x0d 0x05 0x20 0x53 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
33 End* 12G T 0x5000cca2c24754f5 0x01 0x0d 0x05 0x20 0x54 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
34 End* 12G T 0x5000cca2c24c9e09 0x01 0x0d 0x05 0x20 0x55 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
35 End* 12G T 0x5000cca2c24ceefc 0x01 0x0d 0x05 0x20 0x56 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00

```

## 3.8 rcli (Ultrastar Data60 &amp; Data102 3000)

```

36 End* 12G T 0x5000cca2c24b19c9 0x01 0x0d 0x05 0x20 0x57 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
37 End* 12G T 0x5000cca2c24482c5 0x01 0x0d 0x05 0x20 0x58 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
38 End* 12G T 0x5000cca2c24ce3f5 0x01 0x0d 0x05 0x20 0x59 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
39 End* 12G T 0x5000cca2c24d2fb1 0x01 0x0d 0x05 0x20 0x5a 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
40 End* 12G T 0x5000cca2c24d3241 0x01 0x0d 0x05 0x20 0x5b 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
41 End* 12G T 0x5000cca2c24f2a99 0x01 0x0d 0x05 0x20 0x5c 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
42 End* 12G T 0x5000cca2c24531bd 0x01 0x0d 0x05 0x20 0x5d 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
43 End* 12G T 0x5000cca2c24c2681 0x01 0x0d 0x05 0x20 0x5e 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
44 End* 12G T 0x5000cca2c24d36e9 0x01 0x0d 0x05 0x20 0x5f 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
45 End* 12G T 0x5000cca2c24c9d8d 0x01 0x0d 0x05 0x20 0x60 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
46 End* 12G T 0x5000cca2c24b1929 0x01 0x0d 0x05 0x20 0x61 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
47 End* 12G T 0x5000cca2c24b5625 0x01 0x0d 0x05 0x20 0x62 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
48 End* 12G T 0x5000cca2c24ce879 0x01 0x0d 0x05 0x20 0x63 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
49 End* 12G T 0x5000cca2c24c267d 0x01 0x0d 0x05 0x20 0x64 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
50 End* 12G T 0x5000cca2c24d547d 0x01 0x0d 0x05 0x20 0x65 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
51 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
52 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
53 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
54 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
55 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
56 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
57 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
58 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
59 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
60 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
61 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
62 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
63 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
64 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00

```

```

65 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
66 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
67 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
68 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
69 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
70 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
71 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
72 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
73 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
74 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
75 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00

```

### 3.8.2 rcli "drv1 phyinfo buffer"

The wddcs <device> rcli "drv1 phyinfo buffer" command is used to display the DRV1 SAS expander PHY buffer information for compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 phyinfo buffer" command to display the DRV1 SAS expander PHY buffer information. For example:

```
wddcs <device> rcli "drv1 phyinfo buffer"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
PHY Link Drv Buffer SAS SAS SAS SATA SATA Conn
Conn OAF Snoop
ID Rate Link Enable Buffer Buffer Buffer Buffer Buffer Mgmt
Mgmt Early TMF
Rate 3G 6G 12G 3G 6G 3 / 6 / 12G
24G Accept

-----
0 12G 12G - - * - - * - -
- -
1 12G 12G - - * - - - * - -
- -
2 12G 12G - - * - - - * - -
- -
3 12G 12G - - * - - - * - -
- -
4 12G 12G - - * - - - * - -
- -
5 12G 12G - - * - - - * - -
- -
```

6	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
7	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
8	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
9	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
10	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
11	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
12	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
13	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
14	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
15	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
16	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
17	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
18	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
19	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
20	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
21	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
22	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
23	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
24	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
25	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
26	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
27	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
28	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
29	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
30	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
31	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
32	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
33	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
34	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-

35	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
36	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
37	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
38	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
39	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
40	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
41	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
42	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
43	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
44	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
45	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
46	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
47	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
48	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
49	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
50	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
51	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
52	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
53	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
54	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
55	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
56	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
57	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
58	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
59	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
60	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
61	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
62	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
63	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-

64	---	---	-	-	*	-	-	*	-	-
65	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
66	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
67	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
68	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
69	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
70	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
71	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
72	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
73	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
74	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
75	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-

### 3.8.3 rcli "drv1 show ac"

The wddcs <device> rcli "drv1 show ac" command is used to display the PWM information for a SEP device on compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 show ac" command to display the PWM information for a SEP device. For example:

```
wddcs <device> rcli "drv1 show ac"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  ac:pwmEnc      = 43 % (Enclosure Fan PWM)
  ac:pwmIom      = 35 % (IOM Fan PWM)
  ac:pwmPsuA     = 0  % (PSU A Fan PWM)
  ac:pwmPsuB     = 0  % (PSU B Fan PWM)
```

### 3.8.4 rcli "drv1 show drives"

The wddcs <device> rcli "drv1 show drives" command is used to display the drive/slot info attached to both DRV1 and DRV2 SAS expanders of compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 show drives" command to display the drive/slot info attached to both DRV1 and DRV2 SAS expanders. For example:

```
wddcs <device> rcli "drv1 show drives"
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

Device: <device>

Slot:DRV	SAS Addr	State	Vendor	Product	FW	Serial
0 : 2	5000CCA2C24D358D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BGA9T
1 : 2	5000CCA2C24D551D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BJEGT
2 : 2	5000CCA2C24D27CD	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BEDXT
3 : 2	5000CCA284D718A5	On -Rdy	WDC	W7218A5200ORA018T	A822	21300U94VJ
4 : 2	5000CCA2C24D3685	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BGD9T
5 : 2	5000CCA2C24CE49D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B8Y6T
6 : 2	5000CCA2A605B069	On -Rdy	WDC	WUH721818AL5201	B820	4ZG33ZTV
7 : 2	5000CCA2C24D27F1	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BEE6T
8 : 2	5000CCA2C24D310D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BG10T
9 : 2	5000CCA2C24B5449	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AE8RT
10 : 2	5000CCA2C2406731	On -Rdy	WDC	W7218A5200ORA018T	A822	213104E02T
11 : 2	5000CCA2C24D2881	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BEGBT
12 : 2	5000CCA2C24B5D85	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AEWTT
13 : 2	5000CCA2C24CE03D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B8N5T
14 : 2	5000CCA2C248EF41	On -Rdy	WDC	W7218A5200ORA018T	A822	2131093G3T
15 : 2	5000CCA2C246FD3D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310818YT
16 : 2	5000CCA2C2468BC5	On -Rdy	WDC	W7218A5200ORA018T	A822	213107TRPT
17 : 2	5000CCA2C24D32C5	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BG4KT
18 : 2	5000CCA2C233F3E5	On -Rdy	WDC	W7218A5200ORA018T	A822	21310XKRVT
19 : 2	5000CCA2C24CE375	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B8VUT
20 : 2	5000CCA2C24D371D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BGEJT
21 : 2	5000CCA2C23CD9E9	On -Rdy	WDC	W7218A5200ORA018T	A822	213002GEVT
22 : 2	5000CCA2C235972D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310YGNNGT
23 : 2	5000CCA2C2468DF5	On -Rdy	WDC	W7218A5200ORA018T	A822	213107TW6T
24 : 2	5000CCA2C24D2789	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BEDBT
25 : 2	5000CCA2C24B5D3D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AEW6T
26 : 2	5000CCA2C24D32A5	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BG49T
27 : 2	5000CCA2C23A40AD	On -Rdy	WDC	W7218A5200ORA018T	A822	21310114GT
28 : 2	5000CCA2C24CA095	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B4DST
29 : 2	5000CCA2C24C25B1	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AW71T
30 : 2	5000CCA2C24B197D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310A9BAT
31 : 2	5000CCA2C24E8EFD	On -Rdy	WDC	W7218A5200ORA018T	A822	21310D6AGT
32 : 2	5000CCA2C23C5F89	On -Rdy	WDC	W7218A5200ORA018T	A822	213002696T
33 : 2	5000CCA2C24C286D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AWDPT
34 : 2	5000CCA2C2406691	On -Rdy	WDC	W7218A5200ORA018T	A822	213104DYTT
35 : 2	5000CCA2C24D361D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BGBGT
36 : 2	5000CCA2C24D2851	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BEEZT
37 : 2	5000CCA2C247FEC5	On -Rdy	WDC	W7218A5200ORA018T	A822	213108LEMT
38 : 2	5000CCA2C24B536D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AE6YT
39 : 2	5000CCA2C24D27B5	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BEDRT
40 : 2	5000CCA2C24C27C9	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AWBTT
41 : 2	5000CCA2C24B5D41	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AEW7T
42 : 1	5000CCA2C24B5481	On -Rdy	WDC	W7218A5200ORA018T	A822	21310AE95T
43 : 2	5000CCA2C2409601	On -Rdy	WDC	W7218A5200ORA018T	A822	213004J3RT
44 : 2	5000CCA2C24CE4D5	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B8YNT
45 : 2	5000CCA2C24D316D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BG1TT
46 : 2	5000CCA2C24CF17D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B9TTT
47 : 2	5000CCA2C24CDE29	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B8HWT
48 : 2	5000CCA2C24CA059	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B4D8T
49 : 2	5000CCA2C24D709D	On -Rdy	WDC	W7218A5200ORA018T	A822	21310BL87T
50 : 2	5000CCA2C244990D	On -Rdy	WDC	W7218A5200ORA018T	A822	213006RJ2T
51 : 2	5000CCA2C24CE491	On -Rdy	WDC	W7218A5200ORA018T	A822	21310B8Y3T

52 :1	5000CCA2C24FEEAD	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310DYSJT
53 :1	5000CCA2C24D34E5	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG8YT
54 :1	5000CCA2C24D3711	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BGEET
55 :1	5000CCA2C24CE4F9	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B8YYT
56 :1	5000CCA2C24D3001	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BEYVT
57 :1	5000CCA2C24D27DD	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BEE1T
58 :1	5000CCA2C248F499	On	-Rdy	WDC	W7218A5200ORA018T	A822	2131093U4T
59 :1	5000CCA2C24D3099	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG02T
60 :1	5000CCA2C24E8E05	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310D68GT
61 :1	5000CCA2C249DBF5	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310M6TT
62 :1	5000CCA2C24D3335	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG5GT
63 :1	5000CCA2C24D323D	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG3GT
64 :1	5000CCA2C24D3131	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG19T
65 :1	5000CCA2C24B1A95	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310A9ELT
66 :1	5000CCA2C24D36AD	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BGDMT
67 :1	5000CCA2C24CE4D9	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B8YPT
68 :1	5000CCA2C24C2689	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310AW8TT
69 :1	5000CCA2C24CE521	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B8Z8T
70 :1	5000CCA2C24D3459	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG7UT
71 :1	5000CCA2C246886D	On	-Rdy	WDC	W7218A5200ORA018T	A822	213007THTT
72 :1	5000CCA2C251166D	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310ELG3T
73 :1	5000CCA2C24D70C9	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BL8LT
74 :1	5000CCA2C24D7061	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BL7ST
75 :1	5000CCA2C24D2859	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BEG1T
76 :1	5000CCA2C24CF521	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BA19T
77 :1	5000CCA2C24D32A1	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG48T
78 :1	5000CCA2A6025889	On	-Rdy	WDC	WUH721818AL5201	B820	4ZG18ZUV
79 :1	5000CCA2C24BF37D	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310ASWDT
80 :1	5000CCA2C24CE381	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B8VXT
81 :1	5000CCA2C24D3111	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG11T
82 :1	5000CCA2C24D31D1	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG2LT
83 :1	5000CCA2C24955F1	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310A93T
84 :1	5000CCA2C24754F5	On	-Rdy	WDC	W7218A5200ORA018T	A822	213108741T
85 :1	5000CCA2C24C9E09	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B47HT
86 :1	5000CCA2C24CEEFD	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B9MMT
87 :1	5000CCA2C24B19C9	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310A9BYT
88 :1	5000CCA2C24482C5	On	-Rdy	WDC	W7218A5200ORA018T	A822	213006P12T
89 :1	5000CCA2C24CE3F5	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B8WVT
90 :1	5000CCA2C24D2FB1	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BEY6T
91 :1	5000CCA2C24D3241	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BG3HT
92 :1	5000CCA2C24F2A99	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310DJPPRT
93 :1	5000CCA2C24531BD	On	-Rdy	WDC	W7218A5200ORA018T	A822	2131071P9T
94 :1	5000CCA2C24C2681	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310AW8RT
95 :1	5000CCA2C24D36E9	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BGE3T
96 :1	5000CCA2C24C9D8D	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B46HT
97 :1	5000CCA2C24B1929	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310A9ANT
98 :1	5000CCA2C24B5625	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310AEDKT
99 :1	5000CCA2C24CE879	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310B965T
100:1	5000CCA2C24C267D	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310AW8PT
101:1	5000CCA2C24D547D	On	-Rdy	WDC	W7218A5200ORA018T	A822	21310BJD5T

### 3.8.5 rcli "drv1 show dual"

The wddcs <device> rcli "drv1 show dual" command is used to display the dual IOM status info of compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 show dual" command to display the dual IOM status info. For example:

```
wddcs <device> rcli "drv1 show dual"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
dualCompatStatus: DUAL_IOM_COMPATIBLE
DualEnabled      : True
IomInit          : True
linkAlive        : True
otherpresent    : True
isSynched       : True
Slot             : A
XO Status        : XO_STS_IS_NXO
isThisActive     : True
isOtherActive    : True
```

### 3.8.6 rcli "drv1 show enc"

The wddcs <device> rcli "drv1 show enc" command is used to display the enclosure, HEM, and IOM info of compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 show enc" command to display the enclosure, HEM, and IOM info. For example:

```
wddcs <device> rcli "drv1 show enc"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Enclosure Information (IOM A)
ENCL
  CONFIG      : UD102
  PARTNUM    : A214-000039-000-01
  SERIAL      : USCOS01723MB000B

  HEM A
    PARTNUM   : 1EAxxx-xx
    SERIAL     : USxxxxxxxxxxxxxx
    FW HEM     : 2000-098

  IOM A
    PARTNUM   : A214-000038-000-01
    SERIAL     : USCOS01723MC001E
    FW DRV1    : 2000-098
    FW DRV2    : 2000-098
    FW OOBM    : 3.0.51
    MAC        : 00:0C:CA:08:0A:09
    IP ADDR    : Not Provided

  HEM B
```

```

PARTNUM : 1EAXXX-XX
SERIAL  : USxxxxxxxxxxxxxx
FW HEM   : 2000-098

IOM B
PARTNUM : 1EAXXX-XX
SERIAL  : USxxxxxxxxxxxxxx
FW DRV1  : 2000-098
FW DRV2  : 2000-098
FW OOBM   : 3.0.51
MAC      : 00:0C:CA:08:09:F5
IP ADDR  : 10.20.30.40

```

### 3.8.7 rcli "drv1 show phys"

The wddcs <device> rcli "drv1 show phys" command is used to display the PHY information of the DRV1 SAS expander for compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 show phys" command to display the PHY information of the DRV1 SAS expander. For example:

```
wddcs <device> rcli "drv1
show phys"
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

Device: <device>

DRV1 Expander PHYS				
Id	Type	SAS	Rate	Buffering
0	DRV	5000CCA2C24B5481	12G	None
1	DRV	5000CCA2C24FEEAD	12G	None
2	DRV	5000CCA2C24D34E5	12G	None
3	DRV	5000CCA2C24D3711	12G	None
4	DRV	5000CCA2C24CE4F9	12G	None
5	DRV	5000CCA2C24D3001	12G	None
6	DRV	5000CCA2C24D27DD	12G	None
7	DRV	5000CCA2C248F499	12G	None
8	DRV	5000CCA2C24D3099	12G	None
9	DRV	5000CCA2C24E8E05	12G	None
10	DRV	5000CCA2C249DBF5	12G	None
11	DRV	5000CCA2C24D3335	12G	None
12	DRV	5000CCA2C24D323D	12G	None
13	DRV	5000CCA2C24D3131	12G	None
14	DRV	5000CCA2C24B1A95	12G	None
15	DRV	5000CCA2C24D36AD	12G	None
16	DRV	5000CCA2C24CE4D9	12G	None
17	DRV	5000CCA2C24C2689	12G	None
18	DRV	5000CCA2C24CE521	12G	None
19	DRV	5000CCA2C24D3459	12G	None
20	DRV	5000CCA2C246886D	12G	None
21	DRV	5000CCA2C251166D	12G	None
22	DRV	5000CCA2C24D70C9	12G	None
23	DRV	5000CCA2C24D7061	12G	None
24	DRV	5000CCA2C24D2859	12G	None

25 : DRV 5000CCA2C24CF521	12G	None
26 : DRV 5000CCA2C24D32A1	12G	None
27 : DRV 5000CCA2A6025889	12G	None
28 : DRV 5000CCA2C24BF37D	12G	None
29 : DRV 5000CCA2C24CE381	12G	None
30 : DRV 5000CCA2C24D3111	12G	None
31 : DRV 5000CCA2C24D31D1	12G	None
32 : DRV 5000CCA2C24955F1	12G	None
33 : DRV 5000CCA2C24754F5	12G	None
34 : DRV 5000CCA2C24C9E09	12G	None
35 : DRV 5000CCA2C24CEEF0	12G	None
36 : DRV 5000CCA2C24B19C9	12G	None
37 : DRV 5000CCA2C24482C5	12G	None
38 : DRV 5000CCA2C24CE3F5	12G	None
39 : DRV 5000CCA2C24D2FB1	12G	None
40 : DRV 5000CCA2C24D3241	12G	None
41 : DRV 5000CCA2C24F2A99	12G	None
42 : DRV 5000CCA2C24531BD	12G	None
43 : DRV 5000CCA2C24C2681	12G	None
44 : DRV 5000CCA2C24D36E9	12G	None
45 : DRV 5000CCA2C24C9D8D	12G	None
46 : DRV 5000CCA2C24B1929	12G	None
47 : DRV 5000CCA2C24B5625	12G	None
48 : DRV 5000CCA2C24CE879	12G	None
49 : DRV 5000CCA2C24C267D	12G	None
50 : DRV 5000CCA2C24D547D	12G	None
51 : INT 5000CCAB05440B37	12G	None
52 : INT 5000CCAB05440B37	12G	None
53 : INT 5000CCAB05440B37	12G	None
54 : INT 5000CCAB05440B37	12G	None
55 : INT 5000CCAB05440B37	12G	None
56 : INT 5000CCAB05440B37	12G	None
57 : INT 5000CCAB05440B37	12G	None
58 : INT 5000CCAB05440B37	12G	None
59 : INT 5000CCAB05440B37	12G	None
60 : INT 5000CCAB05440B37	12G	None
61 : N/C Disabled		
62 : N/C Disabled		
63 : N/C Disabled		
64 : N/C Disabled		
65 : N/C Disabled		
66 : N/C Disabled		
67 : N/C Disabled		
68 : N/C Disabled		
69 : N/C Disabled		
70 : N/C Disabled		
71 : N/C Disabled		
72 : N/C Disabled		
73 : N/C Disabled		
74 : N/C Disabled		
75 : N/C Disabled		
76 : VRT 5000CCAB05440B3F	SMP Target	
77 : VRT 5000CCAB05440B3E	SSP Target	
78 : VRT 5000CCAB05440B3D	SSP Initiator	
79 : N/C Not Used		

### 3.8.8 rcli "drv1 show sensor"

The wddcs <device> rcli "drv1 show sensor" command is used to display information for all sensors accessible via the DRV1 SAS expander for compatible platforms.

- Step 1:** Use the wddcs <device> rcli "drv1 show sensor" command to display information for all sensors accessible via the DRV1 SAS expander. For example:

```
wddcs <device> rcli "drv1  
show sensor"
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
```

TEMP SLOT 000	(tmpSlot000)	30	DegC
TEMP SLOT 001	(tmpSlot001)	30	DegC
TEMP SLOT 002	(tmpSlot002)	30	DegC
TEMP SLOT 003	(tmpSlot003)	30	DegC
TEMP SLOT 004	(tmpSlot004)	29	DegC
TEMP SLOT 005	(tmpSlot005)	29	DegC
TEMP SLOT 006	(tmpSlot006)	29	DegC
TEMP SLOT 007	(tmpSlot007)	29	DegC
TEMP SLOT 008	(tmpSlot008)	30	DegC
TEMP SLOT 009	(tmpSlot009)	29	DegC
TEMP SLOT 010	(tmpSlot010)	29	DegC
TEMP SLOT 011	(tmpSlot011)	30	DegC
TEMP SLOT 012	(tmpSlot012)	30	DegC
TEMP SLOT 013	(tmpSlot013)	30	DegC
TEMP SLOT 014	(tmpSlot014)	34	DegC
TEMP SLOT 015	(tmpSlot015)	36	DegC
TEMP SLOT 016	(tmpSlot016)	36	DegC
TEMP SLOT 017	(tmpSlot017)	36	DegC
TEMP SLOT 018	(tmpSlot018)	36	DegC
TEMP SLOT 019	(tmpSlot019)	35	DegC
TEMP SLOT 020	(tmpSlot020)	35	DegC
TEMP SLOT 021	(tmpSlot021)	34	DegC
TEMP SLOT 022	(tmpSlot022)	35	DegC
TEMP SLOT 023	(tmpSlot023)	35	DegC
TEMP SLOT 024	(tmpSlot024)	35	DegC
TEMP SLOT 025	(tmpSlot025)	36	DegC
TEMP SLOT 026	(tmpSlot026)	35	DegC
TEMP SLOT 027	(tmpSlot027)	34	DegC
TEMP SLOT 028	(tmpSlot028)	37	DegC
TEMP SLOT 029	(tmpSlot029)	40	DegC
TEMP SLOT 030	(tmpSlot030)	41	DegC
TEMP SLOT 031	(tmpSlot031)	41	DegC
TEMP SLOT 032	(tmpSlot032)	41	DegC
TEMP SLOT 033	(tmpSlot033)	41	DegC
TEMP SLOT 034	(tmpSlot034)	39	DegC
TEMP SLOT 035	(tmpSlot035)	39	DegC
TEMP SLOT 036	(tmpSlot036)	41	DegC
TEMP SLOT 037	(tmpSlot037)	41	DegC
TEMP SLOT 038	(tmpSlot038)	41	DegC
TEMP SLOT 039	(tmpSlot039)	41	DegC
TEMP SLOT 040	(tmpSlot040)	40	DegC
TEMP SLOT 041	(tmpSlot041)	38	DegC

TEMP SLOT 042	(tmpSlot042)	39 DegC
TEMP SLOT 043	(tmpSlot043)	43 DegC
TEMP SLOT 044	(tmpSlot044)	45 DegC
TEMP SLOT 045	(tmpSlot045)	46 DegC
TEMP SLOT 046	(tmpSlot046)	46 DegC
TEMP SLOT 047	(tmpSlot047)	43 DegC
TEMP SLOT 048	(tmpSlot048)	42 DegC
TEMP SLOT 049	(tmpSlot049)	45 DegC
TEMP SLOT 050	(tmpSlot050)	45 DegC
TEMP SLOT 051	(tmpSlot051)	45 DegC
TEMP SLOT 052	(tmpSlot052)	43 DegC
TEMP SLOT 053	(tmpSlot053)	39 DegC
TEMP SLOT 054	(tmpSlot054)	40 DegC
TEMP SLOT 055	(tmpSlot055)	39 DegC
TEMP SLOT 056	(tmpSlot056)	39 DegC
TEMP SLOT 057	(tmpSlot057)	39 DegC
TEMP SLOT 058	(tmpSlot058)	38 DegC
TEMP SLOT 059	(tmpSlot059)	36 DegC
TEMP SLOT 060	(tmpSlot060)	35 DegC
TEMP SLOT 061	(tmpSlot061)	37 DegC
TEMP SLOT 062	(tmpSlot062)	39 DegC
TEMP SLOT 063	(tmpSlot063)	40 DegC
TEMP SLOT 064	(tmpSlot064)	40 DegC
TEMP SLOT 065	(tmpSlot065)	41 DegC
TEMP SLOT 066	(tmpSlot066)	43 DegC
TEMP SLOT 067	(tmpSlot067)	44 DegC
TEMP SLOT 068	(tmpSlot068)	44 DegC
TEMP SLOT 069	(tmpSlot069)	44 DegC
TEMP SLOT 070	(tmpSlot070)	45 DegC
TEMP SLOT 071	(tmpSlot071)	42 DegC
TEMP SLOT 072	(tmpSlot072)	41 DegC
TEMP SLOT 073	(tmpSlot073)	44 DegC
TEMP SLOT 074	(tmpSlot074)	45 DegC
TEMP SLOT 075	(tmpSlot075)	45 DegC
TEMP SLOT 076	(tmpSlot076)	45 DegC
TEMP SLOT 077	(tmpSlot077)	44 DegC
TEMP SLOT 078	(tmpSlot078)	44 DegC
TEMP SLOT 079	(tmpSlot079)	46 DegC
TEMP SLOT 080	(tmpSlot080)	47 DegC
TEMP SLOT 081	(tmpSlot081)	48 DegC
TEMP SLOT 082	(tmpSlot082)	47 DegC
TEMP SLOT 083	(tmpSlot083)	45 DegC
TEMP SLOT 084	(tmpSlot084)	43 DegC
TEMP SLOT 085	(tmpSlot085)	46 DegC
TEMP SLOT 086	(tmpSlot086)	47 DegC
TEMP SLOT 087	(tmpSlot087)	47 DegC
TEMP SLOT 088	(tmpSlot088)	47 DegC
TEMP SLOT 089	(tmpSlot089)	46 DegC
TEMP SLOT 090	(tmpSlot090)	43 DegC
TEMP SLOT 091	(tmpSlot091)	45 DegC
TEMP SLOT 092	(tmpSlot092)	47 DegC
TEMP SLOT 093	(tmpSlot093)	48 DegC
TEMP SLOT 094	(tmpSlot094)	48 DegC
TEMP SLOT 095	(tmpSlot095)	47 DegC
TEMP SLOT 096	(tmpSlot096)	44 DegC
TEMP SLOT 097	(tmpSlot097)	46 DegC
TEMP SLOT 098	(tmpSlot098)	47 DegC
TEMP SLOT 099	(tmpSlot099)	46 DegC
TEMP SLOT 100	(tmpSlot100)	45 DegC

TEMP SLOT 101	(tmpSlot101)	44 DegC
TEMP BB 60 T1	(tmpBB60t1)	33 DegC
TEMP BB 60 T2	(tmpBB60t2)	34 DegC
TEMP BB 42 T1	(tmpBB42t1)	21 DegC
TEMP BB 42 T2	(tmpBB42t2)	21 DegC
TEMP HEM A DIE	(tmpHemADie)	43 DegC
TEMP DRV1 A DIE	(tmpDrv1ADie)	68 DegC
TEMP DRV2 A DIE	(tmpDrv2ADie)	65 DegC
TEMP HEM B DIE	(tmpHemBDie)	42 DegC
TEMP DRV1 B DIE	(tmpDrv1BDie)	70 DegC
TEMP DRV2 B DIE	(tmpDrv2BDie)	69 DegC
TEMP IOM A 5V	(tmpIomA5V)	53 DegC
TEMP IOM B 5V	(tmpIomB5V)	51 DegC
TEMP PSU A AMB	(tmpPsuAAmb)	47 DegC
TEMP PSU A HOT	(tmpPsuAHot)	54 DegC
TEMP PSU A PRI	(tmpPsuAPri)	62 DegC
TEMP PSU B AMB	(tmpPsuBAmb)	43 DegC
TEMP PSU B HOT	(tmpPsuBHot)	55 DegC
TEMP PSU B PRI	(tmpPsuBPri)	61 DegC
VOLT VIN PSU A	(voltVinPsuA)	203500 mV
VOLT VOUT PSU A	(voltVoutPsuA)	12552 mV
VOLT VIN PSU B	(voltVinPsuB)	204250 mV
VOLT VOUT PSU B	(voltVoutPsuB)	12546 mV
VOLT IOM A 5V	(voltIomA5v)	5056 mV
VOLT IOM B 5V	(voltIomB5v)	5068 mV
CURR IN PSU A	(currInPsuA)	2039 mA
CURR OUT PSU A	(currOutPsuA)	30468 mA
CURR IN PSU B	(currInPsuB)	2101 mA
CURR OUT PSU B	(currOutPsuB)	30281 mA
CURR IOM A 5V	(currIomA5v)	28000 mA
CURR IOM B 5V	(currIomB5v)	18250 mA
FAN ENC 1	(rpmEnc1)	7865 RPM
FAN ENC 2	(rpmEnc2)	7875 RPM
FAN ENC 3	(rpmEnc3)	7905 RPM
FAN ENC 4	(rpmEnc4)	7880 RPM
FAN IOM 1	(rpmIom1)	10505 RPM
FAN IOM 2	(rpmIom2)	9280 RPM
FAN PSU A	(rpmPsuA)	8896 RPM
FAN PSU B	(rpmPsuB)	8032 RPM

### 3.8.9 rcli "drv1 show ses"

The wddcs <device> rcli "drv1 show ses" command is used to display SES information for a SEP device on compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv1 show ses" command to display SES information for a SEP device. For example:

```
wddcs <device> rcli "drv1 show ses"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

|Status|
Online
```

```
Zoning:G2 Zoning 34x2 Config

| Identification |
Vendor:WDC
Product:UData102
SerialNum:USCOS01723MB000B
FwRev:2000-098
Secure Boot: Disabled
FwFeatures: Single-Tenant, Secure FW(DISABLED), OOBM(ENABLED),
analyze_4_7.xml:4_7

| SES Status |
CONN HOST A6:Not Installed()
CONN HOST B6:Not Installed()
```

### 3.8.10 rcli "drv2 phyinfo"

The `wddcs <device> rcli "drv2 phyinfo"` command is used to display the DRV2 SAS expander PHY information for compatible platforms.

**Step 1:** Use the `wddcs <device> rcli "drv2 phyinfo"` command to display the DRV2 SAS expander PHY information. For example:

```
wddcs <device> rcli "drv2 phyinfo"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Phy Type Link Route Sas Chg Zone Zone Conn Conn Conn Phy
Sas Sata Spin Dcm Ch Dcm Dws Hot Com Com Com Dcm
Id Rate Attr Address Cnt Grp Info Type Elem Phy Rdy
Rdy Rdy Up Rdy Mask Act Lost Plug Wake Init Sas Neg
Indx Link
Hold Tout Fail
-----
0 End* 12G T 0x5000cca2c24d358d 0x01 0x0b 0x05 0x20 0x00 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
1 End* 12G T 0x5000cca2c24d551d 0x01 0x0b 0x05 0x20 0x01 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
2 End* 12G T 0x5000cca2c24d27cd 0x01 0x0b 0x05 0x20 0x02 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
3 End* 12G T 0x5000cca284d718a5 0x01 0x0b 0x05 0x20 0x03 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
4 End* 12G T 0x5000cca2c24d3685 0x01 0x0b 0x05 0x20 0x04 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
5 End* 12G T 0x5000cca2c24ce49d 0x01 0x0b 0x05 0x20 0x05 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
6 End* 12G T 0x5000cca2a605b069 0x01 0x0b 0x05 0x20 0x06 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
7 End* 12G T 0x5000cca2c24d27f1 0x01 0x0b 0x05 0x20 0x07 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
8 End* 12G T 0x5000cca2c24d310d 0x01 0x0b 0x05 0x20 0x08 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
9 End* 12G T 0x5000cca2c24b5449 0x01 0x0b 0x05 0x20 0x09 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
```

## 3.8 rcli (Ultrastar Data60 &amp; Data102 3000)

```

10 End* 12G T 0x5000cca2c2406731 0x01 0x0b 0x05 0x20 0x0a 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
11 End* 12G T 0x5000cca2c24d2881 0x01 0x0b 0x05 0x20 0x0b 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
12 End* 12G T 0x5000cca2c24b5d85 0x01 0x0b 0x05 0x20 0x0c 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
13 End* 12G T 0x5000cca2c24ce03d 0x01 0x0b 0x05 0x20 0x0d 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
14 End* 12G T 0x5000cca2c248ef41 0x01 0x0b 0x05 0x20 0x0e 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
15 End* 12G T 0x5000cca2c246fd3d 0x01 0x0b 0x05 0x20 0x0f 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
16 End* 12G T 0x5000cca2c2468bc5 0x01 0x0b 0x05 0x20 0x10 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
17 End* 12G T 0x5000cca2c24d32c5 0x01 0x0b 0x05 0x20 0x11 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
18 End* 12G T 0x5000cca2c233f3e5 0x01 0x0b 0x05 0x20 0x12 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
19 End* 12G T 0x5000cca2c24ce375 0x01 0x0b 0x05 0x20 0x13 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
20 End* 12G T 0x5000cca2c24d371d 0x01 0x0b 0x05 0x20 0x14 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
21 End* 12G T 0x5000cca2c23cd9e9 0x01 0x0b 0x05 0x20 0x15 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
22 End* 12G T 0x5000cca2c235972d 0x01 0x0b 0x05 0x20 0x16 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
23 End* 12G T 0x5000cca2c2468df5 0x01 0x0b 0x05 0x20 0x17 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
24 End* 12G T 0x5000cca2c24d2789 0x01 0x0b 0x05 0x20 0x18 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
25 End* 12G T 0x5000cca2c24b5d3d 0x01 0x0b 0x05 0x20 0x19 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
26 End* 12G T 0x5000cca2c24d32a5 0x01 0x0b 0x05 0x20 0x1a 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
27 End* 12G T 0x5000cca2c23a40ad 0x01 0x0b 0x05 0x20 0x1b 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
28 End* 12G T 0x5000cca2c24ca095 0x01 0x0b 0x05 0x20 0x1c 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
29 End* 12G T 0x5000cca2c24c25b1 0x01 0x0b 0x05 0x20 0x1d 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
30 End* 12G T 0x5000cca2c24b197d 0x01 0x0b 0x05 0x20 0x1e 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
31 End* 12G T 0x5000cca2c24e8efd 0x01 0x0b 0x05 0x20 0x1f 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
32 End* 12G T 0x5000cca2c23c5f89 0x01 0x0b 0x05 0x20 0x20 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
33 End* 12G T 0x5000cca2c24c286d 0x01 0x0b 0x05 0x20 0x21 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x00 0x01 0x00
34 End* 12G T 0x5000cca2c2406691 0x04 0x0c 0x05 0x20 0x22 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
35 End* 12G T 0x5000cca2c24d361d 0x04 0x0c 0x05 0x20 0x23 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
36 End* 12G T 0x5000cca2c24d2851 0x04 0x0c 0x05 0x20 0x24 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
37 End* 12G T 0x5000cca2c247fec5 0x04 0x0c 0x05 0x20 0x25 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
38 End* 12G T 0x5000cca2c24b536d 0x04 0x0c 0x05 0x20 0x26 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00

```

## 3.8 rcli (Ultrastar Data60 &amp; Data102 3000)

```

39 End* 12G T 0x5000cca2c24d27b5 0x04 0x0c 0x05 0x20 0x27 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
40 End* 12G T 0x5000cca2c24c27c9 0x04 0x0c 0x05 0x20 0x28 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
41 End* 12G T 0x5000cca2c24b5d41 0x04 0x0c 0x05 0x20 0x29 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
42 End* 12G T 0x5000cca2c2409601 0x04 0x0c 0x05 0x20 0x2a 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
43 End* 12G T 0x5000cca2c24ce4d5 0x04 0x0c 0x05 0x20 0x2b 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
44 End* 12G T 0x5000cca2c24d316d 0x04 0x0c 0x05 0x20 0x2c 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
45 End* 12G T 0x5000cca2c24cf17d 0x04 0x0c 0x05 0x20 0x2d 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
46 End* 12G T 0x5000cca2c24cde29 0x04 0x0c 0x05 0x20 0x2e 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
47 End* 12G T 0x5000cca2c24aca059 0x04 0x0c 0x05 0x20 0x2f 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
48 End* 12G T 0x5000cca2c24d709d 0x04 0x0c 0x05 0x20 0x30 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
49 End* 12G T 0x5000cca2c244990d 0x04 0x0c 0x05 0x20 0x31 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
50 End* 12G T 0x5000cca2c24ce491 0x04 0x0c 0x05 0x20 0x32 0x00 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
51 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
52 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
53 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
54 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
55 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
56 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
57 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
58 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
59 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
60 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01
0x01 0x00 0x00 ----- 0x01 0x00 0x01 0x01 0x01 0x00
61 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
62 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
63 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
64 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
65 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
66 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
67 --- --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00
0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00

```

```

68 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
69 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
70 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
71 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
72 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
73 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
74 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00
75 --- --- T ---          0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00
 0x00 0x00 0x00 ----- 0x00 0x00 0x01 0x00 0x00 0x00

```

### 3.8.11 rcli "drv2 phyinfo buffer"

The wddcs <device> rcli "drv2 phyinfo buffer" command is used to display the DRV2 SAS expander PHY buffer information for compatible platforms.

**Step 1:** Use the wddcs <device> rcli "drv2 phyinfo buffer" command to display the DRV2 SAS expander PHY buffer information. For example:

```
wddcs <device> rcli "drv2 phyinfo buffer"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
PHY Link Drv Buffer SAS SAS SAS SATA SATA Conn
Conn OAF Snoop
ID Rate Link Enable Buffer Buffer Buffer Buffer Buffer Mgmt
Mgmt Early TMF
Rate 3G 6G 12G 3G 6G 3/6/12G
24G Accept

-----
0 12G 12G - - * - - * - -
- -
1 12G 12G - - * - - - * - -
- -
2 12G 12G - - * - - - * - -
- -
3 12G 12G - - * - - - * - -
- -
4 12G 12G - - * - - - * - -
- -
5 12G 12G - - * - - - * - -
- -
6 12G 12G - - * - - - * - -
- -
7 12G 12G - - * - - - * - -
- -
8 12G 12G - - * - - - * - -
- -
```

9	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
10	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
11	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
12	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
13	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
14	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
15	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
16	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
17	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
18	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
19	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
20	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
21	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
22	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
23	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
24	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
25	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
26	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
27	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
28	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
29	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
30	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
31	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
32	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
33	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
34	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
35	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
36	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
37	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-

38	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
39	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
40	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
41	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
42	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
43	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
44	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
45	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
46	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
47	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
48	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
49	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
50	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
51	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
52	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
53	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
54	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
55	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
56	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
57	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
58	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
59	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
60	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
61	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
62	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
63	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
64	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
65	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
66	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-

67	---	---	-	-	*	-	-	*	-	-
68	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
69	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
70	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
71	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
72	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
73	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
74	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-
75	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	*	-	-	*	-	-

### 3.8.12 rcli "drv2 show phys"

The wddcs <device> rcli "drv2 show phys" command is used to display the PHY information of the DRV2 SAS expander for compatible platforms.

- Step 1:** Use the wddcs <device> rcli "drv2 show phys" command to display the PHY information of the DRV2 SAS expander. For example:

```
wddcs <device> rcli "drv2 show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

DRV2 Expander PHYS
  Id  Type   SAS          Rate  Buffering
  --  --  --
  0 : DRV 5000CCA2C24D358D    12G  None
  1 : DRV 5000CCA2C24D551D    12G  None
  2 : DRV 5000CCA2C24D27CD    12G  None
  3 : DRV 5000CCA284D718A5    12G  None
  4 : DRV 5000CCA2C24D3685    12G  None
  5 : DRV 5000CCA2C24CE49D    12G  None
  6 : DRV 5000CCA2A605B069    12G  None
  7 : DRV 5000CCA2C24D27F1    12G  None
  8 : DRV 5000CCA2C24D310D    12G  None
  9 : DRV 5000CCA2C24B5449    12G  None
 10 : DRV 5000CCA2C2406731    12G  None
 11 : DRV 5000CCA2C24D2881    12G  None
 12 : DRV 5000CCA2C24B5D85    12G  None
 13 : DRV 5000CCA2C24CE03D    12G  None
 14 : DRV 5000CCA2C248EF41    12G  None
 15 : DRV 5000CCA2C246FD3D    12G  None
 16 : DRV 5000CCA2C2468BC5    12G  None
 17 : DRV 5000CCA2C24D32C5    12G  None
 18 : DRV 5000CCA2C233F3E5    12G  None
 19 : DRV 5000CCA2C24CE375    12G  None
```

20	:	DRV	5000CCA2C24D371D	12G	None
21	:	DRV	5000CCA2C23CD9E9	12G	None
22	:	DRV	5000CCA2C235972D	12G	None
23	:	DRV	5000CCA2C2468DF5	12G	None
24	:	DRV	5000CCA2C24D2789	12G	None
25	:	DRV	5000CCA2C24B5D3D	12G	None
26	:	DRV	5000CCA2C24D32A5	12G	None
27	:	DRV	5000CCA2C23A40AD	12G	None
28	:	DRV	5000CCA2C24CA095	12G	None
29	:	DRV	5000CCA2C24C25B1	12G	None
30	:	DRV	5000CCA2C24B197D	12G	None
31	:	DRV	5000CCA2C24E8EFD	12G	None
32	:	DRV	5000CCA2C23C5F89	12G	None
33	:	DRV	5000CCA2C24C286D	12G	None
34	:	DRV	5000CCA2C2406691	12G	None
35	:	DRV	5000CCA2C24D361D	12G	None
36	:	DRV	5000CCA2C24D2851	12G	None
37	:	DRV	5000CCA2C247FEC5	12G	None
38	:	DRV	5000CCA2C24B536D	12G	None
39	:	DRV	5000CCA2C24D27B5	12G	None
40	:	DRV	5000CCA2C24C27C9	12G	None
41	:	DRV	5000CCA2C24B5D41	12G	None
42	:	DRV	5000CCA2C2409601	12G	None
43	:	DRV	5000CCA2C24CE4D5	12G	None
44	:	DRV	5000CCA2C24D316D	12G	None
45	:	DRV	5000CCA2C24CF17D	12G	None
46	:	DRV	5000CCA2C24CDE29	12G	None
47	:	DRV	5000CCA2C24CA059	12G	None
48	:	DRV	5000CCA2C24D709D	12G	None
49	:	DRV	5000CCA2C244990D	12G	None
50	:	DRV	5000CCA2C24CE491	12G	None
51	:	INT	5000CCAB05440B37	12G	None
52	:	INT	5000CCAB05440B37	12G	None
53	:	INT	5000CCAB05440B37	12G	None
54	:	INT	5000CCAB05440B37	12G	None
55	:	INT	5000CCAB05440B37	12G	None
56	:	INT	5000CCAB05440B37	12G	None
57	:	INT	5000CCAB05440B37	12G	None
58	:	INT	5000CCAB05440B37	12G	None
59	:	INT	5000CCAB05440B37	12G	None
60	:	INT	5000CCAB05440B37	12G	None
61	:	N/C	Disabled		
62	:	N/C	Disabled		
63	:	N/C	Disabled		
64	:	N/C	Disabled		
65	:	N/C	Disabled		
66	:	N/C	Disabled		
67	:	N/C	Disabled		
68	:	N/C	Disabled		
69	:	N/C	Disabled		
70	:	N/C	Disabled		
71	:	N/C	Disabled		
72	:	N/C	Disabled		
73	:	N/C	Disabled		
74	:	N/C	Disabled		
75	:	N/C	Disabled		
76	:	VRT	5000CCAB05440B7F	SMP	Target
77	:	VRT	5000CCAB05440B7E	SSP	Target
78	:	VRT	5000CCAB05440B7D	SSP	Initiator

79 : N/C Not Used

### 3.8.13 rcli "hema show hosts"

The wddcs <device> rcli "hema show hosts" command is used to display the host connection information for HEM A on supported platforms.

- Step 1:** Use the wddcs <device> rcli "hema show hosts" command to display the host connection information for HEM A. For example:

```
wddcs <device> rcli "hema show hosts"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

CONN HOST A1 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 0 : 12G : 0x500062B211A5C148 : Ready
PHY 1 : 12G : 0x500062B211A5C148 : Ready
PHY 2 : 12G : 0x500062B211A5C148 : Ready
PHY 3 : 12G : 0x500062B211A5C148 : Ready

CONN HOST A2 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 4 : 12G : 0x500062B211A5C148 : Ready
PHY 5 : 12G : 0x500062B211A5C148 : Ready
PHY 6 : 12G : 0x500062B211A5C148 : Ready
PHY 7 : 12G : 0x500062B211A5C148 : Ready

CONN HOST A3 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760005 ( 3G 6G 12G )
PHY 8 : 12G : 0x500062B2095F7840 : Ready
PHY 9 : 12G : 0x500062B2095F7840 : Ready
PHY 10 : 12G : 0x500062B2095F7840 : Ready
PHY 11 : 12G : 0x500062B2095F7840 : Ready

CONN HOST A4 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 ( 3G 6G )
PHY 12 : 12G : 0x500062B2095F7840 : Ready
PHY 13 : 12G : 0x500062B2095F7840 : Ready
PHY 14 : 12G : 0x500062B2095F7840 : Ready
PHY 15 : 12G : 0x500062B2095F7840 : Ready

CONN HOST A5 : OK, Cable(-): ZG:0A LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 16 : 12G : 0x500062B211A505C0 : Ready
PHY 17 : 12G : 0x500062B211A505C0 : Ready
PHY 18 : 12G : 0x500062B211A505C0 : Ready
PHY 19 : 12G : 0x500062B211A505C0 : Ready

CONN HOST A6 : Not Installed
PHY 20 : ----- : No Link
PHY 21 : ----- : No Link
PHY 22 : ----- : No Link
PHY 23 : ----- : No Link
```

### 3.8.14 rcli "hema show phys"

The wddcs <device> rcli "hema show phys" command is used to display the PHY information for HEM A for supported platforms.

**Step 1:** Use the wddcs <device> rcli "hema show phys" command to display the PHY information for HEM A. For example:

```
wddcs <device> rcli "hema show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

HEM Expander PHYS
Id  Type   SAS          Rate  Buffering
-----
 0 : HST  500062B211A5C148  12G  None
 1 : HST  500062B211A5C148  12G  None
 2 : HST  500062B211A5C148  12G  None
 3 : HST  500062B211A5C148  12G  None
 4 : HST  500062B211A5C148  12G  None
 5 : HST  500062B211A5C148  12G  None
 6 : HST  500062B211A5C148  12G  None
 7 : HST  500062B211A5C148  12G  None
 8 : HST  500062B2095F7840  12G  None
 9 : HST  500062B2095F7840  12G  None
10 : HST  500062B2095F7840  12G  None
11 : HST  500062B2095F7840  12G  None
12 : HST  500062B2095F7840  12G  None
13 : HST  500062B2095F7840  12G  None
14 : HST  500062B2095F7840  12G  None
15 : HST  500062B2095F7840  12G  None
16 : HST  500062B211A505C0  12G  None
17 : HST  500062B211A505C0  12G  None
18 : HST  500062B211A505C0  12G  None
19 : HST  500062B211A505C0  12G  None
20 : HST
21 : HST
22 : HST
23 : HST
24 : INT  5000CCAB05440B3F  12G  None
25 : INT  5000CCAB05440B3F  12G  None
26 : INT  5000CCAB05440B3F  12G  None
27 : INT  5000CCAB05440B3F  12G  None
28 : INT  5000CCAB05440B3F  12G  None
29 : INT  5000CCAB05440B3F  12G  None
30 : INT  5000CCAB05440B3F  12G  None
31 : INT  5000CCAB05440B3F  12G  None
32 : INT  5000CCAB05440B3F  12G  None
33 : INT  5000CCAB05440B3F  12G  None
34 : INT  5000CCAB05440B7F  12G  None
35 : INT  5000CCAB05440B7F  12G  None
36 : INT  5000CCAB05440B7F  12G  None
37 : INT  5000CCAB05440B7F  12G  None
38 : INT  5000CCAB05440B7F  12G  None
```

```

39 : INT 5000CCAB05440B7F    12G  None
40 : INT 5000CCAB05440B7F    12G  None
41 : INT 5000CCAB05440B7F    12G  None
42 : INT 5000CCAB05440B7F    12G  None
43 : INT 5000CCAB05440B7F    12G  None
44 : IOC 5000CCAB05440B77   12G  None
45 : IOC 5000CCAB05440B77   12G  None
46 : N/C Disabled
47 : N/C Disabled
48 : N/C Disabled
49 : N/C Disabled
50 : N/C Disabled
51 : N/C Disabled
52 : N/C Disabled
53 : N/C Disabled
54 : N/C Disabled
55 : N/C Disabled
56 : VRT 5000CCAB05440B37   SMP Target
57 : VRT 5000CCAB05440B36   SSP Target
58 : VRT 5000CCAB05440B35   SSP Initiator
59 : N/C Not Used

```

### 3.8.15 rcli "hemb show hosts"

The wddcs <device> rcli "hemb show hosts" command is used to display the host connection information for HEM B on supported platforms.

- Step 1:** Use the wddcs <device> rcli "hemb show hosts" command to display the host connection information for HEM B. For example:

```
wddcs <device> rcli "hemb show hosts"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

CONN HOST B1 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 0 : 12G : 0x500062B211A5C140 : Ready
PHY 1 : 12G : 0x500062B211A5C140 : Ready
PHY 2 : 12G : 0x500062B211A5C140 : Ready
PHY 3 : 12G : 0x500062B211A5C140 : Ready

CONN HOST B2 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 4 : 12G : 0x500062B211A5C140 : Ready
PHY 5 : 12G : 0x500062B211A5C140 : Ready
PHY 6 : 12G : 0x500062B211A5C140 : Ready
PHY 7 : 12G : 0x500062B211A5C140 : Ready

CONN HOST B3 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 ( 3G 6G 12G )
PHY 8 : 12G : 0x500062B2095F7848 : Ready
PHY 9 : 12G : 0x500062B2095F7848 : Ready
PHY 10 : 12G : 0x500062B2095F7848 : Ready
PHY 11 : 12G : 0x500062B2095F7848 : Ready
```

```

CONN HOST B4 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 ( 3G 6G 12G )
PHY 12 : 12G : 0x500062B2095F7848 : Ready
PHY 13 : 12G : 0x500062B2095F7848 : Ready
PHY 14 : 12G : 0x500062B2095F7848 : Ready
PHY 15 : 12G : 0x500062B2095F7848 : Ready

CONN HOST B5 : OK, Cable(-): ZG:0A LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 16 : 12G : 0x500062B211A505C1 : Ready
PHY 17 : 12G : 0x500062B211A505C1 : Ready
PHY 18 : 12G : 0x500062B211A505C1 : Ready
PHY 19 : 12G : 0x500062B211A505C1 : Ready

CONN HOST B6 : Not Installed
PHY 20 : : ----- : No Link
PHY 21 : : ----- : No Link
PHY 22 : : ----- : No Link
PHY 23 : : ----- : No Link

```

### 3.8.16 rcli "hemb show phys"

The wddcs <device> rcli "hemb show phys" command is used to display the PHY information for HEM B for supported platforms.

**Step 1:** Use the wddcs <device> rcli "hemb show phys" command to display the PHY information for HEM B. For example:

```
wddcs <device> rcli "hemb show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

HEM Expander PHYS
  Id  Type   SAS          Rate  Buffering
  --  --  -----
  0 : HST 500062B211A5C140    12G  None
  1 : HST 500062B211A5C140    12G  None
  2 : HST 500062B211A5C140    12G  None
  3 : HST 500062B211A5C140    12G  None
  4 : HST 500062B211A5C140    12G  None
  5 : HST 500062B211A5C140    12G  None
  6 : HST 500062B211A5C140    12G  None
  7 : HST 500062B211A5C140    12G  None
  8 : HST 500062B2095F7848    12G  None
  9 : HST 500062B2095F7848    12G  None
 10 : HST 500062B2095F7848    12G  None
 11 : HST 500062B2095F7848    12G  None
 12 : HST 500062B2095F7848    12G  None
 13 : HST 500062B2095F7848    12G  None
 14 : HST 500062B2095F7848    12G  None
 15 : HST 500062B2095F7848    12G  None
 16 : HST 500062B211A505C1    12G  None
 17 : HST 500062B211A505C1    12G  None
 18 : HST 500062B211A505C1    12G  None
 19 : HST 500062B211A505C1    12G  None
```

```

20 : HST
21 : HST
22 : HST
23 : HST
24 : INT 5000CCAB05440B3B    12G  None
25 : INT 5000CCAB05440B3B    12G  None
26 : INT 5000CCAB05440B3B    12G  None
27 : INT 5000CCAB05440B3B    12G  None
28 : INT 5000CCAB05440B3B    12G  None
29 : INT 5000CCAB05440B3B    12G  None
30 : INT 5000CCAB05440B3B    12G  None
31 : INT 5000CCAB05440B3B    12G  None
32 : INT 5000CCAB05440B3B    12G  None
33 : INT 5000CCAB05440B3B    12G  None
34 : INT 5000CCAB05440B7B    12G  None
35 : INT 5000CCAB05440B7B    12G  None
36 : INT 5000CCAB05440B7B    12G  None
37 : INT 5000CCAB05440B7B    12G  None
38 : INT 5000CCAB05440B7B    12G  None
39 : INT 5000CCAB05440B7B    12G  None
40 : INT 5000CCAB05440B7B    12G  None
41 : INT 5000CCAB05440B7B    12G  None
42 : INT 5000CCAB05440B7B    12G  None
43 : INT 5000CCAB05440B7B    12G  None
44 : IOC 5000CCAB05440B37   12G  None
45 : IOC 5000CCAB05440B37   12G  None
46 : N/C Disabled
47 : N/C Disabled
48 : N/C Disabled
49 : N/C Disabled
50 : N/C Disabled
51 : N/C Disabled
52 : N/C Disabled
53 : N/C Disabled
54 : N/C Disabled
55 : N/C Disabled
56 : VRT 5000CCAB05440B77   SMP Target
57 : VRT 5000CCAB05440B76   SSP Target
58 : VRT 5000CCAB05440B75   SSP Initiator
59 : N/C Not Used

```

### 3.8.17 rcli "hem phyinfo"

The wddcs <device> rcli "hem phyinfo" command is used to display the HEM SAS expander PHY information for compatible platforms.

**Step 1:** Use the wddcs <device> rcli "hem phyinfo" command to display the HEM SAS expander PHY information. For example:

```
wddcs <device> rcli "hem phyinfo"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Phy Type Link Route Sas          Chg  Zone Zone Conn Conn Conn Phy
Sas   Sata Spin Dcm   Ch     Dcm  Dws  Hot  Com  Com  Com  Dcm
```

## 3.8 rcli (Ultrastar Data60 &amp; Data102 3000)

Id	Rate	Attr	Address	Cnt	Grp	Info	Type	Elem	Phy	Rdy				
											Rdy	Rdy	Indx	Link
											Hold	Tout	Fail	
0	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
1	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
2	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
3	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
4	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
5	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
6	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
7	End	12G	T 0x500062b211a5c148	0x0b	0x08	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
8	End	12G	T 0x500062b2095f7840	0x01	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
9	End	12G	T 0x500062b2095f7840	0x01	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
10	End	12G	T 0x500062b2095f7840	0x02	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
11	End	12G	T 0x500062b2095f7840	0x02	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
12	End	12G	T 0x500062b2095f7840	0x02	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
13	End	12G	T 0x500062b2095f7840	0x02	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
14	End	12G	T 0x500062b2095f7840	0x02	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
15	End	12G	T 0x500062b2095f7840	0x02	0x09	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
16	End	12G	T 0x500062b211a505c0	0x01	0xa0	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
17	End	12G	T 0x500062b211a505c0	0x01	0xa0	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
18	End	12G	T 0x500062b211a505c0	0x01	0xa0	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
19	End	12G	T 0x500062b211a505c0	0x01	0xa0	0x05	0x05	0x6a	0x03	0x01	0x01	0x00	0x00	
20	--	--	T ---								0x00	0xa0	0x05	0x05
21	--	--	T ---								0x00	0xa0	0x05	0x05
22	--	--	T ---								0x00	0xa0	0x05	0x05
23	--	--	T ---								0x00	0xa0	0x05	0x05
24	Exp	12G	T 0x5000ccab05440b3f	0x02	0x01	0x37	0x12	0x00	0x09	0x01	0x01	0x00	0x00	
25	Exp	12G	T 0x5000ccab05440b3f	0x02	0x01	0x37	0x12	0x00	0x09	0x01	0x01	0x00	0x00	
26	Exp	12G	T 0x5000ccab05440b3f	0x02	0x01	0x37	0x12	0x00	0x09	0x01	0x01	0x00	0x00	



### 3.8.18 rcli "hem phyinfo buffer"

The wddcs <device> rcli "hem phyinfo buffer" command is used to display the HEM SAS expander PHY buffer information for compatible platforms.

- Step 1:** Use the wddcs <device> rcli "hem phyinfo buffer" command to display the HEM SAS expander PHY buffer information. For example:

```
wddcs <device> rcli "hem phyinfo buffer"
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

Device: <device>										
PHY	Link	Drv	Buffer	SAS	SAS	SAS	SATA	SATA	Conn	Mgmt
Conn	OAF	Snoop	ID	Rate	Link	Enable	Buffer	Buffer	Buffer	Mgmt
Mgmt	Early	TMF		Rate			3G	6G	12G	3 / 6 / 12G
24G	Accept									
0	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
1	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
2	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
3	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
4	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
5	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
6	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
7	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
8	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
9	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
10	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
11	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
12	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
13	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
14	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
15	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
16	12G	12G	-	-	*	-	-	*	-	-
-	-	-								
17	12G	12G	-	-	*	-	-	*	-	-
-	-	-								

18	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
19	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
20	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
21	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
22	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
23	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
24	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
25	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
26	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
27	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
28	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
29	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
30	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
31	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
32	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
33	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
34	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
35	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
36	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
37	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
38	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
39	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
40	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
41	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
42	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
43	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
44	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
45	12G	12G	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-
46	---	---	-	-	*	-	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-	-

47	---	---	-	-	*	-	-	*	-	-
48	---	---	-	-	*	-	-	*	-	-
49	---	---	-	-	*	-	-	*	-	-
50	---	---	-	-	*	-	-	*	-	-
51	---	---	-	-	*	-	-	*	-	-
52	---	---	-	-	*	-	-	*	-	-
53	---	---	-	-	*	-	-	*	-	-
54	---	---	-	-	*	-	-	*	-	-
55	---	---	-	-	*	-	-	*	-	-
-	-	-	-	-	-	-	-	-	-	-

### 3.8.19 rcli "hem show hosts"

The wddcs <device> rcli "hem show hosts" command is used to display the host connection information for HEM A and HEM B on supported platforms.

- Step 1:** Use the wddcs <device> rcli "hem show hosts" command to display the host connection information for HEM A and HEM B. For example:

```
wddcs <device> rcli "hem show hosts"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

CONN HOST A1 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 0 : 12G : 0x500062B211A5C148 : Ready
PHY 1 : 12G : 0x500062B211A5C148 : Ready
PHY 2 : 12G : 0x500062B211A5C148 : Ready
PHY 3 : 12G : 0x500062B211A5C148 : Ready

CONN HOST A2 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 4 : 12G : 0x500062B211A5C148 : Ready
PHY 5 : 12G : 0x500062B211A5C148 : Ready
PHY 6 : 12G : 0x500062B211A5C148 : Ready
PHY 7 : 12G : 0x500062B211A5C148 : Ready

CONN HOST A3 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760005 ( 3G 6G 12G )
PHY 8 : 12G : 0x500062B2095F7840 : Ready
PHY 9 : 12G : 0x500062B2095F7840 : Ready
PHY 10 : 12G : 0x500062B2095F7840 : Ready
PHY 11 : 12G : 0x500062B2095F7840 : Ready

CONN HOST A4 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 ( 3G 6G )
PHY 12 : 12G : 0x500062B2095F7840 : Ready
PHY 13 : 12G : 0x500062B2095F7840 : Ready
```

```

PHY 14 : 12G : 0x500062B2095F7840 : Ready
PHY 15 : 12G : 0x500062B2095F7840 : Ready

CONN HOST A5 : OK, Cable(-): ZG:0A LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 16 : 12G : 0x500062B211A505C0 : Ready
PHY 17 : 12G : 0x500062B211A505C0 : Ready
PHY 18 : 12G : 0x500062B211A505C0 : Ready
PHY 19 : 12G : 0x500062B211A505C0 : Ready

CONN HOST A6 : Not Installed
PHY 20 : ----- : No Link
PHY 21 : ----- : No Link
PHY 22 : ----- : No Link
PHY 23 : ----- : No Link

```

### 3.8.20 rcli "hem show phys"

The wddcs <device> rcli "hem show phys" command is used to display the PHY information for HEM A and HEM B for supported platforms.

**Step 1:** Use the wddcs <device> rcli "hem show phys" command to display the PHY information for HEM A and HEM B. For example:

```
wddcs <device> rcli "hem show phys"

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

HEM Expander PHYS
Id  Type  SAS          Rate  Buffering
-----
```

Id	Type	SAS	Rate	Buffering
0	HST	500062B211A5C148	12G	None
1	HST	500062B211A5C148	12G	None
2	HST	500062B211A5C148	12G	None
3	HST	500062B211A5C148	12G	None
4	HST	500062B211A5C148	12G	None
5	HST	500062B211A5C148	12G	None
6	HST	500062B211A5C148	12G	None
7	HST	500062B211A5C148	12G	None
8	HST	500062B2095F7840	12G	None
9	HST	500062B2095F7840	12G	None
10	HST	500062B2095F7840	12G	None
11	HST	500062B2095F7840	12G	None
12	HST	500062B2095F7840	12G	None
13	HST	500062B2095F7840	12G	None
14	HST	500062B2095F7840	12G	None
15	HST	500062B2095F7840	12G	None
16	HST	500062B211A505C0	12G	None
17	HST	500062B211A505C0	12G	None
18	HST	500062B211A505C0	12G	None
19	HST	500062B211A505C0	12G	None
20	HST			
21	HST			
22	HST			

```
23 : HST
24 : INT 5000CCAB05440B3F    12G  None
25 : INT 5000CCAB05440B3F    12G  None
26 : INT 5000CCAB05440B3F    12G  None
27 : INT 5000CCAB05440B3F    12G  None
28 : INT 5000CCAB05440B3F    12G  None
29 : INT 5000CCAB05440B3F    12G  None
30 : INT 5000CCAB05440B3F    12G  None
31 : INT 5000CCAB05440B3F    12G  None
32 : INT 5000CCAB05440B3F    12G  None
33 : INT 5000CCAB05440B3F    12G  None
34 : INT 5000CCAB05440B7F    12G  None
35 : INT 5000CCAB05440B7F    12G  None
36 : INT 5000CCAB05440B7F    12G  None
37 : INT 5000CCAB05440B7F    12G  None
38 : INT 5000CCAB05440B7F    12G  None
39 : INT 5000CCAB05440B7F    12G  None
40 : INT 5000CCAB05440B7F    12G  None
41 : INT 5000CCAB05440B7F    12G  None
42 : INT 5000CCAB05440B7F    12G  None
43 : INT 5000CCAB05440B7F    12G  None
44 : IOC 5000CCAB05440B77   12G  None
45 : IOC 5000CCAB05440B77   12G  None
46 : N/C Disabled
47 : N/C Disabled
48 : N/C Disabled
49 : N/C Disabled
50 : N/C Disabled
51 : N/C Disabled
52 : N/C Disabled
53 : N/C Disabled
54 : N/C Disabled
55 : N/C Disabled
56 : VRT 5000CCAB05440B37   SMP Target
57 : VRT 5000CCAB05440B36   SSP Target
58 : VRT 5000CCAB05440B35   SSP Initiator
59 : N/C Not Used
```

## 3.9 show

The `wddcs show` command is used to scan for SEP devices within WD enclosures and display their product or device information.

### Options

The following sections provide instructions for using each of these command options:

- `show` scans for all enclosure products and displays the device handle, product description, serial number, firmware revision, and product name
- `show handles` displays connected drives with slot number, serial number, capacity, port address, expander, and OS device handle name
- `-j` formats response as JSON

### Platform Support

The `wddcs show` command and options are supported on the following platforms:

*Table 20: Current Products*

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
show	✓	✓	✓	✓	✗	✗	✗
show handles	✓	✓	✓	✓	✗	✗	✗

*Table 21: EOL Products*

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
show	✓	✓	✓	✓	✓
show handles	✗	✗	✗	✓	✓

### 3.9.1 show

The `wddcs show` command is used to scan for all SEP devices within WD enclosures and display the following information:

- SEP device handle
- Product ID
- Serial number
- Firmware version
- Product name

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

- a. To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

## 3.9.2 show handles

The `wddcs show handles` command is used to scan for all connected drives and display the following information:

- Slot number
- Serial number
- Capacity
- Port address
- Expander
- Expander PHY ID

- OS device handle
- Drive firmware version
- Drive model



**Note:** The output will only include information for WD enclosures.

**Step 1:** Use the `wddcs show handles` command to display the device information:

**Linux Example:**

```
wddcs show handles

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives to collect data from. Please wait...

Device: /dev/sg1

Enclosure IOM : A
Enclosure SAS Address: 5000CCAB0411323C

Slot SN Cap(GB) Port Address Expander PhyId
Drive Handles Firmware Model
-----
0 2MGMX1BB 18000 5000CCA2B424314D 2:5000CCAB0411327F 0 /
dev/sddw /dev/sg130 C680 WUH721818AL5204
1 2MGL463B 18000 5000CCA2B420F9BD 2:5000CCAB0411327F 1 /
dev/sddx /dev/sg131 C680 WUH721818AL5204
2 2MGLV3RB 18000 5000CCA2B42242ED 2:5000CCAB0411327F 2 /
dev/sdea /dev/sg134 C680 WUH721818AL5204
3 2MGLV4GB 18000 5000CCA2B4224349 2:5000CCAB0411327F 3 /
dev/sdeb /dev/sg135 C680 WUH721818AL5204
4 2MGLV45B 18000 5000CCA2B4224325 2:5000CCAB0411327F 4 /
dev/sdec /dev/sg136 C680 WUH721818AL5204
5 2MGM1V3B 18000 5000CCA2B422A7DD 2:5000CCAB0411327F 5 /
dev/sdee /dev/sg138 C680 WUH721818AL5204
...
...
```

**Windows Example:**

```
wddcs show handles

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Scanning for drives to collect data from. Please wait...

Device: <device>

Enclosure IOM : A
Enclosure SAS Address: 5000CCAB0300C09E

Slot SN Cap(GB) NAA WWID Expander PhyId
Drive Handle Firmware Model
-----
```

0	NCGKYB7Z C907	6001	5000CCA24D20A220 HUS726060AL4214	1:5000CCAB0300C0BF	23	PD1
1	2EG5Y6ER AD05	8001	5000CCA23B0ACDFC HUH728080AL4200	1:5000CCAB0300C0BF	22	PD2
2	NCGKXEXZ C907	6001	5000CCA24D209468 HUS726060AL4214	1:5000CCAB0300C0BF	17	PD3
3	NCGKXL4Z C907	6001	5000CCA24D209674 HUS726060AL4214	1:5000CCAB0300C0BF	12	PD4
4	NCGKXE6Z C907	6001	5000CCA24D209410 HUS726060AL4214	1:5000CCAB0300C0BF	8	PD5
5	NCGKXHLZ C907	6001	5000CCA24D209538 HUS726060AL4214	1:5000CCAB0300C0BF	6	PD6
6	NCGKXL7Z C907	6001	5000CCA24D209680 HUS726060AL4214	1:5000CCAB0300C0BF	1	PD7
7	NCGKXUDZ C907	6001	5000CCA24D2099F8 HUS726060AL4214	2:5000CCAB0300C0DF	27	PD8
8	NCGKXMYZ C907	6001	5000CCA24D209754 HUS726060AL4214	2:5000CCAB0300C0DF	25	PD9
9	NCGKYSJZ C907	6001	5000CCA24D20A814 HUS726060AL4214	2:5000CCAB0300C0DF	17	
PD10						
10	NCGKYVTZ C907	6001	5000CCA24D20A9A8 HUS726060AL4214	2:5000CCAB0300C0DF	13	
PD11						
	...					

- a. To view the response in JSON format, use the `-j` option:

```
wddcs show handles -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "/dev/sg15",
        "error": "Operation not supported on this product"
      },
      {
        "device": "/dev/sg2",
        "enclosureIom": "A",
        "enclosureSasAddress": "5000CCAB040C303C",
        "media": [
          {
            "slot": "0",
            "serialNumber": "8DGN1RWH",
            "portAddress": "5000CCA2532477C9",
            "expander": "1:5000CCAB040C303F",
            "driveHandle": ""
          },
          {
            ...
          }
        ]
      }
    ]
  }
}
```

```
        } ,  
        {  
          ...  
        }  
      ]  
    }
```

- b. To limit the results to a single device, include the device handle:

```
wddcs <device> show handles
```

## 3.10 version

The `wddcs version` command is used to print the version of the installed WDDCS Tool and its modules.

**Step 1:** Use the `wddcs version` command to print the version of the installed WDDCS Tool and its modules:

```
wddcs version
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

MODULE      VERSION      HASH
-----      -----      -----
wddcs        4.3.2.0    703c136713b092faaa075c48420d7d1962b7e080
yadl         2.11.3     3a5d9977bc048d1904ef1a6a243ee1a1b6b7602c
yextata     2.3.5      eeafb2436792d3361379a645bc4068f84350c52e
yextnvme   10.0.0     58ccb10b86ef31549e2dafb54b1767d7ed3e2d8b
yextscsi    2.7.1      14a58a338cf097d1c59dc4d2f81395c3a215bde7
yextses     1.10.0    0a739a2f4b1105361ffc56a1df4d2cd6befed6d1
cutils       2.1.0     a7503822feeb01d1a46e59ff91d45039378b7801
```

## 3.11 zone

The `wddcs zone` command—along with its options—is used to configure zoning for certain WD enclosures with FW version 2030-026 and later.

### Options

The following sections provide instructions for using each of these command options:

- `config=<value>` – configures zone setting to the given value:
  - A value of 0 disables zoning
  - The values of 1 through 3 enable a pre-defined zoning configuration. See your platform's User Guide for more information about each pre-defined zoning configuration.
- `file=<file>` – sends a binary zone configuration file to the IOM. See [File-Based Zoning \(page 274\)](#) for more information about file-based zoning.
- `status` – displays the current zone configuration setting

### Platform Support

The `wddcs zone` command and options are supported on the following platforms:

*Table 22: Current Products*

Command	Data60	Data60 3000 Series	Data102	Data102 3000 Series	Data24	Data24 3200	Data24 4000
<code>zone config=0 (disable)</code>	✓	✗	✓	✗	✗	✗	✗
<code>zone config=1</code>	✓	✗	✓	✗	✗	✗	✗
<code>zone config=2</code>	✓	✗	✓	✗	✗	✗	✗
<code>zone config=3</code>	✓	✗	✓	✗	✗	✗	✗
<code>zone file=&lt;file&gt;</code>	✓	✓	✓	✓	✗	✗	✗
<code>zone status</code>	✓	✓	✓	✓	✗	✗	✗

*Table 23: EOL Products*

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
<code>zone config=0 (disable)</code>	✗	✗	✗	✗	✗
<code>zone config=1</code>	✗	✗	✗	✗	✗

Command	Storage Enclosure Basic	4U60 G1 Storage Enclosure	2U24 Flash Storage Platform	4U60 G2 Storage Enclosure	Serv60+8
zone config=2	✖	✖	✖	✖	✖
zone config=3	✖	✖	✖	✖	✖
zone file=<file>	✖	✖	✖	✖	✖
zone status	✖	✖	✖	✖	✖



**Note:** For unsupported enclosures, the wddcs zone command will return operation not supported on this product.

### 3.11.1 zone config (enable zoning)

The wddcs <device> zone config command—with the values of 1 through 3—is used to enable zoning for a single device within supported WD enclosures. For more information about each pre-defined zoning configuration, see your platform's User Guide.



**Caution:** Zone configuration should only be performed during a maintenance window, when the system is not in production.

**Step 1:** Use the wddcs <device> zone config command with the values of 1 - 3 to enable zoning:

```
wddcs <device> zone config=1

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
This zoning administration activity is designed to take place while the JBOD/
F
platform is offline and not in production. The IOM in question will go
offline
for a short period of time while the predefined zoning configuration is
applied.
If you want proceed with changing the zoning configuration, press 'Y' or 'y':
Y

Setting zones to pre-configured value of 1 to SAS address 5000CCAB050E753C...
Zoning has been enabled to configuration type 1
```

**Step 2:** Repeat the wddcs <device> zone config command to enable zoning for the second device.

### 3.11.2 zone config (disable zoning)

The `wddcs <device> zone config` command—with a value of 0—is used to disable zoning for a single device within supported WD enclosures.



**Caution:** Zone configuration should only be performed during a maintenance window, when the system is not in production.

**Step 1:** Use the `wddcs <device> zone config` command with a value of 0 to disable zoning:

```
wddcs <device> zone config=0

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
This zoning administration activity is designed to take place while the JBOD/
F
platform is offline and not in production. The IOM in question will go
offline
for a short period of time while the predefined zoning configuration is
applied.
If you want proceed with changing the zoning configuration, press 'Y' or
'Y':
```

**Step 2:** Enter `y` or `Y` to proceed with the zoning configuration change:

```
Y

Setting zones to pre-configured value of 0 to SAS address 5000CCAB0411323C...
Zoning has been disabled.
```

### 3.11.3 zone file

The `wddcs <device> zone file=<file>` command is used to send a binary zone configuration file to a single IOM/SEP device. For more information on file-based zoning and options for disabling it, see [File-Based Zoning \(page 274\)](#).



**Caution:** Zone configuration should only be performed during a maintenance window, when the system is not in production.



**Note:** For products with a dual-IOM configuration, the file only needs to be sent to one IOM. Once activated, both IOMs will have the same zoning configuration.



**Tip:** For information about obtaining and using zoning files, please see the *File-Based Zoning* section of your platform's User Guide.

**Step 1:** Use the `wddcs <device> zone file=<file>` command to send a binary zone configuration file to a single IOM/SEP device:

If the zoning file **is not** compatible with the enclosure, the user will be notified:

```
wddcs <device> zone file=<file>
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>  
ERROR: The file is not compatible with this product
```

If the file **is** compatible, the command will produce the following output:

```
wddcs <device> zone file=<file>
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>  
CAUTION: This command will send a T10 zoning configuration to the IOM in question and activate the configuration by resetting the IOM.
```

```
This zoning administration activity is designed to take place while the JBOD/F platform is offline and not in production. The IOM in question will go offline for a short period of time while the zoning configuration is activated
```

```
If you still prefer to continue with this method, press 'Y' or 'y':
```

The user is notified that the IOM will go offline and is prompted to confirm the action.

**Step 2:** Enter **y** or **Y** to proceed:

```
Y
```

```
Sent 1 segment(s)  
Waiting for completion: 5 second(s) - Status 0x00  
Waited the maximum limit of 5 seconds  
Configuration file was downloaded and activated successfully
```

### 3.11.3.1 File-Based Zoning

Zoning configurations via standard methods (i.e. OOBM, sg\_senddiag, SMP, and the WDDCS Tool `zone config` command) are stored on the expanders and will not be retained if the IOM is replaced. File-based zoning is a method of configuring zoning on an enclosure using a binary configuration file provided by Western Digital Engineering. The file is downloaded to the enclosure, and the zoning configuration is stored on the baseboard, where it both enables the file-based zoning feature and configures the default zoning of the enclosure. Any newly installed IOM will then automatically use the zoning configuration stored on the baseboard.



**Caution:** If zoning is later reconfigured using another standard method (i.e. OOBM, sg\_senddiag, SMP, or the WDDCS Tool `zone config` command), that configuration will only last while the IOM is installed. If the IOM is replaced, the enclosure will read and enable the default configuration from its baseboard. This behavior will continue as long as the file-based zoning feature is enabled.

## Zoning Files

Zoning files are available through the Western Digital Enterprise Support Center ([https://portal.wdc.com/Support/s/](https://portal.wdc.com/)) for each of the predefined zoning configurations described in your platform's User Guide. To request a custom zoning configuration file, please open a support case through the Western Digital Enterprise Support Center.

## Disabling File-Based Zoning

"Disabling file-based zoning" may mean one of two distinct options, both of which can be accomplished using the `zone` command:

- **Disabling zoning using the file-based feature** – This involves downloading and activating a binary file (...Disabled.bin) that sets the enclosure zoning to configuration 0, thereby "disabling" zoning while keeping the file-based zoning feature enabled.
- **Disabling the file-based zoning feature itself** – This involves downloading and activating a binary file (...Clear\_Config.bin) that disables the file-based zoning feature and any file-based zoning configuration.



**Attention:** Clear\_Config files are not available for Data102 3000 Series. Data102 3000 Series utilizes .fwdl zoning files.

### 3.11.4 zone status

The `wddcs <device> zone status` command is used to display the zone configuration status of a single IOM/SEP device.

- Step 1:** Use the `wddcs <device> zone status` command to display the zone configuration status of a single IOM/SEP device:

If zoning is disabled, the output will be as follows:

```
wddcs <device> zone status

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Zoning (Disabled)
```

If zoning is enabled, the output will be similar to the following:

```
wddcs <device> zone status

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Zoning (Enabled)
Host      : Slots
-----
Host 0 : 0-33
Host 1 : 0-33
Host 2 : 34-67
Host 3 : 34-67
```

```
Host 4 : 68-101
Host 5 : 68-101
```



**Note:** Actual output may vary, depending on the zone configuration and other factors.



# Firmware Upgrade Processes

The recommended firmware upgrade process depends on several factors. This section provides guidance on choosing the correct process and instructions for performing the upgrade.

## In This Chapter:

- Choosing the Correct Firmware Upgrade Process.....	278
- Two IOMs, Online, Manual.....	279
- Two IOMs, Offline, Automatic.....	283
- One IOM, Offline, Automatic.....	286
- Two IOMs, Online, Automatic.....	289
- Data60 3000 Series and Data102 3000 Series with Two IOMs, Online, Manual.....	292
- Data60 3000 Series and Data102 3000 Series with Two IOMs, Offline, Automatic.....	295
- Data60 3000 Series and Data102 3000 Series with One IOM, Offline, Automatic.....	298
- Firmware Upgrade for Data24 Series Enclosures.....	301
- In-Band Firmware Upgrade for Data24 Series Enclosures.....	303

## 4.1 Choosing the Correct Firmware Upgrade Process

The recommended firmware upgrade process varies, depending on the following factors:

- The platform/product type
- The number of IOMs/ESMs
- Whether or not the enclosure will be taken offline by the upgrade
- Whether a manual or automatic process is needed
  - The manual upgrade process, where possible, allows the host OS and/or HBA to handle the failover more gracefully than the automatic process.

Based on these factors, use the following table to determine which firmware upgrade process is applicable. Then click the link in the right-hand column to view instructions for that process.

Table 24: Firmware Upgrade Processes

Enclosure	# of IOMs/ ESMs	Offline/ Online	Manual/ Automatic	Process Link
Data102	2	On	Manual	<a href="#">Two IOMs, Online, Manual (page 279)</a>
	2	Off	Automatic	<a href="#">Two IOMs, Offline, Automatic (page 283)</a>
	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
Data102 3000 Series	2	On	Manual	<a href="#">Data60 3000 Series and Data102 3000 Series with Two IOMs, Online, Manual (page 292)</a>
	2	Off	Automatic	<a href="#">Data60 3000 Series and Data102 3000 Series with Two IOMs, Offline, Automatic (page 295)</a>
	1	Off	Automatic	<a href="#">Data60 3000 Series and Data102 3000 Series with One IOM, Offline, Automatic (page 298)</a>
Data60	2	On	Manual	<a href="#">Two IOMs, Online, Manual (page 279)</a>
	2	Off	Automatic	<a href="#">Two IOMs, Offline, Automatic (page 283)</a>
	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
Data60 3000 Series	2	On	Manual	<a href="#">Data60 3000 Series and Data102 3000 Series with Two IOMs, Online, Manual (page 292)</a>
	2	Off	Automatic	<a href="#">Data60 3000 Series and Data102 3000 Series with Two IOMs, Offline, Automatic (page 295)</a>

Enclosure	# of IOMs/ ESMs	Offline/ Online	Manual/ Automatic	Process Link
	1	Off	Automatic	<a href="#">Data60 3000 Series and Data102 3000 Series with One IOM, Offline, Automatic (page 298)</a>
Serv60+8	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
4U60 G2 Storage Enclosure	2	Off	Automatic	<a href="#">Two IOMs, Offline, Automatic (page 283)</a>
	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
4U60 G1 Storage Enclosure	2	On	Automatic	<a href="#">Two IOMs, Online, Automatic (page 289)</a>
	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
2U24 Flash Storage Platform	2	On	Automatic	<a href="#">Two IOMs, Online, Automatic (page 289)</a>
	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
Storage Enclosure Basic	1	Off	Automatic	<a href="#">One IOM, Offline, Automatic (page 286)</a>
Data24	2	On   Off	Manual	<a href="#">Firmware Upgrade for Data24 Series Enclosures (page 301)</a>
Data24 3200	2	On   Off	Manual	<a href="#">Firmware Upgrade for Data24 Series Enclosures (page 301)</a>
Data24 4000	2	On   Off	Manual	<a href="#">Firmware Upgrade for Data24 Series Enclosures (page 301)</a>

## 4.2 Two IOMs, Online, Manual

This firmware upgrade process is appropriate for the following enclosures:

- Data102 or Data60
- Two IOMs
- Will remain online (in use)
- Require a manual firmware reset



**Note:** For enclosures with limited availability for maintenance operations, the `wddcs <device> fw download <file>` and `wddcs <device> fw reset` operations may be performed at separate times instead of the combined `wddcs <device> fw download_reset <file>` operation described here.

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

**Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



**Note:** For Data102 and Data60 enclosures, it is only necessary to update firmware on one SEP device; the other will be updated automatically.



**Important:** Do not unzip the tar.gz firmware bundle (for Data102 and Data60 enclosures) before issuing the wddcs <device> fw download\_reset <file> command.

**Step 3:** Use the wddcs <device> fw download\_reset <file> command to perform a firmware download to a single device within a WD enclosure and subsequently reset the IOMs for that device. For example:

```
wddcs <device> fw download_reset <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the reset process...

Please ensure both paths to each drive are available before proceeding
with the reset of the remote IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```



**Note:** The output for the Data60 3000 Series and Data102 3000 Series platform will **not** include the following text:

```
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
```

The WDDCS Tool notifies the user that the remote IOM will go offline.

**Step 4:** Enter **y** or **Y** to proceed:

```
Y
```

```
The remote IOM has been reset
```

```
Please ensure both paths to each drive are available before proceeding
with the reset of the local IOM to ensure that at least one path to each drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```

The WDDCS Tool notifies the user that the remote IOM was reset and that the local IOM will go offline.

**Step 5:** Enter **y** or **Y** to proceed:

```
Y
```

```
The local IOM has been reset
```

```
IOM was reset successfully
```

The WDDCS Tool notifies the user that the local IOM was reset.

**Step 6:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

**Step 7:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.3 Two IOMs, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Data102, Data60, or 4U60 G2 Storage Enclosure
- Two IOMs
- Will be taken offline
- Require an automatic firmware activation



**Note:** For enclosures with limited availability for maintenance operations, the `wddcs <device> fw download <file>` and `wddcs <device> fw activate` operations may be performed at separate times instead of the combined `wddcs <device> fw download_activate <file>` operation described here.

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

a. To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

```
}
```

**Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



**Important:** Do not unzip the tar.gz firmware bundle (for Data102 and Data60 enclosures) before issuing the wddcs <device> fw download\_activate <file> command.

**Step 3:** Use the wddcs <device> fw download\_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
```

```
Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...
```

```
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
```

```
If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.
```

```
If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

**Step 4:** Enter y or Y to proceed:

```
y
```

```
Firmware activation command was sent successfully
```

**Step 5:** Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
    product : <product>
    serial   : <serial_number>
```

```
firmware: <version>
name      : <product_name>
```

```
...
```

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.3.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name": "<product_name>"
            },
            ...
        ]
    }
}
```

**Step 6:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.4 One IOM, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Data102, Data60, Serv60+8, 4U60 G2 Storage Enclosure, 4U60 G1 Storage Enclosure, 2U24 Flash Storage Platform, and Storage Enclosure Basic
- One IOM
- Will be taken offline
- Require an automatic firmware activation



**Note:** For enclosures with limited availability for maintenance operations, the `wddcs <device> fw download <file>` and `wddcs <device> fw activate` operations may be performed at separate times instead of the combined `wddcs <device> fw download_activate <file>` operation described here.

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial   : <serial_number>
    firmware: <version>
    name     : <product_name>

...
```

- To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name":      "wddcs",
            "version":   "4.3.2.0"
        },
        "results": [
            {
                "device":    "<device>",
                "product":   "<product>",
                "serial":    "<serial_number>",
                "firmware":  "<version>",
                "name":      "<product_name>"
            },
            ...
        ]
    }
}
```

```
        ]  
    }  
}
```

- Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



**Important:** Do not unzip the tar.gz firmware bundle (for Data102, Data60, and Serv60+8 enclosures) before issuing the `wddcs <device> fw download_activate <file>` command.

- Step 3:** Use the `wddcs <device> fw download_activate <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>  
  
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
Sent <#> segment(s)  
Download has finished to the SEP, please wait.  
The completion status will be checked after 15 minutes.  
  
Download status complete (0x11)  
Firmware was downloaded successfully  
Starting the activation process...  
  
This method of firmware activation will be disruptive.  
Please consider activating firmware offline to avoid any disruptions to I/O.  
  
If the platform configuration is based on dual IOMs, the IOM(s) in question  
will go offline for a period of time while the update is finalized.  
If the platform configuration is based on a single IOM, the enclosure  
will go offline for a period of time while the update is finalized.  
  
If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

- Step 4:** Enter `y` or `Y` to proceed:

```
Y
```

```
Firmware activation command was sent successfully
```

- Step 5:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
```

```
wddcs v4.3.2.0  
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates  
  
Device: <device>  
product : <product>
```

```
serial : <serial_number>
firmware: <version>
name     : <product_name>

...
```

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.3.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name": "<product_name>"
            },
            ...
        ]
    }
}
```

**Step 6:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.5 Two IOMs, Online, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- 4U60 G1 Storage Enclosure or 2U24 Flash Storage Platform
  - For these products, each IOM requires its own download/activate process.
- Two IOMs
- Will remain online (in use)
- Require an automatic firmware activation



**Note:** For enclosures with limited availability for maintenance operations, the `wddcs <device> fw download <file>` and `wddcs <device> fw activate` operations may be performed at separate times instead of the combined `wddcs <device> fw download_activate <file>` operation described here.

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
    product : <product>
    serial   : <serial_number>
    firmware: <version>
    name     : <product_name>

    ...

```

- To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name":      "wddcs",
            "version":   "4.3.2.0"
        },
        "results": [
            {
                "device":    "<device>",
                "product":   "<product>",
                "serial":    "<serial_number>",
                "firmware":  "<version>",
                "name":      "<product_name>"
            },
            {
                ...
            }
        ]
    }
}
```

```
        }
    ]
}
```

- Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.
- Step 3:** Use the `wddcs <device> fw download_activate <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.

If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

- Step 4:** Enter `y` or `Y` to proceed:

```
Y

Firmware activation command was sent successfully
```

- Step 5:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial  : <serial_number>
  firmware: <version>
  name    : <product_name>
```

...

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.3.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name": "<product_name>"
            },
            ...
        ]
    }
}
```

**Step 6:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.6 Data60 3000 Series and Data102 3000 Series with Two IOMs, Online, Manual

This firmware upgrade process is appropriate for the following enclosures:

- Data60 3000 Series and Data102 3000 Series
- Two IOMs
- Will remain online (in use)
- Require a manual firmware reset

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

- a. To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

**Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



**Note:** For the Data60 3000 Series and Data102 3000 Series enclosures, it is only necessary to update firmware on one SEP device; the other will be updated automatically.

**Step 3:** Use the `wddcs <device> fw download_reset <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently reset the IOMs for that device. For example:

```
wddcs <device> fw download_reset <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the reset process...

Please ensure both paths to each drive are available before proceeding
with the reset of the remote IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```



**Note:** The output for the Data60 3000 Series and Data102 3000 Series platform will **not** include the following text:

```
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
```

The WDDCS Tool notifies the user that the remote IOM will go offline.

**Step 4:** Enter `y` or `Y` to proceed:

```
Y
```

```
The remote IOM has been reset
```

```
Please ensure both paths to each drive are available before proceeding
with the reset of the local IOM to ensure that at least one path to each drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```

The WDDCS Tool notifies the user that the remote IOM was reset and that the local IOM will go offline.

**Step 5:** Enter y or Y to proceed:

```
Y
```

```
The local IOM has been reset
```

```
IOM was reset successfully
```

The WDDCS Tool notifies the user that the local IOM was reset.

**Step 6:** Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>
```

```
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
```

```
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

**Step 7:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.7 Data60 3000 Series and Data102 3000 Series with Two IOMs, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Data60 3000 Series and Data102 3000 Series
- Two IOMs
- Will be taken offline
- Require an automatic firmware activation

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

- To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

**Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



**Note:** For the Data60 3000 Series and Data102 3000 Series enclosure, it is only necessary to update firmware on one SEP device; the other will be updated automatically.

**Step 3:** Use the `wddcs <device> fw download_activate <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.

If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

**Step 4:** Enter `y` or `Y` to proceed:

```
Y
```

```
Firmware activation command was sent successfully
```

**Step 5:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial  : <serial_number>
  firmware: <version>
  name    : <product_name>
```

...

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.3.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name": "<product_name>"
            },
            ...
        ]
    }
}
```

**Step 6:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.8 Data60 3000 Series and Data102 3000 Series with One IOM, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Data60 3000 Series and Data102 3000 Series
- One IOM
- Will be taken offline
- Require an automatic firmware activation

**Step 1:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serial_number>
  firmware: <version>
  name     : <product_name>

...
```

- To view the response in JSON format, use the `-j` option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
  "wddcs": {
    "application": {
      "name": "wddcs",
      "version": "4.3.2.0"
    },
    "results": [
      {
        "device": "<device>",
        "product": "<product>",
        "serial": "<serial_number>",
        "firmware": "<version>",
        "name": "<product_name>"
      },
      ...
    ]
  }
}
```

**Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



**Note:** For the Data60 3000 Series and Data102 3000 Series enclosures, it is only necessary to update firmware on one SEP device; the other will be updated automatically.

**Step 3:** Use the `wddcs <device> fw download_activate <file>` command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.

If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

**Step 4:** Enter `y` or `Y` to proceed:

```
Y
```

```
Firmware activation command was sent successfully
```

**Step 5:** Use the `wddcs show` command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
```

```
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial  : <serial_number>
  firmware: <version>
  name    : <product_name>
```

...

- a. To view the response in JSON format, use the -j option:

```
wddcs show -j

wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.3.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name": "<product_name>"
            },
            ...
        ]
    }
}
```

**Step 6:** Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

## 4.9 Firmware Upgrade for Data24 Series Enclosures

This firmware upgrade procedure is only appropriate for the Data24, Data24 3200, and Data24 4000 platforms.



**Caution:** This procedure will update FW on a single IOM at a time. If the enclosure will remain online during the FW upgrade, ensure that both paths to each drive are enabled (multipath), to avoid any disruptions to I/O.



**Note:** This procedure assumes that the IP addresses of the Data24 IOMs are known beforehand.

**Step 1:** Use the `wddcs http=<ipv4> fw download_activate=<file>` command to download the given FW file to the first IOM at the given IP address, and activate the FW on that IOM. Replace `<file>` with the filepath and filename of the FW. For example:

```
wddcs http=10.20.30.40 fw download_activate=../bundle_fw-mh4.0.x-8.signed
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: 1

File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 146 seconds

Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.

To continue with the activation now, press 'Y' or 'y':
```

The user is prompted to indicate whether or not to continue with the activation. Activation will cause the IOM to go offline for a period of time. If the enclosure will remain online during this FW upgrade, ensure that both paths to each drive are enabled (multipath) before proceeding.

**Step 2:** Enter `y` or `Y`.

```
To continue with the activation now, press 'Y' or 'y': y

Firmware activation started
|-- Operation completed in 15 seconds
Firmware was uploaded and activation command was sent successfully.
```

**Step 3:** After the first IOM comes back online, use the `wddcs http=<ipv4> fw download_activate=<file>` command again to download and activate the FW on the second IOM at the given IP address. For example:

```
wddcs http=50.60.70.80 fw download_activate=./bundle_fw-mh4.0.x-8.signed
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Slot #: 2

File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 146 seconds

Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.

To continue with the activation now, press 'Y' or 'y':
```

**Step 4:** Enter y or Y to continue with the activation.

```
To continue with the activation now, press 'Y' or 'y': y

Firmware activation started
|-- Operation completed in 15 seconds
Firmware was uploaded and activation command was sent successfully.
```

**Result:** When the second IOM comes online, the FW upgrade procedure is complete.

## 4.10 In-Band Firmware Upgrade for Data24 Series Enclosures

This firmware upgrade procedure is only appropriate for the Data24, Data24 3200, and Data24 4000 platforms using an in-band connection.



**Caution:** This procedure will update FW on a single IOM at a time. If the enclosure will remain online during the FW upgrade, ensure that both paths to each drive are enabled (multipath), to avoid any disruptions to I/O.



**Note:** This procedure assumes that the IP address of the OCAPI Proxy Host is known beforehand.

**Step 1:** Use the `wddcs http=<In-Band IP> user=<username> pass=<password> ssl fw download_activate=<file>` command to download the given FW file to the first IOM at the given IP address, and activate the FW on that IOM. Replace `<file>` with the filepath and filename of the FW. For example:

```
wddcs http=<In-Band IP> user=<username> pass=<password> slot=<n> ssl fw
download_activate=<file>
v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1

File upload started
|-- Upload completed: 70540 KB
Firmware update started
|-- Operation completed in 119 seconds

Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.

To continue with the activation now, press 'Y' or 'y':
```

The user is prompted to indicate whether or not to continue with the activation. Activation will cause the IOM to go offline for a period of time. If the enclosure will remain online during this FW upgrade, ensure that both paths to each drive are enabled (multipath) before proceeding.

**Step 2:** Enter `y` or `Y`.

```
To continue with the activation now, press 'Y' or 'y': y

Firmware activation started
|-- Operation completed in 18 seconds
Firmware was uploaded and activation command was sent successfully.
```

**Step 3:** After the first IOM comes back online, use the `wddcs http=<ipv4> fw download_activate=<file>` command again to download and activate the FW on the second IOM at the given IP address. For example:

```
wddcs http=<In-Band IP> user=<username> pass=<password> slot=<n> ssl fw
download_activate=<file>
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: openflex-data24-3200-usalp03522qa0001
Slot #: 2

File upload started
|-- Upload completed: 70540 KB
Firmware update started
|-- Operation completed in 114 seconds

Starting the activation process...

This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.

To continue with the activation now, press 'Y' or 'y':
```

**Step 4:** Enter `y` or `Y` to continue with the activation.

```
To continue with the activation now, press 'Y' or 'y': y

Firmware activation started
|-- Operation completed in 18 seconds
Firmware was uploaded and activation command was sent successfully.
```

**Result:** When the second IOM comes online, the FW upgrade procedure is complete.



# Uninstallation

The WDDCS Tool may be uninstalled from Windows Server, Debian, Ubuntu, RHEL, and CentOS operating systems, or via targ.gz. The following sections provide uninstallation instructions for each package.

## In This Chapter:

- Uninstalling from Debian/Ubuntu.....	306
- Uninstalling from RHEL/CentOS/SLES.....	306
- Uninstalling via tar.gz.....	307
- Uninstalling from Windows Server.....	308
- Uninstalling from FreeBSD tar.gz.....	311
- Uninstalling from FreeBSD Packages.....	312

## 5.1 Uninstalling from Debian/Ubuntu

Follow these steps to uninstall the WDDCS Tool from Debian/Ubuntu operating systems.

**Step 1:** Use the `dpkg -l` command to verify the presence of the WDDCS Tool package.

```
# dpkg -l | grep -i wddcs
ii  wddcs      <version>   amd64    Western Digital tool to support products
from Data Center System.
```

**Step 2:** Use the `dpkg -r` command to uninstall the DEB package:

```
# dpkg -r wddcs
(Reading database ... 527031 files and directories currently installed.)
Removing wddcs (<version>) ...
```

**Step 3:** Use the `dpkg -l` command again to verify the removal of the WDDCS Tool package.

```
# dpkg -l | grep -i wddcs
#
```

## 5.2 Uninstalling from RHEL/CentOS/SLES

Follow these steps to uninstall the WDDCS Tool from Red Hat Enterprise Linux (RHEL), CentOS, or SUSE Linux Enterprise Server (SLES) operating systems with the RPM Package Manager (RPM).

**Step 1:** Verify that the RPM package is installed:

```
# rpm -qa | grep -i wddcs
wddcs-<version>.x86_64
```

**Step 2:** Remove the RPM package:

```
# rpm -e wddcs-<version>.x86_64
```

**Step 3:** Repeat the `grep` command to verify that the RPM package has been removed (i.e. the filename is not returned):

```
# rpm -qa | grep -i wddcs
#
```

## 5.3 Uninstalling via tar.gz

Follow these steps to uninstall the WDDCS Tool via tar.gz.

**Step 1:** Navigate to the directory to where the tar.gz files were installed. For example:

```
# cd /home/wddcs
```

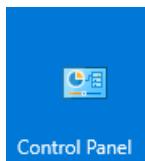
**Step 2:** From that directory, use the `rm -r` command to remove the installed directory and files:

```
# rm -r wddcs-<version>-1.x86_64
```

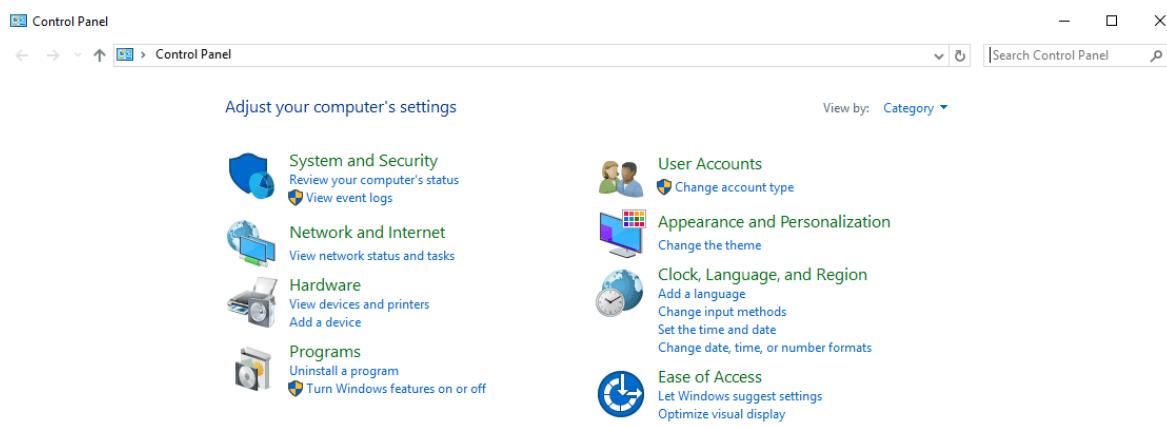
## 5.4 Uninstalling from Windows Server

Follow these steps to uninstall the WDDCS Tool from Windows Server operating systems.

**Step 1:** From the **Start Menu**, select the **Control Panel** icon:



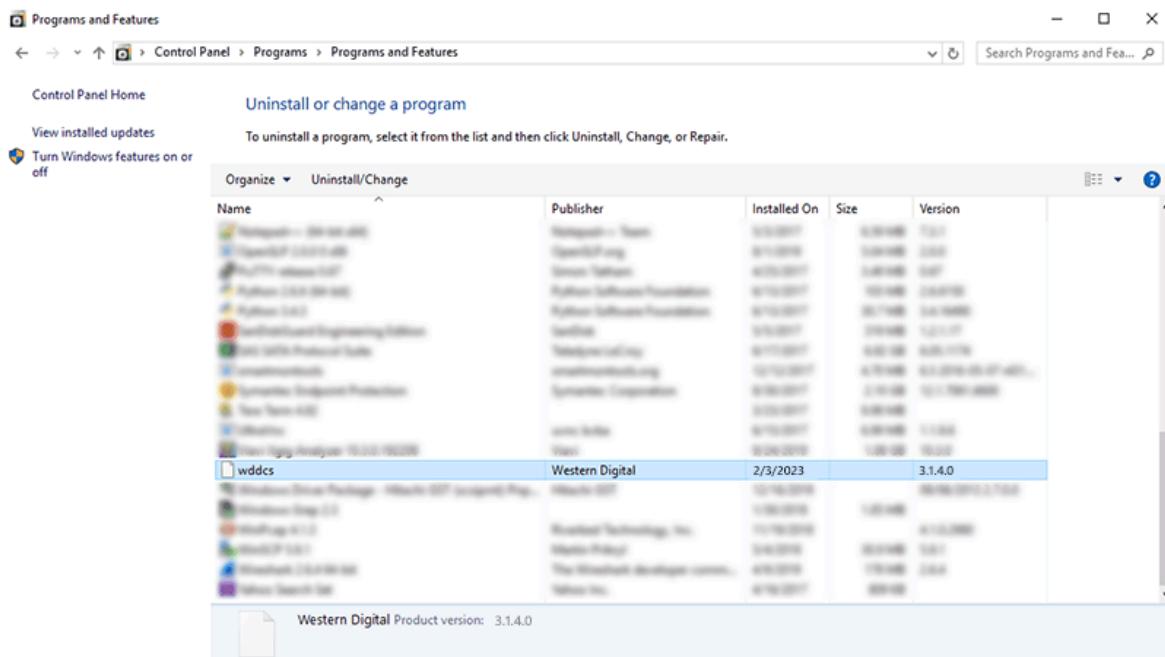
The **Control Panel** window appears:



**Step 2:** Under the **Programs** section, click the link for **Uninstall a program**.

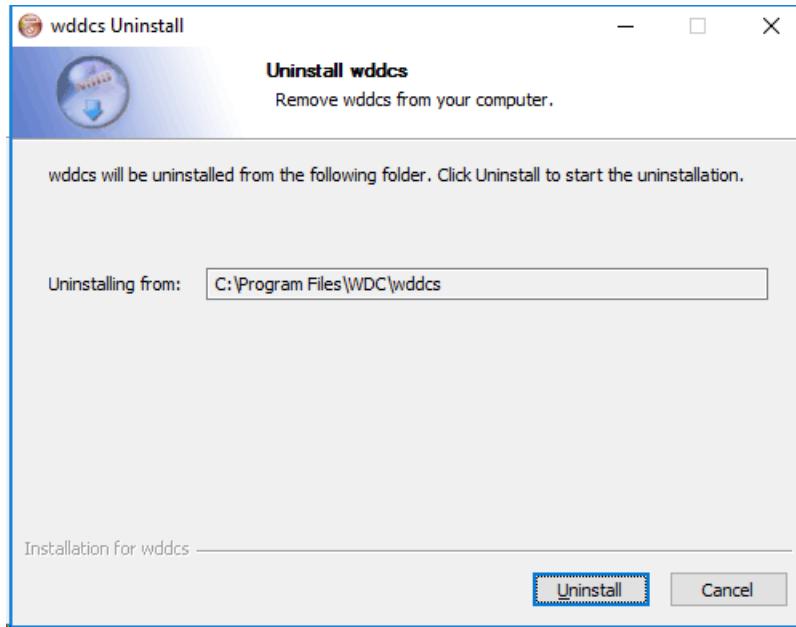
The **Programs and Features** window appears.

**Step 3:** Scroll down the list of installed programs and find the WDDCS Tool:



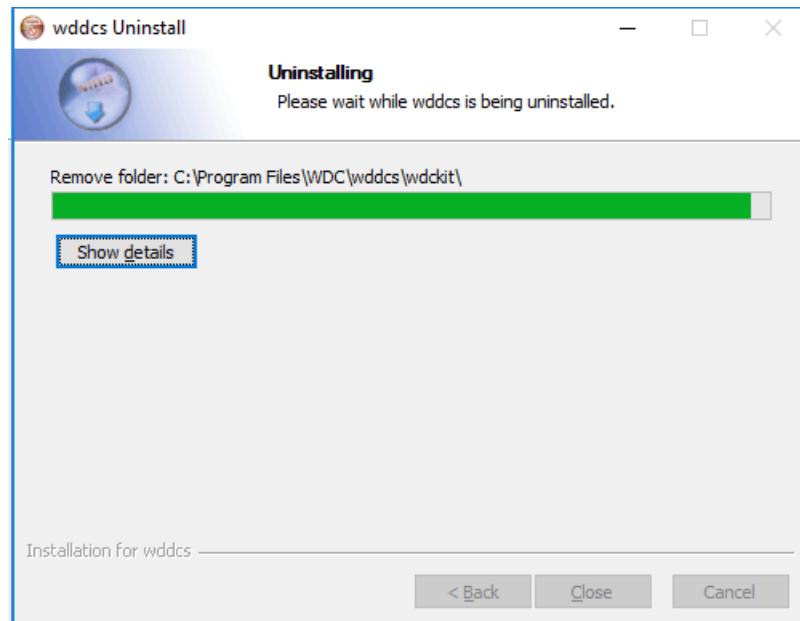
**Step 4:** With the WDDCS Tool selected, right-click and choose **Uninstall/Change** from the tooltip.

A **wddcs Uninstall** dialog box appears, notifying the user of the directory from which the WDDCS Tool will be uninstalled:

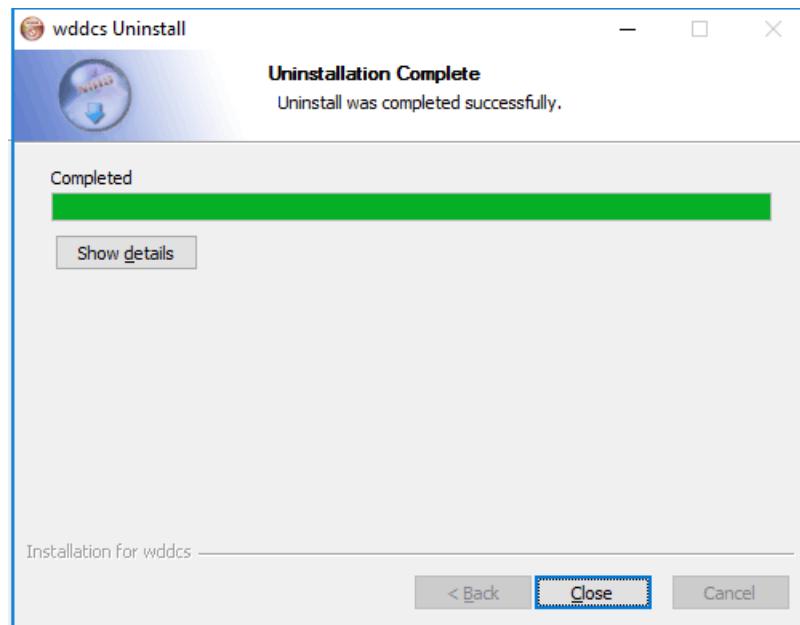


**Step 5:** Click the **Uninstall** button.

The **wddcs Uninstall** window updates, showing that the WDDCS Tool is being uninstalled:



After a few seconds, the **wddcs Uninstall** window updates again, showing that the uninstallation is complete:



**Step 6:** Click the **Close** button.

## 5.5 Uninstalling from FreeBSD tar.gz

Follow these steps to uninstall the WDDCS Tool from the FreeBSD operating system.

**Step 1:** Use the `ls` command to verify the presence of the WDDCS Tool package.

```
# ls  
wddcs_dev-freebsd64-4.3.2.0.zip  wddcs-freebsd64-4.3.2.0  wddcs-  
freebsd64-4.3.2.0.tar.gz  wddcs-freebsd64-4.3.2.0.zip
```

**Step 2:** Use the `rm -rf` command to uninstall the FreeBSD package.

```
rm -rf wddcs-freebsd64-4.3.2.0
```

**Step 3:** Use the `ls` command again to verify the removal of the WDDCS Tool package.

```
wddcs_dev-freebsd64-4.3.2.0.zip  wddcs-freebsd64-4.3.2.0.tar.gz  wddcs-  
freebsd64-4.3.2.0.zip
```

## 5.6 Uninstalling from FreeBSD Packages

Follow these steps to uninstall the WDDCS Tool from the FreeBSD operating system.

**Step 1:** Use the `ls` command to verify the presence of the WDDCS Tool package.

```
# ls  
wddcs-4.3.2.0.pkg
```

**Step 2:** Use the `pkg remove` command to uninstall the FreeBSD packages.

```
pkg remove wddcs  
Checking integrity... done (0 conflicting)  
Deinstallation has been requested for the following 1 packages (of 0 packages  
in the universe):  
  
Installed packages to be REMOVED:  
    wddcs: 4.3.2.0  
Number of packages to be removed: 1  
  
The operation will free 9 MiB.  
  
Proceed with deinstalling packages? [y/N]:
```

**Step 3:** Enter `y` or `Y` to proceed:

```
y  
[1/1] Deinstalling wddcs-4.3.2.0...  
[1/1] Deleting files for wddcs-4.3.2.0: 100%
```

The WDDCS Tool notifies the user that the FreeBSD package has been installed.

**Step 4:** Use the `ls` command again to verify the removal of the WDDCS Tool package.



# Appendices

## In This Chapter:

- clear/set Zoned Command Examples.....	314
- Glossary.....	326

## 6.1 clear/set Zoned Command Examples

This section uses the wddcs diag command examples to provide information related the **All Zoned** and **Ranged Zoned** scenarios. The set-slot Zoned examples are the same concept as the clear to save space and time.

The following command sequences are available to display what the end user could expect to see if T10 Zoning is in place and "all" slots or a range of slots are used. The HBA(s) in question may not have access to some or all slots within the specified range. If this is the case, the commands will not make the changes and the range will have to be adjusted.

### 6.1.1 diag clear-slot=all ident (Zoned)

The wddcs diag clear-slot=all ident command attempts to set all array device slot ident bit values to 0 for the enclosure. The diag clear-slot ident option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

  ...


```

**Step 2:** Use the wddcs iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM A

Device: <device>
Dual IOM operation
IOM B

  ...


```



**Note:** For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

**Step 3:** Use the wddcs <device> zone status command to verify that the enclosure is zoned:



**Note:** This example utilizes predefined zone config 1.

```
wddcs <device> zone status
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
Host      : Slots
-----
Host 0 : 0-16
Host 1 : 17-33
Host 2 : 34-50
Host 3 : 51-67
Host 4 : 68-84
Host 5 : 85-101
```

**Step 4:** Use the wddcs <device> diag show-slot=all command to display the current state of a valid array device slot within the enclosure.



**Note:** Some slots display a "no access allowed" message. This means that HBA SAS Connector port accessing the enclosure SEP device being used to access the drive slots does not have permission to change them.

```
wddcs <device> diag show-slot=all
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 8 (no access allowed)
  ident : 0
  devoff: 1
Status for index 1
  code : 8 (no access allowed)
  ident : 0
  devoff: 1
Status for index 2
  code : 8 (no access allowed)
  ident : 0
  devoff: 1
.
.
.
Status for index 33
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 34
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 35
  code : 1 (ok)
  ident : 0
  devoff: 0
```

```
Status for index 36
  code : 1 (ok)
  ident : 0
  devoff: 0

.

Status for index 100
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 101
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
```

- Step 5:** Use the wddcs <device> diag clear-slot=all ident command to set the value of the ident bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=all
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```

- Step 6:** Use the wddcs <device> diag show-slot=all command to display the current state of a valid array device slot and devoff bit within the enclosure.



**Note:** No bits have been changed due to the "no access allowed" status.

```
wddcs <device> diag show-slot=all ident
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 8 (no access allowed)
  ident : 0
  devoff: 1
Status for index 1
  code : 8 (no access allowed)
  ident : 0
  devoff: 1
Status for index 2
  code : 8 (no access allowed)
  ident : 0
  devoff: 1
.

.

Status for index 33
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 34
```

```
code : 1 (ok)
ident : 0
devoff: 0
Status for index 35
code : 1 (ok)
ident : 0
devoff: 0
Status for index 36
code : 1 (ok)
ident : 0
devoff: 0
.
.
.
Status for index 100
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 101
code : 8 (no access allowed)
ident : 0
devoff: 0
```

**Result:** No bits have been changed due to the "no access allowed" status.

### 6.1.2 diag clear-slot=<range> ident (Zoned)

The wddcs diag clear-slot=<range> ident command attempts to set the specified slot range ident bit value to 0 for the enclosure. The diag clear-slot ident option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
product : <product>
serial   : <serialnumber>
firmware: <version>
name     : <productname>

...
```

**Step 2:** Use the wddcs iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM A

Device: <device>
Dual IOM operation
```

IOM B

...



**Note:** For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

**Step 3:** Use the wddcs <device> zone status command to verify that the enclosure is zoned:



**Note:** This example utilizes predefined zone config 1 and will display slots 30-35.

```
wddcs <device> zone status
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
  Host : Slots
-----
  Host 0 : 0-16
  Host 1 : 17-33
  Host 2 : 34-50
  Host 3 : 51-67
  Host 4 : 68-84
  Host 5 : 85-101
```

**Step 4:** Use the wddcs <device> diag show-slot=30-35 command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-35
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 30
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 31
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 32
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 33
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 34
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 35
  code : 1 (ok)
```

```
ident : 0
devoff: 0
```

- Step 5:** Use the wddcs <device> diag clear-slot=30-36 ident command to set the value of the ident bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=30-36 ident
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```



**Note:** This command fails due to trying to set bits to 0 that are already at 0. The range needs to be refined to the slots that are set to 1.

- Step 6:** Use the wddcs <device> diag clear-slot=34-36 ident command to set the value of the ident bit to 0 within the enclosure.

```
wddcs <device> diag show-slot=all
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Command to change the value to slots 34-36 was successful
```

- Step 7:** Use the wddcs <device> diag show-slot=30-36 command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-36
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 30
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 31
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 32
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 33
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 34
code : 1 (ok)
ident : 0
devoff: 0
```

```
Status for index 35
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 36
  code : 1 (ok)
  ident : 0
  devoff: 0
```

**Result:** No bits have been changed due to the "no access allowed" status.

### 6.1.3 diag clear-slot=all devoff (Zoned)

The wddcs diag clear-slot=all devoff command attempts to set all array device slots devoff bit values to 0 for the enclosure. The diag clear-slot devoff option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

...
...
```

**Step 2:** Use the wddcs iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM A

Device: <device>
Dual IOM operation
IOM B

...
...
```



**Note:** For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

**Step 3:** Use the wddcs <device> zone status command to verify that the enclosure is zoned:



**Note:** This example utilizes predefined zone config 1.

```
wddcs <device> zone status
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
Host : Slots
-----
Host 0 : 0-16
Host 1 : 17-33
Host 2 : 34-50
Host 3 : 51-67
Host 4 : 68-84
Host 5 : 85-101
```

- Step 4:** Use the `wddcs <device> diag show-slot=all` command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=all
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 1
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 2
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 3
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 4
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 5
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 6
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 7
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 8
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 9
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 10
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 11
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 12
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 13
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 14
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 15
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 16
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 17
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 18
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 19
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 20
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 21
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 22
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 23
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 24
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 25
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 26
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 27
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 28
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 29
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 30
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 31
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 32
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 33
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 34
  code : 1 (ok)
  ident : 0
  devoff: 0
```

```
Status for index 35
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 36
  code : 1 (ok)
  ident : 0
  devoff: 0

.

.

Status for index 99
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 100
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 101
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
```

- Step 5:** Use the wddcs <device> diag clear-slot=all devoff command to set the value of the devoff bit to 0 within the enclosure.

```
wddcs <device> diag show-slot=all devoff
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```

- Step 6:** Use the wddcs <device> diag show-slot=all command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=all
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 0
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 1
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 2
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
.

.
```

```
.  
Status for index 30  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0  
Status for index 31  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0  
Status for index 32  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0  
Status for index 33  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0  
Status for index 34  
  code : 1 (ok)  
  ident : 0  
  devoff: 0  
Status for index 35  
  code : 1 (ok)  
  ident : 0  
  devoff: 0  
Status for index 36  
  code : 1 (ok)  
  ident : 0  
  devoff: 0  
.  
.  
.  
Status for index 99  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0  
Status for index 100  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0  
Status for index 101  
  code : 8 (no access allowed)  
  ident : 0  
  devoff: 0
```

**Result:** No bits have been changed due to the "no access allowed" status.

#### 6.1.4 diag clear-slot=<range> devoff (Zoned)

The wddcs diag clear-slot=<range> devoff command attempts to set the specified slot range devoff bit values to 0 for the enclosure. The diag clear-slot devoff option applies to the Data60, Data60 3000 Series, Data102, and Data102 3000 Series platforms.

**Step 1:** Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show  
wddcs v4.3.2.0
```

```
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
```

```
Device: <device>
  product : <product>
  serial   : <serialnumber>
  firmware: <version>
  name     : <productname>

...
...
```

**Step 2:** Use the `wddcs iom` command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Dual IOM operation
IOM A

Device: <device>
Dual IOM operation
IOM B

...
...
```



**Note:** For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

**Step 3:** Use the `wddcs <device> zone status` command to verify that the enclosure is zoned:



**Note:** This example utilizes predefined zone config 1 and will display slots 30-36.

```
wddcs <device> zone status
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates
Device: /dev/sgl
Zoning (Enabled)
  Host    : Slots
-----
  Host 0 : 0-16
  Host 1 : 17-33
  Host 2 : 34-50
  Host 3 : 51-67
  Host 4 : 68-84
  Host 5 : 85-101
```

**Step 4:** Use the `wddcs <device> diag show-slot=30-36` command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-36
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Status for index 30
```

```
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 31
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 32
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 33
code : 8 (no access allowed)
ident : 0
devoff: 0
Status for index 34
code : 1 (ok)
ident : 0
devoff: 0
Status for index 35
code : 1 (ok)
ident : 0
devoff: 0
Status for index 36
code : 1 (ok)
ident : 0
devoff: 0
```

**Step 5:** Use the wddcs <device> diag clear-slot=30-36 devoff command to set the value of the devoff bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=30-36 devoff
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>
Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```



**Note:** No bits have been changed due to the "no access allowed" status.

**Step 6:** Use the wddcs <device> diag clear-slot=34-36 command to set the value of the devoff bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=34-36
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Command to change the value to slots 34-36 was successful
```



**Note:** This command fails due to trying to set the devoff bits to 0 that are already at 0. The range needs to be refined to the slots that it can access.

**Step 7:** Use the `wddcs <device> diag show-slot=30-36` command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-36
wddcs v4.3.2.0
Copyright (c) 2019-2025 Western Digital Corporation or its affiliates

Device: <device>

Status for index 30
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 31
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 32
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 33
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 34
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 35
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 36
  code : 1 (ok)
  ident : 0
  devoff: 0
```

**Result:** The zoned array device range devoff bit value is now set to 0.

## 6.2 Glossary

The following acronyms, words, and terms are used throughout this document. Definitions are provided for reference.

Term	Definition
<b>AC</b>	Alternating Current
<b>CLI</b>	Command-Line Interface
<b>DPKG</b>	Debian Package
<b>DRV</b>	Drive Expander (e.g., DRV1 (drive expander 1) and DRV2 (drive expander 2))
<b>Enclosure</b>	A chassis with one or more I/O modules, PSUs, FANS, etc. that houses and controls the environment of the HDDs/SSDs inside of it.

Term	Definition
<b>ESM</b>	Enclosure Storage Manager. This is the I/O Canister for the enclosure. The ESM has LEDs for location, fault, and power. There are also SAS connectors on each ESM for server/host connectivity.
<b>EULA</b>	End User License Agreement
<b>HBA</b>	Host Bus Adapter
<b>HEM</b>	Host Expander Module
<b>FW</b>	Firmware
<b>HDD</b>	Hard Disk Drive
<b>HGST</b>	Hitachi Global Storage Technologies
<b>IO Canister</b>	Another name for an ESM
<b>IOM</b>	Input/Output Module. Another name for an ESM.
<b>JBOD</b>	Just a Bunch of Disks
<b>JBOF</b>	Just a Bunch of Flash
<b>LED</b>	Light Emitting Diode
<b>NVMe</b>	Non-Volatile Memory Express
<b>OOBM</b>	Out-of-Band Management
<b>OS</b>	Operating System
<b>PSU</b>	Power Supply Unit
<b>PWM</b>	Pulse-Width Modulation (method of controlling speed/RPM of system fans)
<b>RHEL</b>	Red Hat Enterprise Linux
<b>RMT</b>	Remote
<b>RPM</b>	Red Hat Package Manager
<b>SAS</b>	Serial Attached SCSI
<b>SATA</b>	Serial ATA
<b>SCSI</b>	Small Computer Systems Interface
<b>SEP</b>	SCSI Enclosure Processor
<b>Server/Host</b>	Hardware with an Operating System and HBA used to access the drives in the storage enclosure.
<b>SEC1</b>	Secondary SAS Expander 1
<b>SEC2</b>	Secondary SAS Expander 2
<b>SES</b>	SCSI Enclosure Services
<b>SSD</b>	Solid State Drive
<b>VPD</b>	Vital Product Data
<b>WD</b>	Western Digital