

ENG

QUICK START GUIDE



EVOLVEO
StrongPhone Q8 LTE

Start

1 Loosen the screws
Turn the screws on SIM cover counter clockwise.



2 Open the SIM cards cover
Open the back cover of SIM card whose screw is already unlocked

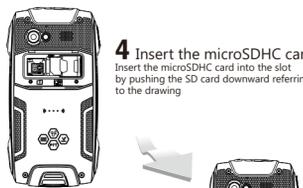


3 Insert the SIM card
After opening the SIM cover, push the SIM card upwards, insert it to proper slot

microSIM into SIM 1 slot
standard SIM into SIM 2 slot



4 Insert the microSDHC card
Insert the microSDHC card into the slot by pushing the SD card downward referring to the drawing

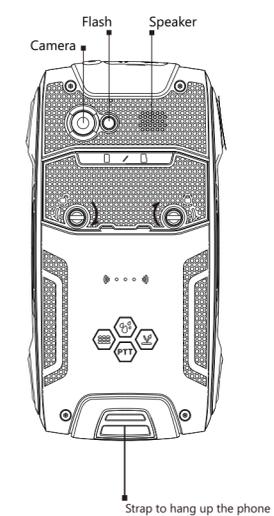


5 Close the SIM card cover
Close the SIM card cover, use the unlock metal tap to screw tightly in clockwise direction



6 Charge for 12 hours
We recommend to charge the battery for at least 12 hours before first use.

Phone



Dear customer, thank you for choosing an EVOLVEO mobile phone. Here are some recommendations related to its safe use:

- EVOLVEO StrongPhone Q8 LTE is designed to be a lot more durable than a regular cellphone, however, it is not completely indestructible.
- EVOLVEO StrongPhone Q8 LTE complies with IP68 certification. However, even this compliance doesn't assure it's complete waterproofness.
- It is crucial to keep the headphone jack as well as the microUSB port clean and sealed, as well as to keep all screws on the back side firmly tightened, in order to maintain the water and dust resistance of the phone.
- Given many different possible modes of operation (e.g. with or without USB cable attached), we hold no responsibility for liquid damage.
- The phone display is made of a hardened Gorilla Glass, which can break upon hitting hard surface, when exposed to a strong impact, or when the screen is being bent or otherwise deformed. In case the screen is damaged, do not attempt to repair it. Glass broken as a result of a misuse or abuse is not a subject to warranty.
- Clean the cellphone immediately if it gets in contact with products which can cause stains, such as ink, color, makeup, food, oil, etc. Disconnect all cables, turn the phone off and use a soft cloth. Do not use window cleaners, household cleaning products, aerosol sprays canisters, solvents, alcohol, amoniac or abrasives.
- This phone is a complex electronic device, therefore it should be protected against impact and electromagnetic field effects, it is not resistant to metal dust or other metal particles.
- In case your phone falls in water, brush it with a dry cloth, and let it dry before turning it back on again. Do not attempt to dry using external heat source, such as microwave or a hairdryer.

- EVOLVEO StrongPhone Q8 LTE is intended for use in operating temperatures from 0° to 40°C and can be stored in a temperature range from -20° to 45°C. Lower or higher temperatures can affect the cellphone operation or battery life.
- Do not use outside during storm, we hold no responsibility for eventual device damage or injury caused by such operation.
- Do not puncture the speaker, do not insert any objects in ports. Do not paint the phone with color as all of operations listed above affect the phone functionality and sealing.
- Use a forceps to remove the microSIM with the reducing adapter to avoid bending it. This way you prevent the microSIM card slot from damage.
- Description of this phone operation may differ from this manual, based on the firmware version of your phone and specific terms and conditions of your mobile operator.
- EVOLVEO StrongPhone Q8 LTE was tested in compliance to EU radio waves, WiFi and Bluetooth standards. In case you want to limit the effects of high-frequency energy, limit the duration of your direct exposition to the electromagnetic emissions, e.g. by using a Bluetooth hands-free set, or keep a greater distance between your body and the cellphone.
- Never attempt to repair the phone by yourself, any disassembly, including removing of outer screws and back cover, can lead to a damage of the device, which is not covered by the warranty.
- Manufacturers, resellers and vendors hold no responsibility for any data loss and direct or indirect damage, related to the use of this phone, no matter how exactly it is caused.
- Repair and maintenance can only be handled at an authorized service center for EVOLVEO phones (more at www.evolveo.com), otherwise the phone can be damaged and warranty could be void.

Troubleshooting

Phone cannot be turned on

Hold the ON button for at least 5 seconds or more * Charge the battery, first charge for about half an hour, then disconnect the charger, reconnect it again and finish the charging * Check or replace the SIM card

No sound can be heard

Make sure the volume isn't on minimum * Make sure the phone isn't in „Airplane mode“

PIN error

Contact your operator

Mobile phone turns off automatically, freezes or restarts

* Make sure the auto-turn off feature is turned off
* Hold the ON/OFF button for at least 15 seconds or more
* Return to Factory settings (Settings > Backup & reset > Factory data reset > Reset phone)

On-screen keys seem out of alignment

You have to recalibrate your G-sensor in the phone (Settings > Display > G-Sensor calibration) and follow instructions on display.

Display is not working properly

You have to recalibrate your Als-PS sensor in the phone (Settings > Display > Als-PS calibration) and follow instructions on display.

Phone is "frozen" and unresponsive to touch

1. Hold the On/Off button until the phone restarts (for up to 20 seconds).
2. Simultaneously hold the On/Off button + top left button (programmable) and top right button (volume) for 20 seconds.

The phone behaves unexpectedly, some required actions can't be carried

RECOVERY MODE (revert to factory defaults)

Turn on the phone using the ON button and hold button (Volume -) for 4 seconds at the same time. Choose the „Clear eMMC“ option using the button 4 (volume - button) and confirm selection with „Home“ icon on the bottom part of the phone.

Warning!

The phone will be reverted to default factory settings, all passwords will be lost, as well as installed apps, etc.

Quick access to phone settings

Drag the top information bar in main screen down with your finger in order to show information such as WiFi, Bluetooth, GPS or Data transfer status, Audio profiles, Brightness, Phone settings, etc.

Dual SIM mode

You can edit details related to SIM1 and SIM2 cards

Settings for default SIM cards
Voice call
Video call
Messaging
Data connection

Android OS was designed by Google and therefore it's possible to find some of its applications in phone (such as Google Gmail, Google Maps and more). Other apps can be installed using Google Play, in order to do so it's necessary to set up a Google account (Settings->Accounts and Sync->Add account.)

SAR information

- Head/10 g: max. 0.388 W/kg
- Body/10 g: max. 0.522 W/kg

The guarantee does not apply to:

- installation a different firmware than the original EVOLVEO factory firmware or ROOT of Android OS
- electromechanical or mechanical damage to the phone caused by improper use by the user (such as cracked screen or touch screen, cracked the front or back cover of the phone, damaged microUSB connector, slot for a SIM cards, microSD card slot, headphone jack, etc.).
- damage to the speaker and headphone caused by metal particles
- damage caused by natural causes such as fire, water, static electricity, high or low temperature etc.
- defects caused by normal usage of phone
- unauthorized repair damage
- phone firmware if that requires updating because of changes in the parameters of mobile networks
- defects of mobile phone operator network
- battery, if after 6 months of usage has not adhere to its original capacity (warranty for the battery capacity is six months)
- willful damage

Customer service

Repairs and service may only be performed by an authorized service location for phones EVOLVEO (more informations: www.evolveo.com), otherwise you can damage your mobile phone and lose your warranty.



Disposal

The symbol of crossed out container on the product, in the literature or on the wrapping means that in the European Union all the electric and electronic products, batteries and accumulators must be placed into the separate salvage after finishing their lifetime. Do not throw these products into the unsorted municipal waste.



DECLARATION OF CONFORMITY

Hereby, the company Abacus Electric s.r.o. declares that GSM phone EVOLVEO StrongPhone Q8 LTE (EAN: 8594161336822, 8594161337065) is in compliance with the requirements of the norms and regulations, relevant for the given type of device. The complete text of Declaration of Conformity can be found on [ftp://ftp.evolveo.com/ce](http://ftp.evolveo.com/ce)

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